

Format D3:Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:Sep 24

Period : 01-Aug-24 to 31-Aug-24

Report Date: 27 Sep 2024 13:05

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	141	141	141	8:45:51	0	140	1	99.29
2	AHMADPUR	0	30	30	30	7:58:00	0	30	0	100.00
3	AHMEDNAGAR	0	1102	1102	1102	3:00:22	0	979	123	88.84
4	AKKALKOT	0	13	13	13	5:31:50	0	12	1	92.31
5	AKOLA	0	6783	6783	6783	5:03:37	0	5341	1442	78.74
6	AKOT	0	193	193	193	13:56:18	0	137	56	70.98
7	AMALNER	0	68	68	68	13:52:47	0	19	49	27.94
8	AMBEJOGAI	0	274	274	274	4:27:34	0	269	5	98.18
9	AMRAVATI	0	2330	2330	2330	4:00:09	0	1954	376	83.86

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10	ANJANGAON	0	13	13	13	13:30:53	0	10	3	76.92
11	ARVI	0	14	14	14	1:17:09	0	14	0	100.00
12	ASHTA	0	24	24	24	11:55:00	0	24	0	100.00
13	AUSA	0	52	52	52	5:26:30	0	44	8	84.62
14	BALAPUR	0	14	14	14	6:02:31	0	11	3	78.57
15	BALLARPUR	0	103	103	103	6:08:44	0	103	0	100.00
16	BARAMATI	0	74	74	74	7:32:59	0	74	0	100.00
17	BARSHI	0	108	108	108	7:54:26	0	102	6	94.44
18	BASMATH	0	24	24	24	17:29:24	0	15	9	62.50
19	BEED	0	386	386	386	2:15:52	0	361	25	93.52
20	BHADRAWATI	0	45	45	45	3:14:40	0	45	0	100.00
21	BHANDARA	0	139	139	139	1:47:36	0	132	7	94.96
22	BHUSAVAL	0	864	864	864	6:29:16	0	591	273	68.40
23	BRAHMAPURI	0	75	75	75	5:03:12	0	75	0	100.00
24	BULDHANA	0	439	439	439	8:30:55	0	418	21	95.22
25	CHALISGAON	0	104	104	104	5:36:08	0	83	21	79.81
26	CHANDRAPUR	0	1345	1345	1345	8:53:10	0	811	534	60.30
27	CHIKHLI	0	50	50	50	5:31:24	0	43	7	86.00
28	CHIPLUN	0	102	102	102	2:37:10	0	94	8	92.16
29	CHOPDA	0	38	38	38	13:41:00	0	37	1	97.37
30	DAHANU	0	1603	1603	1603	2:34:44	0	1602	1	99.94
31	DARYAPUR	0	27	27	27	8:11:07	0	27	0	100.00
32	DAUND	0	132	132	132	1:46:22	0	132	0	100.00
33	DEGLUR	0	33	33	33	17:12:51	0	27	6	81.82
34	DEOLALI	0	786	786	786	9:32:26	0	508	278	64.63
35	DHARANGAON	0	20	20	20	2:27:00	0	20	0	100.00
36	DHULE	0	956	956	956	6:01:30	0	735	221	76.88
37	DIGRAS	0	35	35	35	4:32:02	0	34	1	97.14

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38	DONDAICHA	0	23	23	23	3:20:52	0	23	0	100.00
39	ERANDOL	0	5	5	5	2:00:00	0	5	0	100.00
40	GADCHIROLI	0	33	33	33	3:37:37	0	33	0	100.00
41	GANGAKHED	0	5	5	5	9:22:46	0	5	0	100.00
42	GONDIA	0	115	115	115	2:58:22	0	104	11	90.43
43	GREATER MUMBAI	0	44486	44486	44486	1:31:44	0	43706	780	98.25
44	HINGANGHAT	0	58	58	58	0:51:37	0	57	1	98.28
45	HINGOLI	0	73	73	73	13:48:13	0	44	29	60.27
46	ICHALKARANJI	0	559	559	559	1:59:15	0	548	11	98.03
47	IGATPURI	0	64	64	64	7:36:34	0	64	0	100.00
48	JAISINGPUR	0	30	30	30	1:28:00	0	30	0	100.00
49	JALNA	0	582	582	582	1:22:19	0	560	22	96.22
50	JINTUR	0	12	12	12	11:39:29	0	11	1	91.67
51	KAMPTEE	0	184	184	184	1:03:31	0	182	2	98.91
52	KANNAD	0	16	16	16	4:33:45	0	16	0	100.00
53	KARAD	0	30	30	30	6:50:00	0	30	0	100.00
54	KARANJA	0	90	90	90	11:18:10	0	86	4	95.56
55	KATOL	0	44	44	44	2:28:38	0	44	0	100.00
56	KHAMGAON	0	126	126	126	13:48:42	0	32	94	25.40
57	KHOPOLI	0	114	114	114	4:46:19	0	114	0	100.00
58	KOLHAPUR	0	3952	3952	3952	0:50:07	0	3935	17	99.57
59	KOPARGAON	0	69	69	69	2:29:59	0	64	5	92.75
60	LATUR	0	1102	1102	1102	2:29:30	0	1011	91	91.74
61	LONAVALA	0	386	386	386	8:13:35	0	386	0	100.00
62	MAJALGAON	0	18	18	18	12:14:36	0	17	1	94.44
63	MALEGAON	0	147	147	147	16:13:37	0	16	131	10.88
64	MALKAPUR	0	147	147	147	2:08:05	0	147	0	100.00
65	MANMAD	0	106	106	106	3:49:38	0	105	1	99.06

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66	MEHKAR	0	56	56	56	11:41:58	0	56	0	100.00
67	MORSHI	0	20	20	20	3:30:00	0	20	0	100.00
68	MURTIJAPUR	0	61	61	61	9:07:44	0	57	4	93.44
69	NAGPUR	0	3035	3035	3035	1:12:54	0	2992	43	98.58
70	NALASOPARA	0	4146	4146	4146	1:50:15	0	4007	139	96.65
71	NANDED	0	1882	1882	1882	7:14:31	0	1204	678	63.97
72	NANDURA	0	35	35	35	6:02:54	0	35	0	100.00
73	NANDURBAR	0	335	335	335	8:09:10	0	224	111	66.87
74	NASHIK	0	7867	7867	7867	6:22:17	0	6162	1705	78.33
75	NAVI MUMBAI	0	6558	6558	6558	4:39:51	0	5565	993	84.86
76	NILANGA	0	18	18	18	3:50:00	0	18	0	100.00
77	OSMANABAD	0	193	193	193	2:39:48	0	174	19	90.16
78	OZAR	0	52	52	52	5:10:23	0	52	0	100.00
79	PACHORA	0	26	26	26	9:19:20	0	25	1	96.15
80	PAITHAN	0	17	17	17	7:38:49	0	17	0	100.00
81	PALGHAR	0	1177	1177	1177	2:43:01	0	1174	3	99.75
82	PANDHARPUR	0	43	43	43	4:12:25	0	43	0	100.00
83	PANVEL	0	7686	7686	7686	1:23:08	0	7556	130	98.31
84	PARBHANI	0	450	450	450	11:22:52	0	217	233	48.22
85	PARLI	0	39	39	39	12:38:02	0	20	19	51.28
86	PAROLA	0	10	10	10	12:58:08	0	9	1	90.00
87	PATHRI	0	3	3	3	11:20:00	0	3	0	100.00
88	PEN	0	169	169	169	5:42:36	0	169	0	100.00
89	PHALTAN	0	59	59	59	8:03:39	0	59	0	100.00
90	PULGAON	0	5	5	5	10:36:00	0	5	0	100.00
91	PUNE CITY	0	74269	74269	74269	4:50:55	0	60816	13453	81.89

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92	PURNA	0	9	9	9	10:20:00	0	9	0	100.00
93	PUSAD	0	91	91	91	8:59:55	0	85	6	93.41
94	RATNAGIRI	0	137	137	137	3:42:22	0	118	19	86.13
95	SAILU	0	33	33	33	11:44:42	0	29	4	87.88
96	SANGAMNER	0	187	187	187	2:24:00	0	186	1	99.47
97	SANGLI	0	747	747	747	2:39:06	0	679	68	90.90
98	SATANA	0	7	7	7	3:00:00	0	7	0	100.00
99	SATARA	0	407	407	407	7:17:30	0	289	118	71.01
100	SHAHADA	0	62	62	62	15:39:21	0	62	0	100.00
101	SHEGAON	0	47	47	47	0:44:41	0	47	0	100.00
102	SHIRPUR	0	31	31	31	5:44:31	0	31	0	100.00
103	SILLOD	0	23	23	23	11:13:03	0	23	0	100.00
104	SINNAR	0	79	79	79	6:25:04	0	79	0	100.00
105	SOLAPUR	0	1107	1107	1107	4:57:02	0	892	215	80.58
106	TALEGAON	0	665	665	665	4:03:07	0	664	1	99.85
107	TASGAON	0	15	15	15	5:08:00	0	15	0	100.00
108	TULJAPUR	0	27	27	27	11:40:09	0	22	5	81.48
109	TUMSAR	0	58	58	58	2:31:02	0	58	0	100.00
110	UDGIR	0	147	147	147	4:48:17	0	114	33	77.55
111	UMARGA	0	40	40	40	13:53:29	0	32	8	80.00
112	UMARKHED	0	45	45	45	4:49:03	0	45	0	100.00
113	UMRED	0	98	98	98	4:01:39	0	98	0	100.00
114	URAN-ISLAMPUR	0	47	47	47	3:47:14	0	47	0	100.00
115	VAIJAPUR	0	13	13	13	14:54:26	0	12	1	92.31
116	VASAI	0	954	954	954	2:35:41	0	894	60	93.71
117	VIRAR	0	3626	3626	3626	3:42:47	0	3198	428	88.20
118	VITA	0	39	39	39	2:32:18	0	39	0	100.00
119	WADGAON	0	114	114	114	4:39:10	0	89	25	78.07
120	WAI	0	55	55	55	3:56:44	0	55	0	100.00
121	WANI	0	46	46	46	6:30:54	0	43	3	93.48

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122	WARDHA	0	93	93	93	0:45:48	0	93	0	100.00
123	WARORA	0	38	38	38	5:42:38	0	38	0	100.00
124	WARUD	0	18	18	18	9:44:57	0	14	4	77.78
125	WASHIM	0	80	80	80	2:34:30	0	80	0	100.00
126	YAVATMAL	0	298	298	298	3:46:44	0	252	46	84.56
127	YAWAL	0	2	2	2	2:30:00	0	2	0	100.00
128	YEOLA	0	37	37	37	11:44:51	0	31	6	83.78