

**Format: D3 - Townwise Complaint statistics Report**

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:DEC-2022

Period : 01-NOV-22 to 30-NOV-22

Date: 29/12/2022

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	40	40	40	13:14:41	0	40	0	100.00
2	AHMADPUR	0	4	4	4	17:21:26	0	4	0	100.00
3	AHMEDNAGAR	0	150	150	150	14:20:53	0	81	69	54.00
4	AKKALKOT	0	4	4	4	13:01:04	0	4	0	100.00
5	AKOLA	0	2611	2611	2611	14:41:52	0	2607	4	99.85
6	AKOT	0	81	81	81	19:33:30	0	81	0	100.00
7	AMALNER	0	7	7	7	12:58:10	0	7	0	100.00
8	AMBEJOGAI	0	165	165	165	4:14:09	0	164	1	99.39
9	AMRAVATI	0	821	821	821	14:30:42	0	819	2	99.76
10	ANJANGAON	0	12	12	12	15:10:43	0	12	0	100.00

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11	ARVI	0	4	4	4	3:00:00	0	4	0	100.00
12	ASHTA	0	23	23	23	17:11:00	0	23	0	100.00
13	AUSA	0	14	14	14	15:18:22	0	14	0	100.00
14	BALAPUR	0	7	7	7	18:14:42	0	7	0	100.00
15	BALLARPUR	0	21	21	21	20:03:04	0	21	0	100.00
16	BARAMATI	0	52	52	52	13:12:56	0	52	0	100.00
17	BARSHI	0	31	31	31	17:21:26	0	28	3	90.32
18	BASMATH	0	0	0	0	0:00:00	0	0	0	0.00
19	BEED	0	131	131	131	7:33:42	0	116	15	88.55
20	BHADRAWATI	0	14	14	14	18:40:06	0	14	0	100.00
21	BHANDARA	0	65	65	65	9:14:30	0	62	3	95.38
22	BHUSAWAL	0	76	76	76	16:03:40	0	62	14	81.58
23	BRAHMAPURI	0	8	8	8	0:45:00	0	8	0	100.00
24	BULDHANA	0	211	211	211	4:48:06	0	210	1	99.53
25	CHALISGAON	0	35	35	35	9:16:10	0	31	4	88.57
26	CHANDRAPUR	0	490	490	490	16:46:43	0	490	0	100.00
27	CHIKHLI	0	3	3	3	11:34:17	0	3	0	100.00
28	CHIPLUN	0	14	14	14	12:53:53	0	12	2	85.71
29	CHOPDA	0	8	8	8	16:41:15	0	8	0	100.00
30	DAHANU	0	238	238	238	17:33:45	0	234	4	98.32
31	DARYAPUR	0	2	2	2	17:10:43	0	2	0	100.00
32	DAUND	0	31	31	31	14:02:13	0	31	0	100.00
33	DEGLUR	0	9	9	9	15:51:54	0	9	0	100.00
34	DEOLALI	0	189	189	189	15:38:44	0	143	46	75.66
35	DHARANGAON	0	5	5	5	17:21:26	0	5	0	100.00
36	DHULE	0	142	142	142	8:51:40	0	138	4	97.18
37	DIGRAS	0	7	7	7	16:35:31	0	7	0	100.00
38	DONDAICHA	0	5	5	5	11:00:00	0	5	0	100.00

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39	ERANDOL	0	1	1	1	17:21:26	0	1	0	99.99
40	GADCHIROLI	0	2	2	2	0:30:00	0	2	0	100.00
41	GANGAKHED	0	3	3	3	7:27:09	0	3	0	100.00
42	GONDIA	0	44	44	44	16:03:07	0	34	10	77.27
43	GREATER MUMBAI	0	7073	7073	7073	12:15:11	0	5667	1406	80.12
44	HINGANGHAT	0	2	2	2	17:21:26	0	2	0	100.00
45	HINGOLI	0	13	13	13	10:19:07	0	13	0	100.00
46	ICHALKARANJI	0	125	125	125	6:26:38	0	115	10	92.00
47	IGATPURI	0	0	0	0	0:00:00	0	0	0	0.00
48	JAISINGPUR	0	1	1	1	15:00:00	0	1	0	99.99
49	JALNA	0	158	158	158	14:52:50	0	127	31	80.38
50	JINTUR	0	0	0	0	0:00:00	0	0	0	0.00
51	KAMPTEE	0	13	13	13	2:01:39	0	13	0	100.00
52	KANNAD	0	6	6	6	21:00:43	0	6	0	100.00
53	KARAD	0	21	21	21	4:42:51	0	21	0	100.00
54	KARANJA	0	3	3	3	13:00:00	0	3	0	100.00
55	KATOL	0	6	6	6	4:53:34	0	6	0	100.00
56	KHAMGAON	0	12	12	12	6:32:09	0	11	1	91.67
57	KHOPOLI	0	11	11	11	6:05:51	0	11	0	100.00
58	KOLHAPUR	0	1124	1124	1124	8:24:32	0	1008	116	89.68
59	KOPARGAON	0	21	21	21	3:35:31	0	21	0	100.00
60	LATUR	0	308	308	308	14:36:07	0	270	38	87.66
61	LONAVALA	0	107	107	107	16:03:29	0	107	0	100.00
62	MAJALGAON	0	6	6	6	15:57:51	0	6	0	100.00
63	MALEGAON	0	21	21	21	13:24:54	0	19	2	90.48
64	MALKAPUR	0	20	20	20	10:21:26	0	20	0	100.00
65	MANMAD	0	14	14	14	13:42:15	0	14	0	100.00
66	MEHKAR	0	0	0	0	0:00:00	0	0	0	0.00

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67	MORSHI	0	4	4	4	15:40:43	0	4	0	100.00
68	MURTIJAPUR	0	20	20	20	17:20:09	0	20	0	100.00
69	NAGPUR	0	1158	1158	1158	11:20:04	0	882	276	76.17
70	NALASOPARA	0	723	723	723	13:56:10	0	603	120	83.40
71	NANDED	0	516	516	516	11:01:25	0	453	63	87.79
72	NANDURA	0	1	1	1	0:00:00	0	1	0	99.99
73	NANDURBAR	0	122	122	122	11:01:58	0	121	1	99.18
74	NASHIK	0	899	899	899	10:55:54	0	720	179	80.09
75	NAVI MUMBAI	0	2973	2973	2973	6:22:55	0	2935	38	98.72
76	NILANGA	0	5	5	5	9:00:00	0	5	0	100.00
77	OSMANABAD	0	15	15	15	14:17:09	0	11	4	73.33
78	OZAR	0	1	1	1	1:00:00	0	1	0	99.99
79	PACHORA	0	7	7	7	12:58:10	0	7	0	100.00
80	PAITHAN	0	6	6	6	17:21:26	0	6	0	100.00
81	PALGHAR	0	277	277	277	12:55:10	0	274	3	98.92
82	PANDHARPUR	0	6	6	6	2:30:00	0	6	0	100.00
83	PANVEL	0	1929	1929	1929	6:19:11	0	1882	47	97.56
84	PARBHANI	0	33	33	33	8:40:39	0	31	2	93.94
85	PARLI	0	5	5	5	7:32:34	0	5	0	100.00
86	PAROLA	0	3	3	3	12:14:17	0	3	0	100.00
87	PATHRI	0	0	0	0	0:00:00	0	0	0	0.00
88	PEN	0	2	2	2	0:30:00	0	2	0	100.00
89	PHALTAN	0	3	3	3	11:20:00	0	3	0	100.00
90	PULGAON	0	1	1	1	10:00:00	0	1	0	99.99
91	PUNE CITY	0	23728	23728	23728	13:45:48	0	20584	3144	86.75
92	PURNA	0	0	0	0	0:00:00	0	0	0	0.00

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93	PUSAD	0	18	18	18	4:55:43	0	18	0	100.00
94	RATNAGIRI	0	38	38	38	7:17:22	0	32	6	84.21
95	SAILU	0	0	0	0	0:00:00	0	0	0	0.00
96	SANGAMNER	0	35	35	35	3:37:13	0	35	0	100.00
97	SANGLI	0	436	436	436	16:20:20	0	428	8	98.17
98	SATANA	0	2	2	2	17:21:26	0	2	0	100.00
99	SATARA	0	138	138	138	9:56:33	0	110	28	79.71
100	SHAHADA	0	26	26	26	17:04:07	0	26	0	100.00
101	SHEGAON	0	4	4	4	14:30:00	0	4	0	100.00
102	SHIRPUR	0	12	12	12	13:23:34	0	12	0	100.00
103	SILLOD	0	9	9	9	16:19:03	0	9	0	100.00
104	SINNAR	0	5	5	5	7:44:34	0	5	0	100.00
105	SOLAPUR	0	259	259	259	13:26:32	0	193	66	74.52
106	TALEGAON	0	64	64	64	13:59:00	0	64	0	100.00
107	TASGAON	0	7	7	7	18:20:49	0	7	0	100.00
108	TULJAPUR	0	0	0	0	0:00:00	0	0	0	0.00
109	TUMSAR	0	7	7	7	8:17:45	0	7	0	100.00
110	UDGIR	0	16	16	16	14:09:55	0	11	5	68.75
111	UMARGA	0	9	9	9	4:51:26	0	9	0	100.00
112	UMARKHED	0	9	9	9	16:10:00	0	9	0	100.00
113	UMRED	0	9	9	9	0:26:40	0	9	0	100.00
114	URAN-ISLAMPUR	0	27	27	27	18:45:52	0	27	0	100.00
115	VAIJAPUR	0	1	1	1	17:21:26	0	1	0	99.99
116	VASAI	0	152	152	152	15:14:23	0	66	86	43.42
117	VIRAR	0	908	908	908	16:04:44	0	866	42	95.37
118	VITA	0	28	28	28	16:31:59	0	28	0	100.00
119	WADGAON	0	39	39	39	9:18:01	0	39	0	100.00
120	WAI	0	7	7	7	12:54:29	0	7	0	100.00
121	WANI	0	8	8	8	10:48:13	0	8	0	100.00
122	WARDHA	0	24	24	24	7:38:02	0	24	0	100.00

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123	WARORA	0	15	15	15	17:48:34	0	15	0	100.00
124	WARUD	0	7	7	7	13:20:12	0	7	0	100.00
125	WASHIM	0	11	11	11	12:31:34	0	11	0	100.00
126	YAVATMAL	0	71	71	71	7:52:49	0	71	0	100.00
127	YAWAL	0	0	0	0	0:00:00	0	0	0	0.00
128	YEOLA	0	14	14	14	2:47:09	0	14	0	100.00

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