Pre Bid Queries Reply
Tender No HO/IT/Computer Peripherals/2018-19/2

Sr. No.	RFP Section & Clause No.	Page No.	Clause Details	Query	Reply
1	Annexure – D Technical Specification Item 3 : A4 Laser Printer (B/W) all in one	27	4 Printing Method Laser	Request to make Inkjet / Laser Inkjet Printers are beneficial and have below benefits vs. Laser Printers : 1 . Inkjet Printers Come with Bundle Yield of 8000 pages (Approx.) 2. Consume 300 % Lower Power and Consumes just 12 watts and can run on a 600 VA UPS. 3. Eco Friendly. 4. Low running costs for consumables (consumables costs as low as Rs. 659 and print yield approx. 6000 pages) 5. Print head covered under main unit warranty.	No Change ,As mentioned in RFP
2	Annexure – D Technical Specification Item 3 : A4 Laser Printer (B/W) all in one	27	Additional Clause	Request to Ask for Minimum Bundle yield of approx. 20000 Pages to invite competitive bidding and invite best possible technology available in market	No Change ,As mentioned in RFP
3	Annexure – D Technical Specification Item 4 : A4 Laser Printer (Color)	28	4 Printing Method Laser	Request to make Inkjet / Laser Inkjet Printers are beneficial and have below benefits vs. Laser Printers : 1 . Inkjet Printers Come with Bundle Yield of 10500 pages (Approx.) 2. Consume 300 % Lower Power and Consumes just 12 watts and can run on a 600 VA UPS. 3. Eco Friendly. 4. Low running costs for consumables (consumables costs as low as Rs. 400 per bottle/cartridge and print yield approx. 6000 pages color and 4500 Pages Black) 5. Print head covered under main unit warranty.	No Change ,As mentioned in RFP
4	Annexure – D Technical Specification Item 4 : A4 Laser Printer (Color)	28	Additional Clause	Request to Ask for Minimum Bundle yield of approx. 20000 Pages to invite competitive bidding and invite best possible technology available in market	No Change ,As mentioned in RFP
5	Annexure – D Technical Specification Item 5 : A4 Laser Printer (B/W) Specification	28	4 Printing Method Laser	Request to make Inkjet / Laser Inkjet Printers are beneficial and have below benefits vs. Laser Printers : 1 . Inkjet Printers Come with Bundle Yield of 8000 pages (Approx.) 2. Consume 300 % Lower Power and Consumes just 12 watts and can run on a 600 VA UPS. 3. Eco Friendly. 4. Low running costs for consumables (consumables costs as low as Rs. 659 and print yield approx. 6000 pages) 5. Print head covered under main unit warranty.	No Change ,As mentioned in RFP
6	Annexure – D Technical Specification Item 5 : A4 Laser Printer (B/W) Specification	28	Additional Clause	Request to Ask for Minimum Bundle yield of approx. 20000 Pages to invite competitive bidding and invite best possible technology available in market	No Change ,As mentioned in RFP
7	Annexure – D Technical Specification Item 6 : Duplex Printer (B/W)	28	4 Printing Method Laser	Request to make Inkjet / Laser Inkjet Printers are beneficial and have below benefits vs. Laser Printers : 1 . Inkjet Printers Come with Bundle Yield of 8000 pages (Approx.) 2. Consume 300 % Lower Power and Consumes just 12 watts and can run on a 600 VA UPS. 3. Eco Friendly. 4. Low running costs for consumables (consumables costs as low as Rs. 659 and print yield approx. 6000 pages) 5. Print head covered under main unit warranty.	No Change ,As mentioned in RFP
8	Annexure – D Technical Specification Item 6 : Duplex Printer (B/W)	28	Additional Clause	Request to Ask for Minimum Bundle yield of approx. 20000 Pages to invite competitive bidding and invite best possible technology available in market	No Change ,As mentioned in RFP
9	Annexure – D Technical Specification Item 10 : Scanner (Sheet- feed document Scanner)	29	3 Scan speed ADF Up to 75 ppm	we offer 65 PPM/130 ipm speed document scanner, hope this should be acceptable as speed asked is Upto 75 ppm. Please clarify	Refer Corrigendum
10	Annexure – D Technical Specification Item 10 : Scanner (Sheet- feed document Scanner)	29	10 Memory Min. 512 MB	Request to ask Memory as optional to enable maximum vendor participation.	Refer Corrigendum
11	Annexure – D Technical Specification Item 10 : Scanner (Sheet- feed document Scanner)	29	10 Memory Min. 512 MB	Said Clause is favoring only one Vendor	Refer Corrigendum
12	Annexure D . Laptop Item 1	26	Processor Type:- Min. Core i3 7th Generation or min. AMD A9	It is requested to keep only Min core i3 7th generation and allow bidders to prove equivalency in case of quoting non intel processor. Also it is requested to mention complete specs of requested processor including cores and threads so that all bidders can quote on common grounds. Hence it is requested to change as per below: Min. Core i3 7th Generation with base freq 2.3 ghz, 3 MB cache, 2 cores, 4 threads or higher processor	Refer Corrigendum
13	Annexure D . Laptop Item 1	26	Processor Clock speed :Min. 2.1 GHz	As mention above request to change the same to Min 2.3 ghz so that all bidders can quote on common ground.	No Change ,As mentioned in RFP
14	Annexure D . Laptop Item 1	26	Processor Cache: Min. 1 MB	As mention above request to change the same to Min 3 MB cache so that all bidders can quote on common ground.	Refer Corrigendum
15	Annexure D . Laptop Item 1	26	Request to add Processor cores and Processor threads	As mention above request to change the same to Min 2 cores and 4 threads so that all bidders can quote on common ground.	No Change ,As mentioned in RFP
16	Annexure D . Laptop Item 1	26	RAM: Min. 4 GB DDR 4 expandable upto 16 GB	we request department to mention 2 DIMM slots as in market various models are available with 4 GB memory soldered on motherboard. Such models are more prone to failure because if motherboards fails than memory had to be replaced and if memory gets failed than entire motherboard had to be replaced. Thus in such kind of models reptitiative problems occur more frequently once the system is opened. This can only reduce the employees productivity which can eventually affect organization growth and performance Hence it is serious recommendation from DELL to incorporate 2 DIMM slots for such kind of requirement which are going to masses and different types of Users so that all OEMs are on common platform. Hence Request to mention the same as below:- Min. 4 GB DDR 4 expandable upto 16 GB with 2 DIMM slots	No Change ,As mentioned in RFP
17	Annexure D . Laptop Item 1	26	Audio: Integrated microphone and 2 Integrated stereo speakers	stereo speakers means 2 speaker only and hence request to keep only as " Integrated microphone and 2 Integrated speakers"	Refer Corrigendum
18	Annexure D . Laptop Item 1	26	Battery Backup: Min 5 hours	Battery backup depends upon battery density (whr). Hence it is recommended to incorporate industry standard density so that all bidders can quote on common ground. Min 3 cell battery with 42 whr or more.	No Change ,As mentioned in RFP
19	Annexure D . Laptop Item 1	26	VGA Port: Optional	It is highly recommended to incorporate VGA ports as there are few Displays/Peripherals support only VGA port and therefore it is recommended to go for both VGA and HDMI so that the work of end user does not get affected. Hence it is requested to mention as below: VGA Port: Required.	No Change ,As mentioned in RFP
20	Annexure D . Laptop Item 1	27	Laptop Lock: Quality Notebook laptop Lock Security Cable	Kindly confirm do you require physical lock and key?	All standard Laptop lock security cable will work
21	Annexure D . Laptop Item 2	27	Processor type: Min. Core i5 8th Generation or AMD Ryzen 5	It is requested to keep only Min core i5 8th generation and allow bidders to prove equivalency in case of quoting non intel processor. Also it is requested to mention complete specs of requested processor (including cores and threads) so that all bidders can quote on common grounds. Hence it is requested to change as per below: Min. Core i5 8th Generation with base freq 1.6 upto 3.9 ghz, 4 cores, 6 MB cache, 8 threads or higher processor	No Change ,As mentioned in RFP
22	Annexure D . Laptop Item 2	27	Processor clock speed:- Min. 2.1 GHz	As mention above request to change the same to Min 1.6 ghz upto 3.9 ghz so that all bidders can quote on common ground.	No Change ,As mentioned in RFP
23	Annexure D . Laptop Item 2	27	Processor Cache: Min. 4 MB	As mention above request to change the same to Min 6 MB cache so that all bidders can quote on common ground.	No Change ,As mentioned in RFP
24	Annexure D . Laptop Item 2	27	Min. 8 GB DDR 4 expandable upto 16 GB	we request department to mention 2 DIMM slots as in market various models are available with 4 GB/8GB memory soldered on motherboard. Such models are more prone to failure because if motherboards fails than memory had to be replaced and if memory gets failed than entire motherboard had to be replaced. Thus in such kind of models reptitiative problems occur more frequently once the system is opened. This can only reduce the employees productivity which can eventually affect organization growth and performance Hence it is serious recommendation from DELL to incorporate 2 DIMM slots for such kind of requirement which are going to masses and different types of Users so that all OEMs are on common platform. Hence Request to mention the same as below:-Min 1x 8 GB DDR 4 expandable upto 16 GB with 2 DIMM slots	No Change ,As mentioned in RFP
25	Annexure D . Laptop Item 2	27	Min. 14 Inches	In order to fully utilize FHD resolution it is requested to go for larger screen which is 15.6" for better viewing and user experience. Hence It is requested to keep min 15.6" so that all bidders can bid on common ground.	Refer Corrigendum
26	Annexure D . Laptop Item 2	27	Audio: Integrated microphone and 2 Integrated stereo speakers	stereo speakers means 2 speaker only and hence request to keep only as " Integrated microphone and 2 Integrated speakers"	Refer Corrigendum
27	Annexure D . Laptop Item 2	27	Battery Backup: Min 6 hours	Battery backup depends upon battery density (whr). Hence it is recommended to incorporate industry standard density so that all bidders can quote on common ground. Min 3 cell battery with 42 whr or more.	No Change ,As mentioned in RFP

#	Reference	Page	Clause	Query	Response
28	Annexure D . Laptop Item 2	27	VGA Port: Optional	It is highly recommended to incorporate VGA ports as there are few Displays/Peripherals support only VGA port and therefore it is recommnended to go for both VGA and HDMI so that the work of end user does not get affected. Hence it is requested to mention as below: VGA Port: Required.	No Change ,As mentioned in RFP
29	Annexure D . Laptop Item 2	27	Laptop Lock: Quality Notebook laptop Lock Security Cable	Kindly confirm do you require physical lock and key?	All standard Laptop lock security cable will work
30	Annexure D . Laptop Item 1 and 2	26 and 27	Request to Add in both the categories	It is requested to add hardware TPM 2.0 and FingerPrint Reader with Windows Hello from Security point of view. Trusted Platform Module (TPM) A Trusted Platform Module (TPM) is a specialized chip on an endpoint device, that stores RSA encryption keys, specific to the host system for hardware authentication. • Encryption tools like Microsoft's BitLocker and "device encryption" automatically use a TPM to transparently encrypt your files. • The Encryption key is partially stored in the TPM, so you actually need your Windows login password and the same computer, the drive is from, to get access! • BitLocker can function on drives without TPMs but it has to store its encryption keys on the hard drive, and makes it much less secure!!	No Change ,As mentioned in RFP
31	SECTION – II CONDITIONS OF TENDER AND SUPPLY 2.SECURITY DEPOSIT (Contract Performance Deposit):	16	The security deposit shall be paid in favor of Purchaser by way of: i) Cash or ii) Cheque or demand draft on any Nationalized / scheduled bank in Mumbai or iii) Bank guarantee in the standard form of purchaser from any Nationalized/ scheduled bank valid for 180 days from the date of expiry of the guarantee period of last consignment of materials as specified in guarantee clause given in conditions of Tender and supply.	As per **General Financial Rule 2017** **Rule 171: Performance Security** **Subsection (i) states** 'Performance Security may be furnished in the form of an Account Payee Demand Draft, Fixed Deposit Receipt from a Commercial bank, Bank Guarantee from a Commercial bank or online payment in an acceptable form safeguarding the purchaser's interest in all respects'. Hence request you to allow Performance Guarantee by way of Fixed Deposit.	No Change ,As mentioned in RFP
32	Annexure D . Laptop Item 1	26	Processor Type:- Min. Core i3 7th Generation or min. AMD A9	It is requested to keep only Min core i3 7th generation and allow bidders to prove equivalancy in case of quoting non intel processor. Also it is requested to mention complete specs of requested processor including cores and threads so that all bidders can quote on common grounds. Hence it is requested to change as per below: Min. Core i3 7th Generation with base freq 2.3 ghz, 3 MB cache, 2 cores, 4 threads or higher processor	Refer Corrigendum
33	Annexure D . Laptop Item 1	26	Processor Clock speed :Min. 2.1 GHz	As mention above request to change the same to **Min 2.3 ghz** so that all bidders can quote on common ground.	No Change ,As mentioned in RFP
34	Annexure D . Laptop Item 1	26	Processor Cache: Min. 1 MB	As mention above request to change the same to **Min 3 MB cache** so that all bidders can quote on common ground.	Refer Corrigendum
35	Annexure D . Laptop Item 1	26	Request to add Processor cores and Processor threads	As mention above request to change the same to **Min 2 cores and 4 threads** so that all bidders can quote on common ground.	No Change ,As mentioned in RFP
36	Annexure D . Laptop Item 1	26	RAM: Min. 4 GB DDR 4 expandable upto 16 GB	we request department to mention 2 DIMM slots, as there are various models that are currently available in the market with 4 GB memory soldered on motherboard. Such models are more prone to failure because if motherboards fails than memory has to be replaced and if memory gets failed than entire motherboard had to be replaced. Thus in such kind of models reptitivative problems occur more frequently once the system is opened. This can only reduce the employees productivity which can eventually affect organization growth and performance.Hence it is serious recomendation from various leading OEM to incorporate 2 DIMM slots for such kind of requirement which are going to to be used for official purpose in large organisations.This will ensure all OEMs are on common platform. Hence Request to mention the same as below:- **Min. 4 GB DDR 4 expandable upto 16 GB with 2 DIMM slots**	No Change ,As mentioned in RFP
37	Annexure D . Laptop Item 1	26	Audio: Integrated microphone and 2 Integrated stereo speakers	stereo speakers means 2 speaker only and hence request to keep only as " **Integrated microphone and 2 Integrated speakers"**	Refer Corrigendum
38	Annexure D . Laptop Item 1	26	Battery Backup: Min 5 hours	Battery backup depends upon battery density (whr). Hence it is recommended to incorporate industry standard density so that all bidders can quote on common ground. **Min 3 cell battery with 42 whr or more.**	No Change ,As mentioned in RFP
39	Annexure D . Laptop Item 1	26	VGA Port: Optional	It is highly recommended to incorporate VGA ports as there are few Displays/Peripherals support only VGA port and therefore it is recommnended to go for both VGA and HDMI so that the work of end user does not get affected. Hence it is requested to mention as below: **VGA Port: Required.**	No Change ,As mentioned in RFP
40	Annexure D . Laptop Item 1	27	Laptop Lock: Quality Notebook laptop Lock Security Cable	Kindly confirm do you require physical lock and key?	All standard Laptop lock security cable will work
41	Annexure D . Laptop Item 2	27	Processor type: Min. Core i5 8th Generation or AMD Ryzen 5	It is requested to keep only Min core i5 8th generation and allow bidders to prove equivalancy in case of quoting non intel processor. Also it is requested to mention complete specs of requested processor (including cores and threads) so that all bidders can quote on common grounds. Hence it is requested to change as per below: **Min. Core i5 8th Generation with base freq 1.6 upto 3.9 ghz, 4 cores, 6 MB cache, 8 threads or higher processor**	No Change ,As mentioned in RFP
42	Annexure D . Laptop Item 2	27	Processor clock speed:- Min. 2.1 GHz	As mention above request to change the same to **Min 1.6 ghz upto 3.9 ghz** so that all bidders can quote on common ground.	No Change ,As mentioned in RFP
43	Annexure D . Laptop Item 2	27	Processor Cache: Min. 4 MB	As mention above request to change the same to **Min 6 MB cache** so that all bidders can quote on common ground.	No Change ,As mentioned in RFP
44	Annexure D . Laptop Item 2	27	Min. 8 GB DDR 4 expandable upto 16 GB	we request department to mention 2 DIMM slots, as there are various models that are currently available in the market with 8 GB memory soldered on motherboard. Such models are more prone to failure because if motherboards fails than memory has to be replaced and if memory gets failed than entire motherboard had to be replaced. Thus in such kind of models reptitivative problems occur more frequently once the system is opened. This can only reduce the employees productivity which can eventually affect organization growth and performance.Hence it is serious recomendation from various leading OEM to incorporate 2 DIMM slots for such kind of requirement which are going to to be used for official purpose in large organisations.This will ensure all OEMs are on common platform. Hence Request to mention the same as below:- **Min 1x 8 GB DDR 4 expandable upto 16 GB with 2 DIMM slots**	No Change ,As mentioned in RFP
45	Annexure D . Laptop Item 2	27	Min. 14 Inches	In order to fully utilize FHD resolution it is requested to go for larger screen which is 15.6" for better viewing and user experience. Hence It is requested to keep min **15.6"** so that all bidders can bid on common ground.	No Change ,As mentioned in RFP

46	Annexure D . Laptop Item 2	27	Audio: Integrated microphone and 2 Integrated stereo speakers	stereo speakers means 2 speaker only and hence request to keep only as " **Integrated microphone and 2 Integrated speakers"**	Refer Corrigendum
47	Annexure D . Laptop Item 2	27	Battery Backup: Min 6 hours	Battery backup depends upon battery density (whr). Hence it is recommended to incorporate industry standard density so that all bidders can quote on common ground. **Min 3 cell battery with 42 whr or more.**	No Change ,As mentioned in RFP
48	Annexure D . Laptop Item 2	27	VGA Port: Optional	It is highly recommended to incorporate VGA ports as there are few Displays/Peripherals support only VGA port and therefore it is recommnended to go for both VGA and HDMI so that the work of end user does not get affected. Hence it is requested to mention as below: **VGA Port: Required.**	No Change ,As mentioned in RFP
49	Annexure D . Laptop Item 2	27	Laptop Lock: Quality Notebook laptop Lock Security Cable	Kindly confirm do you require physical lock and key?	All standard Laptop lock security cable will work
50	Annexure D . Laptop Item 1 and 2	26 and 27	Request to Add in both the categories	It is requested to add **hardware TPM 2.0 and FingerPrint Reader with Windows Hello** from Security point of view. Trusted Platform Module (TPM) A Trusted Platform Module (TPM) is a specialized chip on an endpoint device, that stores RSA encryption keys, specific to the host system for hardware authentication. Encryption tools like Microsoft's BitLocker and "device encryption" automatically use a TPM to transparently encrypt your files. • The Encryption key is partially stored in the TPM, so you actually need your Windows login password and the same computer, the drive is from, to get access! • BitLocker can function on drives without TPMs but it has to store its encryption keys on the hard drive, and makes it much less secure!!	No Change ,As mentioned in RFP
51	Technical Specification Item 3 : A4 Laser Printer (B/W) all in one	28	Networking: Ethernet (RJ-45)	We request the department to change Hi-SpeedUSB2.0port;built-inFastEthernet10/100Base-Txnetworkport as this is latest industry standard	No Change ,As mentioned in RFP
52	Technical Specification Item 3 : A4 Laser Printer (B/W) all in one	28	Duty Cycle: Min. 3000	We request the department to change min duty cycle to 5000. As per Industry standard & the duty cycle number is also indicative of the printer's durability: The higher the duty cycle, the better- the build quality	No Change ,As mentioned in RFP
53	Technical Specification Item 3 : A4 Laser Printer (B/W) all in one	28	Print Speed Mono: Min 14 ppm	For better Better speed for the users with productivity we request the department to cange min print speed 18 ppm	No Change ,As mentioned in RFP
54	Technical Specification Item 3 : A4 Laser Printer (B/W) all in one	28	**Please Add:** Copy Speed: Min.18 ppm	We request the department to add this function	No Change ,As mentioned in RFP
55	Technical Specification Item 3 : A4 Laser Printer (B/W) all in one	28	**Please Add:** Memory: Min.128MB	We request the department to add this function as internal memory is an indication of how much print data the machine can accumulate when a queue of jobs is waiting to print.	No Change ,As mentioned in RFP
56	Technical Specification Item 3 : A4 Laser Printer (B/W) all in one	28	**Please Add:** Processor speed: Min.500MHz	The print processor tells the spooler to alter a job according to the document data type. It works in conjunction with the printer driver to send the spooled print jobs. Hence this is an important aspect to be added	No Change ,As mentioned in RFP
57	Technical Specification Item 3 : A4 Laser Printer (B/W) all in one	28	**Please Add:** Input Tray: Min.150sheets	This is basic reuirement for users	No Change ,As mentioned in RFP
58	Technical Specification Item 3 : A4 Laser Printer (B/W) all in one	28	**Please Add:** Output: Min.100 sheets	This is basic reuirement for users	No Change ,As mentioned in RFP
59	Technical Specification Item 3 : A4 Laser Printer (B/W) all in one	28	**Please Add:** Cartridges Technology: Composite	Only Consumables is toner	No Change ,As mentioned in RFP
60	Technical Specification Item 4 : A4 Laser Printer (Color)	28	Print Speed -color: Min. 14 ppm	We request the department to change min print speed the min 16 ppm for better speed and productivity	No Change ,As mentioned in RFP
61	Technical Specification Item 4 : A4 Laser Printer (Color)	28	Paper Tray: required	We request the department to specify: 150-sheet input tray; 100-sheet output	No Change ,As mentioned in RFP
62	Technical Specification Item 4 : A4 Laser Printer (Color)	28	Please Add: Duty cycle :Min. 30,000 pages	This is as per Industry standard & the duty cycle number is also indicative of the printer's durability: The higher the duty cycle, the better-the build quality	No Change ,As mentioned in RFP
63	Technical Specification Item 4 : A4 Laser Printer (Color)	28	Please Add:Memory (Maximum) : 128 MB	We request the department to add this function as internal memory is an indication of how much print data the machine can accumulate when a queue of jobs is waiting to print.	No Change ,As mentioned in RFP
64	Technical Specification Item 4 : A4 Laser Printer (Color)	28	Please Add: Cartridges Technology: Copmposite	Only Consumables is toner	No Change ,As mentioned in RFP
65	Technical Specification Item 4 : A4 Laser Printer (Color)	28	Please Add: Processor speed: 500MHz	The print processor tells the spooler to alter a job according to the document data type. It works in conjunction with the printer driver to send the spooled print jobs. Hence this is an important aspect to be added	No Change ,As mentioned in RFP
66	Technical Specification Item 5 : A4 Laser Printer (B/W) Specification	28	Print Speed Mono: Min 14 ppm	We request the department to change 18 ppm for Better speed for the users with productivity	No Change ,As mentioned in RFP
67	Technical Specification Item 5 : A4 Laser Printer (B/W) Specification	28	Please Add : Duty cycle(monthly)Min.5000	This is as per Industry standard & the duty cycle number is also indicative of the printer's durability: The higher the duty cycle, the better-the build quality	No Change ,As mentioned in RFP
68	Technical Specification Item 5 : A4 Laser Printer (B/W) Specification	28	Please Add : Memory: Min.8	Requesting to add this function as internal memory is an indication of how much print data the machine can accumulate when a queue of jobs is waiting to print.	No Change ,As mentioned in RFP
69	Technical Specification Item 5 : A4 Laser Printer (B/W) Specification	28	Please Add: Processor speed: 266MHz	The print processor tells the spooler to alter a job according to the document data type. It works in conjunction with the printer driver to send the spooled print jobs. Hence this is an important aspect to be added.	No Change ,As mentioned in RFP
70	Technical Specification Item 5 : A4 Laser Printer (B/W) Specification	28	Please Add: Input Tray: Min.150sheets	Basic requirement of the users	No Change ,As mentioned in RFP
71	Technical Specification Item 5 : A4 Laser Printer (B/W) Specification	28	Please Add: Output: Min.100 sheets	Basic requirement of the users	No Change ,As mentioned in RFP
72	Technical Specification Item 5 : A4 Laser Printer (B/W) Specification	28	Please Add: Cartridges Technology: Composite	Only Consumables is toner	No Change ,As mentioned in RFP
73	Technical Specification Item 6 : Duplex Printer (B/W)	28	Printing Output: Monochrome	Laser printer Monochrome	No Change ,As mentioned in RFP
74	Technical Specification Item 6 : Duplex Printer (B/W)	28	Networking: Ethernet (RJ-45)	We request the depatment to change the specifications to 1Hi-SpeedUSB2.0;1Ethernet10/100 as this is latest industry standard.	No Change ,As mentioned in RFP
75	Technical Specification Item 6 : Duplex Printer (B/W)	28	Duty Cycle: Min. 3000	We request the depatmet to chnange duty cycle to 30,000 pages . As per Industry standard & the duty cycle number is also indicative of the printer's durability: The higher the duty cycle, the better the build quality.	No Change ,As mentioned in RFP
76	Technical Specification Item 6 : Duplex Printer (B/W)	28	Print Speed: Min. 20 ppm	We request the department to change min Min25ppm for Better speed and higher user productivity.	No Change ,As mentioned in RFP
77	Technical Specification Item 6 : Duplex Printer (B/W)	28	Print Resolution: Min. 600x600 dpi	We request the department to change a min of 1200x1200dpi. As per Industry standard on duplex printers	No Change ,As mentioned in RFP
78	Technical Specification Item 6 : Duplex Printer (B/W)	28	Please Add: Memory: Min.128MB		No Change ,As mentioned in RFP
79	Technical Specification Item 6 : Duplex Printer (B/W)	28	Please Add: Processor speed: Min.500MHz	The print processor tells the spooler to alter a job according to the document data type. It works in conjunction with the printer driver to send the spooled print jobs.Hence this is an important aspect to be added.	No Change ,As mentioned in RFP
80	Technical Specification Item 6 : Duplex Printer (B/W)	28	Please Add: Input Tray: Min. 250-sheetinputtray & 10-sheet multipurpose tray	Basic requirement of the users & Multipurpose tray	No Change ,As mentioned in RFP
81	Technical Specification Item 6 : Duplex Printer (B/W)	28	Please Add: Output: Min.150 sheets	Basic requirement of the users	No Change ,As mentioned in RFP
82	Technical Specification Item 6 : Duplex Printer (B/W)	28	Cartridges Technology: Composite	Only Consumables is toner	No Change ,As mentioned in RFP
83	Technical Specification Item 7:A4 Laser Printer (B/W) with Network Card	29	Networking: Ethernet (RJ-45)	We request the department to change the specifications to 1Ethernet10/100 as per latest industry standard.	No Change ,As mentioned in RFP

#	Item	Page	Clause	Query	Response
84	Technical Specification Item 7:A4 Laser Printer (B/W) with Network Card	29	Duty Cycle: Min. 3000	We request the depatment to chnange duty cycle to 30,000 pages . As per Industry standard & the duty cycle number is also indicative of the printer's durability: The higher the duty cycle, the better the build quality.	No Change, As mentioned in RFP
85	Technical Specification Item 7:A4 Laser Printer (B/W) with Network Card	29	Print Speed Mono: Min 14 ppm	We request the department to change Min25ppm for Better speed for the users, which will improve their productivity .	No Change ,As mentioned in RFP
86	Technical Specification Item 7:A4 Laser Printer (B/W) with Network Card	29	Print Resolution: Min. 600x600 dpi	We request the department to min.1200x1200dpi. As per Industry standard on duplex printers	No Change ,As mentioned in RFP
87	Technical Specification Item 7:A4 Laser Printer (B/W) with Network Card	29	Please Add : Memory: Min.128MB	requesting to add this function as internal memory is an indication of how much print data the machine can accumulate when a queue of jobs is waiting to print.	No Change ,As mentioned in RFP
88	Technical Specification Item 7:A4 Laser Printer (B/W) with Network Card	29	Please Add: Processor speed: Min.500MHz	The print processor tells the spooler to alter a job according to the document data type. It works in conjunction with the printer driver to send the spooled print jobs	No Change ,As mentioned in RFP
89	Technical Specification Item 7:A4 Laser Printer (B/W) with Network Card	29	Please Add: Input Tray: Min. 250-sheetinputtray & 10-sheet multipurpose tray	Basic requirement of the users & Multipurpose tray	No Change ,As mentioned in RFP
90	Technical Specification Item 7:A4 Laser Printer (B/W) with Network Card	29	Please Add : Output: Min.150 sheets	Basic requirement of the users	No Change ,As mentioned in RFP
91	Technical Specification Item 7:A4 Laser Printer (B/W) with Network Card	29	Cartridges Technology: Composite	Only Consumables is toner	No Change ,As mentioned in RFP
92	Technical Specification Item 10 : Scanner (Sheet- feed document Scanner)	29	Media Size: A3,A4,A5	We request the department to remove A3 or clarify if A3 required to the department	No Change ,As mentioned in RFP
93	Technical Specification Item 8 : All in one Color Printer	29	Print Speed (A4)- Mono:Upto 14PPM	We request the depatment to keep print speed as Min.16ppm for better speed	No Change ,As mentioned in RFP
94	Technical Specification Item 8 : All in one Color Printer	29	Print Speed (A4)- Color: Upto 8 PPM	We request the depatment to keep print speed as Min.16ppm for better speed	No Change ,As mentioned in RFP
95	Technical Specification Item 8 : All in one Color Printer	29	Networking	Hi-SpeedvUSB2.0port;built-in Fast Ethernet10/100Base-TXnetworkport	No Change ,As mentioned in RFP
96	Technical Specification Item 8 : All in one Color Printer	29	Duplex	We request department to remove Duplex as on Entry level with the speed expected duplex is not applicable as per Industry standard	No Change ,As mentioned in RFP
97	Technical Specification Item 8 : All in one Color Printer	29	Paper Tray: required	Please specify whether this is acceptable :- 150-sheet input tray; 100-sheet output tray	No Change ,As mentioned in RFP
98	Technical Specification Item 8 : All in one Color Printer	29	Request to add this parameter for better understanding of solution	Copy Speed Black: Up to 16 ppm; Color: Up to 16 ppm	No Change ,As mentioned in RFP
99	Technical Specification Item 8 : All in one Color Printer	29	Request to add this parameter for better understanding of solution	Resolution :600x600dpi	No Change ,As mentioned in RFP
100	Scan	29	Request to add this parameter for better understanding of solution	required	No Change ,As mentioned in RFP
101	Memory (Maximum)	29	Request to add this parameter for better understanding of solution	128 MB	No Change ,As mentioned in RFP
102	Processor speed	29	Request to add this parameter for better understanding of solution	600MHz	No Change ,As mentioned in RFP
103	Duty cycle	29	Request to add this parameter for better understanding of solution	Min. 30,000 pages	No Change ,As mentioned in RFP
104	Type of scanner	29	Request to specify type of scanner	Request to specify type of scanner	No Change ,As mentioned in RFP
105		7	Tender Fee : 5,900/- EMD : 1,83,056 /-	We registered under Single Point Registration Scheme of NSIC are eligible to get the benefits under "Public Procurement Policy for Micro & Small Enterprises (MSEs) Order 2012" as notified by the Government of India, Ministry of Micro Small & Medium Enterprises, New Delhi vide Gazette Notification dated 23.03.2012. As per above clause we are exempted from Tender Fee & EMD. So request to you kindly allow MSME, NSIC certificate.	Apply online on website
106	Annexure – D Technical Specification Item 3 : A4 Laser Printer (B/W) all in one	27	4 Printing Method Laser	Request to make Inkjet / Laser nkjet Printers are beneficial and have below benefits vs. Laser Printers : 1 . Inkjet Printers Come with Bundle Yield of 8000 pages (Approx.) 2. Consume 300 % Lower Power and Consumes just 12 watts and can run on a 600 VA UPS. 3. Eco Friendly. 4. Low running costs for consumables (consumables costs as low as Rs. 659 and print yield approx. 6000 pages) 5. Print head covered under main unit warranty.	No Change ,As mentioned in RFP
107	Annexure – D Technical Specification Item 3 : A4 Laser Printer (B/W) all in one	27	Additional Clause	Request to Ask for Minimum Bundle yield of approx. 20000 Pages to invite competitive bidding and invite best possible technology available in market	No Change ,As mentioned in RFP
108	Annexure – D Technical Specification Item 4 : A4 Laser Printer (Color)	28	4 Printing Method Laser	Request to make Inkjet / Laser Inkjet Printers are beneficial and have below benefits vs. Laser Printers : 1 . Inkjet Printers Come with Bundle Yield of 10500 pages (Approx.) 2. Consume 300 % Lower Power and Consumes just 12 watts and can run on a 600 VA UPS. 3. Eco Friendly. 4. Low running costs for consumables (consumables costs as low as Rs. 400 per bottle/cartridge and print yield approx. 6000 pages color and 4500 Pages Black) 5. Print head covered under main unit warranty.	No Change ,As mentioned in RFP
109	Annexure – D Technical Specification Item 4 : A4 Laser Printer (Color)	28	Additional Clause	Request to Ask for Minimum Bundle yield of approx. 20000 Pages to invite competitive bidding and invite best possible technology available in market	No Change ,As mentioned in RFP
110	Annexure – D Technical Specification Item 5 : A4 Laser Printer (B/W) Specification	28	4 Printing Method Laser	Request to make Inkjet / Laser Inkjet Printers are beneficial and have below benefits vs. Laser Printers : 1 . Inkjet Printers Come with Bundle Yield of 8000 pages (Approx.) 2. Consume 300 % Lower Power and Consumes just 12 watts and can run on a 600 VA UPS. 3. Eco Friendly. 4. Low running costs for consumables (consumables costs as low as Rs. 659 and print yield approx. 6000 pages) 5. Print head covered under main unit warranty.	No Change ,As mentioned in RFP
111	Annexure – D Technical Specification Item 5 : A4 Laser Printer (B/W) Specification	28	Additional Clause	Request to Ask for Minimum Bundle yield of approx. 20000 Pages to invite competitive bidding and invite best possible technology available in market	No Change ,As mentioned in RFP
112	Annexure – D Technical Specification Item 6 : Duplex Printer (B/W)	28	4 Printing Method Laser	Request to make Inkjet / Laser Inkjet Printers are beneficial and have below benefits vs. Laser Printers : 1 . Inkjet Printers Come with Bundle Yield of 8000 pages (Approx.) 2. Consume 300 % Lower Power and Consumes just 12 watts and can run on a 600VA UPS. 3. Eco Friendly. 4. Low running costs for consumables (consumables costs as low as Rs. 659 and print yield approx. 6000 pages) 5. Print head covered under main unit warranty.	No Change ,As mentioned in RFP
113	Annexure – D Technical Specification Item 6 : Duplex Printer (B/W)	28	Additional Clause	Request to Ask for Minimum Bundle yield of approx. 20000 Pages to invite competitive bidding and invite best possible technology available in market	No Change ,As mentioned in RFP
114	Annexure – D Technical Specification Item 10 : Scanner (Sheet-feed document Scanner)	29	3 Scan speed ADF Up to 75 ppm	we offer 65 PPM/130 ipm speed document scanner, hope this should be acceptable as speed asked is Upto 75 ppm. Please clarify	Refer Corrigendum
115	Annexure – D Technical Specification Item 10 : Scanner (Sheet-feed document Scanner)	29	10 Memory Min. 512 MB	Request to ask Memory as optional to enable maximum vendor participation.	Refer Corrigendum
116	Annexure – D Technical Specification Item 10 : Scanner (Sheet-feed document Scanner)	29	10 Memory Min. 512 MB	Said Clause is favoring only one Vendor	Refer Corrigendum

117	Technical Specification Item 1 : Laptop I with Bag Processor Type	Min. Core i3 7th Generation or min. AMD A9	Request you to change AMD processor as Ryzen 3 as AMD A9 is one OEM specific and we do not have any product with A9 Processor AMD A9 processor is not equivalent to Intel i3 Processor. Ryzen 3 is equivalent to intel i3 Processor.	Refer Corrigendum
118	Technical Specification Item 1 : Laptop I with Bag Processor Cache	Min. 1 MB	Min 3 MB Cache	Refer Corrigendum
119	Warranty	3 Years Onsite Warranty	Request you to kindly include 3 years for battery also	Refer Corrigendum
120	Technical Specification Item 1 : Laptop I with Bag Weight		Request you to kindly add weight criteria as less than 1.7 kg as these laptops are to be used by users who are in field.	No Change ,As mentioned in RFP
121	Technical Specification Item 2 : Laptop II with Bag Warranty	3 Years Onsite Warranty	Request you to kindly include 3 years warranty for battery also	Refer Corrigendum
122	Technical Specification Item 2 : Laptop II with Bag Weight		Request you to kindly add weight criteria as less than 1.7 kg as these laptops are to be used by users who are in field.	No Change ,As mentioned in RFP
123	Technical Specification Item 2 : Laptop II with Bag Testing		Request you to add MIL STD 810G as this certification will ensure durable and rugged laptop	No Change ,As mentioned in RFP