

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:JAN-2023

Period : 01-DEC-22 to 31-DEC-22

Date: 27/01/2023

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	15	15	15	15:11:26	0	15	0	100.00
2	AHMADPUR	0	5	5	5	10:24:51	0	5	0	100.00
3	AHMEDNAGAR	0	71	71	71	14:05:04	0	54	17	76.06
4	AKKALKOT	0	0	0	0	0:00:00	0	0	0	0.00
5	AKOLA	0	3054	3054	3054	14:17:40	0	3045	9	99.71
6	AKOT	0	31	31	31	17:16:11	0	30	1	96.77
7	AMALNER	0	15	15	15	6:09:43	0	13	2	86.67
8	AMBEJOGAI	0	88	88	88	7:30:53	0	88	0	100.00
9	AMRAVATI	0	614	614	614	13:46:19	0	604	10	98.37
10	ANJANGAON	0	4	4	4	12:00:00	0	4	0	100.00

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11	ARVI	0	4	4	4	2:45:00	0	4	0	100.00
12	ASHTA	0	6	6	6	21:53:34	0	6	0	100.00
13	AUSA	0	2	2	2	22:10:43	0	2	0	100.00
14	BALAPUR	0	5	5	5	12:24:00	0	5	0	100.00
15	BALLARPUR	0	24	24	24	18:15:54	0	24	0	100.00
16	BARAMATI	0	23	23	23	10:32:48	0	23	0	100.00
17	BARSHI	0	4	4	4	13:01:04	0	4	0	100.00
18	BASMATH	0	1	1	1	0:00:00	0	1	0	99.99
19	BEED	0	100	100	100	11:54:57	0	82	18	82.00
20	BHADRAWATI	0	10	10	10	17:50:34	0	10	0	100.00
21	BHANDARA	0	36	36	36	9:27:51	0	35	1	97.22
22	BHUSAWAL	0	34	34	34	15:54:50	0	15	19	44.12
23	BRAHMAPURI	0	9	9	9	6:09:03	0	9	0	100.00
24	BULDHANA	0	215	215	215	4:13:21	0	214	1	99.53
25	CHALISGAON	0	17	17	17	0:49:25	0	17	0	100.00
26	CHANDRAPUR	0	467	467	467	16:47:10	0	467	0	100.00
27	CHIKHLI	0	14	14	14	11:06:07	0	14	0	100.00
28	CHIPLUN	0	24	24	24	15:57:09	0	21	3	87.50
29	CHOPDA	0	1	1	1	17:21:26	0	1	0	99.99
30	DAHANU	0	201	201	201	18:13:27	0	201	0	100.00
31	DARYAPUR	0	5	5	5	13:48:51	0	5	0	100.00
32	DAUND	0	18	18	18	17:03:34	0	18	0	100.00
33	DEGLUR	0	5	5	5	9:56:34	0	5	0	100.00
34	DEOLALI	0	165	165	165	14:05:43	0	153	12	92.73
35	DHARANGAON	0	0	0	0	0:00:00	0	0	0	0.00
36	DHULE	0	111	111	111	11:31:21	0	111	0	100.00
37	DIGRAS	0	0	0	0	0:00:00	0	0	0	0.00
38	DONDAICHA	0	2	2	2	16:00:00	0	2	0	100.00

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39	ERANDOL	0	1	1	1	17:21:26	0	1	0	99.99
40	GADCHIROLI	0	4	4	4	17:21:26	0	4	0	100.00
41	GANGAKHED	0	1	1	1	0:00:00	0	1	0	99.99
42	GONDIA	0	25	25	25	15:33:15	0	25	0	100.00
43	GREATER MUMBAI	0	7734	7734	7734	12:45:52	0	6393	1341	82.66
44	HINGANGHAT	0	28	28	28	17:21:26	0	27	1	96.43
45	HINGOLI	0	7	7	7	11:03:40	0	7	0	100.00
46	ICHALKARANJI	0	251	251	251	7:46:46	0	233	18	92.83
47	IGATPURI	0	3	3	3	20:34:17	0	3	0	100.00
48	JAISINGPUR	0	4	4	4	8:55:43	0	4	0	100.00
49	JALNA	0	111	111	111	12:25:59	0	109	2	98.20
50	JINTUR	0	0	0	0	0:00:00	0	0	0	0.00
51	KAMPTEE	0	18	18	18	8:46:11	0	15	3	83.33
52	KANNAD	0	0	0	0	0:00:00	0	0	0	0.00
53	KARAD	0	5	5	5	4:16:17	0	5	0	100.00
54	KARANJA	0	2	2	2	5:30:00	0	2	0	100.00
55	KATOL	0	8	8	8	3:52:30	0	8	0	100.00
56	KHAMGAON	0	45	45	45	8:44:11	0	36	9	80.00
57	KHOPOLI	0	18	18	18	13:23:06	0	18	0	100.00
58	KOLHAPUR	0	1684	1684	1684	10:12:54	0	1426	258	84.68
59	KOPARGAON	0	12	12	12	1:36:47	0	12	0	100.00
60	LATUR	0	351	351	351	12:55:49	0	314	37	89.46
61	LONAVALA	0	59	59	59	14:18:23	0	59	0	100.00
62	MAJALGAON	0	3	3	3	17:21:26	0	3	0	100.00
63	MALEGAON	0	72	72	72	15:19:35	0	42	30	58.33
64	MALKAPUR	0	7	7	7	6:23:16	0	7	0	100.00
65	MANMAD	0	12	12	12	9:33:56	0	12	0	100.00
66	MEHKAR	0	1	1	1	18:00:00	0	1	0	99.99

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67	MORSHI	0	19	19	19	12:56:10	0	19	0	100.00
68	MURTIJAPUR	0	20	20	20	13:55:04	0	20	0	100.00
69	NAGPUR	0	956	956	956	10:37:29	0	879	77	91.95
70	NALASOPARA	0	960	960	960	14:09:50	0	789	171	82.19
71	NANDED	0	345	345	345	11:45:41	0	293	52	84.93
72	NANDURA	0	2	2	2	17:21:26	0	2	0	100.00
73	NANDURBAR	0	49	49	49	10:56:20	0	42	7	85.71
74	NASHIK	0	1371	1371	1371	11:46:17	0	1093	278	79.72
75	NAVI MUMBAI	0	2754	2754	2754	10:21:39	0	2715	39	98.58
76	NILANGA	0	1	1	1	17:21:26	0	1	0	99.99
77	OSMANABAD	0	37	37	37	5:41:28	0	33	4	89.19
78	OZAR	0	19	19	19	14:29:06	0	19	0	100.00
79	PACHORA	0	4	4	4	8:40:43	0	4	0	100.00
80	PAITHAN	0	4	4	4	13:16:04	0	4	0	100.00
81	PALGHAR	0	302	302	302	11:42:18	0	300	2	99.34
82	PANDHARPUR	0	4	4	4	5:35:21	0	4	0	100.00
83	PANVEL	0	1596	1596	1596	9:39:28	0	1550	46	97.12
84	PARBHANI	0	51	51	51	9:31:41	0	44	7	86.27
85	PARLI	0	0	0	0	0:00:00	0	0	0	0.00
86	PAROLA	0	0	0	0	0:00:00	0	0	0	0.00
87	PATHRI	0	0	0	0	0:00:00	0	0	0	0.00
88	PEN	0	6	6	6	13:24:17	0	6	0	100.00
89	PHALTAN	0	3	3	3	18:07:09	0	3	0	100.00
90	PULGAON	0	0	0	0	0:00:00	0	0	0	0.00
91	PUNE CITY	0	23560	23560	23560	13:57:16	0	19717	3843	83.69
92	PURNA	0	0	0	0	0:00:00	0	0	0	0.00

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93	PUSAD	0	25	25	25	14:13:43	0	25	0	100.00
94	RATNAGIRI	0	46	46	46	13:08:51	0	41	5	89.13
95	SAILU	0	0	0	0	0:00:00	0	0	0	0.00
96	SANGAMNER	0	44	44	44	1:34:05	0	44	0	100.00
97	SANGLI	0	244	244	244	16:11:44	0	184	60	75.41
98	SATANA	0	2	2	2	1:00:00	0	2	0	100.00
99	SATARA	0	51	51	51	11:07:09	0	37	14	72.55
100	SHAHADA	0	17	17	17	16:23:42	0	17	0	100.00
101	SHEGAON	0	20	20	20	8:24:26	0	20	0	100.00
102	SHIRPUR	0	7	7	7	7:25:43	0	7	0	100.00
103	SILLOD	0	1	1	1	14:00:00	0	1	0	99.99
104	SINNAR	0	3	3	3	11:54:17	0	3	0	100.00
105	SOLAPUR	0	124	124	124	13:20:55	0	70	54	56.45
106	TALEGAON	0	136	136	136	14:15:59	0	135	1	99.26
107	TASGAON	0	4	4	4	13:01:04	0	4	0	100.00
108	TULJAPUR	0	0	0	0	0:00:00	0	0	0	0.00
109	TUMSAR	0	3	3	3	0:20:00	0	3	0	100.00
110	UDGIR	0	15	15	15	11:50:17	0	12	3	80.00
111	UMARGA	0	5	5	5	11:32:34	0	5	0	100.00
112	UMARKHED	0	20	20	20	15:09:26	0	20	0	100.00
113	UMRED	0	7	7	7	13:15:18	0	7	0	100.00
114	URAN-ISLAMPUR	0	22	22	22	17:38:11	0	22	0	100.00
115	VAIJAPUR	0	1	1	1	21:00:00	0	1	0	99.99
116	VASAI	0	131	131	131	15:12:59	0	66	65	50.38
117	VIRAR	0	766	766	766	14:30:05	0	677	89	88.38
118	VITA	0	1	1	1	17:21:26	0	1	0	99.99
119	WADGAON	0	30	30	30	6:00:17	0	30	0	100.00
120	WAI	0	0	0	0	0:00:00	0	0	0	0.00
121	WANI	0	8	8	8	7:17:41	0	8	0	100.00
122	WARDHA	0	26	26	26	8:05:56	0	26	0	100.00

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123	WARORA	0	13	13	13	16:00:40	0	13	0	100.00
124	WARUD	0	19	19	19	10:29:46	0	19	0	100.00
125	WASHIM	0	5	5	5	10:36:51	0	5	0	100.00
126	YAVATMAL	0	91	91	91	7:26:48	0	91	0	100.00
127	YAWAL	0	0	0	0	0:00:00	0	0	0	0.00
128	YEOLA	0	12	12	12	2:05:00	0	12	0	100.00

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