

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:JUL-2023

Period : 01-JUN-23 to 30-JUN-23

Date: 27/07/2023

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	134	134	134	11:24:40	0	134	0	100.00
2	AHMADPUR	0	68	68	68	8:10:20	0	68	0	100.00
3	AHMEDNAGAR	0	849	849	849	9:43:11	0	710	139	83.63
4	AKKALKOT	0	22	22	22	13:44:13	0	22	0	100.00
5	AKOLA	0	8318	8318	8318	14:02:10	0	8290	28	99.66
6	AKOT	0	173	173	173	14:05:05	0	171	2	98.84
7	AMALNER	0	74	74	74	8:08:27	0	66	8	89.19
8	AMBEJOGAI	0	379	379	379	5:30:31	0	379	0	100.00
9	AMRAVATI	0	3691	3691	3691	9:42:27	0	3332	359	90.27
10	ANJANGAON	0	32	32	32	17:46:20	0	32	0	100.00

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11	ARVI	0	31	31	31	3:23:14	0	31	0	100.00
12	ASHTA	0	19	19	19	16:32:02	0	19	0	100.00
13	AUSA	0	49	49	49	13:00:26	0	49	0	100.00
14	BALAPUR	0	40	40	40	14:09:06	0	40	0	100.00
15	BALLARPUR	0	101	101	101	7:41:38	0	101	0	100.00
16	BARAMATI	0	100	100	100	9:55:43	0	100	0	100.00
17	BARSHI	0	91	91	91	14:31:56	0	91	0	100.00
18	BASMATH	0	16	16	16	13:18:13	0	16	0	100.00
19	BEED	0	484	484	484	5:03:08	0	466	18	96.28
20	BHADRAWATI	0	91	91	91	14:35:53	0	91	0	100.00
21	BHANDARA	0	315	315	315	7:24:30	0	300	15	95.24
22	BHUSAVAL	0	989	989	989	4:37:45	0	977	12	98.79
23	BRAHMAPURI	0	51	51	51	12:28:14	0	51	0	100.00
24	BULDHANA	0	819	819	819	5:08:21	0	818	1	99.88
25	CHALISGAON	0	122	122	122	3:32:30	0	118	4	96.72
26	CHANDRAPUR	0	2024	2024	2024	9:41:39	0	1651	373	81.57
27	CHIKHLI	0	60	60	60	12:20:09	0	60	0	100.00
28	CHIPLUN	0	87	87	87	13:43:51	0	87	0	100.00
29	CHOPDA	0	22	22	22	2:30:58	0	22	0	100.00
30	DAHANU	0	1448	1448	1448	13:19:10	0	1447	1	99.93
31	DARYAPUR	0	42	42	42	15:37:39	0	42	0	100.00
32	DAUND	0	90	90	90	13:49:17	0	90	0	100.00
33	DEGLUR	0	26	26	26	16:54:04	0	26	0	100.00
34	DEOLALI	0	426	426	426	14:39:49	0	360	66	84.51
35	DHARANGAON	0	28	28	28	13:29:23	0	28	0	100.00
36	DHULE	0	828	828	828	8:16:42	0	791	37	95.53
37	DIGRAS	0	59	59	59	15:11:42	0	59	0	100.00
38	DONDAICHA	0	32	32	32	9:51:34	0	32	0	100.00

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39	ERANDOL	0	7	7	7	0:00:00	0	7	0	100.00
40	GADCHIROLI	0	75	75	75	8:35:46	0	75	0	100.00
41	GANGAKHED	0	27	27	27	10:14:46	0	27	0	100.00
42	GONDIA	0	258	258	258	12:12:49	0	218	40	84.50
43	GREATER MUMBAI	0	39867	39867	39867	9:11:21	0	37847	2020	94.93
44	HINGANGHAT	0	95	95	95	13:44:15	0	73	22	76.84
45	HINGOLI	0	119	119	119	13:31:22	0	118	1	99.16
46	ICHALKARANJI	0	341	341	341	5:10:18	0	331	10	97.07
47	IGATPURI	0	63	63	63	11:17:53	0	63	0	100.00
48	JAISINGPUR	0	42	42	42	16:51:20	0	42	0	100.00
49	JALNA	0	883	883	883	15:26:48	0	879	4	99.55
50	JINTUR	0	13	13	13	6:46:29	0	13	0	100.00
51	KAMPTEE	0	111	111	111	6:58:32	0	111	0	100.00
52	KANNAD	0	8	8	8	13:50:54	0	8	0	100.00
53	KARAD	0	33	33	33	2:30:23	0	33	0	100.00
54	KARANJA	0	85	85	85	2:37:43	0	85	0	100.00
55	KATOL	0	58	58	58	4:07:59	0	58	0	100.00
56	KHAMGAON	0	295	295	295	11:48:44	0	221	74	74.92
57	KHOPOLI	0	170	170	170	14:56:04	0	169	1	99.41
58	KOLHAPUR	0	2743	2743	2743	6:50:45	0	2608	135	95.08
59	KOPARGAON	0	42	42	42	3:38:22	0	40	2	95.24
60	LATUR	0	1522	1522	1522	11:24:56	0	1113	409	73.13
61	LONAVALA	0	247	247	247	15:07:28	0	247	0	100.00
62	MAJALGAON	0	15	15	15	4:32:00	0	15	0	100.00
63	MALEGAON	0	543	543	543	16:12:18	0	482	61	88.77
64	MALKAPUR	0	157	157	157	10:25:17	0	157	0	100.00
65	MANMAD	0	192	192	192	6:20:44	0	192	0	100.00
66	MEHKAR	0	52	52	52	11:44:25	0	52	0	100.00

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67	MORSHI	0	35	35	35	13:01:21	0	35	0	100.00
68	MURTIJAPUR	0	75	75	75	12:46:48	0	75	0	100.00
69	NAGPUR	0	5171	5171	5171	8:58:52	0	5138	33	99.36
70	NALASOPARA	0	6028	6028	6028	11:32:59	0	5358	670	88.89
71	NANDED	0	1860	1860	1860	7:58:37	0	1751	109	94.14
72	NANDURA	0	56	56	56	9:25:02	0	56	0	100.00
73	NANDURBAR	0	379	379	379	12:08:34	0	377	2	99.47
74	NASHIK	0	4276	4276	4276	9:50:11	0	3911	365	91.46
75	NAVI MUMBAI	0	12380	12380	12380	6:40:01	0	12292	88	99.29
76	NILANGA	0	31	31	31	15:22:49	0	31	0	100.00
77	OSMANABAD	0	158	158	158	11:16:43	0	134	24	84.81
78	OZAR	0	39	39	39	4:21:45	0	39	0	100.00
79	PACHORA	0	23	23	23	16:13:25	0	23	0	100.00
80	PAITHAN	0	25	25	25	14:16:58	0	25	0	100.00
81	PALGHAR	0	1585	1585	1585	11:20:00	0	1580	5	99.68
82	PANDHARPUR	0	47	47	47	6:28:22	0	47	0	100.00
83	PANVEL	0	10419	10419	10419	7:11:23	0	10351	68	99.35
84	PARBHANI	0	706	706	706	8:13:55	0	698	8	98.87
85	PARLI	0	60	60	60	16:16:30	0	59	1	98.33
86	PAROLA	0	10	10	10	3:12:00	0	10	0	100.00
87	PATHRI	0	8	8	8	13:27:51	0	8	0	100.00
88	PEN	0	64	64	64	16:02:05	0	64	0	100.00
89	PHALTAN	0	43	43	43	5:02:59	0	43	0	100.00
90	PULGAON	0	25	25	25	10:26:03	0	25	0	100.00
91	PUNE CITY	0	45345	45345	45345	12:57:38	0	40334	5011	88.95
92	PURNA	0	15	15	15	13:32:34	0	15	0	100.00

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93	PUSAD	0	110	110	110	10:17:37	0	110	0	100.00
94	RATNAGIRI	0	233	233	233	13:05:54	0	232	1	99.57
95	SAILU	0	46	46	46	14:08:18	0	46	0	100.00
96	SANGAMNER	0	96	96	96	16:39:39	0	96	0	100.00
97	SANGLI	0	708	708	708	14:24:20	0	708	0	100.00
98	SATANA	0	16	16	16	15:42:19	0	16	0	100.00
99	SATARA	0	194	194	194	12:23:08	0	180	14	92.78
100	SHAHADA	0	66	66	66	15:35:12	0	66	0	100.00
101	SHEGAON	0	74	74	74	10:17:29	0	74	0	100.00
102	SHIRPUR	0	52	52	52	16:29:11	0	52	0	100.00
103	SILLOD	0	23	23	23	16:27:57	0	23	0	100.00
104	SINNAR	0	63	63	63	11:35:43	0	63	0	100.00
105	SOLAPUR	0	514	514	514	12:56:25	0	356	158	69.26
106	TALEGAON	0	476	476	476	12:12:11	0	475	1	99.79
107	TASGAON	0	9	9	9	10:05:14	0	9	0	100.00
108	TULJAPUR	0	48	48	48	15:04:44	0	48	0	100.00
109	TUMSAR	0	58	58	58	12:17:04	0	58	0	100.00
110	UDGIR	0	109	109	109	6:55:55	0	102	7	93.58
111	UMARGA	0	46	46	46	12:31:13	0	45	1	97.83
112	UMARKHED	0	43	43	43	16:20:14	0	43	0	100.00
113	UMRED	0	55	55	55	9:57:02	0	55	0	100.00
114	URAN-ISLAMPUR	0	36	36	36	12:09:17	0	36	0	100.00
115	VAIJAPUR	0	19	19	19	5:33:50	0	19	0	100.00
116	VASAI	0	710	710	710	7:56:40	0	585	125	82.39
117	VIRAR	0	5512	5512	5512	12:25:03	0	5354	158	97.13
118	VITA	0	30	30	30	14:29:17	0	30	0	100.00
119	WADGAON	0	176	176	176	8:44:47	0	175	1	99.43
120	WAI	0	42	42	42	5:23:22	0	42	0	100.00
121	WANI	0	80	80	80	7:51:35	0	80	0	100.00
122	WARDHA	0	104	104	104	10:19:27	0	104	0	100.00

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123	WARORA	0	120	120	120	16:06:17	0	120	0	100.00
124	WARUD	0	24	24	24	7:46:47	0	24	0	100.00
125	WASHIM	0	57	57	57	4:03:14	0	57	0	100.00
126	YAVATMAL	0	570	570	570	9:22:13	0	559	11	98.07
127	YAWAL	0	12	12	12	18:22:51	0	12	0	100.00
128	YEOLA	0	43	43	43	2:54:31	0	43	0	100.00

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