

## Pre bid responses

**Tender Name:** for procurement of IT infrastructure equipment for various offices of MSEDCL.

**Tender No.:** HO/IT/Computer Peripherals/2019-20/1

Sr. No.	RFP Section & Clause No.	Page No.	Statement as per Tender	Query by Bidder	MSEDCL's Response
1	EMD Tender Fee		EMD-1,99,960/- Tender Fee-5900/-	We registered under Single Point Registration Scheme of NSIC are eligible to get the benefits under "Public Procurement Policy for Micro & Small Enterprises (MSEs) Order 2012" as notified by the Government of India, Ministry of Micro Small & Medium Enterprises, New Delhi vide Gazette Notification dated 23.03.2012. As per above clause we are exempted from Tender Fee & EMD. So request to you kindly allow MSME, NSIC certificate.	Please submit application along with relevant documents.
2	Annexure Technical Specifications-3	24	Processor brand- Intel	Since only two X86 processor manufacturer are there hence keeping gone out will not lead to healthy and fair competition, hence we suggest to amend it as Processor brand- Intel/AMD	As per Annexure D "Technical Specifications " for laptop mentioned in the tender
3	Annexure Technical Specifications-4	24	Processor -minimum core i3 7th or higher generation	As latest generation is expected fro procurement from both processor manufacturer hence we suggest as Processor - Latest Generation minimum core i3/Ryzen 3 or higher.	As per Annexure D "Technical Specifications " for laptop mentioned in the tender
4	7.SUBMISSION OF PRICE BID: Sub point (ii)	9	(ii) Tenderer's printed terms and conditions will not be considered as forming part of the tender.	We kindly request department to clarify the following point?	Bidders terms and conditions will not be consider. As per Tender Terms and Conditions

5	6) DELIVERY PERIOD:	16	Bidders shall supply, install & commission the entire material within 45 days from Date of letter of award or Dispatch instructions.	We kindly request department to amend delivery period i.e 60days from date of letter of award.	As per Tender Terms and Conditions
6	12) VERIFICATION OF MATERIAL SUPPLIED:	17	12) VERIFICATION OF MATERIAL SUPPLIED:	We request department kindly clarify the following ?	As per Tender Terms and Conditions
7	22) LIQUIDATED DAMAGES FOR INSTALLATION AND COMMISSIONING:	20	In case the materials are not installed and commissioned within the period stipulated in the order, the supplier shall be liable to pay at the discretion of the competent authority of the Purchaser, the liquidated damages to the Purchaser up to half percent per week or part of week on the price subject to a maximum of cumulative ceiling of 10% reckoned on the contract value of such complete portion or section of the plant, equipment or material delayed and also the portion supplied which could not be brought into commission due to any part thereof not having been delivered in time	We kindly request department to keep maximum penalty of 2.5% of cumulative ceiling, and liquidated damages upto 0.25% per week .	As per Tender Terms and Conditions
8	Annexure D (Laptop)	24	RAM - Min. 8 GB DDR 4 expandable upto 16 GB (at the time of delivery 50% RAM should be free after installation of operating system i.e. windows 10 pro)	Min. 8 GB DDR 4 with 2 DIMM slots - We request department to mention 2 DIMM slots as in market various models are available with 4 GB memory soldered on motherboard. Such models are more prone to failure because if motherboards fails than memory had to be replaced and if memory gets failed than entire motherboard had to be replaced. Thus in such kind of models repetitive	As per corrigendum/ revised tender

				problems occur more frequently once the system is opened. This can only reduce the employees productivity which can eventually affect organization growth and performance We recommend to incorporate 2 DIMM slots for such kind of requirement which are going to masses and different types of Users so that all OEMs are on common platform. We thus request you to just mention specs as requested in requested specs column and remove OS installation memory support as 8GB is standard now a days with windows 10 64 bit Operating system.	
9	Annexure D (Laptop)	24	Laptop Keyboard - Standard	Full size with spill resistant keyboard- It is requested to go for spill resistant keyboard in order to avoid from keyboard from spill issue	As per Tender Terms and Conditions.
10	Annexure D (Laptop)	24	Battery Backup - Min. 5 Hrs.	Min 42 where or above with 5 hours of battery backup - It is the battery density which decides the battery backup. Industry standard available is min 42 where to give minimum 5 hours of battery backup. Hence it is requested to mention where also apart from backup hours.	As per Tender Terms and Conditions.
11	Annexure D (Laptop)	24	VGA Port - Optional	VGA port onboard - It is requested to make it mandatory to have VGA port onboard. VGA is legacy video port and all the peripherals including monitor shall have VGA connectivity and hence if laptop needed to be connected with monitor, department shall require VGA	As per Tender Terms and Conditions.

				port	
12				Security – to be added Hardware TPM 2.0 - It is requested to keep Hardware TPM 2.0 which is very important component for department from security point of view. Failing to mention this feature will expose department to products which are not enabled with security feature. Hence incorporating hardware TPM will ensure department can secure and prevent any theft or loss of data. Even on GEM specification for notebooks, there is hardware TPM 2.0 parameter mentioned and hence we request to add this security feature in your notebook specs	As per Tender Terms and Conditions.
13	Annexure D- Item no 7 (Scanner (Sheet- feed document Scanner)	27	Scan speed ADF - Up to 65 ppm	60 PPM	As per corrigendum/ revised tender
14	Annexure D- Item no 7 (Scanner (Sheet- feed document Scanner)	27	Auto document feeder capacity - Min 80 sheets	60 Sheet	As per corrigendum/ revised tender
15	Annexure D – Item no 8 (Portable Printer)	27	Print Speed- 14 ppm	Black 6.7 ISO ppm/ Color 3.8 ISO ppm (AC Power) Black 3.5 ISO ppm/ Color 2.0 ISO ppm (Battery power)	As per corrigendum/ revised tender

16	Section -I Clause No.16. EARNEST MONEY DEPOSIT (EMD):	11	The Tenderer should deposit the Earnest Money as mentioned in Bid Data Sheet. The earnest money shall be paid online or by demand draft drawn on the national/scheduled bank in Mumbai in favour of MSEDCL, Mumbai or an Unconditional Bank Guarantee from any Nationalized / Scheduled Bank in favour of the Maharashtra State Electricity Distribution Co. Ltd.	The General Financial Rule 2017 Rule 170: Bid Security Subsection (i) states that, "Bid Security (also known as Earnest Money) is to be obtained from the bidders except Micro and Small Enterprises (MSEs) as defined in MSE Procurement Policy issued by Department of Micro, Small and Medium Enterprises (MSME)". Hence we request department to allow EMD exemption to the bidders registered with Micro, small and Medium enterprises to increase the participation in the tender.	Please submit application along with relevant documents.
17	Annexure D- Item no 7 (Scanner (Sheet- feed document Scanner)	27		Scanner Type: ADF + Flatbed Scan speed: 20 PPM Daily Duty Cycle- 1500 pages Paper size- A4, We request department to add these parameters which is important as per industry standard.	As per corrigendum/ revised tender
18	Section- II Clause No.2 SECURITY DEPOSIT (Contract Performance Deposit)	15	The security deposit shall be paid in favour of Purchaser by way of: i) Cash or ii) Cheque or demand draft on any Nationalized / scheduled bank in Mumbai or iii) Bank guarantee in the standard form of purchaser from any Nationalized/ scheduled bank valid for 180 days from the date of expiry of the guarantee period of last consignment of materials as specified in guarantee clause given in conditions of Tender and supply.	As per General Financial Rule 2017 Rule 171: Performance Security Subsection (i) states 'Performance Security may be furnished in the form of an Account Payee Demand Draft, Fixed Deposit Receipt from a Commercial bank, Bank Guarantee from a Commercial bank or online payment in an acceptable form safeguarding the purchaser's interest in all respects'. Hence request you to allow Performance Guarantee by way of Fixed Deposit.	As per Tender Terms and Conditions.

19	Please Add		The bidder should be Authorized Resellers of the OEM and a Letter of Authorization from the OEM, specific to this tender should be enclosed by the bidder.	This will restrict the participation of unauthorized sellers and the department will get genuine products.	As per Tender Terms and Conditions.
20	Section -III Technical Specification Item 1 : Laptop I with Bag 3. Processor Brand	24	Intel	Request you to kindly allow AMD to increase the participation from all leading OEM's.	As per Tender Terms and Conditions.
21	Section -III Technical Specification Item 1 : Laptop I with Bag 4. Processor	24	Min. Core i3 7th or higher Generation	Request you to allow AMD Ryzen 3 to increase the participation from all leading OEM's.	As per Tender Terms and Conditions.
22	Section -III Technical Specification Item 1 : Laptop I with Bag 11. Display Size	24	Min. 15.6 Inches	Request you to kindly change the Display Size to 14 inch as 14 inch screen will reduce the weight of the laptop and will be more light and thus convenience to user.	As per Tender Terms and Conditions.
23	Section -III Technical Specification Item 4 : A4 Laser Printer (B/W) all in one 8. Duty Cycle	25	Min. 3000	The duty cycle number is an indicative of the printer's durability: The higher the duty cycle, the better-the build quality. Hence we request department to change the Duty cycle to Min. 30,000 pages/Month	As per Tender Terms and Conditions.
24	Section -III Technical Specification Item 4 : A4 Laser Printer (B/W) all in one 9. Print Speed Mono	26	Min. 14 ppm	For better speed for the users with productivity we request the department to change min print speed change to 28 PPM.	As per Tender Terms and Conditions.

25	Section -III Technical Specification Item 2 : A4 Laser Printer (B/W) Specification 7.Duty Cycle	25	Min. 3000	The duty cycle number is an indicative of the printer's durability: The higher the duty cycle, the better-the build quality. Hence we request department to change the Duty cycle to 5000 pages/ month.	As per Tender Terms and Conditions.
26	Section -III Technical Specification Item 2 : A4 Laser Printer (B/W) Specification 7. Print Speed Mono	25	Min. 14 ppm	For better speed for the users with productivity, we request the department to change min print speed to 18 ppm	As per Tender Terms and Conditions.
27	Section -III Technical Specification Item 5 : All in one Color Printer 3. Print Speed (A4) Mono	26	upto 14 ppm	For better speed for the users with productivity we request the department to change min print speed change to 24 PPM	As per Tender Terms and Conditions.
28	Section -III Technical Specification Item 5 : All in one Color Printer 3. Print Speed (A4) Color	26	upto 8 ppm	For better speed for the users with productivity we request the department to change min print speed change to 24 PPM	As per Tender Terms and Conditions.
29	Section -III Technical Specification Item 3 : Duplex Printer (B/W) 8. Duty Cycle	25	Min. 3000	The duty cycle number is an indicative of the printer's durability: The higher the duty cycle, the better-the build quality. Hence we request department to change the Duty cycle to 30,000 pages/ month	As per Tender Terms and Conditions.

30	Section -III Technical Specification Item 3 : Duplex Printer (B/W) 9. Print Speed	25	Min. 20 ppm	For better speed for the users with productivity we request the department to change min print speed change to 25 PPM	As per Tender Terms and Conditions.
31	Section -III Technical Specification Item 8 : Portable Printer 3. Print Speed	27	14 ppm	Please change it to On AC: Up to 10 ppm, On Battery: Up to 9 ppm	As per corrigendum/ revised tender
32	Section -III Technical Specification Item 7 : Scanner (Sheet- feed document Scanner) 2. Scan Type	27	Sheet fed, duplex scanning	Please change it to ADF with Integrated Flatbed	As per Tender Terms and Conditions.
33	Section -III Technical Specification Item 7 : Scanner (Sheet- feed document Scanner) 3. Scan speed ADF	27	Min. 65 ppm	We request the department to change Min 120 PPM for Better speed for the users, which will improve their productivity .	As per Tender Terms and Conditions.
34	Section -III Technical Specification Item 7 : Scanner (Sheet- feed document Scanner) 8. Standard connectivity	27	USB 2.0	We request the department to change the specifications to USB 2.0, Ethernet as per latest industry standard.	As per Tender Terms and Conditions.



## Corrigendum-I

Sr. No.	Tender reference	Existing Clause	Revised clause
1	Technical specification: Portable Printer Page No. 25	Print Speed: 14ppm	Print Speed: On AC: Up to 6 ppm, On Battery: Up to 3 ppm
2	(Scanner (Sheet-feed document Scanner) Page No. 25	Scan speed ADF: Min 65 PPM	Scan speed ADF: Min 60 PPM
3	(Scanner (Sheet- feed document Scanner) Page No. 25	Auto document feeder capacity: Min 80 sheets.	Auto document feeder capacity: Min 60 sheets.
4	(Scanner (Sheet- feed document Scanner) Page No. 25	Media size: A3,A4,A5	Media size: A4
5	Laptop page no.22	Model :	Model : Commercial Model only
6	Laptop page no.22	Operating System: licensed Microsoft windows 10 professional.	Operating System: licensed Microsoft windows 10 professional Preinstalled by laptop OEM.
7	Laptop page no.22	RAM: Min. 8 GB DDR 4 expandable up to 16 GB ( at the time of delivery 50 % RAM should be free after installation of operating System i.e. windows 10 pro.) .	RAM: Min. 8 GB DDR 4 (expandable up to 16 GB) with Min. 2 DIMM slots.
8	5) ACCEPTANCE OF SUPPLIES/INSPECTION: Page No. 14	Materials shall be inspected by the Purchaser's representative authorized by the Purchaser before dispatch (at Prakashgad). An intimation in the prescribed Performa about the date on which materials shall be ready for inspection, indicating approximate quantity, shall have to be given to the Office of CGM(IT), Maharashtra State Electricity Distribution Co. Ltd., 'Prakashgad'. 4th floor, Station Road, Bandra (East), Mumbai - 400 051, so as to reach him sufficiently in advance, failing which, the supplier shall be responsible for delay in delivery on account of inspection. On receipt of such intimation, the materials shall be inspected within 10 days. The materials shall be dispatched only after inspection and approval of same by the Inspector. The inspection approval letter shall be valid for a period of <b>30</b> days from the date of issue of letter or 60 days	After delivery of IT infra material as per specification of annexure D and after satisfactory demonstration of working performance of the IT infra equipment material (laptops in particular), Installation and commissioning certificate will be issued.

		<p>from letter of award, whichever is earlier, to enable the supplier pack the material and arrange transportation thereof <b>so that material should be reached at the respective consignee within 30 days from the date of inspection approval letter.</b> After this period of 30 days, the validity of this inspection approval letter will lapse. If the supplier fails to dispatch or the material is not reached within 30 days to respective consignees, the approval of purchaser is to be sought by the supplier for revalidation of inspection approval letter.</p> <p><b>In case of delay in delivery beyond contractual delivery period, the prices of items supplied will remain firm.</b></p>	
9	2) SECURITY DEPOSIT Page no. 13		If performance degradation of IT equipment material is observed during the contract period, the supplier has to provide resolution of the issue within 15 days of intimation of issue else performance bank guarantee will be forfeited.
10	18. Notifications of Award and Signing of Contract Page no. 9	MSEDCL reserves the undisputed right to split the scope in any number of contracts or may award contract for partial scope of work to the successful bidder.	The contract shall be awarded to the bidder whose total bid value is lowest however, MSEDCL reserves the undisputed right to split the scope in any number of contracts or may award contract for partial scope of work to the successful bidder.
11	25. ACCEPTANCE OF TENDER: Page No. 10		Note: During bid evaluation, the bidders may be asked to submit one no. of laptop sample as per specification mentioned in annexure D for the purpose of performance testing.