

**Format D3:Townwise Complaint statistics Report**

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:Aug 24

Period : 01-Jul-24 to 31-Jul-24

Report Date: 28 Aug 2024 11:25

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	155	155	155	7:23:54	0	151	4	97.42
2	AHMADPUR	0	46	46	46	5:48:16	0	46	0	100.00
3	AHMEDNAGAR	0	1085	1085	1085	3:23:10	0	933	152	85.99
4	AKKALKOT	0	29	29	29	6:26:54	0	29	0	100.00
5	AKOLA	0	7315	7315	7315	4:46:53	0	5934	1381	81.12
6	AKOT	0	140	140	140	3:40:04	0	136	4	97.14
7	AMALNER	0	63	63	63	12:06:32	0	26	37	41.27
8	AMBEJOGAI	0	234	234	234	7:54:06	0	230	4	98.29
9	AMRAVATI	0	2907	2907	2907	4:15:08	0	2387	520	82.11

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10	ANJANGAON	0	21	21	21	17:13:24	0	21	0	100.00
11	ARVI	0	18	18	18	2:06:40	0	17	1	94.44
12	ASHTA	0	25	25	25	8:35:15	0	25	0	100.00
13	AUSA	0	34	34	34	6:28:03	0	33	1	97.06
14	BALAPUR	0	15	15	15	8:57:56	0	11	4	73.33
15	BALLARPUR	0	141	141	141	7:02:56	0	141	0	100.00
16	BARAMATI	0	85	85	85	7:21:27	0	83	2	97.65
17	BARSHI	0	92	92	92	7:30:39	0	92	0	100.00
18	BASMATH	0	25	25	25	16:15:14	0	13	12	52.00
19	BEED	0	299	299	299	2:31:32	0	272	27	90.97
20	BHADRAWATI	0	63	63	63	5:14:17	0	63	0	100.00
21	BHANDARA	0	192	192	192	1:15:15	0	190	2	98.96
22	BHUSAVAL	0	858	858	858	3:59:31	0	723	135	84.27
23	BRAHMAPURI	0	94	94	94	5:21:38	0	94	0	100.00
24	BULDHANA	0	542	542	542	6:43:27	0	540	2	99.63
25	CHALISGAON	0	89	89	89	6:13:54	0	67	22	75.28
26	CHANDRAPUR	0	2093	2093	2093	9:29:18	0	1200	893	57.33
27	CHIKHLI	0	52	52	52	4:15:48	0	49	3	94.23
28	CHIPLUN	0	105	105	105	6:05:16	0	80	25	76.19
29	CHOPDA	0	12	12	12	14:22:25	0	10	2	83.33
30	DAHANU	0	1957	1957	1957	2:44:03	0	1955	2	99.90
31	DARYAPUR	0	58	58	58	11:40:57	0	58	0	100.00
32	DAUND	0	101	101	101	3:06:32	0	101	0	100.00
33	DEGLUR	0	28	28	28	18:24:05	0	18	10	64.29
34	DEOLALI	0	622	622	622	10:53:05	0	339	283	54.50
35	DHARANGAON	0	12	12	12	2:45:00	0	12	0	100.00
36	DHULE	0	693	693	693	7:42:14	0	462	231	66.67
37	DIGRAS	0	59	59	59	6:57:45	0	59	0	100.00

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38	DONDAICHA	0	31	31	31	4:19:21	0	31	0	100.00
39	ERANDOL	0	9	9	9	0:33:20	0	9	0	100.00
40	GADCHIROLI	0	36	36	36	2:51:40	0	36	0	100.00
41	GANGAKHED	0	24	24	24	14:06:59	0	22	2	91.67
42	GONDIA	0	150	150	150	5:51:30	0	109	41	72.67
43	GREATER MUMBAI	0	44232	44232	44232	2:09:38	0	42208	2024	95.42
44	HINGANGHAT	0	116	116	116	0:56:13	0	113	3	97.41
45	HINGOLI	0	148	148	148	6:40:19	0	139	9	93.92
46	ICHALKARANJI	0	845	845	845	2:03:19	0	824	21	97.51
47	IGATPURI	0	96	96	96	8:21:11	0	95	1	98.96
48	JAISINGPUR	0	32	32	32	1:39:22	0	32	0	100.00
49	JALNA	0	365	365	365	2:01:29	0	338	27	92.60
50	JINTUR	0	19	19	19	15:44:13	0	19	0	100.00
51	KAMPTEE	0	144	144	144	1:04:05	0	142	2	98.61
52	KANNAD	0	15	15	15	6:39:10	0	15	0	100.00
53	KARAD	0	25	25	25	5:36:00	0	25	0	100.00
54	KARANJA	0	101	101	101	6:50:47	0	97	4	96.04
55	KATOL	0	42	42	42	3:18:17	0	41	1	97.62
56	KHAMGAON	0	126	126	126	11:51:24	0	52	74	41.27
57	KHOPOLI	0	172	172	172	2:28:32	0	172	0	100.00
58	KOLHAPUR	0	6279	6279	6279	1:09:59	0	6202	77	98.77
59	KOPARGAON	0	62	62	62	2:06:28	0	59	3	95.16
60	LATUR	0	1215	1215	1215	2:11:49	0	1122	93	92.35
61	LONAVALA	0	581	581	581	8:31:32	0	552	29	95.01
62	MAJALGAON	0	7	7	7	2:34:17	0	7	0	100.00
63	MALEGAON	0	103	103	103	16:27:32	0	9	94	8.74
64	MALKAPUR	0	144	144	144	3:54:37	0	141	3	97.92
65	MANMAD	0	90	90	90	4:18:15	0	87	3	96.67

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66	MEHKAR	0	39	39	39	12:25:56	0	35	4	89.74
67	MORSHI	0	21	21	21	2:05:43	0	21	0	100.00
68	MURTIJAPUR	0	55	55	55	2:52:02	0	54	1	98.18
69	NAGPUR	0	3815	3815	3815	1:21:34	0	3742	73	98.09
70	NALASOPARA	0	5243	5243	5243	1:47:08	0	5102	141	97.31
71	NANDED	0	1512	1512	1512	9:20:52	0	814	698	53.84
72	NANDURA	0	38	38	38	11:45:44	0	33	5	86.84
73	NANDURBAR	0	303	303	303	6:51:41	0	228	75	75.25
74	NASHIK	0	6193	6193	6193	7:41:40	0	4472	1721	72.21
75	NAVI MUMBAI	0	11189	11189	11189	4:24:31	0	10215	974	91.30
76	NILANGA	0	10	10	10	2:24:00	0	10	0	100.00
77	OSMANABAD	0	155	155	155	4:41:08	0	119	36	76.77
78	OZAR	0	38	38	38	4:58:25	0	38	0	100.00
79	PACHORA	0	34	34	34	5:43:56	0	34	0	100.00
80	PAITHAN	0	12	12	12	12:54:29	0	11	1	91.67
81	PALGHAR	0	1478	1478	1478	4:12:15	0	1476	2	99.86
82	PANDHARPUR	0	36	36	36	4:51:40	0	36	0	100.00
83	PANVEL	0	9118	9118	9118	1:18:42	0	8882	236	97.41
84	PARBHANI	0	456	456	456	12:03:05	0	180	276	39.47
85	PARLI	0	33	33	33	8:25:35	0	29	4	87.88
86	PAROLA	0	14	14	14	12:14:56	0	9	5	64.29
87	PATHRI	0	6	6	6	16:40:00	0	6	0	100.00
88	PEN	0	176	176	176	1:42:57	0	176	0	100.00
89	PHALTAN	0	24	24	24	4:57:30	0	24	0	100.00
90	PULGAON	0	40	40	40	7:52:21	0	40	0	100.00
91	PUNE CITY	0	76422	76422	76422	4:50:46	0	62783	13639	82.15

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92	PURNA	0	5	5	5	9:00:00	0	5	0	100.00
93	PUSAD	0	164	164	164	7:47:28	0	150	14	91.46
94	RATNAGIRI	0	307	307	307	2:12:23	0	291	16	94.79
95	SAILU	0	22	22	22	11:51:49	0	22	0	100.00
96	SANGAMNER	0	103	103	103	1:52:22	0	103	0	100.00
97	SANGLI	0	567	567	567	3:02:58	0	500	67	88.18
98	SATANA	0	9	9	9	2:46:40	0	9	0	100.00
99	SATARA	0	369	369	369	7:25:06	0	268	101	72.63
100	SHAHADA	0	57	57	57	11:41:27	0	56	1	98.25
101	SHEGAON	0	68	68	68	1:09:37	0	68	0	100.00
102	SHIRPUR	0	24	24	24	9:02:14	0	24	0	100.00
103	SILLOD	0	27	27	27	10:48:26	0	26	1	96.30
104	SINNAR	0	64	64	64	7:11:15	0	64	0	100.00
105	SOLAPUR	0	859	859	859	7:30:57	0	590	269	68.68
106	TALEGAON	0	666	666	666	3:23:02	0	666	0	100.00
107	TASGAON	0	16	16	16	3:25:52	0	16	0	100.00
108	TULJAPUR	0	45	45	45	8:28:47	0	45	0	100.00
109	TUMSAR	0	59	59	59	3:08:08	0	59	0	100.00
110	UDGIR	0	85	85	85	1:29:55	0	79	6	92.94
111	UMARGA	0	40	40	40	10:39:25	0	37	3	92.50
112	UMARKHED	0	77	77	77	6:12:46	0	75	2	97.40
113	UMRED	0	105	105	105	1:33:09	0	105	0	100.00
114	URAN-ISLAMPUR	0	46	46	46	3:02:37	0	46	0	100.00
115	VAIJAPUR	0	18	18	18	13:41:57	0	18	0	100.00
116	VASAI	0	857	857	857	3:01:00	0	779	78	90.90
117	VIRAR	0	4535	4535	4535	3:30:45	0	4070	465	89.75
118	VITA	0	28	28	28	2:42:51	0	28	0	100.00
119	WADGAON	0	114	114	114	3:25:27	0	98	16	85.96
120	WAI	0	86	86	86	4:11:05	0	86	0	100.00
121	WANI	0	72	72	72	5:46:19	0	72	0	100.00

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122	WARDHA	0	104	104	104	1:25:51	0	101	3	97.12
123	WARORA	0	87	87	87	8:21:23	0	86	1	98.85
124	WARUD	0	26	26	26	2:09:14	0	26	0	100.00
125	WASHIM	0	56	56	56	7:36:23	0	56	0	100.00
126	YAVATMAL	0	464	464	464	2:36:26	0	426	38	91.81
127	YAWAL	0	3	3	3	2:20:00	0	3	0	100.00
128	YEOLA	0	81	81	81	16:26:52	0	54	27	66.67