

BID NOTICE



Maharashtra State Electricity Distribution Company Limited
Tender No: CGM (IT)/SMS/19-20/1
Version : 1.0
Dated : **25/06/2019**

Chief General Manager (IT), on behalf of Maharashtra State Electricity Distribution Company Limited (the Employer), hereby invites sealed bids from eligible bidders for "REQUEST FOR PROPOSAL FOR PROVIDING SMS SERVICES TO MSEDCL". Entire bidding document is available on MSEDCL e-Tendering Website <http://etender.mahadiscom.in> as per date indicated below. Any changes in the Bid Schedule, corrigendum etc. shall also be notified via MSEDCL's website & E-Tendering site only. Prospective bidders are therefore requested to regularly check the websites for any updates.

Tender Fee: Rs. 29500/- (incl 18% GST) via ONLINE PAYMENT ONLY (Non-Refundable)

Bid Security: The bid must be accompanied with Bid Security for an amount equal to Indian **Rs. 22,36,572/- (Rupees Twenty Two lakhs thirty Six Thousand Five Hundred Seventy Two Only)** for covering the entire scope of work. The bid security shall be denominated in Indian Rupees only. The bid security shall be in the form of an Unconditional Bank Guarantee from any Nationalized/ Scheduled Bank in favour of the Maharashtra State Electricity Distribution Co. Ltd., **payable at Mumbai** as mentioned in details in Tender Document (RFP). The BG should be submitted to this office on or before submission date and time.

Calendar of Events Event	Date and Time
Begin Sale of RFP	25/06/19
Date and Time of Pre Bid Meeting	05/07/19 @ 15.00 Hrs
Date and Time for Submission of Bids	15/07/19 @ 16.00 Hrs
Date and Time of Bid Opening	15/07/19 @ 17.00 Hrs

The brief scope of work:

Providing all types of SMS services along with their response on immediate basis to Maharashtra State Electricity Distribution Co. Ltd, for the period of three years. Bidder should also provide the dedicated Long Code/Short Code number along with the respective Services.

Eligibility Criteria:

- The Bidder should be a single company and Registered under Company act 1956.
- The Bidder will be fully responsible for successful completion of the entire project.
- The bidder should have an average annual Turnover of Rs. 7 Crore and above for the last three audited financial years.
- The Bidder having similar type of business must have a positive Net Worth of at least Rs. 2.5 Crores in each of the last three audited financial years. i.e. (FY15-16, FY 16-17 & FY17-18) or (FY 16-17 & FY17-18 & FY18-19)
- The Bidder should have experience of minimum 5 years in the area of SMS Services.
- The bidder should be relevant ISO/IEC 27001 (Information security management) compliant.
- The Bidder should have successfully implemented / implementing SMS service solution in at least one Power Utility / Telecom Company / Nationalized or Scheduled Bank in India.
- The bidder should not be currently blacklisted by any Central /State Govt. departments / Public Sector Undertaking.

Chief General Manager (IT),
MSEDCL, Prakashgad, 4th Floor
Plot No G-9, Prof. A. K. Marg, Bandra (East),
Mumbai 400 051
sms@mahadiscom.in

PRE-BID QUERY FORMAT

Tender Name: REQUEST FOR PROPOSAL FOR PROVIDING SMS SERVICES TO MSEDCL

Tender No. : CGM (IT)/SMS/19-20/1 Ver. – 1.0

Name of the Company:

Name of Key Person:

Key Person Contact Details :

Mobile:

Email:

Tender Purchased: YES/NO

Sr.	Clause No.	Page No.	RFP Section & Clause	Query
1				
2				
3				

Note:

1. It is to be noted that Pre-Bid Queries must be sent within **two days** after Pre-Bid meeting. Any query sent afterwards shall not be entertained.
2. Pre-Bid queries should be sent on sms@mahadiscom.in only. Other mode of communications shall not be accepted.
3. MSEDCL is not bound to reply all the queries.
4. Reply will be sent to the same email id from which Pre-Bid queries were received.
5. Replies of Pre-Bid Queries shall be published on www.mahadiscom.in website (Tenders section)