

Format D3: Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:Jun 24

Period : 01-May-24 to 31-May-24

Report Date: 28 Jun 24

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	161	161	161	4:34:23	0	159	2	98.76
2	AHMADPUR	0	11	11	11	9:59:26	0	11	0	100.00
3	AHMEDNAGAR	0	1470	1470	1470	3:32:38	0	1263	207	85.92
4	AKKALKOT	0	50	50	50	9:27:06	0	48	2	96.00
5	AKOLA	0	9807	9807	9807	7:14:52	0	6458	3349	65.85
6	AKOT	0	393	393	393	3:51:24	0	392	1	99.75
7	AMALNER	0	130	130	130	13:14:29	0	47	83	36.15
8	AMBEJOGAI	0	641	641	641	4:40:17	0	631	10	98.44
9	AMRAVATI	0	5230	5230	5230	4:26:50	0	4297	933	82.16
10	ANJANGAON	0	38	38	38	14:08:26	0	28	10	73.68

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11	ARVI	0	8	8	8	5:37:30	0	8	0	100.00
12	ASHTA	0	25	25	25	13:30:07	0	13	12	52.00
13	AUSA	0	117	117	117	7:05:07	0	112	5	95.73
14	BALAPUR	0	115	115	115	7:17:27	0	110	5	95.65
15	BALLARPUR	0	105	105	105	8:56:13	0	104	1	99.05
16	BARAMATI	0	82	82	82	5:28:23	0	80	2	97.56
17	BARSHI	0	421	421	421	7:52:17	0	421	0	100.00
18	BASMATH	0	29	29	29	15:23:28	0	21	8	72.41
19	BEED	0	520	520	520	2:13:49	0	480	40	92.31
20	BHADRAWATI	0	154	154	154	5:20:13	0	154	0	100.00
21	BHANDARA	0	290	290	290	1:16:28	0	286	4	98.62
22	BHUSAVAL	0	1763	1763	1763	11:21:05	0	791	972	44.87
23	BRAHMAPURI	0	59	59	59	7:51:39	0	58	1	98.30
24	BULDHANA	0	964	964	964	6:26:41	0	961	3	99.69
25	CHALISGAON	0	178	178	178	6:00:50	0	138	40	77.53
26	CHANDRAPUR	0	2369	2369	2369	10:18:26	0	1219	1150	51.46
27	CHIKHLI	0	110	110	110	4:42:49	0	110	0	100.00
28	CH IPLUN	0	211	211	211	3:35:50	0	183	28	86.73
29	CHOPDA	0	100	100	100	12:15:12	0	95	5	95.00
30	DAHANU	0	799	799	799	3:32:09	0	798	1	99.87
31	DARYAPUR	0	45	45	45	11:09:42	0	44	1	97.78
32	DAUND	0	103	103	103	3:02:20	0	103	0	100.00
33	DEGLUR	0	32	32	32	13:12:21	0	32	0	100.00
34	DEOLALI	0	699	699	699	9:48:08	0	416	283	59.51
35	DHARANGAON	0	6	6	6	9:18:58	0	5	1	83.33
36	DHULE	0	1309	1309	1309	7:11:42	0	919	390	70.21
37	DIGRAS	0	85	85	85	11:37:55	0	82	3	96.47
38	DONDAICHA	0	127	127	127	4:27:15	0	127	0	100.00

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39	ERANDOL	0	9	9	9	1:20:00	0	9	0	100.00
40	GADCHIROLI	0	97	97	97	3:05:30	0	97	0	100.00
41	GANGAKHED	0	25	25	25	10:29:58	0	22	3	88.00
42	GONDIA	0	278	278	278	2:46:00	0	251	27	90.29
43	GREATER MUMBAI	0	42051	42051	42051	2:45:53	0	38929	3122	92.58
44	HINGANGHAT	0	148	148	148	1:18:29	0	145	3	97.97
45	HINGOLI	0	156	156	156	9:15:38	0	144	12	92.31
46	ICHALKARANJI	0	543	543	543	3:05:21	0	508	35	93.55
47	IGATPURI	0	85	85	85	9:03:01	0	85	0	100.00
48	JAISINGPUR	0	52	52	52	5:11:11	0	52	0	100.00
49	JALNA	0	769	769	769	1:51:07	0	724	45	94.15
50	JINTUR	0	12	12	12	12:23:27	0	12	0	100.00
51	KAMPTEE	0	259	259	259	1:34:32	0	250	9	96.53
52	KANNAD	0	18	18	18	3:12:39	0	16	2	88.89
53	KARAD	0	37	37	37	7:00:00	0	37	0	100.00
54	KARANJA	0	130	130	130	4:13:51	0	130	0	100.00
55	KATOL	0	48	48	48	1:50:00	0	48	0	100.00
56	KHAMGAON	0	281	281	281	13:13:57	0	88	193	31.32
57	KHOPOLI	0	376	376	376	2:39:25	0	376	0	100.00
58	KOLHAPUR	0	3457	3457	3457	1:35:29	0	3345	112	96.76
59	KOPARGAON	0	73	73	73	2:42:58	0	66	7	90.41
60	LATUR	0	1753	1753	1753	3:42:13	0	1478	275	84.31
61	LONAVALA	0	393	393	393	7:25:18	0	390	3	99.24
62	MAJALGAON	0	29	29	29	7:20:16	0	29	0	100.00
63	MALEGAON	0	528	528	528	16:47:53	0	43	485	8.14
64	MALKAPUR	0	235	235	235	6:02:51	0	232	3	98.72
65	MANMAD	0	157	157	157	6:12:06	0	153	4	97.45
66	MEHKAR	0	76	76	76	10:50:23	0	70	6	92.11

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67	MORSHI	0	26	26	26	4:45:26	0	24	2	92.31
68	MURTIJAPUR	0	93	93	93	4:07:04	0	87	6	93.55
69	NAGPUR	0	4597	4597	4597	1:11:09	0	4501	96	97.91
70	NALASOPARA	0	5850	5850	5850	2:57:46	0	5400	450	92.31
71	NANDED	0	3290	3290	3290	9:11:37	0	1774	1516	53.92
72	NANDURA	0	80	80	80	10:25:28	0	75	5	93.75
73	NANDURBAR	0	615	615	615	10:03:39	0	323	292	52.52
74	NASHIK	0	10007	10007	10007	9:17:38	0	5896	4111	58.92
75	NAVI MUMBAI	0	9757	9757	9757	6:31:54	0	7320	2437	75.02
76	NILANGA	0	17	17	17	3:14:07	0	17	0	100.00
77	OSMANABAD	0	413	413	413	6:10:22	0	295	118	71.43
78	OZAR	0	143	143	143	9:42:44	0	143	0	100.00
79	PACHORA	0	32	32	32	9:40:05	0	29	3	90.62
80	PAITHAN	0	25	25	25	12:21:21	0	24	1	96.00
81	PALGHAR	0	815	815	815	2:12:49	0	814	1	99.88
82	PANDHARPUR	0	64	64	64	5:06:28	0	64	0	100.00
83	PANVEL	0	8095	8095	8095	1:43:15	0	7893	202	97.50
84	PARBHANI	0	677	677	677	13:02:13	0	222	455	32.79
85	PARLI	0	61	61	61	7:14:49	0	58	3	95.08
86	PAROLA	0	11	11	11	15:41:57	0	10	1	90.91
87	PATHRI	0	15	15	15	12:50:21	0	14	1	93.33
88	PEN	0	99	99	99	2:17:27	0	98	1	98.99
89	PHALTAN	0	40	40	40	7:50:41	0	39	1	97.50
90	PULGAON	0	30	30	30	9:01:35	0	30	0	100.00
91	PUNE CITY	0	70297	70297	70297	5:17:35	0	55638	14659	79.15
92	PURNA	0	6	6	6	12:57:56	0	6	0	100.00

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93	PUSAD	0	207	207	207	7:28:06	0	198	9	95.65
94	RATNAGIRI	0	238	238	238	2:03:28	0	229	9	96.22
95	SAILU	0	20	20	20	12:43:46	0	18	2	90.00
96	SANGAMNER	0	131	131	131	2:39:23	0	131	0	100.00
97	SANGLI	0	829	829	829	5:34:28	0	611	218	73.70
98	SATANA	0	31	31	31	5:41:35	0	29	2	93.55
99	SATARA	0	540	540	540	11:31:07	0	242	298	44.81
100	SHAHADA	0	113	113	113	10:04:42	0	111	2	98.23
101	SHEGAON	0	225	225	225	2:18:54	0	225	0	100.00
102	SHIRPUR	0	67	67	67	3:48:16	0	67	0	100.00
103	SILLOD	0	26	26	26	10:34:23	0	26	0	100.00
104	SINNAR	0	92	92	92	8:55:21	0	92	0	100.00
105	SOLAPUR	0	1407	1407	1407	9:44:37	0	762	645	54.16
106	TALEGAON	0	696	696	696	2:52:40	0	695	1	99.86
107	TASGAON	0	11	11	11	6:10:21	0	11	0	100.00
108	TULJAPUR	0	126	126	126	10:26:53	0	126	0	100.00
109	TUMSAR	0	153	153	153	3:14:07	0	153	0	100.00
110	UDGIR	0	130	130	130	3:17:00	0	109	21	83.85
111	UMARGA	0	40	40	40	8:21:43	0	40	0	100.00
112	UMARKHED	0	75	75	75	5:31:50	0	74	1	98.67
113	UMRED	0	138	138	138	2:58:42	0	138	0	100.00
114	URAN-ISLAMPUR	0	53	53	53	4:30:27	0	53	0	100.00
115	VAIJAPUR	0	7	7	7	15:39:19	0	6	1	85.71
116	VASAI	0	1047	1047	1047	3:40:25	0	916	131	87.49
117	VIRAR	0	3017	3017	3017	5:14:34	0	2475	542	82.04
118	VITA	0	47	47	47	5:36:38	0	47	0	100.00
119	WADGAON	0	387	387	387	4:13:24	0	325	62	83.98
120	WAI	0	49	49	49	4:42:51	0	49	0	100.00
121	WANI	0	200	200	200	8:03:00	0	191	9	95.50
122	WARDHA	0	166	166	166	1:07:48	0	165	1	99.40
123	WARORA	0	165	165	165	5:56:32	0	163	2	98.79

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124	WARUD	0	38	38	38	5:17:22	0	38	0	100.00
125	WASHIM	0	164	164	164	4:52:16	0	161	3	98.17
126	YAVATMAL	0	920	920	920	3:05:33	0	810	110	88.04
127	YAWAL	0	15	15	15	3:44:00	0	15	0	100.00
128	YEOLA	0	37	37	37	9:00:57	0	33	4	89.19