

Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Format D3

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:Dec 24

Period : 01-Nov-24 to 30-Nov-24

Report Date: 30 Dec 2024 11:29

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	53	53	53	16:25:53	0	49	4	92.45
2	AHMADPUR	0	15	15	15	6:04:00	0	15	0	100.00
3	AHMEDNAGAR	0	359	359	359	6:03:31	0	254	105	70.75
4	AKKALKOT	0	2	2	2	19:56:54	0	2	0	100.00
5	AKOLA	0	2154	2154	2154	7:16:35	0	1421	733	65.97
6	AKOT	0	35	35	35	8:12:07	0	30	5	85.71
7	AMALNER	0	25	25	25	13:05:23	0	12	13	48.00
8	AMBEJOGAI	0	89	89	89	5:30:44	0	85	4	95.51
9	AMRAVATI	0	675	675	675	3:16:14	0	587	88	86.96

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10	ANJANGAON	0	3	3	3	7:20:00	0	3	0	100.00
11	ARVI	0	6	6	6	2:50:00	0	6	0	100.00
12	ASHTA	0	1	1	1	10:00:00	0	1	0	100.00
13	AUSA	0	11	11	11	14:19:00	0	8	3	72.73
14	BALAPUR	0	8	8	8	8:28:27	0	7	1	87.50
15	BALLARPUR	0	29	29	29	6:37:02	0	28	1	96.55
16	BARAMATI	0	34	34	34	3:08:49	0	34	0	100.00
17	BARSHI	0	22	22	22	5:02:27	0	22	0	100.00
18	BASMATH	0	4	4	4	17:56:54	0	2	2	50.00
19	BEED	0	181	181	181	5:15:57	0	136	45	75.14
20	BHADRAWATI	0	14	14	14	3:42:25	0	14	0	100.00
21	BHANDARA	0	43	43	43	1:05:35	0	43	0	100.00
22	BHUSAVAL	0	186	186	186	8:07:32	0	112	74	60.22
23	BRAHMAPURI	0	31	31	31	9:53:36	0	28	3	90.32
24	BULDHANA	0	269	269	269	7:10:02	0	264	5	98.14
25	CHALISGAON	0	23	23	23	8:33:49	0	13	10	56.52
26	CHANDRAPUR	0	446	446	446	7:41:51	0	294	152	65.92
27	CHIKHLI	0	19	19	19	7:01:51	0	15	4	78.95
28	CH IPLUN	0	30	30	30	10:04:54	0	15	15	50.00
29	CHOPDA	0	5	5	5	13:24:00	0	5	0	100.00
30	DAHANU	0	300	300	300	1:38:43	0	299	1	99.67
31	DARYAPUR	0	2	2	2	3:00:00	0	2	0	100.00
32	DAUND	0	61	61	61	4:17:42	0	61	0	100.00
33	DEGLUR	0	3	3	3	21:15:52	0	2	1	66.66
34	DEOLALI	0	130	130	130	6:25:45	0	102	28	78.46
35	DHARANGAON	0	5	5	5	16:00:00	0	5	0	100.00
36	DHULE	0	287	287	287	5:12:17	0	229	58	79.79
37	DIGRAS	0	24	24	24	8:14:29	0	23	1	95.83

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38	DONDAICHA	0	4	4	4	4:00:00	0	4	0	100.00
39	ERANDOL	0	2	2	2	1:00:00	0	2	0	100.00
40	GADCHIROLI	0	8	8	8	7:15:00	0	8	0	100.00
41	GANGAKHED	0	10	10	10	15:53:23	0	9	1	90.00
42	GONDIA	0	34	34	34	5:02:15	0	26	8	76.47
43	GREATER MUMBAI	0	12192	12192	12192	1:40:11	0	11814	378	96.90
44	HINGANGHAT	0	24	24	24	1:00:00	0	24	0	100.00
45	HINGOLI	0	33	33	33	15:23:01	0	21	12	63.64
46	ICHALKARANJI	0	248	248	248	1:53:57	0	239	9	96.37
47	IGATPURI	0	15	15	15	6:07:35	0	14	1	93.33
48	JAISINGPUR	0	9	9	9	1:06:40	0	9	0	100.00
49	JALNA	0	165	165	165	2:39:22	0	148	17	89.70
50	JINTUR	0	5	5	5	16:09:31	0	5	0	100.00
51	KAMPTEE	0	24	24	24	1:44:44	0	23	1	95.83
52	KANNAD	0	5	5	5	4:00:00	0	5	0	100.00
53	KARAD	0	9	9	9	2:13:20	0	9	0	100.00
54	KARANJA	0	14	14	14	10:23:30	0	11	3	78.57
55	KATOL	0	14	14	14	1:47:09	0	14	0	100.00
56	KHAMGAON	0	36	36	36	11:33:03	0	15	21	41.67
57	KHOPOLI	0	34	34	34	6:42:21	0	34	0	100.00
58	KOLHAPUR	0	1804	1804	1804	0:44:15	0	1798	6	99.67
59	KOPARGAON	0	17	17	17	1:49:03	0	16	1	94.12
60	LATUR	0	420	420	420	2:53:23	0	372	48	88.57
61	LONAVALA	0	114	114	114	2:57:06	0	113	1	99.12
62	MAJALGAON	0	4	4	4	7:45:00	0	4	0	100.00
63	MALEGAON	0	43	43	43	16:41:40	0	3	40	6.98
64	MALKAPUR	0	29	29	29	6:34:06	0	27	2	93.10
65	MANMAD	0	60	60	60	4:12:23	0	56	4	93.33

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66	MEHKAR	0	4	4	4	0:45:00	0	4	0	100.00
67	MORSHI	0	3	3	3	7:20:00	0	3	0	100.00
68	MURTIJAPUR	0	14	14	14	10:57:20	0	10	4	71.43
69	NAGPUR	0	1147	1147	1147	0:52:47	0	1141	6	99.48
70	NALASOPARA	0	1692	1692	1692	1:51:49	0	1641	51	96.99
71	NANDED	0	474	474	474	5:59:44	0	330	144	69.62
72	NANDURA	0	14	14	14	3:25:43	0	14	0	100.00
73	NANDURBAR	0	123	123	123	6:17:25	0	94	29	76.42
74	NASHIK	0	2057	2057	2057	4:37:46	0	1759	298	85.51
75	NAVI MUMBAI	0	3735	3735	3735	3:59:41	0	3260	475	87.28
76	NILANGA	0	2	2	2	17:26:54	0	2	0	100.00
77	OSMANABAD	0	80	80	80	3:01:24	0	69	11	86.25
78	OZAR	0	30	30	30	7:07:23	0	28	2	93.33
79	PACHORA	0	7	7	7	14:33:24	0	7	0	100.00
80	PAITHAN	0	1	1	1	14:00:00	0	1	0	100.00
81	PALGHAR	0	285	285	285	3:58:56	0	285	0	100.00
82	PANDHARPUR	0	15	15	15	3:43:10	0	14	1	93.33
83	PANVEL	0	2668	2668	2668	1:51:34	0	2547	121	95.46
84	PARBHANI	0	102	102	102	15:06:04	0	20	82	19.61
85	PARLI	0	6	6	6	17:54:50	0	3	3	50.00
86	PAROLA	0	4	4	4	16:45:00	0	4	0	100.00
87	PATHRI	0	1	1	1	11:00:00	0	1	0	100.00
88	PEN	0	73	73	73	8:37:48	0	73	0	100.00
89	PHALTAN	0	20	20	20	6:41:41	0	20	0	100.00
90	PULGAON	0	7	7	7	1:34:17	0	7	0	100.00
91	PUNE CITY	0	22200	22200	22200	4:16:15	0	18799	3401	84.68

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92	PURNA	0	5	5	5	12:58:46	0	5	0	100.00
93	PUSAD	0	45	45	45	11:28:47	0	42	3	93.33
94	RATNAGIRI	0	118	118	118	2:06:24	0	116	2	98.31
95	SAILU	0	13	13	13	16:21:10	0	11	2	84.61
96	SANGAMNER	0	33	33	33	2:30:55	0	33	0	100.00
97	SANGLI	0	208	208	208	2:08:49	0	194	14	93.27
98	SATANA	0	7	7	7	3:34:17	0	7	0	100.00
99	SATARA	0	181	181	181	7:50:49	0	118	63	65.19
100	SHAHADA	0	25	25	25	11:52:48	0	25	0	100.00
101	SHEGAON	0	18	18	18	0:03:20	0	18	0	100.00
102	SHIRPUR	0	10	10	10	9:17:23	0	10	0	100.00
103	SILLOD	0	13	13	13	4:32:18	0	13	0	100.00
104	SINNAR	0	26	26	26	4:36:41	0	25	1	96.15
105	SOLAPUR	0	434	434	434	3:48:47	0	368	66	84.79
106	TALEGAON	0	213	213	213	2:23:01	0	213	0	100.00
107	TASGAON	0	3	3	3	0:40:00	0	3	0	100.00
108	TULJAPUR	0	14	14	14	20:17:53	0	7	7	50.00
109	TUMSAR	0	9	9	9	2:06:40	0	9	0	100.00
110	UDGIR	0	36	36	36	8:10:34	0	20	16	55.56
111	UMARGA	0	16	16	16	0:45:00	0	16	0	100.00
112	UMARKHED	0	27	27	27	6:36:38	0	25	2	92.59
113	UMRED	0	21	21	21	5:22:34	0	21	0	100.00
114	URAN-ISLAMPUR	0	15	15	15	4:36:00	0	15	0	100.00
115	VAIJAPUR	0	10	10	10	7:41:23	0	9	1	90.00
116	VASAI	0	297	297	297	2:45:47	0	278	19	93.60
117	VIRAR	0	1543	1543	1543	2:35:50	0	1432	111	92.81
118	VITA	0	8	8	8	1:37:30	0	8	0	100.00
119	WADGAON	0	25	25	25	4:22:46	0	20	5	80.00
120	WAI	0	17	17	17	7:34:34	0	17	0	100.00

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121	WANI	0	17	17	17	8:34:34	0	15	2	88.23
122	WARDHA	0	27	27	27	1:04:27	0	27	0	100.00
123	WARORA	0	13	13	13	3:00:00	0	13	0	100.00
124	WARUD	0	11	11	11	15:03:46	0	10	1	90.91
125	WASHIM	0	26	26	26	6:50:32	0	25	1	96.15
126	YAVATMAL	0	71	71	71	4:58:31	0	55	16	77.46
127	YAWAL	0	3	3	3	1:00:00	0	3	0	100.00
128	YEOLA	0	20	20	20	10:25:27	0	17	3	85.00