

Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Format D3

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:Nov 24

Period : 01-Oct-24 to 31-Oct-24

Report Date: 28 Nov 2024 12:50

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	106	106	106	12:25:42	0	89	17	83.96
2	AHMADPUR	0	50	50	50	3:54:00	0	50	0	100.00
3	AHMEDNAGAR	0	844	844	844	3:10:58	0	734	110	86.97
4	AKKALKOT	0	17	17	17	8:31:24	0	17	0	100.00
5	AKOLA	0	5459	5459	5459	8:27:01	0	3237	2222	59.30
6	AKOT	0	109	109	109	8:04:58	0	95	14	87.16
7	AMALNER	0	87	87	87	11:29:36	0	40	47	45.98
8	AMBEJOGAI	0	186	186	186	2:30:33	0	183	3	98.39
9	AMRAVATI	0	1878	1878	1878	3:18:16	0	1624	254	86.47

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10	ANJANGAON	0	16	16	16	6:17:12	0	14	2	87.50
11	ARVI	0	7	7	7	4:08:34	0	7	0	100.00
12	ASHTA	0	23	23	23	10:48:13	0	21	2	91.30
13	AUSA	0	15	15	15	6:47:10	0	15	0	100.00
14	BALAPUR	0	29	29	29	7:04:43	0	25	4	86.21
15	BALLARPUR	0	54	54	54	9:38:12	0	53	1	98.15
16	BARAMATI	0	75	75	75	2:43:55	0	75	0	100.00
17	BARSHI	0	110	110	110	6:40:41	0	109	1	99.09
18	BASMATH	0	7	7	7	9:15:22	0	5	2	71.43
19	BEED	0	208	208	208	3:13:18	0	180	28	86.54
20	BHADRAWATI	0	46	46	46	2:45:39	0	46	0	100.00
21	BHANDARA	0	114	114	114	1:50:19	0	111	3	97.37
22	BHUSAVAL	0	650	650	650	6:28:55	0	458	192	70.46
23	BRAHMAPURI	0	43	43	43	6:47:18	0	43	0	100.00
24	BULDHANA	0	590	590	590	6:15:27	0	579	11	98.14
25	CHALISGAON	0	107	107	107	4:20:43	0	88	19	82.24
26	CHANDRAPUR	0	980	980	980	7:15:52	0	676	304	68.98
27	CHIKHLI	0	74	74	74	5:35:25	0	73	1	98.65
28	CHIKLUN	0	87	87	87	8:42:03	0	51	36	58.62
29	CHOPDA	0	22	22	22	6:30:00	0	22	0	100.00
30	DAHANU	0	649	649	649	1:32:10	0	649	0	100.00
31	DARYAPUR	0	20	20	20	9:24:00	0	20	0	100.00
32	DAUND	0	111	111	111	2:07:34	0	111	0	100.00
33	DEGLUR	0	5	5	5	2:36:00	0	5	0	100.00
34	DEOLALI	0	393	393	393	8:06:24	0	265	128	67.43
35	DHARANGAON	0	34	34	34	7:48:52	0	34	0	100.00
36	DHULE	0	1154	1154	1154	6:53:08	0	819	335	70.97
37	DIGRAS	0	21	21	21	13:40:47	0	18	3	85.71

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38	DONDAICHA	0	17	17	17	0:35:18	0	17	0	100.00
39	ERANDOL	0	4	4	4	0:45:00	0	4	0	100.00
40	GADCHIROLI	0	29	29	29	3:59:09	0	26	3	89.65
41	GANGAKHED	0	12	12	12	13:58:27	0	11	1	91.67
42	GONDIA	0	88	88	88	2:11:14	0	83	5	94.32
43	GREATER MUMBAI	0	30331	30331	30331	1:56:27	0	29150	1181	96.11
44	HINGANGHAT	0	42	42	42	1:22:43	0	41	1	97.62
45	HINGOLI	0	50	50	50	13:55:27	0	27	23	54.00
46	ICHALKARANJI	0	454	454	454	1:42:45	0	452	2	99.56
47	IGATPURI	0	24	24	24	7:06:43	0	24	0	100.00
48	JAISINGPUR	0	28	28	28	2:19:17	0	28	0	100.00
49	JALNA	0	477	477	477	1:38:37	0	448	29	93.92
50	JINTUR	0	11	11	11	16:18:26	0	8	3	72.73
51	KAMPTEE	0	87	87	87	0:59:19	0	87	0	100.00
52	KANNAD	0	22	22	22	2:32:44	0	22	0	100.00
53	KARAD	0	22	22	22	3:43:38	0	22	0	100.00
54	KARANJA	0	56	56	56	8:16:02	0	52	4	92.86
55	KATOL	0	32	32	32	2:13:08	0	32	0	100.00
56	KHAMGAON	0	164	164	164	12:54:53	0	49	115	29.88
57	KHOPOLI	0	66	66	66	6:50:49	0	66	0	100.00
58	KOLHAPUR	0	3348	3348	3348	0:45:11	0	3338	10	99.70
59	KOPARGAON	0	56	56	56	1:31:55	0	54	2	96.43
60	LATUR	0	817	817	817	2:33:17	0	747	70	91.43
61	LONAVALA	0	176	176	176	3:39:24	0	175	1	99.43
62	MAJALGAON	0	19	19	19	10:14:09	0	17	2	89.47
63	MALEGAON	0	169	169	169	16:18:12	0	19	150	11.24
64	MALKAPUR	0	100	100	100	9:23:35	0	95	5	95.00
65	MANMAD	0	146	146	146	5:01:21	0	144	2	98.63

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66	MEHKAR	0	11	11	11	9:15:14	0	9	2	81.82
67	MORSHI	0	4	4	4	2:15:00	0	4	0	100.00
68	MURTIJAPUR	0	67	67	67	9:54:19	0	59	8	88.06
69	NAGPUR	0	2146	2146	2146	0:52:26	0	2138	8	99.63
70	NALASOPARA	0	3855	3855	3855	2:01:34	0	3666	189	95.10
71	NANDED	0	1361	1361	1361	5:49:00	0	981	380	72.08
72	NANDURA	0	61	61	61	1:31:22	0	61	0	100.00
73	NANDURBAR	0	231	231	231	5:21:00	0	182	49	78.79
74	NASHIK	0	5458	5458	5458	5:57:12	0	4280	1178	78.42
75	NAVI MUMBAI	0	5137	5137	5137	3:15:58	0	4667	470	90.85
76	NILANGA	0	9	9	9	0:20:00	0	9	0	100.00
77	OSMANABAD	0	298	298	298	3:03:14	0	263	35	88.26
78	OZAR	0	44	44	44	2:40:55	0	44	0	100.00
79	PACHORA	0	34	34	34	10:16:00	0	32	2	94.12
80	PAITHAN	0	6	6	6	9:50:00	0	6	0	100.00
81	PALGHAR	0	910	910	910	3:56:20	0	893	17	98.13
82	PANDHARPUR	0	23	23	23	3:02:37	0	23	0	100.00
83	PANVEL	0	6424	6424	6424	1:30:50	0	6263	161	97.49
84	PARBHANI	0	282	282	282	14:12:17	0	69	213	24.47
85	PARLI	0	20	20	20	6:13:27	0	16	4	80.00
86	PAROLA	0	12	12	12	10:13:58	0	11	1	91.67
87	PATHRI	0	5	5	5	11:48:00	0	5	0	100.00
88	PEN	0	124	124	124	11:31:53	0	124	0	100.00
89	PHALTAN	0	23	23	23	7:17:27	0	23	0	100.00
90	PULGAON	0	8	8	8	8:15:00	0	8	0	100.00
91	PUNE CITY	0	43729	43729	43729	4:33:03	0	36263	7466	82.93

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92	PURNA	0	4	4	4	17:13:27	0	3	1	75.00
93	PUSAD	0	65	65	65	11:34:30	0	64	1	98.46
94	RATNAGIRI	0	205	205	205	2:48:09	0	182	23	88.78
95	SAILU	0	21	21	21	15:24:14	0	19	2	90.48
96	SANGAMNER	0	75	75	75	2:37:36	0	75	0	100.00
97	SANGLI	0	513	513	513	1:44:26	0	494	19	96.30
98	SATANA	0	7	7	7	2:34:17	0	7	0	100.00
99	SATARA	0	208	208	208	6:49:28	0	153	55	73.56
100	SHAHADA	0	68	68	68	10:31:35	0	68	0	100.00
101	SHEGAON	0	72	72	72	2:26:35	0	72	0	100.00
102	SHIRPUR	0	15	15	15	8:59:10	0	15	0	100.00
103	SILLOD	0	18	18	18	5:40:00	0	18	0	100.00
104	SINNAR	0	44	44	44	8:03:32	0	40	4	90.91
105	SOLAPUR	0	980	980	980	3:40:28	0	832	148	84.90
106	TALEGAON	0	447	447	447	1:52:13	0	447	0	100.00
107	TASGAON	0	5	5	5	3:48:00	0	5	0	100.00
108	TULJAPUR	0	29	29	29	17:04:38	0	16	13	55.17
109	TUMSAR	0	21	21	21	3:59:42	0	21	0	100.00
110	UDGIR	0	130	130	130	7:45:31	0	79	51	60.77
111	UMARGA	0	40	40	40	4:43:21	0	39	1	97.50
112	UMARKHED	0	18	18	18	12:42:39	0	18	0	100.00
113	UMRED	0	70	70	70	4:53:09	0	70	0	100.00
114	URAN-ISLAMPUR	0	27	27	27	5:17:47	0	27	0	100.00
115	VAIJAPUR	0	11	11	11	14:19:34	0	10	1	90.91
116	VASAI	0	725	725	725	3:25:27	0	643	82	88.69
117	VIRAR	0	3280	3280	3280	4:55:12	0	2622	658	79.94
118	VITA	0	66	66	66	2:42:44	0	66	0	100.00
119	WADGAON	0	88	88	88	3:33:15	0	77	11	87.50
120	WAI	0	38	38	38	3:55:16	0	38	0	100.00

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121	WANI	0	60	60	60	7:31:29	0	56	4	93.33
122	WARDHA	0	50	50	50	1:35:45	0	49	1	98.00
123	WARORA	0	25	25	25	6:50:09	0	24	1	96.00
124	WARUD	0	22	22	22	6:24:33	0	22	0	100.00
125	WASHIM	0	51	51	51	3:24:28	0	50	1	98.04
126	YAVATMAL	0	271	271	271	3:06:05	0	239	32	88.19
127	YAWAL	0	1	1	1	9:00:00	0	1	0	100.00
128	YEOLA	0	51	51	51	5:40:49	0	50	1	98.04