

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:MAY-2023

Period : 01-APR-23 to 30-APR-23

Date: 26/05/2023

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	60	60	60	17:54:43	0	60	0	100.00
2	AHMADPUR	0	19	19	19	13:08:48	0	19	0	100.00
3	AHMEDNAGAR	0	451	451	451	14:57:47	0	324	127	71.84
4	AKKALKOT	0	0	0	0	0:00:00	0	0	0	0.00
5	AKOLA	0	9460	9460	9460	14:38:50	0	9370	90	99.05
6	AKOT	0	218	218	218	17:16:14	0	218	0	100.00
7	AMALNER	0	15	15	15	10:44:51	0	9	6	60.00
8	AMBEJOGAI	0	398	398	398	7:13:13	0	398	0	100.00
9	AMRAVATI	0	2436	2436	2436	14:12:14	0	1649	787	67.69
10	ANJANGAON	0	19	19	19	14:41:03	0	19	0	100.00

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11	ARVI	0	14	14	14	7:25:43	0	14	0	100.00
12	ASHTA	0	12	12	12	14:43:56	0	12	0	100.00
13	AUSA	0	27	27	27	12:44:36	0	27	0	100.00
14	BALAPUR	0	61	61	61	17:43:46	0	61	0	100.00
15	BALLARPUR	0	69	69	69	10:32:37	0	69	0	100.00
16	BARAMATI	0	25	25	25	12:31:12	0	25	0	100.00
17	BARSHI	0	20	20	20	11:04:43	0	20	0	100.00
18	BASMATH	0	2	2	2	10:30:00	0	2	0	100.00
19	BEED	0	373	373	373	10:02:39	0	342	31	91.69
20	BHADRAWATI	0	53	53	53	16:06:43	0	53	0	100.00
21	BHANDARA	0	146	146	146	8:51:59	0	141	5	96.58
22	BHUSAVAL	0	344	344	344	9:03:01	0	313	31	90.99
23	BRAHMAPURI	0	31	31	31	6:55:43	0	31	0	100.00
24	BULDHANA	0	543	543	543	3:56:16	0	543	0	100.00
25	CHALISGAON	0	8	8	8	9:10:43	0	7	1	87.50
26	CHANDRAPUR	0	1677	1677	1677	16:37:07	0	966	711	57.60
27	CHIKHLI	0	53	53	53	10:43:30	0	53	0	100.00
28	CHIJLUN	0	69	69	69	13:43:59	0	69	0	100.00
29	CHOPDA	0	2	2	2	1:30:00	0	2	0	100.00
30	DAHANU	0	301	301	301	15:51:05	0	297	4	98.67
31	DARYAPUR	0	18	18	18	17:40:14	0	18	0	100.00
32	DAUND	0	45	45	45	14:16:29	0	45	0	100.00
33	DEGLUR	0	19	19	19	16:22:06	0	19	0	100.00
34	DEOLALI	0	155	155	155	15:40:07	0	121	34	78.06
35	DHARANGAON	0	3	3	3	17:21:26	0	3	0	100.00
36	DHULE	0	759	759	759	9:49:45	0	748	11	98.55
37	DIGRAS	0	41	41	41	15:32:24	0	41	0	100.00
38	DONDAICHA	0	16	16	16	14:53:18	0	16	0	100.00

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39	ERANDOL	0	0	0	0	0:00:00	0	0	0	0.00
40	GADCHIROLI	0	13	13	13	17:48:28	0	13	0	100.00
41	GANGAKHED	0	11	11	11	8:14:48	0	11	0	100.00
42	GONDIA	0	143	143	143	14:46:38	0	142	1	99.30
43	GREATER MUMBAI	0	19226	19226	19226	11:51:24	0	16441	2785	85.51
44	HINGANGHAT	0	32	32	32	15:03:05	0	25	7	78.12
45	HINGOLI	0	24	24	24	14:18:02	0	24	0	100.00
46	ICHALKARANJI	0	182	182	182	7:06:43	0	174	8	95.60
47	IGATPURI	0	6	6	6	14:37:51	0	6	0	100.00
48	JAISINGPUR	0	2	2	2	9:10:43	0	2	0	100.00
49	JALNA	0	330	330	330	15:53:58	0	317	13	96.06
50	JINTUR	0	1	1	1	23:00:00	0	1	0	99.99
51	KAMPTEE	0	58	58	58	6:10:25	0	54	4	93.10
52	KANNAD	0	0	0	0	0:00:00	0	0	0	0.00
53	KARAD	0	8	8	8	10:08:02	0	8	0	100.00
54	KARANJA	0	101	101	101	4:53:46	0	101	0	100.00
55	KATOL	0	38	38	38	2:22:40	0	38	0	100.00
56	KHAMGAON	0	203	203	203	12:27:47	0	142	61	69.95
57	KHOPOLI	0	32	32	32	6:30:24	0	32	0	100.00
58	KOLHAPUR	0	2036	2036	2036	9:01:24	0	1955	81	96.02
59	KOPARGAON	0	12	12	12	9:30:43	0	11	1	91.67
60	LATUR	0	897	897	897	15:18:49	0	668	229	74.47
61	LONAVALA	0	114	114	114	16:26:37	0	114	0	100.00
62	MAJALGAON	0	3	3	3	6:20:00	0	3	0	100.00
63	MALEGAON	0	105	105	105	14:03:48	0	81	24	77.14
64	MALKAPUR	0	38	38	38	11:22:13	0	38	0	100.00
65	MANMAD	0	73	73	73	6:06:20	0	73	0	100.00
66	MEHKAR	0	7	7	7	12:49:36	0	7	0	100.00

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67	MORSHI	0	12	12	12	10:41:47	0	12	0	100.00
68	MURTIJAPUR	0	49	49	49	17:07:21	0	47	2	95.92
69	NAGPUR	0	5013	5013	5013	13:59:07	0	4312	701	86.02
70	NALASOPARA	0	1689	1689	1689	13:02:58	0	1390	299	82.30
71	NANDED	0	1334	1334	1334	5:49:17	0	1232	102	92.35
72	NANDURA	0	11	11	11	15:11:41	0	11	0	100.00
73	NANDURBAR	0	247	247	247	13:20:16	0	247	0	100.00
74	NASHIK	0	2182	2182	2182	12:06:33	0	1510	672	69.20
75	NAVI MUMBAI	0	7502	7502	7502	10:43:40	0	7351	151	97.99
76	NILANGA	0	3	3	3	7:07:09	0	3	0	100.00
77	OSMANABAD	0	166	166	166	9:33:45	0	139	27	83.73
78	OZAR	0	13	13	13	15:21:06	0	13	0	100.00
79	PACHORA	0	5	5	5	10:36:51	0	5	0	100.00
80	PAITHAN	0	1	1	1	0:00:00	0	1	0	99.99
81	PALGHAR	0	648	648	648	10:23:42	0	644	4	99.38
82	PANDHARPUR	0	29	29	29	5:38:08	0	29	0	100.00
83	PANVEL	0	6909	6909	6909	10:57:00	0	6759	150	97.83
84	PARBHANI	0	48	48	48	9:04:01	0	43	5	89.58
85	PARLI	0	7	7	7	7:26:20	0	7	0	100.00
86	PAROLA	0	0	0	0	0:00:00	0	0	0	0.00
87	PATHRI	0	1	1	1	17:21:26	0	1	0	99.99
88	PEN	0	7	7	7	12:17:45	0	7	0	100.00
89	PHALTAN	0	8	8	8	16:48:45	0	8	0	100.00
90	PULGAON	0	4	4	4	13:40:43	0	4	0	100.00
91	PUNE CITY	0	34426	34426	34426	14:17:55	0	28631	5795	83.17
92	PURNA	0	2	2	2	17:21:26	0	2	0	100.00

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93	PUSAD	0	29	29	29	13:58:14	0	29	0	100.00
94	RATNAGIRI	0	88	88	88	12:30:44	0	87	1	98.86
95	SAILU	0	4	4	4	19:10:43	0	4	0	100.00
96	SANGAMNER	0	18	18	18	17:03:20	0	18	0	100.00
97	SANGLI	0	775	775	775	16:31:38	0	754	21	97.29
98	SATANA	0	0	0	0	0:00:00	0	0	0	0.00
99	SATARA	0	89	89	89	9:22:58	0	76	13	85.39
100	SHAHADA	0	25	25	25	15:46:38	0	25	0	100.00
101	SHEGAON	0	18	18	18	8:07:09	0	18	0	100.00
102	SHIRPUR	0	20	20	20	16:00:26	0	20	0	100.00
103	SILLOD	0	7	7	7	14:52:39	0	7	0	100.00
104	SINNAR	0	27	27	27	9:27:47	0	27	0	100.00
105	SOLAPUR	0	159	159	159	13:58:21	0	113	46	71.07
106	TALEGAON	0	110	110	110	15:46:03	0	110	0	100.00
107	TASGAON	0	12	12	12	17:49:39	0	12	0	100.00
108	TULJAPUR	0	6	6	6	15:14:17	0	6	0	100.00
109	TUMSAR	0	17	17	17	17:38:49	0	17	0	100.00
110	UDGIR	0	45	45	45	13:37:03	0	34	11	75.56
111	UMARGA	0	17	17	17	14:52:41	0	17	0	100.00
112	UMARKHED	0	15	15	15	14:54:17	0	15	0	100.00
113	UMRED	0	45	45	45	16:06:17	0	45	0	100.00
114	URAN-ISLAMPUR	0	39	39	39	16:37:28	0	39	0	100.00
115	VAIJAPUR	0	0	0	0	0:00:00	0	0	0	0.00
116	VASAI	0	149	149	149	15:40:04	0	62	87	41.61
117	VIRAR	0	1624	1624	1624	13:05:58	0	1384	240	85.22
118	VITA	0	53	53	53	17:07:22	0	53	0	100.00
119	WADGAON	0	124	124	124	11:53:57	0	120	4	96.77
120	WAI	0	10	10	10	14:46:43	0	10	0	100.00
121	WANI	0	27	27	27	13:29:41	0	27	0	100.00
122	WARDHA	0	69	69	69	6:19:00	0	69	0	100.00
123	WARORA	0	100	100	100	14:38:32	0	100	0	100.00

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124	WARUD	0	18	18	18	18:10:43	0	18	0	100.00
125	WASHIM	0	12	12	12	16:12:51	0	12	0	100.00
126	YAVATMAL	0	235	235	235	10:16:24	0	216	19	91.91
127	YAWAL	0	1	1	1	17:21:26	0	1	0	99.99
128	YEOLA	0	28	28	28	4:10:52	0	28	0	100.00

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