

**Format: D3 - Townwise Complaint statistics Report**

**Level of Monitoring:PFC/Mop**

**Name of State:Maharashtra**

**Name of Discom:MSEDCL**

**Report Month:MAR-2023**

**Period : 01-FEB-23 to 28-FEB-23**

**Date: 29/03/2023**

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	27	27	27	15:38:06	0	27	0	100.00
2	AHMADPUR	0	3	3	3	14:54:17	0	3	0	100.00
3	AHMEDNAGAR	0	191	191	191	14:42:33	0	85	106	44.50
4	AKKALKOT	0	0	0	0	0:00:00	0	0	0	0.00
5	AKOLA	0	2213	2213	2213	14:45:17	0	2207	6	99.73
6	AKOT	0	38	38	38	19:55:56	0	38	0	100.00
7	AMALNER	0	1	1	1	17:21:26	0	1	0	99.99
8	AMBEJOGAI	0	75	75	75	7:49:15	0	75	0	100.00
9	AMRAVATI	0	597	597	597	12:29:22	0	596	1	99.83
10	ANJANGAON	0	8	8	8	12:58:24	0	8	0	100.00

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11	ARVI	0	2	2	2	3:00:00	0	2	0	100.00
12	ASHTA	0	15	15	15	14:38:17	0	15	0	100.00
13	AUSA	0	8	8	8	14:13:24	0	8	0	100.00
14	BALAPUR	0	14	14	14	21:11:38	0	14	0	100.00
15	BALLARPUR	0	23	23	23	9:10:04	0	23	0	100.00
16	BARAMATI	0	11	11	11	13:37:01	0	11	0	100.00
17	BARSHI	0	5	5	5	14:36:51	0	5	0	100.00
18	BASMATH	0	1	1	1	1:00:00	0	1	0	99.99
19	BEED	0	45	45	45	9:02:29	0	37	8	82.22
20	BHADRAWATI	0	4	4	4	17:21:26	0	4	0	100.00
21	BHANDARA	0	38	38	38	11:22:27	0	33	5	86.84
22	BHUSAVAL	0	10	10	10	12:09:00	0	10	0	100.00
23	BRAHMAPURI	0	0	0	0	0:00:00	0	0	0	0.00
24	BULDHANA	0	106	106	106	8:47:11	0	105	1	99.06
25	CHALISGAON	0	0	0	0	0:00:00	0	0	0	0.00
26	CHANDRAPUR	0	335	335	335	16:57:49	0	329	6	98.21
27	CHIKHLI	0	18	18	18	9:53:34	0	18	0	100.00
28	CHIPLUN	0	32	32	32	15:06:50	0	30	2	93.75
29	CHOPDA	0	2	2	2	0:30:00	0	2	0	100.00
30	DAHANU	0	182	182	182	16:30:37	0	181	1	99.45
31	DARYAPUR	0	2	2	2	16:40:43	0	2	0	100.00
32	DAUND	0	7	7	7	16:06:44	0	7	0	100.00
33	DEGLUR	0	8	8	8	16:56:15	0	8	0	100.00
34	DEOLALI	0	40	40	40	14:15:39	0	35	5	87.50
35	DHARANGAON	0	3	3	3	11:54:17	0	3	0	100.00
36	DHULE	0	121	121	121	10:45:07	0	120	1	99.17
37	DIGRAS	0	6	6	6	15:17:51	0	6	0	100.00
38	DONDAICHA	0	17	17	17	14:00:00	0	17	0	100.00

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39	ERANDOL	0	0	0	0	0:00:00	0	0	0	0.00
40	GADCHIROLI	0	1	1	1	0:00:00	0	1	0	99.99
41	GANGAKHED	0	5	5	5	8:20:34	0	5	0	100.00
42	GONDIA	0	36	36	36	15:07:51	0	25	11	69.44
43	GREATER MUMBAI	0	7813	7813	7813	12:00:40	0	6718	1095	85.98
44	HINGANGHAT	0	12	12	12	17:21:26	0	12	0	100.00
45	HINGOLI	0	6	6	6	13:13:34	0	6	0	100.00
46	ICHALKARANJI	0	56	56	56	8:54:52	0	52	4	92.86
47	IGATPURI	0	0	0	0	0:00:00	0	0	0	0.00
48	JAISINGPUR	0	1	1	1	17:21:26	0	1	0	99.99
49	JALNA	0	23	23	23	15:53:29	0	14	9	60.87
50	JINTUR	0	0	0	0	0:00:00	0	0	0	0.00
51	KAMPTEE	0	11	11	11	7:58:50	0	11	0	100.00
52	KANNAD	0	3	3	3	17:21:26	0	3	0	100.00
53	KARAD	0	5	5	5	1:12:00	0	5	0	100.00
54	KARANJA	0	11	11	11	18:17:09	0	11	0	100.00
55	KATOL	0	5	5	5	4:00:00	0	5	0	100.00
56	KHAMGAON	0	21	21	21	9:04:29	0	19	2	90.48
57	KHOPOLI	0	26	26	26	13:22:35	0	25	1	96.15
58	KOLHAPUR	0	930	930	930	7:46:35	0	858	72	92.26
59	KOPARGAON	0	17	17	17	2:09:35	0	17	0	100.00
60	LATUR	0	348	348	348	15:01:02	0	287	61	82.47
61	LONAVALA	0	74	74	74	14:29:46	0	74	0	100.00
62	MAJALGAON	0	6	6	6	12:30:43	0	6	0	100.00
63	MALEGAON	0	28	28	28	14:30:28	0	21	7	75.00
64	MALKAPUR	0	8	8	8	7:08:02	0	8	0	100.00
65	MANMAD	0	14	14	14	10:40:24	0	14	0	100.00
66	MEHKAR	0	11	11	11	15:19:05	0	11	0	100.00

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67	MORSHI	0	10	10	10	6:56:09	0	10	0	100.00
68	MURTIJAPUR	0	8	8	8	18:12:51	0	8	0	100.00
69	NAGPUR	0	1043	1043	1043	12:06:13	0	865	178	82.93
70	NALASOPARA	0	705	705	705	14:47:39	0	665	40	94.33
71	NANDED	0	270	270	270	11:53:10	0	227	43	84.07
72	NANDURA	0	12	12	12	16:20:43	0	12	0	100.00
73	NANDURBAR	0	49	49	49	14:09:43	0	39	10	79.59
74	NASHIK	0	944	944	944	8:46:07	0	731	213	77.44
75	NAVI MUMBAI	0	2527	2527	2527	9:43:48	0	2478	49	98.06
76	NILANGA	0	1	1	1	2:00:00	0	1	0	99.99
77	OSMANABAD	0	27	27	27	13:47:47	0	16	11	59.26
78	OZAR	0	11	11	11	17:52:12	0	11	0	100.00
79	PACHORA	0	1	1	1	17:21:26	0	1	0	99.99
80	PAITHAN	0	2	2	2	17:21:26	0	1	1	50.00
81	PALGHAR	0	230	230	230	13:19:27	0	228	2	99.13
82	PANDHARPUR	0	20	20	20	4:04:04	0	20	0	100.00
83	PANVEL	0	1897	1897	1897	11:13:29	0	1872	25	98.68
84	PARBHANI	0	66	66	66	12:35:12	0	56	10	84.85
85	PARLI	0	0	0	0	0:00:00	0	0	0	0.00
86	PAROLA	0	1	1	1	10:00:00	0	1	0	99.99
87	PATHRI	0	0	0	0	0:00:00	0	0	0	0.00
88	PEN	0	8	8	8	17:50:54	0	8	0	100.00
89	PHALTAN	0	2	2	2	8:40:43	0	2	0	100.00
90	PULGAON	0	0	0	0	0:00:00	0	0	0	0.00
91	PUNE CITY	0	21867	21867	21867	14:01:37	0	18209	3658	83.27
92	PURNA	0	0	0	0	0:00:00	0	0	0	0.00

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93	PUSAD	0	10	10	10	9:28:43	0	10	0	100.00
94	RATNAGIRI	0	32	32	32	10:03:53	0	31	1	96.87
95	SAILU	0	1	1	1	17:21:26	0	1	0	99.99
96	SANGAMNER	0	17	17	17	17:49:10	0	17	0	100.00
97	SANGLI	0	310	310	310	15:58:28	0	310	0	100.00
98	SATANA	0	1	1	1	0:00:00	0	1	0	99.99
99	SATARA	0	50	50	50	14:45:36	0	39	11	78.00
100	SHAHADA	0	3	3	3	17:21:26	0	3	0	100.00
101	SHEGAON	0	2	2	2	16:10:43	0	2	0	100.00
102	SHIRPUR	0	14	14	14	18:31:32	0	14	0	100.00
103	SILLOD	0	4	4	4	17:21:26	0	4	0	100.00
104	SINNAR	0	8	8	8	9:25:11	0	8	0	100.00
105	SOLAPUR	0	51	51	51	10:07:04	0	37	14	72.55
106	TALEGAON	0	74	74	74	15:33:22	0	74	0	100.00
107	TASGAON	0	3	3	3	17:21:26	0	3	0	100.00
108	TULJAPUR	0	3	3	3	11:34:17	0	3	0	100.00
109	TUMSAR	0	10	10	10	18:30:51	0	10	0	100.00
110	UDGIR	0	14	14	14	14:52:39	0	4	10	28.57
111	UMARGA	0	1	1	1	1:00:00	0	1	0	99.99
112	UMARKHED	0	2	2	2	8:40:43	0	2	0	100.00
113	UMRED	0	18	18	18	6:21:11	0	18	0	100.00
114	URAN-ISLAMPUR	0	27	27	27	17:50:38	0	27	0	100.00
115	VAIJAPUR	0	2	2	2	17:10:43	0	2	0	100.00
116	VASAI	0	89	89	89	15:10:53	0	44	45	49.44
117	VIRAR	0	355	355	355	11:28:52	0	302	53	85.07
118	VITA	0	13	13	13	17:48:28	0	13	0	100.00
119	WADGAON	0	19	19	19	5:55:02	0	19	0	100.00
120	WAI	0	6	6	6	14:17:09	0	6	0	100.00
121	WANI	0	2	2	2	10:00:00	0	2	0	100.00
122	WARDHA	0	12	12	12	6:37:09	0	12	0	100.00

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123	WARORA	0	24	24	24	18:15:00	0	24	0	100.00
124	WARUD	0	9	9	9	13:15:43	0	9	0	100.00
125	WASHIM	0	14	14	14	13:30:37	0	14	0	100.00
126	YAVATMAL	0	63	63	63	6:37:49	0	63	0	100.00
127	YAWAL	0	0	0	0	0:00:00	0	0	0	0.00
128	YEOLA	0	13	13	13	2:50:46	0	13	0	100.00

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