

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:FEB-2023

Period : 01-JAN-23 to 31-JAN-23

Date: 28/02/2023

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	52	52	52	14:02:58	0	52	0	100.00
2	AHMADPUR	0	7	7	7	16:55:06	0	7	0	100.00
3	AHMEDNAGAR	0	141	141	141	14:21:07	0	109	32	77.30
4	AKKALKOT	0	3	3	3	17:21:26	0	3	0	100.00
5	AKOLA	0	2881	2881	2881	14:31:51	0	2867	14	99.51
6	AKOT	0	96	96	96	17:00:08	0	96	0	100.00
7	AMALNER	0	1	1	1	17:21:26	0	0	1	0.00
8	AMBEJOGAI	0	123	123	123	7:00:15	0	123	0	100.00
9	AMRAVATI	0	852	852	852	14:06:28	0	733	119	86.03
10	ANJANGAON	0	9	9	9	17:07:37	0	9	0	100.00

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11	ARVI	0	3	3	3	8:07:09	0	3	0	100.00
12	ASHTA	0	20	20	20	15:29:34	0	20	0	100.00
13	AUSA	0	19	19	19	17:21:26	0	19	0	100.00
14	BALAPUR	0	12	12	12	16:25:21	0	12	0	100.00
15	BALLARPUR	0	36	36	36	18:20:43	0	36	0	100.00
16	BARAMATI	0	23	23	23	7:53:18	0	23	0	100.00
17	BARSHI	0	7	7	7	7:03:04	0	7	0	100.00
18	BASMATH	0	0	0	0	0:00:00	0	0	0	0.00
19	BEED	0	117	117	117	9:20:11	0	102	15	87.18
20	BHADRAWATI	0	7	7	7	22:57:33	0	7	0	100.00
21	BHANDARA	0	74	74	74	7:11:28	0	74	0	100.00
22	BHUSAVAL	0	33	33	33	13:48:58	0	28	5	84.85
23	BRAHMAPURI	0	13	13	13	5:00:00	0	13	0	100.00
24	BULDHANA	0	243	243	243	3:02:15	0	242	1	99.59
25	CHALISGAON	0	8	8	8	13:08:34	0	7	1	87.50
26	CHANDRAPUR	0	487	487	487	16:58:19	0	487	0	100.00
27	CHIKHLI	0	12	12	12	15:56:04	0	12	0	100.00
28	CHIPLUN	0	21	21	21	15:42:15	0	20	1	95.24
29	CHOPDA	0	1	1	1	17:21:26	0	1	0	99.99
30	DAHANU	0	181	181	181	18:37:19	0	181	0	100.00
31	DARYAPUR	0	20	20	20	16:45:13	0	20	0	100.00
32	DAUND	0	18	18	18	15:57:51	0	18	0	100.00
33	DEGLUR	0	2	2	2	8:40:43	0	2	0	100.00
34	DEOLALI	0	172	172	172	16:43:35	0	126	46	73.26
35	DHARANGAON	0	0	0	0	0:00:00	0	0	0	0.00
36	DHULE	0	235	235	235	15:47:20	0	234	1	99.57
37	DIGRAS	0	10	10	10	11:12:26	0	10	0	100.00
38	DONDAICHA	0	11	11	11	14:07:48	0	11	0	100.00

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39	ERANDOL	0	2	2	2	2:00:00	0	2	0	100.00
40	GADCHIROLI	0	1	1	1	17:21:26	0	1	0	99.99
41	GANGAKHED	0	3	3	3	13:47:09	0	3	0	100.00
42	GONDIA	0	59	59	59	13:42:25	0	51	8	86.44
43	GREATER MUMBAI	0	6786	6786	6786	12:22:24	0	5479	1307	80.74
44	HINGANGHAT	0	62	62	62	17:21:26	0	62	0	100.00
45	HINGOLI	0	3	3	3	17:21:26	0	3	0	100.00
46	ICHALKARANJI	0	91	91	91	4:09:39	0	91	0	100.00
47	IGATPURI	0	2	2	2	8:40:43	0	2	0	100.00
48	JAISINGPUR	0	0	0	0	0:00:00	0	0	0	0.00
49	JALNA	0	264	264	264	15:42:11	0	149	115	56.44
50	JINTUR	0	1	1	1	2:00:00	0	1	0	99.99
51	KAMPTEE	0	9	9	9	6:27:09	0	8	1	88.89
52	KANNAD	0	10	10	10	13:53:09	0	10	0	100.00
53	KARAD	0	17	17	17	3:10:35	0	17	0	100.00
54	KARANJA	0	13	13	13	2:32:18	0	13	0	100.00
55	KATOL	0	28	28	28	3:47:09	0	28	0	100.00
56	KHAMGAON	0	29	29	29	3:59:33	0	27	2	93.10
57	KHOPOLI	0	12	12	12	6:26:47	0	12	0	100.00
58	KOLHAPUR	0	1180	1180	1180	9:27:30	0	1079	101	91.44
59	KOPARGAON	0	20	20	20	1:09:00	0	20	0	100.00
60	LATUR	0	504	504	504	14:10:27	0	373	131	74.01
61	LONAVALA	0	79	79	79	15:55:07	0	79	0	100.00
62	MAJALGAON	0	3	3	3	17:21:26	0	3	0	100.00
63	MALEGAON	0	35	35	35	12:14:05	0	24	11	68.57
64	MALKAPUR	0	11	11	11	6:23:46	0	11	0	100.00
65	MANMAD	0	35	35	35	9:42:59	0	35	0	100.00
66	MEHKAR	0	21	21	21	14:03:16	0	21	0	100.00

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67	MORSHI	0	15	15	15	11:20:17	0	15	0	100.00
68	MURTIJAPUR	0	27	27	27	18:12:42	0	27	0	100.00
69	NAGPUR	0	1000	1000	1000	11:20:58	0	844	156	84.40
70	NALASOPARA	0	629	629	629	13:41:02	0	535	94	85.06
71	NANDED	0	351	351	351	6:01:05	0	275	76	78.35
72	NANDURA	0	43	43	43	14:08:40	0	43	0	100.00
73	NANDURBAR	0	115	115	115	13:02:23	0	112	3	97.39
74	NASHIK	0	1933	1933	1933	8:27:11	0	1751	182	90.58
75	NAVI MUMBAI	0	2519	2519	2519	9:36:41	0	2487	32	98.73
76	NILANGA	0	0	0	0	0:00:00	0	0	0	0.00
77	OSMANABAD	0	35	35	35	12:24:59	0	28	7	80.00
78	OZAR	0	5	5	5	12:24:51	0	5	0	100.00
79	PACHORA	0	2	2	2	8:40:43	0	2	0	100.00
80	PAITHAN	0	5	5	5	17:21:26	0	5	0	100.00
81	PALGHAR	0	270	270	270	11:11:02	0	267	3	98.89
82	PANDHARPUR	0	43	43	43	4:15:21	0	43	0	100.00
83	PANVEL	0	2133	2133	2133	10:37:54	0	2087	46	97.84
84	PARBHANI	0	34	34	34	14:44:07	0	28	6	82.35
85	PARLI	0	4	4	4	9:10:43	0	4	0	100.00
86	PAROLA	0	0	0	0	0:00:00	0	0	0	0.00
87	PATHRI	0	2	2	2	9:10:43	0	2	0	100.00
88	PEN	0	8	8	8	13:38:34	0	7	1	87.50
89	PHALTAN	0	9	9	9	9:36:11	0	9	0	100.00
90	PULGAON	0	0	0	0	0:00:00	0	0	0	0.00
91	PUNE CITY	0	31219	31219	31219	14:08:38	0	26747	4472	85.68
92	PURNA	0	1	1	1	17:00:00	0	1	0	99.99

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93	PUSAD	0	39	39	39	5:15:03	0	39	0	100.00
94	RATNAGIRI	0	49	49	49	15:41:17	0	48	1	97.96
95	SAILU	0	0	0	0	0:00:00	0	0	0	0.00
96	SANGAMNER	0	43	43	43	2:52:08	0	43	0	100.00
97	SANGLI	0	325	325	325	16:39:31	0	238	87	73.23
98	SATANA	0	4	4	4	17:21:26	0	4	0	100.00
99	SATARA	0	197	197	197	10:25:39	0	176	21	89.34
100	SHAHADA	0	2	2	2	18:10:43	0	1	1	50.00
101	SHEGAON	0	3	3	3	9:47:09	0	3	0	100.00
102	SHIRPUR	0	28	28	28	18:44:51	0	28	0	100.00
103	SILLOD	0	10	10	10	16:05:09	0	10	0	100.00
104	SINNAR	0	14	14	14	14:32:27	0	14	0	100.00
105	SOLAPUR	0	36	36	36	7:58:56	0	27	9	75.00
106	TALEGAON	0	31	31	31	14:46:11	0	31	0	100.00
107	TASGAON	0	5	5	5	17:21:26	0	5	0	100.00
108	TULJAPUR	0	1	1	1	6:00:00	0	1	0	99.99
109	TUMSAR	0	4	4	4	17:21:26	0	4	0	100.00
110	UDGIR	0	27	27	27	14:10:00	0	11	16	40.74
111	UMARGA	0	12	12	12	9:22:09	0	12	0	100.00
112	UMARKHED	0	28	28	28	17:38:34	0	28	0	100.00
113	UMRED	0	6	6	6	13:47:09	0	6	0	100.00
114	URAN-ISLAMPUR	0	71	71	71	18:22:35	0	71	0	100.00
115	VAIJAPUR	0	8	8	8	17:21:26	0	8	0	100.00
116	VASAI	0	30	30	30	11:51:34	0	26	4	86.67
117	VIRAR	0	538	538	538	12:46:01	0	435	103	80.86
118	VITA	0	36	36	36	16:33:34	0	35	1	97.22
119	WADGAON	0	60	60	60	9:43:00	0	60	0	100.00
120	WAI	0	12	12	12	5:03:34	0	12	0	100.00
121	WANI	0	9	9	9	17:53:20	0	9	0	100.00
122	WARDHA	0	27	27	27	5:36:40	0	27	0	100.00

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123	WARORA	0	22	22	22	20:16:34	0	22	0	100.00
124	WARUD	0	7	7	7	14:29:23	0	7	0	100.00
125	WASHIM	0	24	24	24	10:00:21	0	24	0	100.00
126	YAVATMAL	0	184	184	184	5:37:50	0	181	3	98.37
127	YAWAL	0	1	1	1	17:21:26	0	1	0	99.99
128	YEOLA	0	17	17	17	1:31:46	0	17	0	100.00

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