

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:OCT-2023

Period : 01-SEP-23 to 30-SEP-23

Date: 27/10/2023

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	144	144	144	1:41:40	0	144	0	100.00
2	AHMADPUR	0	25	25	25	9:10:27	0	25	0	100.00
3	AHMEDNAGAR	0	994	994	994	3:39:36	0	884	110	88.93
4	AKKALKOT	0	6	6	6	11:40:00	0	6	0	100.00
5	AKOLA	0	7325	7325	7325	6:43:36	0	5221	2104	71.28
6	AKOT	0	202	202	202	3:18:49	0	202	0	100.00
7	AMALNER	0	53	53	53	11:25:19	0	26	27	49.06
8	AMBEJOGAI	0	424	424	424	7:00:44	0	417	7	98.35
9	AMRAVATI	0	2284	2284	2284	3:01:48	0	2114	170	92.56
10	ANJANGAON	0	12	12	12	6:01:47	0	12	0	100.00

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11	ARVI	0	5	5	5	1:36:00	0	5	0	100.00
12	ASHTA	0	14	14	14	14:07:21	0	12	2	85.71
13	AUSA	0	26	26	26	5:20:07	0	26	0	100.00
14	BALAPUR	0	48	48	48	3:01:15	0	48	0	100.00
15	BALLARPUR	0	59	59	59	5:39:22	0	59	0	100.00
16	BARAMATI	0	108	108	108	3:12:25	0	107	1	99.07
17	BARSHI	0	118	118	118	7:44:45	0	118	0	100.00
18	BASMATH	0	8	8	8	11:00:00	0	8	0	100.00
19	BEED	0	272	272	272	3:13:25	0	237	35	87.13
20	BHADRAWATI	0	49	49	49	9:22:29	0	49	0	100.00
21	BHANDARA	0	125	125	125	2:09:40	0	118	7	94.40
22	BHUSAVAL	0	630	630	630	10:53:51	0	305	325	48.41
23	BRAHMAPURI	0	39	39	39	1:55:23	0	39	0	100.00
24	BULDHANA	0	495	495	495	1:30:18	0	495	0	100.00
25	CHALISGAON	0	58	58	58	11:05:59	0	30	28	51.72
26	CHANDRAPUR	0	1226	1226	1226	6:58:11	0	844	382	68.84
27	CHIKHLI	0	46	46	46	2:39:08	0	46	0	100.00
28	CHIPLUN	0	50	50	50	3:28:58	0	44	6	88.00
29	CHOPDA	0	20	20	20	11:45:00	0	20	0	100.00
30	DAHANU	0	719	719	719	2:35:29	0	718	1	99.86
31	DARYAPUR	0	20	20	20	17:40:04	0	20	0	100.00
32	DAUND	0	48	48	48	5:41:42	0	48	0	100.00
33	DEGLUR	0	30	30	30	13:22:17	0	29	1	96.67
34	DEOLALI	0	732	732	732	4:59:07	0	625	107	85.38
35	DHARANGAON	0	12	12	12	8:55:00	0	12	0	100.00
36	DHULE	0	527	527	527	12:29:10	0	177	350	33.59
37	DIGRAS	0	57	57	57	12:38:34	0	53	4	92.98
38	DONDAICHA	0	39	39	39	3:29:14	0	39	0	100.00

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39	ERANDOL	0	0	0	0	0:00:00	0	0	0	0.00
40	GADCHIROLI	0	42	42	42	6:16:13	0	42	0	100.00
41	GANGAKHED	0	38	38	38	8:38:28	0	38	0	100.00
42	GONDIA	0	151	151	151	6:06:37	0	112	39	74.17
43	GREATER MUMBAI	0	26497	26497	26497	1:46:06	0	25816	681	97.43
44	HINGANGHAT	0	74	74	74	2:28:47	0	67	7	90.54
45	HINGOLI	0	60	60	60	4:24:00	0	60	0	100.00
46	ICHALKARANJI	0	391	391	391	3:29:15	0	370	21	94.63
47	IGATPURI	0	38	38	38	5:53:41	0	38	0	100.00
48	JAISINGPUR	0	24	24	24	3:32:30	0	24	0	100.00
49	JALNA	0	643	643	643	3:50:48	0	578	65	89.89
50	JINTUR	0	15	15	15	8:44:00	0	15	0	100.00
51	KAMPTEE	0	104	104	104	1:57:09	0	103	1	99.04
52	KANNAD	0	19	19	19	5:38:07	0	18	1	94.74
53	KARAD	0	23	23	23	4:52:10	0	23	0	100.00
54	KARANJA	0	99	99	99	3:16:58	0	99	0	100.00
55	KATOL	0	19	19	19	3:00:00	0	19	0	100.00
56	KHAMGAON	0	140	140	140	5:45:29	0	108	32	77.14
57	KHOPOLI	0	147	147	147	3:46:34	0	146	1	99.32
58	KOLHAPUR	0	2961	2961	2961	2:29:19	0	2739	222	92.50
59	KOPARGAON	0	52	52	52	4:12:56	0	43	9	82.69
60	LATUR	0	1044	1044	1044	5:43:09	0	790	254	75.67
61	LONAVALA	0	183	183	183	3:40:34	0	183	0	100.00
62	MAJALGAON	0	20	20	20	4:31:04	0	20	0	100.00
63	MALEGAON	0	267	267	267	16:22:59	0	20	247	7.49
64	MALKAPUR	0	153	153	153	1:51:31	0	153	0	100.00
65	MANMAD	0	152	152	152	8:18:42	0	140	12	92.11
66	MEHKAR	0	65	65	65	5:13:39	0	64	1	98.46

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67	MORSHI	0	31	31	31	2:27:06	0	31	0	100.00
68	MURTIJAPUR	0	78	78	78	1:23:51	0	78	0	100.00
69	NAGPUR	0	4589	4589	4589	2:36:27	0	4237	352	92.33
70	NALASOPARA	0	3476	3476	3476	2:52:42	0	3240	236	93.21
71	NANDED	0	1215	1215	1215	7:02:33	0	808	407	66.50
72	NANDURA	0	61	61	61	4:55:47	0	61	0	100.00
73	NANDURBAR	0	302	302	302	3:58:17	0	267	35	88.41
74	NASHIK	0	6477	6477	6477	4:54:51	0	5647	830	87.19
75	NAVI MUMBAI	0	4672	4672	4672	3:48:37	0	4465	207	95.57
76	NILANGA	0	17	17	17	6:33:02	0	16	1	94.12
77	OSMANABAD	0	220	220	220	8:43:03	0	127	93	57.73
78	OZAR	0	55	55	55	4:33:49	0	55	0	100.00
79	PACHORA	0	32	32	32	8:56:15	0	32	0	100.00
80	PAITHAN	0	49	49	49	9:34:43	0	48	1	97.96
81	PALGHAR	0	838	838	838	1:35:26	0	835	3	99.64
82	PANDHARPUR	0	31	31	31	7:17:25	0	31	0	100.00
83	PANVEL	0	4705	4705	4705	3:51:59	0	4441	264	94.39
84	PARBHANI	0	533	533	533	9:48:32	0	290	243	54.41
85	PARLI	0	43	43	43	13:37:40	0	35	8	81.40
86	PAROLA	0	12	12	12	10:46:47	0	12	0	100.00
87	PATHRI	0	12	12	12	9:20:00	0	12	0	100.00
88	PEN	0	54	54	54	2:59:17	0	54	0	100.00
89	PHALTAN	0	37	37	37	7:22:42	0	37	0	100.00
90	PULGAON	0	17	17	17	8:01:16	0	17	0	100.00
91	PUNE CITY	0	51579	51579	51579	3:51:42	0	46010	5569	89.20
92	PURNA	0	2	2	2	9:00:00	0	2	0	100.00

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93	PUSAD	0	89	89	89	8:37:28	0	85	4	95.51
94	RATNAGIRI	0	134	134	134	3:04:00	0	121	13	90.30
95	SAILU	0	13	13	13	8:06:16	0	13	0	100.00
96	SANGAMNER	0	104	104	104	3:24:04	0	104	0	100.00
97	SANGLI	0	394	394	394	3:27:23	0	345	49	87.56
98	SATANA	0	13	13	13	6:43:11	0	13	0	100.00
99	SATARA	0	268	268	268	6:53:48	0	193	75	72.01
100	SHAHADA	0	54	54	54	13:09:41	0	54	0	100.00
101	SHEGAON	0	89	89	89	0:57:59	0	89	0	100.00
102	SHIRPUR	0	24	24	24	4:35:00	0	23	1	95.83
103	SILLOD	0	20	20	20	15:14:21	0	18	2	90.00
104	SINNAR	0	45	45	45	4:12:00	0	44	1	97.78
105	SOLAPUR	0	793	793	793	8:06:19	0	523	270	65.95
106	TALEGAON	0	435	435	435	4:24:56	0	434	1	99.77
107	TASGAON	0	11	11	11	6:03:54	0	10	1	90.91
108	TULJAPUR	0	85	85	85	11:34:08	0	77	8	90.59
109	TUMSAR	0	26	26	26	7:04:37	0	26	0	100.00
110	UDGIR	0	60	60	60	6:06:43	0	46	14	76.67
111	UMARGA	0	30	30	30	11:21:00	0	28	2	93.33
112	UMARKHED	0	47	47	47	6:11:07	0	47	0	100.00
113	UMRED	0	44	44	44	5:55:31	0	44	0	100.00
114	URAN-ISLAMPUR	0	32	32	32	6:26:15	0	32	0	100.00
115	VAIJAPUR	0	11	11	11	11:16:22	0	11	0	100.00
116	VASAI	0	560	560	560	5:21:17	0	465	95	83.04
117	VIRAR	0	2586	2586	2586	5:12:58	0	2074	512	80.20
118	VITA	0	18	18	18	9:56:54	0	18	0	100.00
119	WADGAON	0	92	92	92	1:45:45	0	88	4	95.65
120	WAI	0	36	36	36	3:11:40	0	36	0	100.00
121	WANI	0	48	48	48	11:00:11	0	44	4	91.67
122	WARDHA	0	68	68	68	2:01:31	0	67	1	98.53

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123	WARORA	0	67	67	67	7:33:08	0	67	0	100.00
124	WARUD	0	10	10	10	1:48:00	0	10	0	100.00
125	WASHIM	0	69	69	69	5:49:08	0	66	3	95.65
126	YAVATMAL	0	341	341	341	1:15:16	0	337	4	98.83
127	YAWAL	0	12	12	12	4:50:00	0	12	0	100.00
128	YEOLA	0	64	64	64	10:43:36	0	62	2	96.87

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