

Maharashtra State Electricity Distribution Company Limited



CIN.U40109MH2005SGC153645
(A Govt. of Maharashtra Undertaking)
5th floor, "Prakashgad", Plot No. G-9, Prof. Anant Kanekar Marg,
Station Road, Bandra (E), Mumbai - 400 051
Phone No: 022-22619100(O)/ 69852200(P) Email:
directoropmsedcl@gmail.com, Website: www.mahadiscom.in



Ref. Director (Op.)/Dist./M-I/NC-Circular/37112

Date: 20.12.2023

CIRCULAR

To,
All Chief Engineers,
M.S.E.D.C.L., O&M Zone.

All Superintending Engineer,
M.S.E.D.C.L., O&M Circle.

Sub:- Release of New Service Connections (Excluding Ag. Connections) – Guidelines thereof.

Ref.:- Circular No. CE(Dist)/D-III/NSC/30011 dated 20.12.2018.

MSEDCL has to supply electricity to an applicant on receipt of duly completed application and payment of requisite charges from the applicant. It is the duty of MSEDCL as a Distribution Licensee to supply electricity to the applicant as per Section 43 of Electricity Act, 2003. Wherever such a supply to the applicant requires extension of existing electric lines, commissioning of new electric lines or commissioning/augmentation of electric plant, MSEDCL has to carry out the required work to provide supply to the applicant. Guidelines for infrastructure development to release new connections have been already issued vide circular under reference dated 20.12.2018.

The following schemes are available for release of new connections:-

- 1) New Connection (NC) Scheme:-** For release of supply to all new applicants (excluding AG) required infrastructure development work is approved by MSEDCL Board of Directors as well as approved by the MERC. Under this scheme on receipt of completed application. MSEDCL carries out all the required infrastructure work to provide supply to the applicant through MSEDCL empanelled agencies or through tenders.
- 2) Non DDF Consumer Contribution & Refund (CC&RF) Scheme:-** The applicant executes the required infrastructure work for release of connection such as extension/commissioning of electric lines, commissioning/augmentation of Distribution Transformers, etc at his own cost under supervision of MSEDCL & under these scheme refund of expenditure incurred is given to the individual applicant by way of adjustment in monthly bills or through 5 equal installment in case of group of consumers.
- 3) Dedicated Distribution Facility (DDF) Scheme:-** If consumer opts at its own to carry out work directly through the electrical contractor, the infrastructure required for release of connection such as separate Electric Line, Distribution Transformer & Substations are established by the applicant at his own cost & remain dedicated for the applicant, however the said asset created will remain the property of MSEDCL.

It is observed that in most of the cases, for availing power supply the field officials insisted the applicant to choose option (3) above of Dedicated Distribution Facility (DDF) for execution of required infrastructure through Licensed Electrical Contractor (LEC) under supervision of MSEDCL. If applicant denies to opt for (3) above then they do not guide the consumers within the option of (1) & (2) above.

To avoid such practices by field from depriving the applicants for their rights in availing the connections under New Service Connection scheme and compelling them to carry out the works at their expenses, the following guidelines are to be followed invariably by field offices:

- 1) The new applicants to be made aware invariably, that for release of supply against the applications, consumers have to pay only SCC and SD, as applicable and MSEDCL shall borne expenses for infrastructure if any.
- 2) MSEDCL field offices staff shall create confidence among consumers through wide publicity via newspaper, SMS, Media, etc that the new connections will be released by creating all the required infrastructure by MSEDCL within the SoP time lines only framed by MERC.
- 3) The consumer may opt to release new connections through Non DDF (CC&RF) scheme and the consumer after completion of work will get refund through energy bills or in 5 equal installments in case of group of consumers as applicable.
- 4) All the applications for new connections are to be accepted in New Service Connection scheme or Non DDF (CC&RF) & release connection invariably within SoP time lines.
- 5) If the consumers still insists to opt the connections under DDF, then by obtaining consent in writing from applicant, the applications are to be processed under DDF scheme.

It shall be ensured that adequate materials viz PSC/RSJ poles, DTs, Switchgears, cable etc are available with field and competent officers be contacted immediately for any issues thereof.

The above guidelines are to be followed scrupulously without fail to avoid any stringent actions which may be noted.

Director (Operations)

Copy s.w.r. to:

The Chairman & Managing Director, MSEDCL, Mumbai.

Copy f.w.cs. to:

The Director (Finance), MSEDCL, Mumbai.

Copy to:

1. The Regional Director, MSEDCL, Ch. Sambhaji Nagar/Konkan/Nagpur/Pune Region.
2. The Executive Director (Finance), MSEDCL, Mumbai.
3. The Chief General Manager (IT), MSEDCL, Mumbai.