

**Format: D3 - Townwise Complaint statistics Report**

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:JUN-2023

Period : 01-MAY-23 to 31-MAY-23

Date: 30/06/2023

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	87	87	87	14:53:59	0	87	0	100.00
2	AHMADPUR	0	17	17	17	16:28:59	0	17	0	100.00
3	AHMEDNAGAR	0	218	218	218	12:54:24	0	171	47	78.44
4	AKKALKOT	0	0	0	0	0:00:00	0	0	0	0.00
5	AKOLA	0	7598	7598	7598	14:18:50	0	7588	10	99.87
6	AKOT	0	226	226	226	16:31:11	0	226	0	100.00
7	AMALNER	0	21	21	21	14:23:04	0	13	8	61.90
8	AMBEJOGAI	0	427	427	427	4:35:04	0	427	0	100.00
9	AMRAVATI	0	1755	1755	1755	14:11:32	0	1311	444	74.70
10	ANJANGAON	0	8	8	8	18:53:34	0	8	0	100.00

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11	ARVI	0	20	20	20	6:26:09	0	20	0	100.00
12	ASHTA	0	21	21	21	16:53:16	0	21	0	100.00
13	AUSA	0	37	37	37	14:51:33	0	37	0	100.00
14	BALAPUR	0	32	32	32	17:45:16	0	32	0	100.00
15	BALLARPUR	0	78	78	78	6:23:57	0	78	0	100.00
16	BARAMATI	0	61	61	61	8:59:35	0	61	0	100.00
17	BARSHI	0	25	25	25	12:00:21	0	25	0	100.00
18	BASMATH	0	3	3	3	2:00:00	0	3	0	100.00
19	BEED	0	458	458	458	6:48:05	0	448	10	97.82
20	BHADRAWATI	0	31	31	31	15:44:31	0	31	0	100.00
21	BHANDARA	0	172	172	172	5:39:19	0	168	4	97.67
22	BHUSAVAL	0	810	810	810	7:27:37	0	757	53	93.46
23	BRAHMAPURI	0	15	15	15	11:23:09	0	15	0	100.00
24	BULDHANA	0	422	422	422	4:10:50	0	420	2	99.53
25	CHALISGAON	0	17	17	17	9:36:03	0	14	3	82.35
26	CHANDRAPUR	0	1493	1493	1493	15:11:57	0	343	1150	22.97
27	CHIKHLI	0	60	60	60	5:55:34	0	60	0	100.00
28	CHIPLUN	0	99	99	99	14:57:09	0	99	0	100.00
29	CHOPDA	0	5	5	5	10:36:51	0	5	0	100.00
30	DAHANU	0	454	454	454	16:26:18	0	452	2	99.56
31	DARYAPUR	0	16	16	16	16:35:37	0	16	0	100.00
32	DAUND	0	37	37	37	16:14:36	0	37	0	100.00
33	DEGLUR	0	3	3	3	17:21:26	0	3	0	100.00
34	DEOLALI	0	50	50	50	12:43:48	0	36	14	72.00
35	DHARANGAON	0	6	6	6	16:57:51	0	6	0	100.00
36	DHULE	0	554	554	554	11:43:05	0	551	3	99.46
37	DIGRAS	0	32	32	32	17:02:09	0	32	0	100.00
38	DONDAICHA	0	26	26	26	15:59:30	0	26	0	100.00

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39	ERANDOL	0	2	2	2	0:00:00	0	2	0	100.00
40	GADCHIROLI	0	17	17	17	9:57:59	0	17	0	100.00
41	GANGAKHED	0	18	18	18	8:50:29	0	18	0	100.00
42	GONDIA	0	170	170	170	15:41:24	0	156	14	91.76
43	GREATER MUMBAI	0	23016	23016	23016	12:13:26	0	19323	3693	83.95
44	HINGANGHAT	0	40	40	40	13:16:30	0	36	4	90.00
45	HINGOLI	0	20	20	20	11:38:34	0	20	0	100.00
46	ICHALKARANJI	0	188	188	188	4:43:32	0	183	5	97.34
47	IGATPURI	0	26	26	26	17:11:52	0	26	0	100.00
48	JAISINGPUR	0	2	2	2	21:40:43	0	2	0	100.00
49	JALNA	0	365	365	365	16:11:11	0	239	126	65.48
50	JINTUR	0	3	3	3	13:34:17	0	3	0	100.00
51	KAMPTEE	0	72	72	72	10:26:36	0	65	7	90.28
52	KANNAD	0	0	0	0	0:00:00	0	0	0	0.00
53	KARAD	0	42	42	42	7:52:15	0	42	0	100.00
54	KARANJA	0	5	5	5	13:53:09	0	5	0	100.00
55	KATOL	0	16	16	16	6:16:20	0	16	0	100.00
56	KHAMGAON	0	85	85	85	5:28:23	0	79	6	92.94
57	KHOPOLI	0	25	25	25	12:41:50	0	25	0	100.00
58	KOLHAPUR	0	2228	2228	2228	9:40:03	0	2115	113	94.93
59	KOPARGAON	0	24	24	24	6:55:32	0	20	4	83.33
60	LATUR	0	899	899	899	15:52:49	0	693	206	77.09
61	LONAVALA	0	167	167	167	14:27:17	0	167	0	100.00
62	MAJALGAON	0	2	2	2	14:40:43	0	2	0	100.00
63	MALEGAON	0	304	304	304	16:25:34	0	156	148	51.32
64	MALKAPUR	0	30	30	30	12:41:26	0	30	0	100.00
65	MANMAD	0	108	108	108	6:57:54	0	108	0	100.00
66	MEHKAR	0	20	20	20	14:53:47	0	20	0	100.00

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67	MORSHI	0	28	28	28	13:34:17	0	28	0	100.00
68	MURTIJAPUR	0	46	46	46	14:49:00	0	46	0	100.00
69	NAGPUR	0	3529	3529	3529	12:20:59	0	3450	79	97.76
70	NALASOPARA	0	2777	2777	2777	14:27:35	0	2278	499	82.03
71	NANDED	0	1157	1157	1157	4:50:35	0	1063	94	91.88
72	NANDURA	0	26	26	26	13:53:34	0	26	0	100.00
73	NANDURBAR	0	308	308	308	14:25:54	0	307	1	99.68
74	NASHIK	0	2116	2116	2116	10:12:48	0	1804	312	85.26
75	NAVI MUMBAI	0	5812	5812	5812	10:21:00	0	5709	103	98.23
76	NILANGA	0	9	9	9	12:18:34	0	9	0	100.00
77	OSMANABAD	0	234	234	234	11:16:06	0	183	51	78.21
78	OZAR	0	14	14	14	11:46:32	0	14	0	100.00
79	PACHORA	0	7	7	7	15:58:10	0	7	0	100.00
80	PAITHAN	0	0	0	0	0:00:00	0	0	0	0.00
81	PALGHAR	0	682	682	682	10:43:19	0	679	3	99.56
82	PANDHARPUR	0	11	11	11	1:38:11	0	11	0	100.00
83	PANVEL	0	5034	5034	5034	10:19:35	0	4975	59	98.83
84	PARBHANI	0	155	155	155	6:57:49	0	139	16	89.68
85	PARLI	0	8	8	8	11:05:54	0	8	0	100.00
86	PAROLA	0	1	1	1	25:00:00	0	1	0	99.99
87	PATHRI	0	0	0	0	0:00:00	0	0	0	0.00
88	PEN	0	12	12	12	13:00:21	0	12	0	100.00
89	PHALTAN	0	23	23	23	15:27:01	0	23	0	100.00
90	PULGAON	0	17	17	17	9:45:08	0	17	0	100.00
91	PUNE CITY	0	36584	36584	36584	14:18:53	0	29960	6624	81.89
92	PURNA	0	3	3	3	18:14:17	0	3	0	100.00

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93	PUSAD	0	96	96	96	8:00:27	0	96	0	100.00
94	RATNAGIRI	0	189	189	189	14:10:39	0	187	2	98.94
95	SAILU	0	1	1	1	1:00:00	0	1	0	99.99
96	SANGAMNER	0	33	33	33	16:19:37	0	33	0	100.00
97	SANGLI	0	1108	1108	1108	14:49:03	0	1106	2	99.82
98	SATANA	0	0	0	0	0:00:00	0	0	0	0.00
99	SATARA	0	217	217	217	15:38:58	0	199	18	91.71
100	SHAHADA	0	70	70	70	15:15:44	0	70	0	100.00
101	SHEGAON	0	28	28	28	8:02:27	0	28	0	100.00
102	SHIRPUR	0	33	33	33	14:13:30	0	33	0	100.00
103	SILLOD	0	3	3	3	4:40:00	0	3	0	100.00
104	SINNAR	0	19	19	19	6:32:56	0	19	0	100.00
105	SOLAPUR	0	384	384	384	14:19:39	0	333	51	86.72
106	TALEGAON	0	260	260	260	16:18:46	0	257	3	98.85
107	TASGAON	0	21	21	21	17:34:29	0	21	0	100.00
108	TULJAPUR	0	17	17	17	15:31:31	0	17	0	100.00
109	TUMSAR	0	12	12	12	5:25:00	0	12	0	100.00
110	UDGIR	0	26	26	26	13:04:07	0	13	13	50.00
111	UMARGA	0	19	19	19	10:28:12	0	19	0	100.00
112	UMARKHED	0	2	2	2	8:40:43	0	2	0	100.00
113	UMRED	0	69	69	69	14:29:53	0	69	0	100.00
114	URAN-ISLAMPUR	0	32	32	32	14:17:41	0	32	0	100.00
115	VAIJAPUR	0	0	0	0	0:00:00	0	0	0	0.00
116	VASAI	0	260	260	260	15:25:52	0	162	98	62.31
117	VIRAR	0	1637	1637	1637	13:42:48	0	1042	595	63.65
118	VITA	0	37	37	37	18:15:38	0	37	0	100.00
119	WADGAON	0	115	115	115	10:48:07	0	113	2	98.26
120	WAI	0	42	42	42	11:04:42	0	42	0	100.00
121	WANI	0	69	69	69	6:07:20	0	69	0	100.00
122	WARDHA	0	119	119	119	10:38:06	0	118	1	99.16

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123	WARORA	0	111	111	111	16:14:13	0	111	0	100.00
124	WARUD	0	32	32	32	10:29:28	0	32	0	100.00
125	WASHIM	0	12	12	12	14:36:04	0	12	0	100.00
126	YAVATMAL	0	545	545	545	13:37:32	0	532	13	97.61
127	YAWAL	0	1	1	1	0:00:00	0	1	0	99.99
128	YEOLA	0	24	24	24	8:21:58	0	23	1	95.83

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