

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:OCT-2023

Period : 01-OCT-23 to 31-OCT-23

Date: 28/11/2023

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	95	95	95	1:52:25	0	95	0	100.00
2	AHMADPUR	0	17	17	17	3:14:07	0	17	0	100.00
3	AHMEDNAGAR	0	662	662	662	2:19:15	0	619	43	93.50
4	AKKALKOT	0	20	20	20	9:06:00	0	20	0	100.00
5	AKOLA	0	4472	4472	4472	5:39:10	0	3471	1001	77.62
6	AKOT	0	160	160	160	2:51:45	0	160	0	100.00
7	AMALNER	0	47	47	47	12:18:20	0	20	27	42.55
8	AMBEJOGAI	0	214	214	214	8:45:04	0	207	7	96.73
9	AMRAVATI	0	1372	1372	1372	3:09:31	0	1235	137	90.01
10	ANJANGAON	0	20	20	20	7:03:00	0	20	0	100.00

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11	ARVI	0	5	5	5	0:48:00	0	5	0	100.00
12	ASHTA	0	19	19	19	14:12:51	0	18	1	94.74
13	AUSA	0	22	22	22	11:35:04	0	18	4	81.82
14	BALAPUR	0	18	18	18	3:17:51	0	17	1	94.44
15	BALLARPUR	0	32	32	32	4:50:38	0	32	0	100.00
16	BARAMATI	0	70	70	70	2:31:43	0	70	0	100.00
17	BARSHI	0	71	71	71	6:18:03	0	71	0	100.00
18	BASMATH	0	7	7	7	11:06:07	0	6	1	85.71
19	BEED	0	256	256	256	2:51:21	0	225	31	87.89
20	BHADRAWATI	0	26	26	26	3:09:14	0	26	0	100.00
21	BHANDARA	0	85	85	85	1:37:13	0	84	1	98.82
22	BHUSAVAL	0	364	364	364	9:57:31	0	211	153	57.97
23	BRAHMAPURI	0	38	38	38	1:00:00	0	38	0	100.00
24	BULDHANA	0	353	353	353	1:16:39	0	353	0	100.00
25	CHALISGAON	0	41	41	41	11:11:05	0	20	21	48.78
26	CHANDRAPUR	0	628	628	628	5:03:59	0	486	142	77.39
27	CHIKHLI	0	33	33	33	2:03:38	0	33	0	100.00
28	CHUPLUN	0	88	88	88	3:08:20	0	78	10	88.64
29	CHOPDA	0	17	17	17	10:18:54	0	16	1	94.12
30	DAHANU	0	489	489	489	1:47:22	0	489	0	100.00
31	DARYAPUR	0	14	14	14	12:25:43	0	14	0	100.00
32	DAUND	0	70	70	70	6:36:04	0	70	0	100.00
33	DEGLUR	0	21	21	21	13:43:53	0	21	0	100.00
34	DEOLALI	0	464	464	464	3:17:12	0	443	21	95.47
35	DHARANGAON	0	10	10	10	4:24:00	0	10	0	100.00
36	DHULE	0	302	302	302	10:04:48	0	145	157	48.01
37	DIGRAS	0	30	30	30	8:59:43	0	26	4	86.67
38	DONDAICHA	0	21	21	21	2:23:53	0	21	0	100.00

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39	ERANDOL	0	1	1	1	1:00:00	0	1	0	99.99
40	GADCHIROLI	0	33	33	33	2:49:05	0	33	0	100.00
41	GANGAKHED	0	32	32	32	9:18:13	0	31	1	96.87
42	GONDIA	0	91	91	91	2:24:15	0	86	5	94.51
43	GREATER MUMBAI	0	25930	25930	25930	1:48:04	0	25094	836	96.78
44	HINGANGHAT	0	74	74	74	1:04:07	0	71	3	95.95
45	HINGOLI	0	47	47	47	6:12:24	0	46	1	97.87
46	ICHALKARANJI	0	369	369	369	3:27:10	0	344	25	93.22
47	IGATPURI	0	40	40	40	4:51:00	0	40	0	100.00
48	JAISINGPUR	0	15	15	15	3:08:00	0	15	0	100.00
49	JALNA	0	361	361	361	3:39:12	0	334	27	92.52
50	JINTUR	0	4	4	4	13:50:21	0	4	0	100.00
51	KAMPTEE	0	48	48	48	1:01:15	0	48	0	100.00
52	KANNAD	0	10	10	10	6:02:09	0	9	1	90.00
53	KARAD	0	33	33	33	5:12:44	0	33	0	100.00
54	KARANJA	0	70	70	70	2:18:00	0	70	0	100.00
55	KATOL	0	19	19	19	1:47:22	0	19	0	100.00
56	KHAMGAON	0	93	93	93	6:01:53	0	68	25	73.12
57	KHOPOLI	0	149	149	149	4:22:57	0	149	0	100.00
58	KOLHAPUR	0	2629	2629	2629	1:43:20	0	2540	89	96.61
59	KOPARGAON	0	59	59	59	2:03:29	0	55	4	93.22
60	LATUR	0	844	844	844	6:44:24	0	593	251	70.26
61	LONAVALA	0	149	149	149	3:30:21	0	149	0	100.00
62	MAJALGAON	0	6	6	6	9:50:00	0	6	0	100.00
63	MALEGAON	0	215	215	215	15:24:02	0	32	183	14.88
64	MALKAPUR	0	45	45	45	3:14:17	0	43	2	95.56
65	MANMAD	0	72	72	72	8:42:37	0	69	3	95.83
66	MEHKAR	0	57	57	57	9:07:27	0	57	0	100.00

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67	MORSHI	0	18	18	18	1:40:00	0	18	0	100.00
68	MURTIJAPUR	0	18	18	18	6:39:03	0	17	1	94.44
69	NAGPUR	0	1913	1913	1913	1:18:40	0	1880	33	98.27
70	NALASOPARA	0	3405	3405	3405	4:11:37	0	2996	409	87.99
71	NANDED	0	905	905	905	7:27:29	0	612	293	67.62
72	NANDURA	0	20	20	20	4:55:04	0	19	1	95.00
73	NANDURBAR	0	203	203	203	4:33:32	0	176	27	86.70
74	NASHIK	0	4116	4116	4116	3:07:35	0	3898	218	94.70
75	NAVI MUMBAI	0	6740	6740	6740	3:56:50	0	6465	275	95.92
76	NILANGA	0	8	8	8	5:45:00	0	8	0	100.00
77	OSMANABAD	0	153	153	153	6:13:15	0	106	47	69.28
78	OZAR	0	58	58	58	2:28:58	0	58	0	100.00
79	PACHORA	0	24	24	24	6:37:30	0	24	0	100.00
80	PAITHAN	0	21	21	21	10:01:01	0	21	0	100.00
81	PALGHAR	0	915	915	915	1:19:57	0	911	4	99.56
82	PANDHARPUR	0	17	17	17	3:52:56	0	17	0	100.00
83	PANVEL	0	4805	4805	4805	3:32:37	0	4666	139	97.11
84	PARBHANI	0	301	301	301	13:15:00	0	88	213	29.24
85	PARLI	0	24	24	24	16:10:32	0	23	1	95.83
86	PAROLA	0	6	6	6	6:50:00	0	6	0	100.00
87	PATHRI	0	14	14	14	11:01:50	0	13	1	92.86
88	PEN	0	109	109	109	1:50:39	0	109	0	100.00
89	PHALTAN	0	20	20	20	4:06:00	0	20	0	100.00
90	PULGAON	0	10	10	10	8:10:17	0	10	0	100.00
91	PUNE CITY	0	43783	43783	43783	3:05:04	0	40655	3128	92.86
92	PURNA	0	5	5	5	9:32:34	0	4	1	80.00

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93	PUSAD	0	68	68	68	6:10:58	0	66	2	97.06
94	RATNAGIRI	0	205	205	205	5:11:36	0	168	37	81.95
95	SAILU	0	27	27	27	12:26:50	0	26	1	96.30
96	SANGAMNER	0	118	118	118	2:45:57	0	118	0	100.00
97	SANGLI	0	516	516	516	2:43:59	0	466	50	90.31
98	SATANA	0	5	5	5	8:40:17	0	4	1	80.00
99	SATARA	0	259	259	259	7:26:43	0	179	80	69.11
100	SHAHADA	0	60	60	60	12:21:56	0	57	3	95.00
101	SHEGAON	0	50	50	50	1:21:36	0	50	0	100.00
102	SHIRPUR	0	19	19	19	2:41:03	0	19	0	100.00
103	SILLOD	0	10	10	10	7:20:09	0	10	0	100.00
104	SINNAR	0	33	33	33	4:03:38	0	33	0	100.00
105	SOLAPUR	0	527	527	527	6:39:15	0	378	149	71.73
106	TALEGAON	0	441	441	441	1:49:56	0	441	0	100.00
107	TASGAON	0	15	15	15	2:40:00	0	15	0	100.00
108	TULJAPUR	0	38	38	38	13:14:40	0	35	3	92.11
109	TUMSAR	0	24	24	24	6:18:24	0	24	0	100.00
110	UDGIR	0	77	77	77	5:54:26	0	57	20	74.03
111	UMARGA	0	37	37	37	13:19:41	0	34	3	91.89
112	UMARKHED	0	28	28	28	8:44:23	0	27	1	96.43
113	UMRED	0	25	25	25	5:16:48	0	25	0	100.00
114	URAN-ISLAMPUR	0	59	59	59	3:45:46	0	59	0	100.00
115	VAIJAPUR	0	15	15	15	10:42:51	0	15	0	100.00
116	VASAI	0	525	525	525	2:26:23	0	508	17	96.76
117	VIRAR	0	2665	2665	2665	5:02:38	0	2189	476	82.14
118	VITA	0	17	17	17	5:50:40	0	16	1	94.12
119	WADGAON	0	47	47	47	0:31:55	0	46	1	97.87
120	WAI	0	44	44	44	2:31:22	0	44	0	100.00
121	WANI	0	28	28	28	9:07:30	0	25	3	89.29
122	WARDHA	0	50	50	50	1:37:38	0	49	1	98.00

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123	WARORA	0	24	24	24	6:22:30	0	24	0	100.00
124	WARUD	0	12	12	12	3:10:00	0	12	0	100.00
125	WASHIM	0	46	46	46	5:28:19	0	46	0	100.00
126	YAVATMAL	0	255	255	255	1:20:29	0	252	3	98.82
127	YAWAL	0	6	6	6	3:20:00	0	6	0	100.00
128	YEOLA	0	26	26	26	13:04:17	0	24	2	92.31

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