

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:APR-2023

Period : 01-MAR-23 to 31-MAR-23

Date: 27/04/2023

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	111	111	111	13:50:46	0	111	0	100.00
2	AHMADPUR	0	13	13	13	2:49:27	0	13	0	100.00
3	AHMEDNAGAR	0	221	221	221	14:44:11	0	122	99	55.20
4	AKKALKOT	0	0	0	0	0:00:00	0	0	0	0.00
5	AKOLA	0	4477	4477	4477	14:45:15	0	4463	14	99.69
6	AKOT	0	93	93	93	20:02:46	0	93	0	100.00
7	AMALNER	0	2	2	2	8:40:43	0	1	1	50.00
8	AMBEJOGAI	0	198	198	198	11:24:34	0	198	0	100.00
9	AMRAVATI	0	1720	1720	1720	14:46:49	0	1699	21	98.78
10	ANJANGAON	0	30	30	30	13:57:09	0	30	0	100.00

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11	ARVI	0	9	9	9	2:06:40	0	9	0	100.00
12	ASHTA	0	19	19	19	16:16:14	0	19	0	100.00
13	AUSA	0	12	12	12	9:00:43	0	12	0	100.00
14	BALAPUR	0	8	8	8	18:05:21	0	8	0	100.00
15	BALLARPUR	0	46	46	46	14:54:13	0	46	0	100.00
16	BARAMATI	0	24	24	24	15:41:15	0	24	0	100.00
17	BARSHI	0	9	9	9	14:18:34	0	9	0	100.00
18	BASMATH	0	4	4	4	17:21:26	0	4	0	100.00
19	BEED	0	167	167	167	8:49:33	0	142	25	85.03
20	BHADRAWATI	0	37	37	37	17:29:18	0	37	0	100.00
21	BHANDARA	0	107	107	107	5:45:37	0	106	1	99.07
22	BHUSAVAL	0	347	347	347	5:50:13	0	341	6	98.27
23	BRAHMAPURI	0	14	14	14	2:55:43	0	14	0	100.00
24	BULDHANA	0	407	407	407	2:38:20	0	407	0	100.00
25	CHALISGAON	0	11	11	11	14:50:16	0	6	5	54.54
26	CHANDRAPUR	0	692	692	692	16:33:38	0	240	452	34.68
27	CHIKHLI	0	54	54	54	8:45:29	0	54	0	100.00
28	CHIPLUN	0	38	38	38	15:24:55	0	21	17	55.26
29	CHOPDA	0	6	6	6	7:47:09	0	6	0	100.00
30	DAHANU	0	317	317	317	16:24:01	0	317	0	100.00
31	DARYAPUR	0	14	14	14	15:37:58	0	14	0	100.00
32	DAUND	0	20	20	20	11:59:47	0	20	0	100.00
33	DEGLUR	0	26	26	26	18:06:36	0	26	0	100.00
34	DEOLALI	0	208	208	208	14:14:58	0	102	106	49.04
35	DHARANGAON	0	4	4	4	0:15:00	0	4	0	100.00
36	DHULE	0	317	317	317	8:13:50	0	312	5	98.42
37	DIGRAS	0	8	8	8	15:18:45	0	8	0	100.00
38	DONDAICHA	0	9	9	9	16:04:46	0	9	0	100.00

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39	ERANDOL	0	0	0	0	0:00:00	0	0	0	0.00
40	GADCHIROLI	0	5	5	5	11:00:00	0	5	0	100.00
41	GANGAKHED	0	10	10	10	9:36:26	0	10	0	100.00
42	GONDIA	0	93	93	93	15:52:15	0	77	16	82.80
43	GREATER MUMBAI	0	16434	16434	16434	12:43:14	0	14002	2432	85.20
44	HINGANGHAT	0	0	0	0	0:00:00	0	0	0	0.00
45	HINGOLI	0	23	23	23	11:47:42	0	23	0	100.00
46	ICHALKARANJI	0	316	316	316	9:05:42	0	282	34	89.24
47	IGATPURI	0	3	3	3	17:21:26	0	3	0	100.00
48	JAISINGPUR	0	27	27	27	15:37:56	0	27	0	100.00
49	JALNA	0	234	234	234	16:15:31	0	130	104	55.56
50	JINTUR	0	6	6	6	17:21:26	0	6	0	100.00
51	KAMPTEE	0	23	23	23	6:16:57	0	22	1	95.65
52	KANNAD	0	1	1	1	17:21:26	0	1	0	99.99
53	KARAD	0	3	3	3	0:40:00	0	3	0	100.00
54	KARANJA	0	7	7	7	9:00:37	0	7	0	100.00
55	KATOL	0	14	14	14	2:17:09	0	14	0	100.00
56	KHAMGAON	0	85	85	85	9:56:46	0	55	30	64.71
57	KHOPOLI	0	31	31	31	8:55:59	0	31	0	100.00
58	KOLHAPUR	0	2092	2092	2092	8:17:08	0	1875	217	89.63
59	KOPARGAON	0	21	21	21	1:42:02	0	19	2	90.48
60	LATUR	0	1031	1031	1031	11:44:16	0	990	41	96.02
61	LONAVALA	0	132	132	132	15:14:21	0	131	1	99.24
62	MAJALGAON	0	3	3	3	17:34:17	0	3	0	100.00
63	MALEGAON	0	121	121	121	16:35:15	0	67	54	55.37
64	MALKAPUR	0	15	15	15	7:20:34	0	15	0	100.00
65	MANMAD	0	84	84	84	12:56:59	0	84	0	100.00
66	MEHKAR	0	13	13	13	8:35:56	0	13	0	100.00

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67	MORSHI	0	3	3	3	6:47:09	0	3	0	100.00
68	MURTIJAPUR	0	22	22	22	18:48:19	0	22	0	100.00
69	NAGPUR	0	1480	1480	1480	9:01:01	0	1360	120	91.89
70	NALASOPARA	0	1877	1877	1877	14:41:41	0	1547	330	82.42
71	NANDED	0	889	889	889	11:27:37	0	573	316	64.45
72	NANDURA	0	20	20	20	14:18:26	0	20	0	100.00
73	NANDURBAR	0	271	271	271	14:56:42	0	182	89	67.16
74	NASHIK	0	2494	2494	2494	8:44:18	0	1845	649	73.98
75	NAVI MUMBAI	0	3756	3756	3756	11:21:32	0	3661	95	97.47
76	NILANGA	0	6	6	6	3:33:34	0	6	0	100.00
77	OSMANABAD	0	65	65	65	12:10:49	0	50	15	76.92
78	OZAR	0	14	14	14	13:51:07	0	14	0	100.00
79	PACHORA	0	3	3	3	11:34:17	0	3	0	100.00
80	PAITHAN	0	1	1	1	17:21:26	0	1	0	99.99
81	PALGHAR	0	499	499	499	11:12:06	0	498	1	99.80
82	PANDHARPUR	0	19	19	19	4:03:23	0	19	0	100.00
83	PANVEL	0	3004	3004	3004	10:05:00	0	2900	104	96.54
84	PARBHANI	0	124	124	124	12:06:26	0	81	43	65.32
85	PARLI	0	4	4	4	13:46:04	0	4	0	100.00
86	PAROLA	0	1	1	1	3:00:00	0	1	0	99.99
87	PATHRI	0	2	2	2	15:40:43	0	2	0	100.00
88	PEN	0	16	16	16	14:38:34	0	16	0	100.00
89	PHALTAN	0	0	0	0	0:00:00	0	0	0	0.00
90	PULGAON	0	6	6	6	16:47:51	0	6	0	100.00
91	PUNE CITY	0	28080	28080	28080	13:56:10	0	24294	3786	86.52
92	PURNA	0	2	2	2	17:21:26	0	2	0	100.00

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93	PUSAD	0	39	39	39	12:35:36	0	39	0	100.00
94	RATNAGIRI	0	37	37	37	14:50:23	0	22	15	59.46
95	SAILU	0	0	0	0	0:00:00	0	0	0	0.00
96	SANGAMNER	0	42	42	42	8:00:37	0	42	0	100.00
97	SANGLI	0	440	440	440	16:16:45	0	439	1	99.77
98	SATANA	0	2	2	2	17:21:26	0	2	0	100.00
99	SATARA	0	55	55	55	9:55:19	0	51	4	92.73
100	SHAHADA	0	27	27	27	17:45:43	0	27	0	100.00
101	SHEGAON	0	18	18	18	8:31:11	0	18	0	100.00
102	SHIRPUR	0	15	15	15	17:37:26	0	15	0	100.00
103	SILLOD	0	5	5	5	14:12:51	0	5	0	100.00
104	SINNAR	0	28	28	28	14:07:30	0	28	0	100.00
105	SOLAPUR	0	230	230	230	15:04:47	0	88	142	38.26
106	TALEGAON	0	32	32	32	11:31:52	0	32	0	100.00
107	TASGAON	0	5	5	5	17:17:09	0	5	0	100.00
108	TULJAPUR	0	6	6	6	18:27:51	0	6	0	100.00
109	TUMSAR	0	1	1	1	24:00:00	0	1	0	99.99
110	UDGIR	0	23	23	23	6:12:40	0	20	3	86.96
111	UMARGA	0	5	5	5	9:44:34	0	5	0	100.00
112	UMARKHED	0	12	12	12	16:22:51	0	12	0	100.00
113	UMRED	0	30	30	30	12:44:09	0	30	0	100.00
114	URAN-ISLAMPUR	0	30	30	30	17:19:26	0	30	0	100.00
115	VAIJAPUR	0	2	2	2	21:10:43	0	2	0	100.00
116	VASAI	0	145	145	145	14:42:18	0	68	77	46.90
117	VIRAR	0	1148	1148	1148	15:05:16	0	956	192	83.28
118	VITA	0	37	37	37	16:05:20	0	37	0	100.00
119	WADGAON	0	56	56	56	8:57:42	0	56	0	100.00
120	WAI	0	21	21	21	8:34:17	0	21	0	100.00
121	WANI	0	17	17	17	11:18:54	0	17	0	100.00
122	WARDHA	0	36	36	36	9:37:23	0	28	8	77.78

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123	WARORA	0	40	40	40	14:58:43	0	40	0	100.00
124	WARUD	0	8	8	8	13:35:21	0	8	0	100.00
125	WASHIM	0	14	14	14	10:10:43	0	14	0	100.00
126	YAVATMAL	0	231	231	231	8:37:46	0	230	1	99.57
127	YAWAL	0	1	1	1	17:21:26	0	1	0	99.99
128	YEOLA	0	29	29	29	2:40:47	0	29	0	100.00

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