

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:JAN-2024

Period : 01-DEC-23 to 31-DEC-23

Date: 29/01/2024

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	88	88	88	1:31:22	0	88	0	100.00
2	AHMADPUR	0	18	18	18	0:53:20	0	18	0	100.00
3	AHMEDNAGAR	0	552	552	552	2:35:16	0	517	35	93.66
4	AKKALKOT	0	6	6	6	4:00:00	0	6	0	100.00
5	AKOLA	0	3355	3355	3355	3:17:04	0	3009	346	89.69
6	AKOT	0	62	62	62	2:15:29	0	62	0	100.00
7	AMALNER	0	29	29	29	12:43:57	0	13	16	44.83
8	AMBEJOGAI	0	140	140	140	5:01:22	0	139	1	99.29
9	AMRAVATI	0	768	768	768	3:23:13	0	692	76	90.10
10	ANJANGAON	0	15	15	15	9:15:35	0	14	1	93.33

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11	ARVI	0	15	15	15	1:12:00	0	15	0	100.00
12	ASHTA	0	9	9	9	11:37:14	0	7	2	77.78
13	AUSA	0	20	20	20	16:19:27	0	18	2	90.00
14	BALAPUR	0	33	33	33	2:43:27	0	33	0	100.00
15	BALLARPUR	0	30	30	30	6:00:00	0	30	0	100.00
16	BARAMATI	0	27	27	27	3:44:13	0	27	0	100.00
17	BARSHI	0	48	48	48	5:30:00	0	48	0	100.00
18	BASMATH	0	8	8	8	17:11:07	0	6	2	75.00
19	BEED	0	213	213	213	3:51:41	0	179	34	84.04
20	BHADRAWATI	0	27	27	27	2:53:20	0	27	0	100.00
21	BHANDARA	0	44	44	44	2:37:46	0	42	2	95.45
22	BHUSAVAL	0	181	181	181	10:39:23	0	100	81	55.25
23	BRAHMAPURI	0	33	33	33	7:18:11	0	33	0	100.00
24	BULDHANA	0	282	282	282	1:50:36	0	281	1	99.65
25	CHALISGAON	0	37	37	37	10:16:26	0	21	16	56.76
26	CHANDRAPUR	0	370	370	370	4:53:16	0	298	72	80.54
27	CHIKHLI	0	43	43	43	2:15:21	0	42	1	97.67
28	CHUPLUN	0	30	30	30	3:37:23	0	28	2	93.33
29	CHOPDA	0	17	17	17	11:44:47	0	15	2	88.23
30	DAHANU	0	272	272	272	3:38:10	0	272	0	100.00
31	DARYAPUR	0	19	19	19	9:22:06	0	19	0	100.00
32	DAUND	0	79	79	79	3:58:29	0	79	0	100.00
33	DEGLUR	0	26	26	26	13:01:07	0	21	5	80.77
34	DEOLALI	0	224	224	224	4:22:32	0	218	6	97.32
35	DHARANGAON	0	1	1	1	1:00:00	0	1	0	100.00
36	DHULE	0	231	231	231	8:52:51	0	130	101	56.28
37	DIGRAS	0	22	22	22	14:29:43	0	22	0	100.00
38	DONDAICHA	0	7	7	7	4:08:34	0	7	0	100.00

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39	ERANDOL	0	0	0	0	0:00:00	0	0	0	0.00
40	GADCHIROLI	0	14	14	14	2:25:16	0	13	1	92.86
41	GANGAKHED	0	15	15	15	9:39:10	0	15	0	100.00
42	GONDIA	0	51	51	51	1:34:00	0	50	1	98.04
43	GREATER MUMBAI	0	13595	13595	13595	1:36:18	0	13213	382	97.19
44	HINGANGHAT	0	25	25	25	2:25:54	0	24	1	96.00
45	HINGOLI	0	63	63	63	7:56:27	0	60	3	95.24
46	ICHALKARANJI	0	254	254	254	2:49:26	0	234	20	92.13
47	IGATPURI	0	23	23	23	4:33:55	0	23	0	100.00
48	JAISINGPUR	0	9	9	9	1:40:00	0	9	0	100.00
49	JALNA	0	299	299	299	2:42:57	0	280	19	93.65
50	JINTUR	0	6	6	6	10:10:00	0	6	0	100.00
51	KAMPTEE	0	23	23	23	1:07:50	0	23	0	100.00
52	KANNAD	0	7	7	7	9:51:26	0	7	0	100.00
53	KARAD	0	18	18	18	6:56:40	0	18	0	100.00
54	KARANJA	0	49	49	49	6:03:33	0	49	0	100.00
55	KATOL	0	16	16	16	1:22:30	0	16	0	100.00
56	KHAMGAON	0	75	75	75	6:52:35	0	56	19	74.67
57	KHOPOLI	0	133	133	133	2:22:06	0	133	0	100.00
58	KOLHAPUR	0	1939	1939	1939	2:08:12	0	1828	111	94.28
59	KOPARGAON	0	7	7	7	5:23:56	0	5	2	71.43
60	LATUR	0	503	503	503	7:21:21	0	327	176	65.01
61	LONAVALA	0	90	90	90	8:08:23	0	89	1	98.89
62	MAJALGAON	0	5	5	5	12:09:31	0	4	1	80.00
63	MALEGAON	0	142	142	142	16:55:27	0	13	129	9.15
64	MALKAPUR	0	34	34	34	1:49:14	0	34	0	100.00
65	MANMAD	0	47	47	47	10:20:31	0	43	4	91.49
66	MEHKAR	0	38	38	38	7:45:54	0	33	5	86.84

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67	MORSHI	0	12	12	12	5:24:29	0	12	0	100.00
68	MURTIJAPUR	0	25	25	25	0:50:24	0	25	0	100.00
69	NAGPUR	0	1137	1137	1137	1:20:07	0	1121	16	98.59
70	NALASOPARA	0	1676	1676	1676	3:24:24	0	1517	159	90.51
71	NANDED	0	700	700	700	7:08:40	0	491	209	70.14
72	NANDURA	0	15	15	15	7:07:35	0	15	0	100.00
73	NANDURBAR	0	128	128	128	6:31:54	0	93	35	72.66
74	NASHIK	0	3302	3302	3302	3:55:34	0	3090	212	93.58
75	NAVI MUMBAI	0	2519	2519	2519	4:26:17	0	2353	166	93.41
76	NILANGA	0	13	13	13	3:18:28	0	13	0	100.00
77	OSMANABAD	0	96	96	96	2:49:17	0	86	10	89.58
78	OZAR	0	28	28	28	3:25:43	0	28	0	100.00
79	PACHORA	0	8	8	8	7:30:00	0	8	0	100.00
80	PAITHAN	0	11	11	11	12:05:27	0	11	0	100.00
81	PALGHAR	0	367	367	367	1:37:35	0	367	0	100.00
82	PANDHARPUR	0	15	15	15	3:04:00	0	15	0	100.00
83	PANVEL	0	2765	2765	2765	3:08:43	0	2648	117	95.77
84	PARBHANI	0	200	200	200	9:35:13	0	110	90	55.00
85	PARLI	0	21	21	21	12:37:38	0	16	5	76.19
86	PAROLA	0	0	0	0	0:00:00	0	0	0	0.00
87	PATHRI	0	5	5	5	3:36:00	0	5	0	100.00
88	PEN	0	51	51	51	3:21:11	0	51	0	100.00
89	PHALTAN	0	22	22	22	4:16:22	0	22	0	100.00
90	PULGAON	0	5	5	5	7:48:00	0	5	0	100.00
91	PUNE CITY	0	27187	27187	27187	2:48:51	0	25457	1730	93.64
92	PURNA	0	4	4	4	11:45:00	0	4	0	100.00

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93	PUSAD	0	41	41	41	11:11:48	0	34	7	82.93
94	RATNAGIRI	0	72	72	72	4:32:13	0	61	11	84.72
95	SAILU	0	5	5	5	13:48:00	0	5	0	100.00
96	SANGAMNER	0	47	47	47	3:13:39	0	44	3	93.62
97	SANGLI	0	330	330	330	2:39:59	0	301	29	91.21
98	SATANA	0	3	3	3	6:37:56	0	3	0	100.00
99	SATARA	0	202	202	202	8:26:11	0	133	69	65.84
100	SHAHADA	0	8	8	8	8:59:13	0	7	1	87.50
101	SHEGAON	0	19	19	19	1:12:38	0	17	2	89.47
102	SHIRPUR	0	9	9	9	2:46:40	0	9	0	100.00
103	SILLOD	0	5	5	5	14:45:31	0	5	0	100.00
104	SINNAR	0	58	58	58	4:28:58	0	58	0	100.00
105	SOLAPUR	0	396	396	396	5:48:21	0	307	89	77.53
106	TALEGAON	0	221	221	221	1:07:52	0	221	0	100.00
107	TASGAON	0	3	3	3	6:37:56	0	3	0	100.00
108	TULJAPUR	0	30	30	30	14:42:08	0	26	4	86.67
109	TUMSAR	0	13	13	13	4:41:32	0	13	0	100.00
110	UDGIR	0	53	53	53	2:43:27	0	47	6	88.68
111	UMARGA	0	14	14	14	10:19:39	0	13	1	92.86
112	UMARKHED	0	5	5	5	3:48:00	0	5	0	100.00
113	UMRED	0	29	29	29	3:33:06	0	29	0	100.00
114	URAN-ISLAMPUR	0	20	20	20	3:06:00	0	20	0	100.00
115	VAIJAPUR	0	6	6	6	8:58:58	0	5	1	83.33
116	VASAI	0	241	241	241	2:03:12	0	230	11	95.44
117	VIRAR	0	986	986	986	4:41:06	0	819	167	83.06
118	VITA	0	16	16	16	1:37:30	0	16	0	100.00
119	WADGAON	0	36	36	36	2:12:59	0	34	2	94.44
120	WAI	0	17	17	17	1:52:56	0	17	0	100.00
121	WANI	0	28	28	28	6:34:04	0	28	0	100.00
122	WARDHA	0	26	26	26	0:53:05	0	26	0	100.00

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123	WARORA	0	15	15	15	2:40:00	0	13	2	86.67
124	WARUD	0	9	9	9	1:26:40	0	9	0	100.00
125	WASHIM	0	31	31	31	4:19:21	0	31	0	100.00
126	YAVATMAL	0	160	160	160	1:19:48	0	158	2	98.75
127	YAWAL	0	3	3	3	6:00:00	0	3	0	100.00
128	YEOLA	0	38	38	38	14:00:46	0	38	0	100.00

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