

Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Format D3

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:Feb 25

Period : 01-Jan-25 to 31-Jan-25

Report Date: 27 Feb 2025 16:09

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	45	45	45	12:59:10	0	42	3	93.33
2	AHMADPUR	0	26	26	26	2:55:23	0	26	0	100.00
3	AHMEDNAGAR	0	552	552	552	8:12:24	0	326	226	59.06
4	AKKALKOT	0	5	5	5	14:09:31	0	4	1	80.00
5	AKOLA	0	2436	2436	2436	9:15:31	0	1305	1131	53.57
6	AKOT	0	66	66	66	11:26:44	0	45	21	68.18
7	AMALNER	0	36	36	36	14:18:30	0	10	26	27.78
8	AMBEJOGAI	0	114	114	114	6:26:40	0	109	5	95.61
9	AMRAVATI	0	704	704	704	1:54:16	0	662	42	94.03

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10	ANJANGAON	0	12	12	12	3:30:00	0	12	0	100.00
11	ARVI	0	9	9	9	2:13:20	0	9	0	100.00
12	ASHTA	0	23	23	23	9:12:14	0	22	1	95.65
13	AUSA	0	13	13	13	9:03:40	0	11	2	84.61
14	BALAPUR	0	5	5	5	1:00:00	0	5	0	100.00
15	BALLARPUR	0	35	35	35	6:54:30	0	35	0	100.00
16	BARAMATI	0	42	42	42	4:32:43	0	42	0	100.00
17	BARSHI	0	46	46	46	5:14:05	0	45	1	97.83
18	BASMATH	0	5	5	5	6:58:46	0	4	1	80.00
19	BEED	0	182	182	182	3:09:24	0	162	20	89.01
20	BHADRAWATI	0	14	14	14	8:12:25	0	14	0	100.00
21	BHANDARA	0	52	52	52	1:24:07	0	50	2	96.15
22	BHUSAVAL	0	254	254	254	12:52:11	0	82	172	32.28
23	BRAHMAPURI	0	14	14	14	4:55:43	0	14	0	100.00
24	BULDHANA	0	269	269	269	7:29:59	0	261	8	97.03
25	CHALISGAON	0	35	35	35	11:21:59	0	14	21	40.00
26	CHANDRAPUR	0	485	485	485	6:50:36	0	342	143	70.52
27	CHIKHLI	0	37	37	37	5:19:18	0	36	1	97.30
28	CHIPLUN	0	33	33	33	5:05:57	0	26	7	78.79
29	CHOPDA	0	17	17	17	16:23:15	0	13	4	76.47
30	DAHANU	0	220	220	220	2:16:00	0	218	2	99.09
31	DARYAPUR	0	6	6	6	13:40:00	0	6	0	100.00
32	DAUND	0	42	42	42	3:14:17	0	42	0	100.00
33	DEGLUR	0	7	7	7	19:05:01	0	3	4	42.86
34	DEOLALI	0	194	194	194	2:59:24	0	186	8	95.88
35	DHARANGAON	0	14	14	14	12:42:51	0	14	0	100.00
36	DHULE	0	212	212	212	6:43:51	0	144	68	67.92
37	DIGRAS	0	10	10	10	5:18:00	0	10	0	100.00

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38	DONDAICHA	0	7	7	7	0:00:00	0	7	0	100.00
39	ERANDOL	0	0	0	0	0:00:00	0	0	0	0.00
40	GADCHIROLI	0	17	17	17	3:06:42	0	17	0	100.00
41	GANGAKHED	0	6	6	6	18:10:00	0	6	0	100.00
42	GONDIA	0	47	47	47	3:30:07	0	43	4	91.49
43	GREATER MUMBAI	0	11740	11740	11740	1:38:13	0	11407	333	97.16
44	HINGANGHAT	0	22	22	22	1:26:59	0	21	1	95.45
45	HINGOLI	0	29	29	29	8:44:14	0	26	3	89.65
46	ICHALKARANJI	0	202	202	202	1:21:04	0	200	2	99.01
47	IGATPURI	0	7	7	7	3:42:51	0	7	0	100.00
48	JAISINGPUR	0	14	14	14	0:51:26	0	14	0	100.00
49	JALNA	0	180	180	180	3:31:38	0	151	29	83.89
50	JINTUR	0	11	11	11	18:25:01	0	8	3	72.73
51	KAMPTEE	0	51	51	51	1:36:21	0	50	1	98.04
52	KANNAD	0	7	7	7	4:34:17	0	7	0	100.00
53	KARAD	0	8	8	8	0:45:00	0	8	0	100.00
54	KARANJA	0	21	21	21	7:16:33	0	21	0	100.00
55	KATOL	0	10	10	10	5:18:00	0	10	0	100.00
56	KHAMGAON	0	45	45	45	12:05:12	0	15	30	33.33
57	KHOPOLI	0	46	46	46	6:55:49	0	46	0	100.00
58	KOLHAPUR	0	1452	1452	1452	0:53:03	0	1440	12	99.17
59	KOPARGAON	0	14	14	14	1:55:16	0	13	1	92.86
60	LATUR	0	445	445	445	2:35:40	0	403	42	90.56
61	LONAVALA	0	98	98	98	0:58:47	0	98	0	100.00
62	MAJALGAON	0	12	12	12	8:45:00	0	12	0	100.00
63	MALEGAON	0	49	49	49	12:46:01	0	16	33	32.65
64	MALKAPUR	0	20	20	20	10:37:27	0	16	4	80.00
65	MANMAD	0	58	58	58	6:00:04	0	56	2	96.55

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66	MEHKAR	0	11	11	11	8:37:03	0	10	1	90.91
67	MORSHI	0	3	3	3	5:20:00	0	3	0	100.00
68	MURTIJAPUR	0	20	20	20	9:04:08	0	15	5	75.00
69	NAGPUR	0	1195	1195	1195	1:06:09	0	1179	16	98.66
70	NALASOPARA	0	1424	1424	1424	2:06:14	0	1372	52	96.35
71	NANDED	0	602	602	602	5:31:40	0	451	151	74.92
72	NANDURA	0	6	6	6	9:20:00	0	6	0	100.00
73	NANDURBAR	0	102	102	102	7:48:31	0	68	34	66.67
74	NASHIK	0	2767	2767	2767	2:29:20	0	2678	89	96.78
75	NAVI MUMBAI	0	2683	2683	2683	2:19:27	0	2544	139	94.82
76	NILANGA	0	5	5	5	12:09:31	0	4	1	80.00
77	OSMANABAD	0	88	88	88	4:28:48	0	71	17	80.68
78	OZAR	0	32	32	32	3:01:53	0	32	0	100.00
79	PACHORA	0	14	14	14	8:50:59	0	14	0	100.00
80	PAITHAN	0	6	6	6	16:40:00	0	6	0	100.00
81	PALGHAR	0	324	324	324	3:54:59	0	322	2	99.38
82	PANDHARPUR	0	21	21	21	4:27:41	0	18	3	85.71
83	PANVEL	0	1880	1880	1880	1:25:49	0	1836	44	97.66
84	PARBHANI	0	150	150	150	8:04:19	0	93	57	62.00
85	PARLI	0	21	21	21	17:26:24	0	5	16	23.81
86	PAROLA	0	1	1	1	21:00:00	0	1	0	99.99
87	PATHRI	0	9	9	9	15:51:57	0	9	0	100.00
88	PEN	0	79	79	79	8:06:45	0	79	0	100.00
89	PHALTAN	0	4	4	4	16:41:54	0	2	2	50.00
90	PULGAON	0	2	2	2	9:30:00	0	2	0	100.00
91	PUNE CITY	0	27142	27142	27142	4:23:20	0	22724	4418	83.72

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92	PURNA	0	7	7	7	10:33:24	0	6	1	85.71
93	PUSAD	0	36	36	36	6:21:09	0	35	1	97.22
94	RATNAGIRI	0	67	67	67	1:49:58	0	67	0	100.00
95	SAILU	0	9	9	9	14:32:39	0	8	1	88.89
96	SANGAMNER	0	61	61	61	2:02:51	0	60	1	98.36
97	SANGLI	0	131	131	131	2:31:57	0	119	12	90.84
98	SATANA	0	5	5	5	0:36:00	0	5	0	100.00
99	SATARA	0	133	133	133	1:48:56	0	130	3	97.74
100	SHAHADA	0	17	17	17	15:04:52	0	16	1	94.12
101	SHEGAON	0	13	13	13	2:00:00	0	13	0	100.00
102	SHIRPUR	0	14	14	14	7:59:33	0	14	0	100.00
103	SILLOD	0	13	13	13	4:27:42	0	13	0	100.00
104	SINNAR	0	59	59	59	3:10:04	0	58	1	98.30
105	SOLAPUR	0	318	318	318	2:03:41	0	294	24	92.45
106	TALEGAON	0	206	206	206	2:32:51	0	206	0	100.00
107	TASGAON	0	5	5	5	3:12:00	0	5	0	100.00
108	TULJAPUR	0	17	17	17	16:53:55	0	13	4	76.47
109	TUMSAR	0	14	14	14	1:12:51	0	14	0	100.00
110	UDGIR	0	51	51	51	3:04:55	0	43	8	84.31
111	UMARGA	0	25	25	25	4:26:09	0	24	1	96.00
112	UMARKHED	0	28	28	28	3:47:09	0	28	0	100.00
113	UMRED	0	23	23	23	6:15:23	0	23	0	100.00
114	URAN-ISLAMPUR	0	40	40	40	2:36:00	0	40	0	100.00
115	VAIJAPUR	0	18	18	18	8:16:40	0	18	0	100.00
116	VASAI	0	221	221	221	3:36:30	0	193	28	87.33
117	VIRAR	0	949	949	949	3:27:14	0	853	96	89.88
118	VITA	0	25	25	25	4:40:33	0	24	1	96.00
119	WADGAON	0	20	20	20	3:29:04	0	17	3	85.00
120	WAI	0	12	12	12	15:09:29	0	12	0	100.00

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121	WANI	0	19	19	19	7:37:34	0	18	1	94.74
122	WARDHA	0	33	33	33	1:32:32	0	32	1	96.97
123	WARORA	0	16	16	16	4:00:00	0	16	0	100.00
124	WARUD	0	3	3	3	12:40:00	0	3	0	100.00
125	WASHIM	0	22	22	22	8:45:31	0	19	3	86.36
126	YAVATMAL	0	111	111	111	3:21:52	0	95	16	85.59
127	YAWAL	0	0	0	0	0:00:00	0	0	0	0.00
128	YEOLA	0	40	40	40	3:54:53	0	39	1	97.50