

**Format D3 : Townwise Complaint statistics Report**

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:Jul 24

Period : 01-Jun-24 to 30-Jun-24

Report Date: 29 Jul 2024 11:15

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	191	191	191	5:12:40	0	189	2	98.95
2	AHMADPUR	0	19	19	19	3:44:13	0	19	0	100.00
3	AHMEDNAGAR	0	1273	1273	1273	4:19:47	0	1027	246	80.68
4	AKKALKOT	0	20	20	20	8:53:41	0	20	0	100.00
5	AKOLA	0	13218	13218	13218	8:56:17	0	7272	5946	55.02
6	AKOT	0	458	458	458	5:21:22	0	453	5	98.91
7	AMALNER	0	98	98	98	13:11:40	0	35	63	35.71
8	AMBEJOGAI	0	458	458	458	6:07:40	0	448	10	97.82
9	AMRAVATI	0	3498	3498	3498	4:34:53	0	2823	675	80.70

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10	ANJANGAON	0	39	39	39	12:37:11	0	36	3	92.31
11	ARVI	0	31	31	31	2:25:10	0	31	0	100.00
12	ASHTA	0	40	40	40	12:09:16	0	36	4	90.00
13	AUSA	0	69	69	69	7:30:24	0	69	0	100.00
14	BALAPUR	0	71	71	71	3:20:36	0	71	0	100.00
15	BALLARPUR	0	169	169	169	10:45:47	0	169	0	100.00
16	BARAMATI	0	146	146	146	6:12:49	0	146	0	100.00
17	BARSHI	0	186	186	186	6:43:56	0	185	1	99.46
18	BASMATH	0	15	15	15	17:32:41	0	9	6	60.00
19	BEED	0	401	401	401	3:00:06	0	356	45	88.78
20	BHADRAWATI	0	124	124	124	6:22:58	0	122	2	98.39
21	BHANDARA	0	232	232	232	1:44:11	0	221	11	95.26
22	BHUSAVAL	0	1543	1543	1543	5:50:58	0	1124	419	72.85
23	BRAHMAPURI	0	83	83	83	9:07:05	0	82	1	98.80
24	BULDHANA	0	927	927	927	6:39:22	0	918	9	99.03
25	CHALISGAON	0	128	128	128	4:50:55	0	107	21	83.59
26	CHANDRAPUR	0	1336	1336	1336	10:19:14	0	678	658	50.75
27	CHIKHLI	0	124	124	124	3:20:18	0	119	5	95.97
28	CHIPLUN	0	140	140	140	3:12:52	0	121	19	86.43
29	CHOPDA	0	32	32	32	15:40:48	0	27	5	84.37
30	DAHANU	0	1250	1250	1250	2:57:41	0	1246	4	99.68
31	DARYAPUR	0	53	53	53	10:26:28	0	50	3	94.34
32	DAUND	0	171	171	171	6:54:59	0	171	0	100.00
33	DEGLUR	0	74	74	74	15:54:46	0	69	5	93.24
34	DEOLALI	0	939	939	939	13:53:38	0	289	650	30.78
35	DHARANGAON	0	22	22	22	4:02:10	0	21	1	95.45
36	DHULE	0	1524	1524	1524	7:46:23	0	993	531	65.16
37	DIGRAS	0	58	58	58	8:51:24	0	58	0	100.00

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38	DONDAICHA	0	69	69	69	4:03:02	0	69	0	100.00
39	ERANDOL	0	21	21	21	1:48:34	0	21	0	100.00
40	GADCHIROLI	0	60	60	60	3:42:41	0	59	1	98.33
41	GANGAKHED	0	28	28	28	13:23:08	0	27	1	96.43
42	GONDIA	0	370	370	370	4:56:52	0	300	70	81.08
43	GREATER MUMBAI	0	49589	49589	49589	2:58:30	0	45108	4481	90.96
44	HINGANGHAT	0	104	104	104	1:18:13	0	101	3	97.12
45	HINGOLI	0	232	232	232	6:58:12	0	210	22	90.52
46	ICHALKARANJI	0	585	585	585	2:20:15	0	561	24	95.90
47	IGATPURI	0	65	65	65	11:19:10	0	63	2	96.92
48	JAISINGPUR	0	29	29	29	7:10:08	0	28	1	96.55
49	JALNA	0	819	819	819	2:34:02	0	750	69	91.58
50	JINTUR	0	16	16	16	10:45:00	0	16	0	100.00
51	KAMPTEE	0	216	216	216	1:01:01	0	213	3	98.61
52	KANNAD	0	32	32	32	4:41:03	0	32	0	100.00
53	KARAD	0	37	37	37	7:27:14	0	36	1	97.30
54	KARANJA	0	149	149	149	6:42:04	0	148	1	99.33
55	KATOL	0	119	119	119	2:07:04	0	119	0	100.00
56	KHAMGAON	0	385	385	385	12:36:59	0	135	250	35.06
57	KHOPOLI	0	300	300	300	2:58:27	0	299	1	99.67
58	KOLHAPUR	0	3042	3042	3042	2:03:46	0	2876	166	94.54
59	KOPARGAON	0	88	88	88	2:53:55	0	79	9	89.77
60	LATUR	0	1814	1814	1814	2:43:04	0	1632	182	89.97
61	LONAVALA	0	302	302	302	10:11:52	0	276	26	91.39
62	MAJALGAON	0	8	8	8	6:44:13	0	7	1	87.50
63	MALEGAON	0	395	395	395	16:20:23	0	41	354	10.38
64	MALKAPUR	0	265	265	265	5:54:01	0	248	17	93.58
65	MANMAD	0	177	177	177	6:32:07	0	173	4	97.74

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66	MEHKAR	0	71	71	71	12:18:32	0	57	14	80.28
67	MORSHI	0	35	35	35	5:16:58	0	34	1	97.14
68	MURTIJAPUR	0	82	82	82	4:41:55	0	81	1	98.78
69	NAGPUR	0	5264	5264	5264	1:11:51	0	5182	82	98.44
70	NALASOPARA	0	7288	7288	7288	2:04:18	0	6976	312	95.72
71	NANDED	0	3195	3195	3195	9:11:24	0	1674	1521	52.39
72	NANDURA	0	110	110	110	9:34:31	0	109	1	99.09
73	NANDURBAR	0	614	614	614	9:10:14	0	382	232	62.21
74	NASHIK	0	6381	6381	6381	9:09:16	0	3634	2747	56.95
75	NAVI MUMBAI	0	11014	11014	11014	5:13:57	0	8977	2037	81.51
76	NILANGA	0	29	29	29	3:18:37	0	29	0	100.00
77	OSMANABAD	0	333	333	333	8:21:17	0	190	143	57.06
78	OZAR	0	66	66	66	6:08:54	0	66	0	100.00
79	PACHORA	0	51	51	51	6:27:16	0	46	5	90.20
80	PAITHAN	0	26	26	26	12:34:23	0	26	0	100.00
81	PALGHAR	0	1354	1354	1354	6:10:44	0	1331	23	98.30
82	PANDHARPUR	0	76	76	76	5:23:41	0	76	0	100.00
83	PANVEL	0	10105	10105	10105	1:59:19	0	9466	639	93.68
84	PARBHANI	0	717	717	717	11:51:24	0	298	419	41.56
85	PARLI	0	62	62	62	8:30:38	0	56	6	90.32
86	PAROLA	0	31	31	31	10:00:32	0	27	4	87.10
87	PATHRI	0	8	8	8	6:51:43	0	8	0	100.00
88	PEN	0	123	123	123	2:54:00	0	123	0	100.00
89	PHALTAN	0	47	47	47	8:32:40	0	44	3	93.62
90	PULGAON	0	40	40	40	7:49:11	0	39	1	97.50
91	PUNE CITY	0	68037	68037	68037	4:32:59	0	56723	11314	83.37

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92	PURNA	0	8	8	8	6:30:00	0	8	0	100.00
93	PUSAD	0	175	175	175	10:17:00	0	163	12	93.14
94	RATNAGIRI	0	220	220	220	2:18:24	0	205	15	93.18
95	SAILU	0	29	29	29	10:22:07	0	29	0	100.00
96	SANGAMNER	0	149	149	149	2:20:56	0	149	0	100.00
97	SANGLI	0	464	464	464	3:58:16	0	384	80	82.76
98	SATANA	0	21	21	21	4:33:59	0	21	0	100.00
99	SATARA	0	295	295	295	10:29:35	0	158	137	53.56
100	SHAHADA	0	82	82	82	13:00:51	0	81	1	98.78
101	SHEGAON	0	163	163	163	1:31:37	0	163	0	100.00
102	SHIRPUR	0	48	48	48	4:28:37	0	47	1	97.92
103	SILLOD	0	42	42	42	11:20:59	0	42	0	100.00
104	SINNAR	0	103	103	103	8:20:29	0	102	1	99.03
105	SOLAPUR	0	1107	1107	1107	7:26:11	0	736	371	66.49
106	TALEGAON	0	628	628	628	3:25:20	0	628	0	100.00
107	TASGAON	0	11	11	11	13:15:48	0	11	0	100.00
108	TULJAPUR	0	62	62	62	10:58:36	0	57	5	91.94
109	TUMSAR	0	117	117	117	2:31:48	0	117	0	100.00
110	UDGIR	0	189	189	189	3:26:36	0	160	29	84.66
111	UMARGA	0	61	61	61	13:09:36	0	57	4	93.44
112	UMARKHED	0	103	103	103	8:20:32	0	90	13	87.38
113	UMRED	0	112	112	112	1:28:56	0	111	1	99.11
114	URAN-ISLAMPUR	0	36	36	36	6:15:59	0	35	1	97.22
115	VAIJAPUR	0	24	24	24	16:26:12	0	21	3	87.50
116	VASAI	0	1084	1084	1084	3:37:10	0	953	131	87.92
117	VIRAR	0	6266	6266	6266	6:08:46	0	4834	1432	77.15
118	VITA	0	21	21	21	3:48:34	0	21	0	100.00
119	WADGAON	0	156	156	156	3:28:47	0	135	21	86.54
120	WAI	0	55	55	55	5:57:49	0	55	0	100.00
121	WANI	0	221	221	221	8:13:46	0	210	11	95.02

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122	WARDHA	0	172	172	172	0:58:57	0	172	0	100.00
123	WARORA	0	123	123	123	7:11:57	0	121	2	98.37
124	WARUD	0	22	22	22	2:51:49	0	22	0	100.00
125	WASHIM	0	155	155	155	4:38:35	0	154	1	99.35
126	YAVATMAL	0	810	810	810	3:02:37	0	721	89	89.01
127	YAWAL	0	5	5	5	10:24:00	0	5	0	100.00
128	YEOLA	0	62	62	62	13:26:52	0	60	2	96.77