

Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Format D3

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:Mar 25

Period : 01-Feb-25 to 28-Feb-25

Report Date: 28 Mar 2025 18:00

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	38	38	38	15:09:25	0	34	4	89.47
2	AHMADPUR	0	2	2	2	1:00:00	0	2	0	100.00
3	AHMEDNAGAR	0	398	398	398	7:37:29	0	242	156	60.80
4	AKKALKOT	0	15	15	15	11:14:21	0	12	3	80.00
5	AKOLA	0	1978	1978	1978	7:32:31	0	1245	733	62.94
6	AKOT	0	60	60	60	16:02:35	0	38	22	63.33
7	AMALNER	0	25	25	25	15:04:38	0	10	15	40.00
8	AMBEJOGAI	0	66	66	66	7:38:09	0	62	4	93.94
9	AMRAVATI	0	858	858	858	2:47:20	0	760	98	88.58

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10	ANJANGAON	0	4	4	4	11:15:00	0	4	0	100.00
11	ARVI	0	14	14	14	1:08:34	0	14	0	100.00
12	ASHTA	0	7	7	7	20:15:22	0	6	1	85.71
13	AUSA	0	7	7	7	14:32:31	0	6	1	85.71
14	BALAPUR	0	10	10	10	13:27:31	0	7	3	70.00
15	BALLARPUR	0	25	25	25	6:31:12	0	25	0	100.00
16	BARAMATI	0	46	46	46	4:27:23	0	46	0	100.00
17	BARSHI	0	35	35	35	4:27:04	0	34	1	97.14
18	BASMATH	0	15	15	15	11:09:56	0	11	4	73.33
19	BEED	0	151	151	151	3:11:06	0	132	19	87.42
20	BHADRAWATI	0	10	10	10	2:24:00	0	10	0	100.00
21	BHANDARA	0	78	78	78	7:45:18	0	76	2	97.44
22	BHUSAVAL	0	206	206	206	13:08:25	0	63	143	30.58
23	BRAHMAPURI	0	16	16	16	3:48:45	0	16	0	100.00
24	BULDHANA	0	280	280	280	7:13:02	0	268	12	95.71
25	CHALISGAON	0	10	10	10	11:26:17	0	4	6	40.00
26	CHANDRAPUR	0	364	364	364	6:59:08	0	255	109	70.05
27	CHIKHLI	0	33	33	33	6:29:58	0	30	3	90.91
28	CHIPLUN	0	65	65	65	6:26:48	0	48	17	73.85
29	CHOPDA	0	6	6	6	17:06:54	0	6	0	100.00
30	DAHANU	0	247	247	247	1:48:54	0	247	0	100.00
31	DARYAPUR	0	12	12	12	12:23:58	0	12	0	100.00
32	DAUND	0	45	45	45	3:54:40	0	45	0	100.00
33	DEGLUR	0	4	4	4	13:25:21	0	2	2	50.00
34	DEOLALI	0	110	110	110	4:37:30	0	98	12	89.09
35	DHARANGAON	0	5	5	5	13:24:00	0	5	0	100.00
36	DHULE	0	213	213	213	11:48:03	0	84	129	39.44
37	DIGRAS	0	7	7	7	10:34:17	0	7	0	100.00

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38	DONDAICHA	0	11	11	11	2:00:00	0	11	0	100.00
39	ERANDOL	0	2	2	2	4:00:00	0	2	0	100.00
40	GADCHIROLI	0	7	7	7	0:42:51	0	7	0	100.00
41	GANGAKHED	0	7	7	7	9:00:00	0	7	0	100.00
42	GONDIA	0	89	89	89	6:24:29	0	64	25	71.91
43	GREATER MUMBAI	0	13523	13523	13523	1:52:33	0	13065	458	96.61
44	HINGANGHAT	0	16	16	16	6:09:19	0	11	5	68.75
45	HINGOLI	0	50	50	50	11:24:02	0	37	13	74.00
46	ICHALKARANJI	0	192	192	192	1:47:43	0	189	3	98.44
47	IGATPURI	0	6	6	6	3:50:00	0	6	0	100.00
48	JAISINGPUR	0	8	8	8	1:30:00	0	8	0	100.00
49	JALNA	0	130	130	130	2:36:43	0	117	13	90.00
50	JINTUR	0	5	5	5	12:22:46	0	5	0	100.00
51	KAMPTEE	0	51	51	51	1:11:46	0	51	0	100.00
52	KANNAD	0	22	22	22	4:18:49	0	22	0	100.00
53	KARAD	0	12	12	12	2:10:00	0	12	0	100.00
54	KARANJA	0	14	14	14	13:19:39	0	11	3	78.57
55	KATOL	0	3	3	3	1:20:00	0	3	0	100.00
56	KHAMGAON	0	29	29	29	10:50:22	0	13	16	44.83
57	KHOPOLI	0	36	36	36	3:18:20	0	36	0	100.00
58	KOLHAPUR	0	1482	1482	1482	0:53:51	0	1463	19	98.72
59	KOPARGAON	0	9	9	9	4:11:57	0	7	2	77.78
60	LATUR	0	434	434	434	2:30:09	0	400	34	92.17
61	LONAVALA	0	113	113	113	1:19:39	0	113	0	100.00
62	MAJALGAON	0	6	6	6	6:00:00	0	6	0	100.00
63	MALEGAON	0	29	29	29	13:49:05	0	8	21	27.59
64	MALKAPUR	0	32	32	32	10:19:04	0	27	5	84.37
65	MANMAD	0	62	62	62	5:49:55	0	60	2	96.77

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66	MEHKAR	0	6	6	6	7:20:00	0	6	0	100.00
67	MORSHI	0	8	8	8	2:45:00	0	8	0	100.00
68	MURTIJAPUR	0	10	10	10	10:40:08	0	7	3	70.00
69	NAGPUR	0	1186	1186	1186	1:03:00	0	1170	16	98.65
70	NALASOPARA	0	1296	1296	1296	2:08:37	0	1243	53	95.91
71	NANDED	0	627	627	627	4:46:22	0	490	137	78.15
72	NANDURA	0	4	4	4	11:13:27	0	4	0	100.00
73	NANDURBAR	0	65	65	65	7:09:54	0	48	17	73.85
74	NASHIK	0	2276	2276	2276	2:44:17	0	2188	88	96.13
75	NAVI MUMBAI	0	2260	2260	2260	2:30:30	0	2112	148	93.45
76	NILANGA	0	4	4	4	13:00:00	0	4	0	100.00
77	OSMANABAD	0	88	88	88	5:22:55	0	68	20	77.27
78	OZAR	0	76	76	76	2:21:19	0	76	0	100.00
79	PACHORA	0	20	20	20	14:20:41	0	20	0	100.00
80	PAITHAN	0	4	4	4	8:28:27	0	4	0	100.00
81	PALGHAR	0	230	230	230	5:10:21	0	229	1	99.57
82	PANDHARPUR	0	17	17	17	2:59:38	0	16	1	94.12
83	PANVEL	0	2299	2299	2299	0:59:29	0	2283	16	99.30
84	PARBHANI	0	136	136	136	12:57:55	0	44	92	32.35
85	PARLI	0	15	15	15	15:17:56	0	10	5	66.67
86	PAROLA	0	3	3	3	19:00:00	0	3	0	100.00
87	PATHRI	0	12	12	12	17:49:29	0	11	1	91.67
88	PEN	0	70	70	70	6:17:09	0	70	0	100.00
89	PHALTAN	0	16	16	16	8:25:28	0	14	2	87.50
90	PULGAON	0	2	2	2	4:00:00	0	2	0	100.00
91	PUNE CITY	0	24467	24467	24467	4:11:33	0	20823	3644	85.11

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92	PURNA	0	2	2	2	20:00:00	0	2	0	100.00
93	PUSAD	0	36	36	36	6:51:19	0	36	0	100.00
94	RATNAGIRI	0	71	71	71	1:59:50	0	69	2	97.18
95	SAILU	0	16	16	16	15:37:30	0	16	0	100.00
96	SANGAMNER	0	31	31	31	3:52:03	0	31	0	100.00
97	SANGLI	0	228	228	228	2:02:31	0	214	14	93.86
98	SATANA	0	5	5	5	18:48:00	0	5	0	100.00
99	SATARA	0	152	152	152	2:22:03	0	142	10	93.42
100	SHAHADA	0	17	17	17	20:08:46	0	14	3	82.35
101	SHEGAON	0	12	12	12	5:14:29	0	12	0	100.00
102	SHIRPUR	0	5	5	5	22:00:00	0	5	0	100.00
103	SILLOD	0	12	12	12	3:20:00	0	12	0	100.00
104	SINNAR	0	35	35	35	3:12:00	0	35	0	100.00
105	SOLAPUR	0	316	316	316	2:50:44	0	280	36	88.61
106	TALEGAON	0	128	128	128	4:18:02	0	125	3	97.66
107	TASGAON	0	10	10	10	1:30:00	0	10	0	100.00
108	TULJAPUR	0	7	7	7	15:20:24	0	4	3	57.14
109	TUMSAR	0	19	19	19	1:44:13	0	19	0	100.00
110	UDGIR	0	33	33	33	5:34:29	0	23	10	69.70
111	UMARGA	0	29	29	29	3:00:00	0	29	0	100.00
112	UMARKHED	0	27	27	27	2:57:47	0	27	0	100.00
113	UMRED	0	15	15	15	7:51:35	0	15	0	100.00
114	URAN-ISLAMPUR	0	29	29	29	1:22:46	0	29	0	100.00
115	VAIJAPUR	0	9	9	9	12:06:40	0	9	0	100.00
116	VASAI	0	257	257	257	3:45:23	0	230	27	89.49
117	VIRAR	0	865	865	865	4:44:57	0	710	155	82.08
118	VITA	0	18	18	18	1:23:20	0	18	0	100.00
119	WADGAON	0	35	35	35	3:17:58	0	29	6	82.86
120	WAI	0	21	21	21	6:22:51	0	21	0	100.00

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121	WANI	0	15	15	15	5:43:35	0	15	0	100.00
122	WARDHA	0	45	45	45	1:26:32	0	44	1	97.78
123	WARORA	0	13	13	13	1:55:23	0	13	0	100.00
124	WARUD	0	4	4	4	11:00:00	0	4	0	100.00
125	WASHIM	0	17	17	17	14:18:59	0	14	3	82.35
126	YAVATMAL	0	101	101	101	4:45:38	0	80	21	79.21
127	YAWAL	0	1	1	1	12:00:00	0	1	0	100.00
128	YEOLA	0	15	15	15	9:38:46	0	14	1	93.33
			59693	59693	59693		0	53036	6657	