

**Format: D3 - Townwise Complaint statistics Report**

**Level of Monitoring:PFC/Mop**

**Name of State:Maharashtra**

**Name of Discom:MSEDCL**

**Report Month:SEP-2023**

**Period : 01-AUG-23 to 31-AUG-23**

**Date: 27/09/2023**

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	79	79	79	1:34:56	0	79	0	100.00
2	AHMADPUR	0	30	30	30	5:40:00	0	30	0	100.00
3	AHMEDNAGAR	0	473	473	473	3:16:14	0	420	53	88.79
4	AKKALKOT	0	17	17	17	9:21:11	0	17	0	100.00
5	AKOLA	0	5733	5733	5733	5:58:13	0	4386	1347	76.50
6	AKOT	0	192	192	192	3:15:27	0	191	1	99.48
7	AMALNER	0	28	28	28	9:37:48	0	17	11	60.71
8	AMBEJOGAI	0	306	306	306	8:29:40	0	295	11	96.41
9	AMRAVATI	0	1405	1405	1405	3:17:59	0	1269	136	90.32
10	ANJANGAON	0	13	13	13	4:18:28	0	13	0	100.00

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11	ARVI	0	14	14	14	3:42:51	0	14	0	100.00
12	ASHTA	0	12	12	12	14:33:34	0	11	1	91.67
13	AUSA	0	27	27	27	12:29:12	0	26	1	96.30
14	BALAPUR	0	33	33	33	3:34:33	0	33	0	100.00
15	BALLARPUR	0	71	71	71	5:51:04	0	69	2	97.18
16	BARAMATI	0	41	41	41	4:17:09	0	41	0	100.00
17	BARSHI	0	58	58	58	6:09:01	0	58	0	100.00
18	BASMATH	0	10	10	10	11:06:26	0	9	1	90.00
19	BEED	0	322	322	322	3:44:03	0	268	54	83.23
20	BHADRAWATI	0	18	18	18	6:43:20	0	18	0	100.00
21	BHANDARA	0	113	113	113	1:10:17	0	111	2	98.23
22	BHUSAVAL	0	462	462	462	7:40:22	0	309	153	66.88
23	BRAHMAPURI	0	58	58	58	1:39:19	0	58	0	100.00
24	BULDHANA	0	230	230	230	1:30:31	0	230	0	100.00
25	CHALISGAON	0	52	52	52	8:53:39	0	32	20	61.54
26	CHANDRAPUR	0	955	955	955	6:11:33	0	692	263	72.46
27	CHIKHLI	0	20	20	20	3:03:00	0	20	0	100.00
28	CHIPLUN	0	82	82	82	2:15:56	0	77	5	93.90
29	CHOPDA	0	12	12	12	8:51:47	0	12	0	100.00
30	DAHANU	0	565	565	565	1:59:47	0	563	2	99.65
31	DARYAPUR	0	11	11	11	8:47:32	0	10	1	90.91
32	DAUND	0	58	58	58	6:11:45	0	57	1	98.28
33	DEGLUR	0	55	55	55	9:17:18	0	54	1	98.18
34	DEOLALI	0	194	194	194	3:37:39	0	179	15	92.27
35	DHARANGAON	0	7	7	7	1:00:00	0	7	0	100.00
36	DHULE	0	363	363	363	10:57:27	0	165	198	45.45
37	DIGRAS	0	45	45	45	12:04:34	0	44	1	97.78
38	DONDAICHA	0	24	24	24	5:25:00	0	24	0	100.00

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39	ERANDOL	0	2	2	2	7:30:00	0	2	0	100.00
40	GADCHIROLI	0	35	35	35	5:32:34	0	35	0	100.00
41	GANGAKHED	0	21	21	21	4:42:51	0	21	0	100.00
42	GONDIA	0	162	162	162	3:42:09	0	143	19	88.27
43	GREATER MUMBAI	0	25483	25483	25483	2:04:50	0	24733	750	97.06
44	HINGANGHAT	0	54	54	54	3:43:58	0	44	10	81.48
45	HINGOLI	0	63	63	63	2:20:00	0	63	0	100.00
46	ICHALKARANJI	0	372	372	372	3:44:38	0	346	26	93.01
47	IGATPURI	0	43	43	43	4:02:47	0	43	0	100.00
48	JAISINGPUR	0	12	12	12	7:56:47	0	12	0	100.00
49	JALNA	0	540	540	540	4:09:43	0	469	71	86.85
50	JINTUR	0	3	3	3	16:00:00	0	3	0	100.00
51	KAMPTEE	0	108	108	108	1:43:32	0	107	1	99.07
52	KANNAD	0	14	14	14	12:17:09	0	14	0	100.00
53	KARAD	0	33	33	33	3:36:22	0	33	0	100.00
54	KARANJA	0	89	89	89	3:58:39	0	88	1	98.88
55	KATOL	0	15	15	15	1:48:00	0	15	0	100.00
56	KHAMGAON	0	131	131	131	3:49:50	0	113	18	86.26
57	KHOPOLI	0	91	91	91	2:19:07	0	90	1	98.90
58	KOLHAPUR	0	2677	2677	2677	2:56:22	0	2413	264	90.14
59	KOPARGAON	0	27	27	27	3:46:11	0	22	5	81.48
60	LATUR	0	889	889	889	5:50:47	0	662	227	74.47
61	LONAVALA	0	200	200	200	3:10:12	0	199	1	99.50
62	MAJALGAON	0	23	23	23	3:15:39	0	23	0	100.00
63	MALEGAON	0	237	237	237	15:58:26	0	28	209	11.81
64	MALKAPUR	0	72	72	72	3:02:30	0	71	1	98.61
65	MANMAD	0	128	128	128	5:18:03	0	124	4	96.87
66	MEHKAR	0	45	45	45	5:21:49	0	45	0	100.00

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67	MORSHI	0	14	14	14	1:38:34	0	14	0	100.00
68	MURTIJAPUR	0	33	33	33	1:20:00	0	33	0	100.00
69	NAGPUR	0	2016	2016	2016	1:11:55	0	1992	24	98.81
70	NALASOPARA	0	2555	2555	2555	2:46:06	0	2354	201	92.13
71	NANDED	0	1379	1379	1379	5:50:05	0	1051	328	76.21
72	NANDURA	0	16	16	16	4:40:11	0	16	0	100.00
73	NANDURBAR	0	239	239	239	6:04:29	0	180	59	75.31
74	NASHIK	0	3855	3855	3855	3:35:02	0	3567	288	92.53
75	NAVI MUMBAI	0	5784	5784	5784	3:25:31	0	5468	316	94.54
76	NILANGA	0	12	12	12	3:20:00	0	12	0	100.00
77	OSMANABAD	0	180	180	180	8:13:37	0	104	76	57.78
78	OZAR	0	40	40	40	3:30:00	0	40	0	100.00
79	PACHORA	0	14	14	14	8:40:06	0	13	1	92.86
80	PAITHAN	0	27	27	27	6:00:00	0	27	0	100.00
81	PALGHAR	0	560	560	560	1:30:39	0	558	2	99.64
82	PANDHARPUR	0	8	8	8	5:07:30	0	8	0	100.00
83	PANVEL	0	4852	4852	4852	3:23:09	0	4630	222	95.42
84	PARBHANI	0	462	462	462	10:14:56	0	248	214	53.68
85	PARLI	0	37	37	37	9:56:18	0	35	2	94.59
86	PAROLA	0	6	6	6	5:40:00	0	5	1	83.33
87	PATHRI	0	9	9	9	10:44:46	0	9	0	100.00
88	PEN	0	87	87	87	4:10:35	0	87	0	100.00
89	PHALTAN	0	21	21	21	5:11:26	0	21	0	100.00
90	PULGAON	0	6	6	6	5:23:34	0	6	0	100.00
91	PUNE CITY	0	40682	40682	40682	4:21:26	0	35380	5302	86.97
92	PURNA	0	5	5	5	4:12:00	0	5	0	100.00

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93	PUSAD	0	89	89	89	9:38:57	0	88	1	98.88
94	RATNAGIRI	0	109	109	109	3:29:18	0	100	9	91.74
95	SAILU	0	8	8	8	7:42:51	0	8	0	100.00
96	SANGAMNER	0	81	81	81	4:23:04	0	78	3	96.30
97	SANGLI	0	327	327	327	4:03:10	0	283	44	86.54
98	SATANA	0	8	8	8	3:07:30	0	8	0	100.00
99	SATARA	0	260	260	260	4:45:45	0	226	34	86.92
100	SHAHADA	0	43	43	43	7:00:06	0	43	0	100.00
101	SHEGAON	0	44	44	44	1:38:11	0	44	0	100.00
102	SHIRPUR	0	15	15	15	7:29:26	0	15	0	100.00
103	SILLOD	0	16	16	16	14:10:11	0	14	2	87.50
104	SINNAR	0	38	38	38	3:25:16	0	38	0	100.00
105	SOLAPUR	0	562	562	562	6:12:51	0	416	146	74.02
106	TALEGAON	0	322	322	322	4:27:46	0	322	0	100.00
107	TASGAON	0	5	5	5	3:48:00	0	5	0	100.00
108	TULJAPUR	0	69	69	69	14:41:56	0	64	5	92.75
109	TUMSAR	0	16	16	16	3:31:20	0	16	0	100.00
110	UDGIR	0	97	97	97	6:16:05	0	73	24	75.26
111	UMARGA	0	21	21	21	13:27:09	0	18	3	85.71
112	UMARKHED	0	25	25	25	9:42:31	0	25	0	100.00
113	UMRED	0	38	38	38	3:39:28	0	38	0	100.00
114	URAN-ISLAMPUR	0	30	30	30	6:12:43	0	30	0	100.00
115	VAIJAPUR	0	12	12	12	11:12:09	0	12	0	100.00
116	VASAI	0	468	468	468	3:38:30	0	422	46	90.17
117	VIRAR	0	2133	2133	2133	5:26:54	0	1661	472	77.87
118	VITA	0	26	26	26	13:31:39	0	24	2	92.31
119	WADGAON	0	58	58	58	3:49:13	0	50	8	86.21
120	WAI	0	20	20	20	1:30:00	0	20	0	100.00
121	WANI	0	46	46	46	9:18:55	0	45	1	97.83
122	WARDHA	0	48	48	48	1:34:39	0	46	2	95.83

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123	WARORA	0	40	40	40	4:21:32	0	40	0	100.00
124	WARUD	0	29	29	29	3:37:14	0	29	0	100.00
125	WASHIM	0	57	57	57	5:00:45	0	57	0	100.00
126	YAVATMAL	0	244	244	244	1:13:33	0	243	1	99.59
127	YAWAL	0	6	6	6	1:50:00	0	6	0	100.00
128	YEOLA	0	19	19	19	11:31:08	0	15	4	78.95

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