

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:DEC-2023

Period : 01-NOV-23 to 30-NOV-23

Date: 27/12/2023

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	91	91	91	2:44:11	0	91	0	100.00
2	AHMADPUR	0	22	22	22	5:54:33	0	22	0	100.00
3	AHMEDNAGAR	0	612	612	612	1:53:38	0	594	18	97.06
4	AKKALKOT	0	9	9	9	8:13:20	0	9	0	100.00
5	AKOLA	0	4720	4720	4720	6:09:03	0	3632	1088	76.95
6	AKOT	0	82	82	82	2:10:15	0	82	0	100.00
7	AMALNER	0	21	21	21	14:18:08	0	4	17	19.05
8	AMBEJOGAI	0	224	224	224	9:30:48	0	203	21	90.62
9	AMRAVATI	0	1093	1093	1093	3:26:33	0	974	119	89.11
10	ANJANGAON	0	10	10	10	14:08:54	0	9	1	90.00

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11	ARVI	0	18	18	18	2:26:40	0	18	0	100.00
12	ASHTA	0	4	4	4	7:13:27	0	4	0	100.00
13	AUSA	0	17	17	17	14:05:58	0	16	1	94.12
14	BALAPUR	0	33	33	33	6:28:43	0	33	0	100.00
15	BALLARPUR	0	19	19	19	4:50:32	0	19	0	100.00
16	BARAMATI	0	47	47	47	3:47:06	0	46	1	97.87
17	BARSHI	0	89	89	89	5:58:39	0	88	1	98.88
18	BASMATH	0	1	1	1	4:00:00	0	1	0	100.00
19	BEED	0	188	188	188	3:45:53	0	159	29	84.57
20	BHADRAWATI	0	19	19	19	2:06:19	0	19	0	100.00
21	BHANDARA	0	41	41	41	2:52:05	0	37	4	90.24
22	BHUSAVAL	0	285	285	285	12:30:25	0	114	171	40.00
23	BRAHMAPURI	0	52	52	52	4:38:05	0	52	0	100.00
24	BULDHANA	0	500	500	500	1:54:58	0	500	0	100.00
25	CHALISGAON	0	51	51	51	11:41:11	0	26	25	50.98
26	CHANDRAPUR	0	508	508	508	4:17:48	0	433	75	85.24
27	CHIKHLI	0	32	32	32	2:52:30	0	32	0	100.00
28	CH IPLUN	0	59	59	59	3:40:51	0	52	7	88.14
29	CHOPDA	0	19	19	19	14:43:33	0	19	0	100.00
30	DAHANU	0	382	382	382	3:24:02	0	380	2	99.48
31	DARYAPUR	0	16	16	16	17:43:27	0	15	1	93.75
32	DAUND	0	91	91	91	4:07:15	0	91	0	100.00
33	DEGLUR	0	31	31	31	10:51:27	0	29	2	93.55
34	DEOLALI	0	431	431	431	5:12:59	0	379	52	87.94
35	DHARANGAON	0	17	17	17	6:52:56	0	17	0	100.00
36	DHULE	0	371	371	371	9:22:21	0	205	166	55.26
37	DIGRAS	0	25	25	25	11:33:21	0	24	1	96.00
38	DONDAICHA	0	17	17	17	1:45:53	0	17	0	100.00

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39	ERANDOL	0	2	2	2	5:00:00	0	2	0	100.00
40	GADCHIROLI	0	17	17	17	1:10:35	0	17	0	100.00
41	GANGAKHED	0	18	18	18	7:32:59	0	18	0	100.00
42	GONDIA	0	60	60	60	1:35:00	0	60	0	100.00
43	GREATER MUMBAI	0	21736	21736	21736	1:44:10	0	21081	655	96.99
44	HINGANGHAT	0	21	21	21	1:42:34	0	20	1	95.24
45	HINGOLI	0	68	68	68	8:38:00	0	65	3	95.59
46	ICHALKARANJI	0	206	206	206	4:22:47	0	190	16	92.23
47	IGATPURI	0	37	37	37	6:37:18	0	37	0	100.00
48	JAISINGPUR	0	12	12	12	1:00:00	0	12	0	100.00
49	JALNA	0	481	481	481	4:59:48	0	403	78	83.78
50	JINTUR	0	18	18	18	15:35:17	0	16	2	88.89
51	KAMPTEE	0	30	30	30	1:30:00	0	30	0	100.00
52	KANNAD	0	30	30	30	11:28:58	0	30	0	100.00
53	KARAD	0	17	17	17	6:00:00	0	17	0	100.00
54	KARANJA	0	50	50	50	4:27:36	0	50	0	100.00
55	KATOL	0	12	12	12	3:15:00	0	12	0	100.00
56	KHAMGAON	0	123	123	123	6:51:21	0	85	38	69.11
57	KHOPOLI	0	156	156	156	4:50:46	0	156	0	100.00
58	KOLHAPUR	0	2237	2237	2237	2:07:05	0	2107	130	94.19
59	KOPARGAON	0	21	21	21	1:48:17	0	21	0	100.00
60	LATUR	0	969	969	969	6:31:36	0	695	274	71.72
61	LONAVALA	0	134	134	134	7:03:59	0	132	2	98.51
62	MAJALGAON	0	4	4	4	16:30:00	0	4	0	100.00
63	MALEGAON	0	126	126	126	16:40:29	0	10	116	7.94
64	MALKAPUR	0	72	72	72	3:05:40	0	71	1	98.61
65	MANMAD	0	98	98	98	12:14:42	0	84	14	85.71
66	MEHKAR	0	62	62	62	9:51:21	0	59	3	95.16

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67	MORSHI	0	13	13	13	5:04:37	0	13	0	100.00
68	MURTIJAPUR	0	47	47	47	2:16:28	0	46	1	97.87
69	NAGPUR	0	1364	1364	1364	1:12:44	0	1348	16	98.83
70	NALASOPARA	0	2324	2324	2324	2:35:19	0	2198	126	94.58
71	NANDED	0	806	806	806	7:41:15	0	538	268	66.75
72	NANDURA	0	35	35	35	4:11:49	0	34	1	97.14
73	NANDURBAR	0	161	161	161	4:29:31	0	138	23	85.71
74	NASHIK	0	3897	3897	3897	5:12:47	0	3225	672	82.76
75	NAVI MUMBAI	0	3114	3114	3114	5:21:52	0	2787	327	89.50
76	NILANGA	0	9	9	9	9:32:39	0	8	1	88.89
77	OSMANABAD	0	170	170	170	3:34:27	0	148	22	87.06
78	OZAR	0	58	58	58	6:46:33	0	58	0	100.00
79	PACHORA	0	12	12	12	13:42:56	0	11	1	91.67
80	PAITHAN	0	14	14	14	9:17:09	0	14	0	100.00
81	PALGHAR	0	525	525	525	1:02:51	0	525	0	100.00
82	PANDHARPUR	0	19	19	19	7:09:28	0	19	0	100.00
83	PANVEL	0	3269	3269	3269	3:31:44	0	3131	138	95.78
84	PARBHANI	0	289	289	289	9:13:14	0	165	124	57.09
85	PARLI	0	40	40	40	16:10:27	0	35	5	87.50
86	PAROLA	0	0	0	0	0:00:00	0	0	0	0.00
87	PATHRI	0	6	6	6	17:56:54	0	6	0	100.00
88	PEN	0	41	41	41	2:23:25	0	41	0	100.00
89	PHALTAN	0	16	16	16	6:14:37	0	16	0	100.00
90	PULGAON	0	4	4	4	9:30:00	0	4	0	100.00
91	PUNE CITY	0	32594	32594	32594	2:52:02	0	30535	2059	93.68
92	PURNA	0	2	2	2	16:00:00	0	2	0	100.00

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93	PUSAD	0	51	51	51	8:03:37	0	51	0	100.00
94	RATNAGIRI	0	116	116	116	2:57:55	0	106	10	91.38
95	SAILU	0	16	16	16	15:35:57	0	14	2	87.50
96	SANGAMNER	0	94	94	94	2:59:22	0	94	0	100.00
97	SANGLI	0	506	506	506	2:14:24	0	475	31	93.87
98	SATANA	0	1	1	1	8:00:00	0	1	0	100.00
99	SATARA	0	303	303	303	8:51:04	0	184	119	60.73
100	SHAHADA	0	41	41	41	9:24:53	0	41	0	100.00
101	SHEGAON	0	36	36	36	2:30:00	0	36	0	100.00
102	SHIRPUR	0	10	10	10	4:24:00	0	10	0	100.00
103	SILLOD	0	14	14	14	9:37:41	0	13	1	92.86
104	SINNAR	0	33	33	33	6:14:33	0	33	0	100.00
105	SOLAPUR	0	568	568	568	4:40:21	0	484	84	85.21
106	TALEGAON	0	225	225	225	2:01:04	0	225	0	100.00
107	TASGAON	0	18	18	18	2:53:20	0	18	0	100.00
108	TULJAPUR	0	44	44	44	14:22:03	0	41	3	93.18
109	TUMSAR	0	8	8	8	9:37:30	0	8	0	100.00
110	UDGIR	0	52	52	52	3:41:44	0	46	6	88.46
111	UMARGA	0	25	25	25	8:40:33	0	24	1	96.00
112	UMARKHED	0	20	20	20	3:57:00	0	20	0	100.00
113	UMRED	0	30	30	30	3:48:00	0	30	0	100.00
114	URAN-ISLAMPUR	0	36	36	36	2:48:20	0	36	0	100.00
115	VAIJAPUR	0	7	7	7	5:41:58	0	6	1	85.71
116	VASAI	0	506	506	506	1:39:32	0	492	14	97.23
117	VIRAR	0	1770	1770	1770	6:24:48	0	1319	451	74.52
118	VITA	0	27	27	27	6:52:39	0	26	1	96.30
119	WADGAON	0	34	34	34	1:31:35	0	33	1	97.06
120	WAI	0	44	44	44	2:16:22	0	44	0	100.00
121	WANI	0	10	10	10	1:36:00	0	10	0	100.00
122	WARDHA	0	37	37	37	1:41:50	0	35	2	94.59

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123	WARORA	0	31	31	31	4:13:33	0	31	0	100.00
124	WARUD	0	2	2	2	7:00:00	0	2	0	100.00
125	WASHIM	0	52	52	52	5:31:50	0	49	3	94.23
126	YAVATMAL	0	194	194	194	2:02:30	0	185	9	95.36
127	YAWAL	0	3	3	3	2:40:00	0	3	0	100.00
128	YEOLA	0	53	53	53	14:29:31	0	48	5	90.57

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