



Maharashtra State Electricity Distribution Company Ltd.

Office of Chief Engineer (Billing & Revenue)

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Date:-

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CIRCULAR NO. 5

Sub: - Implementation of auto initiation of Change of Name applications received through IGR (Inspector General of Registration) system.

Ref: - Business Reforms Action Plan 2022 - Implementation Guide for States/ UTs issued by Department for Promotion of Industry and Internal Trade (DPIIT) under Ministry of Commerce and Industry, Government of India.

As per Business Reforms Action Plan 2022 - Implementation Guide for States/ UTs under reference (1), Department for Promotion of Industry and Internal Trade (DPIIT) under Ministry of Commerce and Industry, Government of India, has undertaken a series of reforms to improve the business climate in the country. The objective of the Action Plan is to layout the series of reforms targeted at increasing transparency and improving the efficiency and effectiveness of regulatory framework and services for businesses in India. BRAP 2022 has 352 reforms, divided into two parts – Action Plan A comprises of 261 Business Centric Reforms while Action plan B comprises of 91 Citizen Centric Reforms.

As per Reform 72 and 346, a system to trigger the mutation/name change as soon as the property is registered at sub registrar office is to be implemented for Name Change in Electricity Bills.

In view of the Reform - 72 and Reform - 346 of Business Reforms Action Plan 2022 - Implementation Guide for States/ UTs under reference (1), it is mandatory to implement the system to trigger the mutation/name change in Electricity Bills, as soon as the property is registered at sub registrar office.

Accordingly a portal is developed and operationalised by IGR to register properties. After registration, a trigger is sent for the "Change of Name" to MSEDCL system with the consent of the parties involved in the property transaction. MSEDCL executes Change of Name process immediately upon receiving the trigger as a result of new property registration at the concerned Sub Registrar's Office.

Further, for effective execution of the same, following has been implemented -

- 1. The change of name applications received from the IGR System will be auto initiated for processing.
- 2. After receipt of application, intimation SMS will be sent to consumer alongwith the web link (WSS portal) for payment of processing fee to be paid within 60 days of receipt of intimation.
- 3. Processing fees invoice will be made available on WSS Portal and Mobile App.



- 4. No documents are required to be uploaded by the applicant for the change of name applications received from the IGR System in case of Single Ownership.
- 5. In case of multiple ownership, SMS will be sent to the applicant on registered mobile number alongwith the web link (WSS portal), wherein the applicant will give the consent for name change and the No Objection Certificates (NOC) of other owners shall be uploaded within 60 days of receipt of application.
- 6. In case the consumer fails to pay the processing fee and/or fails to submit the consent form (in case of multiple ownership), within 60 days of receipt of application, the application shall be auto rejected. However, consumer can submit fresh application along with requisite document as per existing practice.
- 7. The change of name application will be auto approved after the payment of processing fee for single ownership and shall be effected in the forthcoming electricity bill.
- The multiple ownership application will be approved after uploading the required consent form and verification of the same by the concerned authorities and shall be effected in the forthcoming electricity bill.
- 9. The Consent Form / No Objection Certificate is as per ANNEXURE-I

The above circular comes into force with immediate effect.

This Circular is available on MSEDCL's website www.mahadiscom.in under the categories "B AND R Circulars"

Chief Engineer (Billing & Revenue)

Copy to:

As per mailing list.

ANNEXURE-I

Consent Form / No Objection Certificate

To,			
The Sub-Division Officer,			
Sub-Division			
Sub: - Consent / No Objection Certificate for multiple ownership application for Change of Name in respect of Consumer No			
		We are submitting the application for Chanthe name of Shri / Smt.	
		(This name will appear on electricity b	ill). We convey that we do not have
any objection whatsoever in the matter of C	Change of Name of electricity connection		
in the name of Shri / Smt			
(This name will appear on electricity bill).			
We hereby further undertake to indemnify I	MSEDCL against any loss that may cause		
on account of the aforesaid undertaking.			
The above undertaking is furnished with fre	e consent without any undue influence,		
coercion, or fraud and nothing material is un	disclosed.		
Hence this undertaking.			
Place:			
Date:			
1. Owner no. 1			
Name: Shri. / Smt.	Signature:		
2. Owner no. 2			
Name: Shri. / Smt.	Signature:		
3. Owner no. 3			
Name: Shri. / Smt.	Signature:		
4. Owner no. 4			
Name: Shri. / Smt	Signature:		
5. Owner no. 5			
Name: Shri. / Smt	Signature:		