

Format D3:Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:Oct 24

Period : 01-Sep-24 to 30-Sep-24

Report Date: 30 Oct 2024 12:28

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	149	149	149	11:58:23	0	147	2	98.66
2	AHMADPUR	0	30	30	30	3:13:48	0	30	0	100.00
3	AHMEDNAGAR	0	919	919	919	5:05:00	0	720	199	78.35
4	AKKALKOT	0	11	11	11	10:49:05	0	11	0	100.00
5	AKOLA	0	5563	5563	5563	5:52:10	0	4066	1497	73.09
6	AKOT	0	148	148	148	6:02:41	0	126	22	85.14
7	AMALNER	0	61	61	61	14:00:26	0	17	44	27.87
8	AMBEJOGAI	0	246	246	246	3:53:01	0	241	5	97.97
9	AMRAVATI	0	1986	1986	1986	3:46:27	0	1685	301	84.84

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10	ANJANGAON	0	22	22	22	12:25:52	0	18	4	81.82
11	ARVI	0	14	14	14	1:47:09	0	14	0	100.00
12	ASHTA	0	11	11	11	11:54:33	0	11	0	100.00
13	AUSA	0	24	24	24	6:57:14	0	23	1	95.83
14	BALAPUR	0	18	18	18	7:42:39	0	17	1	94.44
15	BALLARPUR	0	57	57	57	7:26:19	0	56	1	98.25
16	BARAMATI	0	55	55	55	5:30:19	0	53	2	96.36
17	BARSHI	0	82	82	82	9:06:03	0	80	2	97.56
18	BASMATH	0	20	20	20	13:32:54	0	12	8	60.00
19	BEED	0	327	327	327	3:46:17	0	272	55	83.18
20	BHADRAWATI	0	27	27	27	4:10:53	0	26	1	96.30
21	BHANDARA	0	179	179	179	1:14:35	0	174	5	97.21
22	BHUSAVAL	0	798	798	798	6:41:53	0	554	244	69.42
23	BRAHMAPURI	0	51	51	51	4:11:46	0	51	0	100.00
24	BULDHANA	0	768	768	768	8:16:08	0	764	4	99.48
25	CHALISGAON	0	79	79	79	9:01:08	0	46	33	58.23
26	CHANDRAPUR	0	880	880	880	9:16:52	0	498	382	56.59
27	CHIKHLI	0	55	55	55	7:39:41	0	51	4	92.73
28	CHUPLUN	0	84	84	84	5:24:05	0	62	22	73.81
29	CHOPDA	0	19	19	19	15:23:38	0	17	2	89.47
30	DAHANU	0	863	863	863	4:00:37	0	862	1	99.88
31	DARYAPUR	0	20	20	20	6:24:00	0	20	0	100.00
32	DAUND	0	65	65	65	1:28:37	0	65	0	100.00
33	DEGLUR	0	23	23	23	13:10:21	0	16	7	69.56
34	DEOLALI	0	436	436	436	8:54:25	0	295	141	67.66
35	DHARANGAON	0	15	15	15	10:19:10	0	14	1	93.33
36	DHULE	0	793	793	793	7:30:50	0	535	258	67.47
37	DIGRAS	0	28	28	28	4:08:21	0	28	0	100.00

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38	DONDAICHA	0	26	26	26	3:34:08	0	26	0	100.00
39	ERANDOL	0	3	3	3	1:20:00	0	3	0	100.00
40	GADCHIROLI	0	31	31	31	5:16:25	0	28	3	90.32
41	GANGAKHED	0	18	18	18	15:55:17	0	17	1	94.44
42	GONDIA	0	171	171	171	2:07:45	0	162	9	94.74
43	GREATER MUMBAI	0	28811	28811	28811	1:45:28	0	28040	771	97.32
44	HINGANGHAT	0	57	57	57	1:13:28	0	55	2	96.49
45	HINGOLI	0	105	105	105	15:33:05	0	62	43	59.05
46	ICHALKARANJI	0	415	415	415	1:28:17	0	411	4	99.04
47	IGATPURI	0	21	21	21	9:33:59	0	21	0	100.00
48	JAISINGPUR	0	26	26	26	1:25:23	0	26	0	100.00
49	JALNA	0	482	482	482	1:58:27	0	451	31	93.57
50	JINTUR	0	7	7	7	15:00:00	0	7	0	100.00
51	KAMPTEE	0	106	106	106	0:56:02	0	106	0	100.00
52	KANNAD	0	8	8	8	0:52:30	0	8	0	100.00
53	KARAD	0	19	19	19	5:03:09	0	19	0	100.00
54	KARANJA	0	72	72	72	9:42:02	0	66	6	91.67
55	KATOL	0	42	42	42	2:01:26	0	42	0	100.00
56	KHAMGAON	0	114	114	114	9:47:25	0	58	56	50.88
57	KHOPOLI	0	136	136	136	9:36:37	0	136	0	100.00
58	KOLHAPUR	0	2706	2706	2706	0:45:20	0	2702	4	99.85
59	KOPARGAON	0	48	48	48	3:45:13	0	41	7	85.42
60	LATUR	0	1156	1156	1156	2:48:05	0	1055	101	91.26
61	LONAVALA	0	190	190	190	3:09:45	0	190	0	100.00
62	MAJALGAON	0	9	9	9	9:17:56	0	9	0	100.00
63	MALEGAON	0	190	190	190	16:14:19	0	21	169	11.05
64	MALKAPUR	0	71	71	71	2:38:52	0	71	0	100.00
65	MANMAD	0	206	206	206	6:51:34	0	196	10	95.15

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66	MEHKAR	0	30	30	30	10:36:58	0	28	2	93.33
67	MORSHI	0	21	21	21	1:54:17	0	21	0	100.00
68	MURTIJAPUR	0	43	43	43	12:33:44	0	39	4	90.70
69	NAGPUR	0	2576	2576	2576	1:00:54	0	2561	15	99.42
70	NALASOPARA	0	4106	4106	4106	1:49:00	0	4015	91	97.78
71	NANDED	0	1389	1389	1389	6:49:52	0	918	471	66.09
72	NANDURA	0	38	38	38	4:39:28	0	38	0	100.00
73	NANDURBAR	0	256	256	256	7:56:11	0	169	87	66.02
74	NASHIK	0	5110	5110	5110	5:05:31	0	4342	768	84.97
75	NAVI MUMBAI	0	5492	5492	5492	3:27:21	0	4909	583	89.38
76	NILANGA	0	8	8	8	5:44:13	0	7	1	87.50
77	OSMANABAD	0	279	279	279	1:41:37	0	265	14	94.98
78	OZAR	0	43	43	43	6:34:18	0	42	1	97.67
79	PACHORA	0	33	33	33	15:20:19	0	32	1	96.97
80	PAITHAN	0	17	17	17	7:56:28	0	17	0	100.00
81	PALGHAR	0	710	710	710	2:28:18	0	710	0	100.00
82	PANDHARPUR	0	25	25	25	3:16:48	0	25	0	100.00
83	PANVEL	0	4915	4915	4915	1:31:18	0	4763	152	96.91
84	PARBHANI	0	489	489	489	13:11:59	0	158	331	32.31
85	PARLI	0	8	8	8	11:20:10	0	6	2	75.00
86	PAROLA	0	2	2	2	9:26:54	0	2	0	100.00
87	PATHRI	0	4	4	4	14:11:54	0	4	0	100.00
88	PEN	0	103	103	103	10:40:47	0	103	0	100.00
89	PHALTAN	0	44	44	44	6:14:52	0	44	0	100.00
90	PULGAON	0	13	13	13	6:13:51	0	13	0	100.00
91	PUNE CITY	0	47746	47746	47746	4:06:04	0	41131	6615	86.15

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92	PURNA	0	8	8	8	13:30:00	0	8	0	100.00
93	PUSAD	0	173	173	173	7:53:17	0	163	10	94.22
94	RATNAGIRI	0	110	110	110	2:30:02	0	101	9	91.82
95	SAILU	0	35	35	35	14:18:30	0	33	2	94.29
96	SANGAMNER	0	81	81	81	3:22:35	0	78	3	96.30
97	SANGLI	0	413	413	413	2:17:18	0	386	27	93.46
98	SATANA	0	12	12	12	8:29:29	0	12	0	100.00
99	SATARA	0	278	278	278	5:52:54	0	219	59	78.78
100	SHAHADA	0	96	96	96	12:33:24	0	95	1	98.96
101	SHEGAON	0	30	30	30	0:30:00	0	30	0	100.00
102	SHIRPUR	0	25	25	25	9:04:18	0	25	0	100.00
103	SILLOD	0	13	13	13	7:55:23	0	13	0	100.00
104	SINNAR	0	93	93	93	6:01:13	0	93	0	100.00
105	SOLAPUR	0	1002	1002	1002	2:08:54	0	936	66	93.41
106	TALEGAON	0	475	475	475	2:09:36	0	475	0	100.00
107	TASGAON	0	7	7	7	3:08:34	0	7	0	100.00
108	TULJAPUR	0	58	58	58	10:31:23	0	49	9	84.48
109	TUMSAR	0	46	46	46	2:36:23	0	45	1	97.83
110	UDGIR	0	86	86	86	7:40:44	0	53	33	61.63
111	UMARGA	0	14	14	14	6:15:49	0	13	1	92.86
112	UMARKHED	0	67	67	67	7:03:55	0	66	1	98.51
113	UMRED	0	81	81	81	5:18:31	0	81	0	100.00
114	URAN-ISLAMPUR	0	40	40	40	4:04:30	0	40	0	100.00
115	VAIJAPUR	0	12	12	12	6:19:29	0	11	1	91.67
116	VASAI	0	729	729	729	3:12:23	0	665	64	91.22
117	VIRAR	0	3346	3346	3346	2:11:45	0	3190	156	95.34
118	VITA	0	15	15	15	2:12:00	0	15	0	100.00
119	WADGAON	0	89	89	89	3:24:06	0	78	11	87.64
120	WAI	0	58	58	58	3:01:02	0	58	0	100.00
121	WANI	0	44	44	44	4:57:08	0	44	0	100.00
122	WARDHA	0	79	79	79	0:40:15	0	79	0	100.00

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123	WARORA	0	29	29	29	4:14:16	0	29	0	100.00
124	WARUD	0	19	19	19	3:34:44	0	19	0	100.00
125	WASHIM	0	73	73	73	5:29:44	0	69	4	94.52
126	YAVATMAL	0	411	411	411	2:52:28	0	372	39	90.51
127	YAWAL	0	3	3	3	5:20:00	0	3	0	100.00
128	YEOLA	0	55	55	55	10:40:51	0	51	4	92.73