

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:APR-2024

Period : 01-MAR-24 to 31-MAR-24

Date: 29/04/2024

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	67	67	67	3:30:21	0	67	0	100.00
2	AHMADPUR	0	49	49	49	3:36:44	0	48	1	97.96
3	AHMEDNAGAR	0	792	792	792	2:51:55	0	722	70	91.16
4	AKKALKOT	0	14	14	14	8:47:09	0	14	0	100.00
5	AKOLA	0	4641	4641	4641	6:02:17	0	3409	1232	73.45
6	AKOT	0	127	127	127	2:12:42	0	126	1	99.21
7	AMALNER	0	41	41	41	12:48:36	0	14	27	34.15
8	AMBEJOGAI	0	385	385	385	3:45:11	0	381	4	98.96
9	AMRAVATI	0	2066	2066	2066	4:17:07	0	1724	342	83.45
10	ANJANGAON	0	18	18	18	16:30:34	0	16	2	88.89

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11	ARVI	0	7	7	7	1:34:17	0	7	0	100.00
12	ASHTA	0	12	12	12	11:03:58	0	12	0	100.00
13	AUSA	0	62	62	62	5:25:10	0	62	0	100.00
14	BALAPUR	0	19	19	19	7:20:28	0	18	1	94.74
15	BALLARPUR	0	72	72	72	6:58:44	0	70	2	97.22
16	BARAMATI	0	28	28	28	3:10:16	0	28	0	100.00
17	BARSHI	0	120	120	120	7:48:21	0	120	0	100.00
18	BASMATH	0	18	18	18	17:15:31	0	11	7	61.11
19	BEED	0	286	286	286	2:06:00	0	264	22	92.31
20	BHADRAWATI	0	30	30	30	7:22:00	0	30	0	100.00
21	BHANDARA	0	163	163	163	3:01:38	0	148	15	90.80
22	BHUSAVAL	0	474	474	474	9:38:51	0	250	224	52.74
23	BRAHMAPURI	0	68	68	68	4:05:12	0	68	0	100.00
24	BULDHANA	0	272	272	272	2:14:20	0	272	0	100.00
25	CHALISGAON	0	67	67	67	8:30:38	0	40	27	59.70
26	CHANDRAPUR	0	698	698	698	6:29:28	0	504	194	72.21
27	CHIKHLI	0	52	52	52	2:42:34	0	51	1	98.08
28	CHIPLUN	0	29	29	29	3:36:10	0	24	5	82.76
29	CHOPDA	0	16	16	16	16:44:13	0	16	0	100.00
30	DAHANU	0	308	308	308	4:23:07	0	307	1	99.68
31	DARYAPUR	0	19	19	19	12:34:25	0	19	0	100.00
32	DAUND	0	79	79	79	3:12:55	0	79	0	100.00
33	DEGLUR	0	33	33	33	15:02:30	0	28	5	84.85
34	DEOLALI	0	140	140	140	8:17:04	0	95	45	67.86
35	DHARANGAON	0	5	5	5	4:36:00	0	5	0	100.00
36	DHULE	0	522	522	522	6:49:02	0	363	159	69.54
37	DIGRAS	0	44	44	44	5:12:16	0	44	0	100.00
38	DONDAICHA	0	13	13	13	4:59:03	0	12	1	92.31

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39	ERANDOL	0	1	1	1	17:00:00	0	1	0	99.99
40	GADCHIROLI	0	29	29	29	4:28:32	0	27	2	93.10
41	GANGAKHED	0	15	15	15	11:11:35	0	15	0	100.00
42	GONDIA	0	127	127	127	1:14:27	0	123	4	96.85
43	GREATER MUMBAI	0	20504	20504	20504	1:52:15	0	19865	639	96.88
44	HINGANGHAT	0	56	56	56	2:30:24	0	50	6	89.29
45	HINGOLI	0	84	84	84	7:34:25	0	82	2	97.62
46	ICHALKARANJI	0	391	391	391	2:20:42	0	380	11	97.19
47	IGATPURI	0	30	30	30	7:33:35	0	30	0	100.00
48	JAISINGPUR	0	16	16	16	0:45:00	0	16	0	100.00
49	JALNA	0	386	386	386	1:25:40	0	378	8	97.93
50	JINTUR	0	5	5	5	15:36:00	0	5	0	100.00
51	KAMPTEE	0	137	137	137	1:32:43	0	134	3	97.81
52	KANNAD	0	30	30	30	3:38:00	0	30	0	100.00
53	KARAD	0	34	34	34	2:56:28	0	34	0	100.00
54	KARANJA	0	116	116	116	7:56:12	0	115	1	99.14
55	KATOL	0	21	21	21	2:28:34	0	21	0	100.00
56	KHAMGAON	0	86	86	86	8:26:00	0	51	35	59.30
57	KHOPOLI	0	102	102	102	3:28:46	0	101	1	99.02
58	KOLHAPUR	0	2320	2320	2320	1:19:04	0	2268	52	97.76
59	KOPARGAON	0	38	38	38	0:39:28	0	38	0	100.00
60	LATUR	0	1402	1402	1402	4:40:54	0	1142	260	81.46
61	LONAVALA	0	157	157	157	5:50:47	0	157	0	100.00
62	MAJALGAON	0	8	8	8	2:30:00	0	8	0	100.00
63	MALEGAON	0	199	199	199	16:53:54	0	17	182	8.54
64	MALKAPUR	0	63	63	63	3:32:23	0	63	0	100.00
65	MANMAD	0	49	49	49	9:29:28	0	47	2	95.92
66	MEHKAR	0	16	16	16	11:28:50	0	16	0	100.00

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67	MORSHI	0	30	30	30	6:29:35	0	30	0	100.00
68	MURTIJAPUR	0	89	89	89	4:34:47	0	85	4	95.51
69	NAGPUR	0	2597	2597	2597	1:05:27	0	2574	23	99.11
70	NALASOPARA	0	2267	2267	2267	1:54:47	0	2200	67	97.04
71	NANDED	0	1698	1698	1698	7:05:56	0	1127	571	66.37
72	NANDURA	0	31	31	31	8:13:21	0	31	0	100.00
73	NANDURBAR	0	213	213	213	8:18:24	0	131	82	61.50
74	NASHIK	0	3428	3428	3428	6:30:35	0	2716	712	79.23
75	NAVI MUMBAI	0	3950	3950	3950	4:00:58	0	3551	399	89.90
76	NILANGA	0	22	22	22	1:30:00	0	22	0	100.00
77	OSMANABAD	0	157	157	157	1:57:49	0	150	7	95.54
78	OZAR	0	28	28	28	3:53:34	0	28	0	100.00
79	PACHORA	0	12	12	12	14:13:27	0	11	1	91.67
80	PAITHAN	0	39	39	39	14:31:50	0	39	0	100.00
81	PALGHAR	0	539	539	539	1:51:12	0	539	0	100.00
82	PANDHARPUR	0	37	37	37	4:33:53	0	37	0	100.00
83	PANVEL	0	3260	3260	3260	1:44:05	0	3118	142	95.64
84	PARBHANI	0	755	755	755	10:19:10	0	396	359	52.45
85	PARLI	0	26	26	26	2:59:46	0	25	1	96.15
86	PAROLA	0	0	0	0	0:00:00	0	0	0	0.00
87	PATHRI	0	13	13	13	13:21:39	0	13	0	100.00
88	PEN	0	54	54	54	2:00:00	0	54	0	100.00
89	PHALTAN	0	28	28	28	8:25:30	0	28	0	100.00
90	PULGAON	0	12	12	12	4:05:00	0	12	0	100.00
91	PUNE CITY	0	40791	40791	40791	3:36:23	0	36521	4270	89.53
92	PURNA	0	12	12	12	5:35:00	0	12	0	100.00

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93	PUSAD	0	109	109	109	7:18:59	0	106	3	97.25
94	RATNAGIRI	0	74	74	74	5:01:59	0	58	16	78.38
95	SAILU	0	7	7	7	16:59:07	0	6	1	85.71
96	SANGAMNER	0	97	97	97	1:58:09	0	97	0	100.00
97	SANGLI	0	593	593	593	2:58:55	0	533	60	89.88
98	SATANA	0	5	5	5	9:46:46	0	5	0	100.00
99	SATARA	0	175	175	175	7:46:54	0	120	55	68.57
100	SHAHADA	0	34	34	34	7:42:10	0	33	1	97.06
101	SHEGAON	0	46	46	46	4:06:31	0	46	0	100.00
102	SHIRPUR	0	14	14	14	6:50:59	0	14	0	100.00
103	SILLOD	0	16	16	16	12:22:30	0	16	0	100.00
104	SINNAR	0	37	37	37	6:14:36	0	37	0	100.00
105	SOLAPUR	0	690	690	690	7:37:41	0	445	245	64.49
106	TALEGAON	0	271	271	271	5:34:00	0	267	4	98.52
107	TASGAON	0	37	37	37	1:11:21	0	37	0	100.00
108	TULJAPUR	0	24	24	24	9:11:43	0	23	1	95.83
109	TUMSAR	0	48	48	48	6:17:51	0	45	3	93.75
110	UDGIR	0	82	82	82	2:31:40	0	75	7	91.46
111	UMARGA	0	21	21	21	11:10:15	0	18	3	85.71
112	UMARKHED	0	31	31	31	11:29:58	0	27	4	87.10
113	UMRED	0	68	68	68	4:44:07	0	68	0	100.00
114	URAN-ISLAMPUR	0	22	22	22	1:54:33	0	22	0	100.00
115	VAIJAPUR	0	8	8	8	14:49:24	0	5	3	62.50
116	VASAI	0	281	281	281	2:59:05	0	254	27	90.39
117	VIRAR	0	1226	1226	1226	3:52:05	0	1096	130	89.40
118	VITA	0	29	29	29	3:14:29	0	29	0	100.00
119	WADGAON	0	106	106	106	1:07:48	0	104	2	98.11
120	WAI	0	27	27	27	1:40:00	0	27	0	100.00
121	WANI	0	104	104	104	10:15:26	0	99	5	95.19
122	WARDHA	0	95	95	95	1:16:59	0	95	0	100.00

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123	WARORA	0	34	34	34	4:51:11	0	34	0	100.00
124	WARUD	0	13	13	13	4:09:14	0	13	0	100.00
125	WASHIM	0	42	42	42	5:32:51	0	42	0	100.00
126	YAVATMAL	0	519	519	519	3:06:44	0	476	43	91.71
127	YAWAL	0	1	1	1	0:00:00	0	1	0	100.00
128	YEOLA	0	35	35	35	12:00:50	0	33	2	94.29

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