

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:AUG-2023

Period : 01-JUL-23 to 31-JUL-23

Date: 28/08/2023

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	134	134	134	3:12:05	0	134	0	100.00
2	AHMADPUR	0	38	38	38	7:20:38	0	38	0	100.00
3	AHMEDNAGAR	0	671	671	671	4:04:32	0	582	89	86.74
4	AKKALKOT	0	19	19	19	11:13:59	0	19	0	100.00
5	AKOLA	0	8901	8901	8901	8:22:00	0	6361	2540	71.46
6	AKOT	0	340	340	340	10:29:01	0	316	24	92.94
7	AMALNER	0	65	65	65	10:30:00	0	33	32	50.77
8	AMBEJOGAI	0	346	346	346	6:54:10	0	337	9	97.40
9	AMRAVATI	0	2187	2187	2187	4:43:51	0	1869	318	85.46
10	ANJANGAON	0	22	22	22	5:20:16	0	20	2	90.91

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11	ARVI	0	21	21	21	1:51:26	0	21	0	100.00
12	ASHTA	0	22	22	22	15:45:35	0	22	0	100.00
13	AUSA	0	20	20	20	8:58:17	0	20	0	100.00
14	BALAPUR	0	68	68	68	0:56:28	0	68	0	100.00
15	BALLARPUR	0	133	133	133	10:20:01	0	131	2	98.50
16	BARAMATI	0	49	49	49	7:18:12	0	46	3	93.88
17	BARSHI	0	128	128	128	8:55:37	0	128	0	100.00
18	BASMATH	0	27	27	27	11:10:48	0	25	2	92.59
19	BEED	0	467	467	467	3:09:29	0	432	35	92.51
20	BHADRAWATI	0	67	67	67	10:53:44	0	67	0	100.00
21	BHANDARA	0	255	255	255	5:25:10	0	222	33	87.06
22	BHUSAVAL	0	643	643	643	5:24:25	0	574	69	89.27
23	BRAHMAPURI	0	78	78	78	3:55:43	0	78	0	100.00
24	BULDHANA	0	461	461	461	2:48:56	0	461	0	100.00
25	CHALISGAON	0	62	62	62	7:10:10	0	47	15	75.81
26	CHANDRAPUR	0	1662	1662	1662	7:28:28	0	1168	494	70.28
27	CHIKHLI	0	33	33	33	2:41:49	0	33	0	100.00
28	CHIPLUN	0	94	94	94	8:58:05	0	61	33	64.89
29	CHOPDA	0	32	32	32	10:55:19	0	30	2	93.75
30	DAHANU	0	1112	1112	1112	6:09:27	0	1101	11	99.01
31	DARYAPUR	0	14	14	14	4:45:55	0	14	0	100.00
32	DAUND	0	92	92	92	7:40:43	0	91	1	98.91
33	DEGLUR	0	51	51	51	12:22:11	0	51	0	100.00
34	DEOLALI	0	328	328	328	8:33:52	0	237	91	72.26
35	DHARANGAON	0	13	13	13	9:11:13	0	13	0	100.00
36	DHULE	0	535	535	535	10:03:16	0	298	237	55.70
37	DIGRAS	0	61	61	61	16:04:51	0	61	0	100.00
38	DONDAICHA	0	35	35	35	9:57:18	0	35	0	100.00

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39	ERANDOL	0	6	6	6	5:23:34	0	5	1	83.33
40	GADCHIROLI	0	95	95	95	3:29:44	0	92	3	96.84
41	GANGAKHED	0	19	19	19	7:00:00	0	19	0	100.00
42	GONDIA	0	157	157	157	5:54:46	0	128	29	81.53
43	GREATER MUMBAI	0	36277	36277	36277	3:29:40	0	33884	2393	93.40
44	HINGANGHAT	0	100	100	100	2:07:17	0	98	2	98.00
45	HINGOLI	0	66	66	66	5:48:11	0	66	0	100.00
46	ICHALKARANJI	0	451	451	451	4:28:33	0	415	36	92.02
47	IGATPURI	0	44	44	44	10:58:44	0	44	0	100.00
48	JAISINGPUR	0	20	20	20	9:02:09	0	20	0	100.00
49	JALNA	0	511	511	511	9:06:40	0	412	99	80.63
50	JINTUR	0	18	18	18	11:07:51	0	18	0	100.00
51	KAMPTEE	0	89	89	89	1:32:22	0	89	0	100.00
52	KANNAD	0	8	8	8	11:07:30	0	8	0	100.00
53	KARAD	0	30	30	30	7:53:26	0	30	0	100.00
54	KARANJA	0	88	88	88	3:33:13	0	88	0	100.00
55	KATOL	0	38	38	38	5:44:13	0	38	0	100.00
56	KHAMGAON	0	160	160	160	9:09:47	0	111	49	69.37
57	KHOPOLI	0	123	123	123	12:05:45	0	122	1	99.19
58	KOLHAPUR	0	4774	4774	4774	4:05:28	0	4151	623	86.95
59	KOPARGAON	0	38	38	38	2:16:28	0	34	4	89.47
60	LATUR	0	1301	1301	1301	7:29:04	0	940	361	72.25
61	LONAVALA	0	284	284	284	9:35:14	0	282	2	99.30
62	MAJALGAON	0	14	14	14	1:12:51	0	14	0	100.00
63	MALEGAON	0	255	255	255	15:50:23	0	42	213	16.47
64	MALKAPUR	0	94	94	94	7:47:14	0	91	3	96.81
65	MANMAD	0	122	122	122	8:31:41	0	116	6	95.08
66	MEHKAR	0	42	42	42	14:23:10	0	38	4	90.48

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67	MORSHI	0	26	26	26	2:33:08	0	26	0	100.00
68	MURTIJAPUR	0	66	66	66	2:01:14	0	65	1	98.48
69	NAGPUR	0	3588	3588	3588	1:41:19	0	3526	62	98.27
70	NALASOPARA	0	3788	3788	3788	4:52:47	0	3438	350	90.76
71	NANDED	0	2112	2112	2112	5:28:30	0	1757	355	83.19
72	NANDURA	0	36	36	36	5:25:07	0	36	0	100.00
73	NANDURBAR	0	265	265	265	8:23:48	0	193	72	72.83
74	NASHIK	0	4339	4339	4339	6:54:28	0	3431	908	79.07
75	NAVI MUMBAI	0	11307	11307	11307	4:16:44	0	10890	417	96.31
76	NILANGA	0	22	22	22	8:30:12	0	21	1	95.45
77	OSMANABAD	0	248	248	248	9:48:06	0	122	126	49.19
78	OZAR	0	25	25	25	7:30:31	0	25	0	100.00
79	PACHORA	0	21	21	21	13:37:33	0	17	4	80.95
80	PAITHAN	0	22	22	22	9:45:35	0	22	0	100.00
81	PALGHAR	0	1074	1074	1074	3:52:54	0	1071	3	99.72
82	PANDHARPUR	0	23	23	23	3:23:29	0	23	0	100.00
83	PANVEL	0	7345	7345	7345	5:05:12	0	7071	274	96.27
84	PARBHANI	0	565	565	565	11:27:02	0	303	262	53.63
85	PARLI	0	30	30	30	9:10:17	0	29	1	96.67
86	PAROLA	0	10	10	10	1:54:00	0	10	0	100.00
87	PATHRI	0	11	11	11	13:18:19	0	11	0	100.00
88	PEN	0	112	112	112	8:34:22	0	103	9	91.96
89	PHALTAN	0	20	20	20	4:27:00	0	20	0	100.00
90	PULGAON	0	13	13	13	8:32:38	0	13	0	100.00
91	PUNE CITY	0	55514	55514	55514	6:39:49	0	46645	8869	84.02
92	PURNA	0	14	14	14	12:00:18	0	14	0	100.00

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93	PUSAD	0	89	89	89	8:22:58	0	82	7	92.13
94	RATNAGIRI	0	208	208	208	6:50:30	0	172	36	82.69
95	SAILU	0	21	21	21	12:25:43	0	21	0	100.00
96	SANGAMNER	0	78	78	78	11:39:50	0	62	16	79.49
97	SANGLI	0	553	553	553	8:32:57	0	368	185	66.55
98	SATANA	0	14	14	14	3:42:51	0	14	0	100.00
99	SATARA	0	283	283	283	10:30:05	0	165	118	58.30
100	SHAHADA	0	66	66	66	13:30:35	0	55	11	83.33
101	SHEGAON	0	34	34	34	3:21:11	0	34	0	100.00
102	SHIRPUR	0	28	28	28	10:16:32	0	28	0	100.00
103	SILLOD	0	29	29	29	12:27:47	0	29	0	100.00
104	SINNAR	0	40	40	40	6:47:02	0	40	0	100.00
105	SOLAPUR	0	856	856	856	6:37:19	0	641	215	74.88
106	TALEGAON	0	533	533	533	5:25:10	0	528	5	99.06
107	TASGAON	0	13	13	13	9:18:47	0	13	0	100.00
108	TULJAPUR	0	69	69	69	15:39:04	0	51	18	73.91
109	TUMSAR	0	62	62	62	6:34:50	0	62	0	100.00
110	UDGIR	0	97	97	97	5:27:34	0	77	20	79.38
111	UMARGA	0	41	41	41	12:24:53	0	39	2	95.12
112	UMARKHED	0	40	40	40	12:59:54	0	36	4	90.00
113	UMRED	0	67	67	67	7:34:25	0	66	1	98.51
114	URAN-ISLAMPUR	0	34	34	34	11:13:07	0	34	0	100.00
115	VAIJAPUR	0	10	10	10	11:22:17	0	10	0	100.00
116	VASAI	0	516	516	516	4:24:25	0	447	69	86.63
117	VIRAR	0	3239	3239	3239	6:41:46	0	2578	661	79.59
118	VITA	0	41	41	41	13:11:36	0	37	4	90.24
119	WADGAON	0	301	301	301	9:37:20	0	260	41	86.38
120	WAI	0	41	41	41	3:14:38	0	41	0	100.00
121	WANI	0	62	62	62	5:15:33	0	62	0	100.00
122	WARDHA	0	104	104	104	3:30:22	0	93	11	89.42

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123	WARORA	0	101	101	101	10:16:51	0	101	0	100.00
124	WARUD	0	34	34	34	4:44:45	0	34	0	100.00
125	WASHIM	0	50	50	50	1:52:02	0	50	0	100.00
126	YAVATMAL	0	538	538	538	5:43:53	0	429	109	79.74
127	YAWAL	0	3	3	3	11:34:17	0	3	0	100.00
128	YEOLA	0	73	73	73	14:43:41	0	71	2	97.26

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