

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:NOV-2022

Period : 01-OCT-22 to 31-OCT-22

Date: 28/11/2022

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	95	95	95	14:25:37	0	95	0	100.00
2	AHMADPUR	0	18	18	18	17:02:23	0	18	0	100.00
3	AHMEDNAGAR	0	212	212	212	14:41:45	0	97	115	45.75
4	AKKALKOT	0	0	0	0	0:00:00	0	0	0	0.00
5	AKOLA	0	4324	4324	4324	14:37:58	0	4315	9	99.79
6	AKOT	0	108	108	108	17:09:10	0	107	1	99.07
7	AMALNER	0	16	16	16	16:16:20	0	10	6	62.50
8	AMBEJOGAI	0	245	245	245	13:53:44	0	245	0	100.00
9	AMRAVATI	0	1457	1457	1457	15:09:24	0	1205	252	82.70
10	ANJANGAON	0	6	6	6	16:44:17	0	6	0	100.00

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11	ARVI	0	16	16	16	2:11:15	0	16	0	100.00
12	ASHTA	0	41	41	41	16:07:06	0	41	0	100.00
13	AUSA	0	17	17	17	15:34:02	0	17	0	100.00
14	BALAPUR	0	17	17	17	17:10:35	0	17	0	100.00
15	BALLARPUR	0	38	38	38	18:29:13	0	38	0	100.00
16	BARAMATI	0	39	39	39	10:33:44	0	39	0	100.00
17	BARSHI	0	24	24	24	14:15:54	0	23	1	95.83
18	BASMATH	0	0	0	0	0:00:00	0	0	0	0.00
19	BEED	0	207	207	207	8:08:22	0	191	16	92.27
20	BHADRAWATI	0	10	10	10	17:06:26	0	10	0	100.00
21	BHANDARA	0	72	72	72	11:23:20	0	62	10	86.11
22	BHUSAWAL	0	299	299	299	9:34:46	0	258	41	86.29
23	BRAHMAPURI	0	18	18	18	7:00:14	0	18	0	100.00
24	BULDHANA	0	435	435	435	4:43:57	0	433	2	99.54
25	CHALISGAON	0	43	43	43	4:49:38	0	41	2	95.35
26	CHANDRAPUR	0	840	840	840	16:48:07	0	840	0	100.00
27	CHIKHLI	0	12	12	12	11:57:09	0	12	0	100.00
28	CHIPLUN	0	68	68	68	16:11:55	0	64	4	94.12
29	CHOPDA	0	10	10	10	16:11:09	0	10	0	100.00
30	DAHANU	0	367	367	367	14:15:08	0	367	0	100.00
31	DARYAPUR	0	14	14	14	15:21:07	0	14	0	100.00
32	DAUND	0	31	31	31	14:25:35	0	31	0	100.00
33	DEGLUR	0	24	24	24	15:15:21	0	24	0	100.00
34	DEOLALI	0	293	293	293	15:30:32	0	191	102	65.19
35	DHARANGAON	0	4	4	4	17:21:26	0	4	0	100.00
36	DHULE	0	453	453	453	11:45:18	0	437	16	96.47
37	DIGRAS	0	21	21	21	16:09:11	0	21	0	100.00
38	DONDAICHA	0	7	7	7	12:34:17	0	7	0	100.00

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39	ERANDOL	0	0	0	0	0:00:00	0	0	0	0.00
40	GADCHIROLI	0	0	0	0	0:00:00	0	0	0	0.00
41	GANGAKHED	0	20	20	20	12:22:43	0	20	0	100.00
42	GONDIA	0	40	40	40	7:38:02	0	39	1	97.50
43	GREATER MUMBAI	0	13588	13588	13588	12:00:43	0	11907	1681	87.63
44	HINGANGHAT	0	25	25	25	16:10:07	0	24	1	96.00
45	HINGOLI	0	21	21	21	14:57:58	0	21	0	100.00
46	ICHALKARANJI	0	88	88	88	9:28:50	0	76	12	86.36
47	IGATPURI	0	5	5	5	14:24:51	0	5	0	100.00
48	JAISINGPUR	0	10	10	10	16:21:00	0	10	0	100.00
49	JALNA	0	253	253	253	16:12:42	0	138	115	54.55
50	JINTUR	0	1	1	1	1:00:00	0	1	0	99.99
51	KAMPTEE	0	40	40	40	9:15:13	0	37	3	92.50
52	KANNAD	0	7	7	7	19:49:36	0	7	0	100.00
53	KARAD	0	33	33	33	9:15:19	0	33	0	100.00
54	KARANJA	0	35	35	35	4:14:20	0	35	0	100.00
55	KATOL	0	8	8	8	5:22:30	0	8	0	100.00
56	KHAMGAON	0	36	36	36	10:42:30	0	30	6	83.33
57	KHOPOLI	0	46	46	46	9:29:21	0	46	0	100.00
58	KOLHAPUR	0	1611	1611	1611	9:14:17	0	1315	296	81.63
59	KOPARGAON	0	32	32	32	1:02:33	0	32	0	100.00
60	LATUR	0	510	510	510	13:17:03	0	445	65	87.25
61	LONAVALA	0	116	116	116	14:51:01	0	116	0	100.00
62	MAJALGAON	0	10	10	10	15:51:00	0	10	0	100.00
63	MALEGAON	0	90	90	90	12:29:09	0	75	15	83.33
64	MALKAPUR	0	26	26	26	14:30:10	0	24	2	92.31
65	MANMAD	0	28	28	28	15:54:02	0	28	0	100.00
66	MEHKAR	0	5	5	5	18:41:09	0	5	0	100.00

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67	MORSHI	0	9	9	9	19:00:57	0	9	0	100.00
68	MURTIJAPUR	0	28	28	28	18:54:29	0	28	0	100.00
69	NAGPUR	0	2075	2075	2075	11:14:38	0	1857	218	89.49
70	NALASOPARA	0	1420	1420	1420	14:48:20	0	1065	355	75.00
71	NANDED	0	785	785	785	12:06:58	0	420	365	53.50
72	NANDURA	0	18	18	18	17:03:06	0	18	0	100.00
73	NANDURBAR	0	246	246	246	14:37:36	0	210	36	85.37
74	NASHIK	0	1140	1140	1140	13:22:15	0	835	305	73.25
75	NAVI MUMBAI	0	4054	4054	4054	8:53:19	0	4000	54	98.67
76	NILANGA	0	8	8	8	7:27:51	0	8	0	100.00
77	OSMANABAD	0	142	142	142	14:03:07	0	88	54	61.97
78	OZAR	0	3	3	3	16:47:09	0	3	0	100.00
79	PACHORA	0	9	9	9	15:38:34	0	9	0	100.00
80	PAITHAN	0	3	3	3	14:14:17	0	3	0	100.00
81	PALGHAR	0	675	675	675	10:41:06	0	673	2	99.70
82	PANDHARPUR	0	1	1	1	0:00:00	0	1	0	99.99
83	PANVEL	0	3132	3132	3132	9:21:30	0	3053	79	97.48
84	PARBHANI	0	215	215	215	9:03:44	0	204	11	94.88
85	PARLI	0	12	12	12	16:57:51	0	12	0	100.00
86	PAROLA	0	2	2	2	12:00:00	0	2	0	100.00
87	PATHRI	0	0	0	0	0:00:00	0	0	0	0.00
88	PEN	0	22	22	22	14:46:34	0	22	0	100.00
89	PHALTAN	0	10	10	10	16:28:43	0	10	0	100.00
90	PULGAON	0	4	4	4	17:21:26	0	4	0	100.00
91	PUNE CITY	0	39872	39872	39872	14:00:38	0	35354	4518	88.67
92	PURNA	0	3	3	3	7:20:00	0	3	0	100.00

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93	PUSAD	0	22	22	22	14:00:00	0	22	0	100.00
94	RATNAGIRI	0	110	110	110	14:31:55	0	107	3	97.27
95	SAILU	0	2	2	2	15:10:43	0	2	0	100.00
96	SANGAMNER	0	85	85	85	2:31:49	0	85	0	100.00
97	SANGLI	0	502	502	502	16:55:58	0	441	61	87.85
98	SATANA	0	4	4	4	10:05:21	0	4	0	100.00
99	SATARA	0	154	154	154	12:00:32	0	144	10	93.51
100	SHAHADA	0	46	46	46	15:00:11	0	46	0	100.00
101	SHEGAON	0	5	5	5	11:32:34	0	5	0	100.00
102	SHIRPUR	0	25	25	25	15:32:34	0	24	1	96.00
103	SILLOD	0	9	9	9	15:54:17	0	9	0	100.00
104	SINNAR	0	8	8	8	18:18:45	0	8	0	100.00
105	SOLAPUR	0	189	189	189	14:13:19	0	138	51	73.02
106	TALEGAON	0	32	32	32	13:53:34	0	32	0	100.00
107	TASGAON	0	9	9	9	18:30:00	0	9	0	100.00
108	TULJAPUR	0	14	14	14	17:21:26	0	14	0	100.00
109	TUMSAR	0	15	15	15	10:56:51	0	15	0	100.00
110	UDGIR	0	10	10	10	12:33:00	0	9	1	90.00
111	UMARGA	0	7	7	7	17:44:05	0	7	0	100.00
112	UMARKHED	0	1	1	1	17:21:26	0	1	0	99.99
113	UMRED	0	28	28	28	12:41:20	0	28	0	100.00
114	URAN-ISLAMPUR	0	26	26	26	17:24:44	0	26	0	100.00
115	VAIJAPUR	0	6	6	6	14:27:51	0	6	0	100.00
116	VASAI	0	240	240	240	16:06:39	0	98	142	40.83
117	VIRAR	0	1664	1664	1664	14:11:41	0	1387	277	83.35
118	VITA	0	23	23	23	14:42:51	0	23	0	100.00
119	WADGAON	0	64	64	64	7:34:45	0	64	0	100.00
120	WAI	0	14	14	14	10:37:39	0	14	0	100.00
121	WANI	0	30	30	30	9:07:34	0	30	0	100.00
122	WARDHA	0	39	39	39	6:02:58	0	37	2	94.87

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123	WARORA	0	25	25	25	17:07:43	0	25	0	100.00
124	WARUD	0	12	12	12	13:25:43	0	12	0	100.00
125	WASHIM	0	5	5	5	13:53:09	0	5	0	100.00
126	YAVATMAL	0	177	177	177	8:36:44	0	177	0	100.00
127	YAWAL	0	3	3	3	17:21:26	0	3	0	100.00
128	YEOLA	0	50	50	50	9:36:51	0	50	0	100.00

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