

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:SEP-2022

Period : 01-AUG-22 to 31-AUG-22

Date: 27/09/2022

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	86	86	86	14:51:44	0	86	0	100.00
2	AHMADPUR	0	26	26	26	19:12:12	0	26	0	100.00
3	AHMEDNAGAR	0	201	201	201	15:03:30	0	100	101	49.75
4	AKKALKOT	0	1	1	1	10:00:00	0	1	0	99.99
5	AKOLA	0	5897	5897	5897	13:23:47	0	5497	400	93.22
6	AKOT	0	120	120	120	18:38:54	0	120	0	100.00
7	AMALNER	0	21	21	21	4:33:40	0	21	0	100.00
8	AMBEJOGAI	0	106	106	106	16:16:15	0	106	0	100.00
9	AMRAVATI	0	1507	1507	1507	15:02:09	0	1074	433	71.27
10	ANJANGAON	0	9	9	9	17:21:26	0	9	0	100.00

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11	ARVI	0	11	11	11	2:38:11	0	11	0	100.00
12	ASHTA	0	44	44	44	18:45:00	0	44	0	100.00
13	AUSA	0	20	20	20	15:49:30	0	20	0	100.00
14	BALAPUR	0	28	28	28	17:35:40	0	27	1	96.43
15	BALLARPUR	0	124	124	124	19:08:07	0	124	0	100.00
16	BARAMATI	0	29	29	29	14:38:25	0	29	0	100.00
17	BARSHI	0	29	29	29	14:09:36	0	29	0	100.00
18	BASMATH	0	1	1	1	0:00:00	0	1	0	99.99
19	BEED	0	190	190	190	7:38:59	0	176	14	92.63
20	BHADRAWATI	0	69	69	69	16:41:26	0	69	0	100.00
21	BHANDARA	0	99	99	99	7:32:02	0	90	9	90.91
22	BHUSAWAL	0	123	123	123	13:28:13	0	99	24	80.49
23	BRAHMAPURI	0	59	59	59	4:08:12	0	59	0	100.00
24	BULDHANA	0	163	163	163	7:47:35	0	163	0	100.00
25	CHALISGAON	0	31	31	31	5:09:24	0	28	3	90.32
26	CHANDRAPUR	0	1720	1720	1720	16:41:34	0	1718	2	99.88
27	CHIKHLI	0	25	25	25	13:39:57	0	25	0	100.00
28	CH IPLUN	0	62	62	62	16:05:11	0	60	2	96.77
29	CHOPDA	0	2	2	2	5:00:00	0	2	0	100.00
30	DAHANU	0	898	898	898	16:24:30	0	897	1	99.89
31	DARYAPUR	0	10	10	10	16:01:17	0	10	0	100.00
32	DAUND	0	57	57	57	14:25:16	0	56	1	98.25
33	DEGLUR	0	31	31	31	4:59:27	0	31	0	100.00
34	DEOLALI	0	86	86	86	10:08:10	0	70	16	81.40
35	DHARANGAON	0	1	1	1	17:21:26	0	1	0	99.99
36	DHULE	0	556	556	556	13:54:40	0	458	98	82.37
37	DIGRAS	0	25	25	25	13:01:33	0	25	0	100.00
38	DONDAICHA	0	15	15	15	17:39:43	0	15	0	100.00

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39	ERANDOL	0	0	0	0	0:00:00	0	0	0	0.00
40	GADCHIROLI	0	7	7	7	15:23:53	0	7	0	100.00
41	GANGAKHED	0	3	3	3	6:27:09	0	2	1	66.66
42	GONDIA	0	204	204	204	5:19:44	0	202	2	99.02
43	GREATER MUMBAI	0	19928	19928	19928	13:20:33	0	17614	2314	88.39
44	HINGANGHAT	0	17	17	17	16:30:45	0	16	1	94.12
45	HINGOLI	0	22	22	22	12:51:49	0	22	0	100.00
46	ICHALKARANJI	0	269	269	269	12:08:45	0	222	47	82.53
47	IGATPURI	0	30	30	30	9:50:17	0	30	0	100.00
48	JAISINGPUR	0	10	10	10	14:27:00	0	10	0	100.00
49	JALNA	0	299	299	299	16:22:16	0	111	188	37.12
50	JINTUR	0	1	1	1	1:00:00	0	1	0	99.99
51	KAMPTEE	0	176	176	176	8:31:54	0	176	0	100.00
52	KANNAD	0	2	2	2	17:21:26	0	2	0	100.00
53	KARAD	0	27	27	27	8:08:34	0	27	0	100.00
54	KARANJA	0	10	10	10	13:34:17	0	9	1	90.00
55	KATOL	0	28	28	28	3:00:46	0	28	0	100.00
56	KHAMGAON	0	82	82	82	4:15:22	0	75	7	91.46
57	KHOPOLI	0	59	59	59	8:36:06	0	59	0	100.00
58	KOLHAPUR	0	1687	1687	1687	8:25:47	0	1337	350	79.25
59	KOPARGAON	0	49	49	49	0:58:26	0	49	0	100.00
60	LATUR	0	1014	1014	1014	13:20:50	0	998	16	98.42
61	LONAVALA	0	216	216	216	14:51:29	0	216	0	100.00
62	MAJALGAON	0	6	6	6	12:30:43	0	6	0	100.00
63	MALEGAON	0	30	30	30	15:10:34	0	26	4	86.67
64	MALKAPUR	0	9	9	9	8:04:46	0	9	0	100.00
65	MANMAD	0	50	50	50	12:09:21	0	50	0	100.00
66	MEHKAR	0	4	4	4	8:55:43	0	4	0	100.00

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67	MORSHI	0	11	11	11	16:35:51	0	11	0	100.00
68	MURTIJAPUR	0	29	29	29	15:35:10	0	29	0	100.00
69	NAGPUR	0	3021	3021	3021	12:29:46	0	2688	333	88.98
70	NALASOPARA	0	1804	1804	1804	15:18:27	0	1384	420	76.72
71	NANDED	0	568	568	568	12:40:16	0	366	202	64.44
72	NANDURA	0	26	26	26	13:40:03	0	26	0	100.00
73	NANDURBAR	0	245	245	245	14:16:39	0	219	26	89.39
74	NASHIK	0	1683	1683	1683	9:55:26	0	1366	317	81.16
75	NAVI MUMBAI	0	5647	5647	5647	8:05:59	0	5570	77	98.64
76	NILANGA	0	7	7	7	8:37:21	0	7	0	100.00
77	OSMANABAD	0	68	68	68	14:19:59	0	36	32	52.94
78	OZAR	0	7	7	7	8:43:28	0	7	0	100.00
79	PACHORA	0	0	0	0	0:00:00	0	0	0	0.00
80	PAITHAN	0	10	10	10	14:11:09	0	10	0	100.00
81	PALGHAR	0	1057	1057	1057	12:22:00	0	1052	5	99.53
82	PANDHARPUR	0	7	7	7	10:28:47	0	7	0	100.00
83	PANVEL	0	5440	5440	5440	7:54:58	0	5368	72	98.68
84	PARBHANI	0	75	75	75	9:32:45	0	63	12	84.00
85	PARLI	0	3	3	3	5:47:09	0	3	0	100.00
86	PAROLA	0	1	1	1	17:21:26	0	1	0	99.99
87	PATHRI	0	1	1	1	0:00:00	0	1	0	99.99
88	PEN	0	35	35	35	17:31:50	0	35	0	100.00
89	PHALTAN	0	17	17	17	14:18:39	0	17	0	100.00
90	PULGAON	0	4	4	4	17:35:21	0	4	0	100.00
91	PUNE CITY	0	39701	39701	39701	13:18:01	0	35551	4150	89.55
92	PURNA	0	0	0	0	0:00:00	0	0	0	0.00

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93	PUSAD	0	20	20	20	6:30:13	0	20	0	100.00
94	RATNAGIRI	0	124	124	124	12:40:22	0	111	13	89.52
95	SAILU	0	1	1	1	0:00:00	0	1	0	99.99
96	SANGAMNER	0	69	69	69	2:45:02	0	69	0	100.00
97	SANGLI	0	726	726	726	16:14:23	0	670	56	92.29
98	SATANA	0	2	2	2	17:21:26	0	2	0	100.00
99	SATARA	0	366	366	366	16:06:07	0	305	61	83.33
100	SHAHADA	0	27	27	27	17:06:21	0	27	0	100.00
101	SHEGAON	0	9	9	9	12:51:54	0	9	0	100.00
102	SHIRPUR	0	29	29	29	17:08:52	0	29	0	100.00
103	SILLOD	0	14	14	14	16:07:02	0	14	0	100.00
104	SINNAR	0	8	8	8	8:20:21	0	8	0	100.00
105	SOLAPUR	0	111	111	111	14:27:06	0	71	40	63.96
106	TALEGAON	0	141	141	141	16:55:12	0	141	0	100.00
107	TASGAON	0	15	15	15	16:41:09	0	15	0	100.00
108	TULJAPUR	0	13	13	13	17:05:36	0	13	0	100.00
109	TUMSAR	0	24	24	24	15:59:39	0	24	0	100.00
110	UDGIR	0	6	6	6	10:40:43	0	5	1	83.33
111	UMARGA	0	6	6	6	19:04:17	0	6	0	100.00
112	UMARKHED	0	18	18	18	16:30:00	0	18	0	100.00
113	UMRED	0	29	29	29	7:59:33	0	29	0	100.00
114	URAN-ISLAMPUR	0	51	51	51	17:09:45	0	51	0	100.00
115	VAIJAPUR	0	4	4	4	17:21:26	0	4	0	100.00
116	VASAI	0	458	458	458	13:37:05	0	436	22	95.20
117	VIRAR	0	2289	2289	2289	15:43:03	0	1950	339	85.19
118	VITA	0	27	27	27	17:36:02	0	27	0	100.00
119	WADGAON	0	106	106	106	9:19:12	0	104	2	98.11
120	WAI	0	26	26	26	12:12:02	0	26	0	100.00
121	WANI	0	65	65	65	7:16:49	0	65	0	100.00
122	WARDHA	0	67	67	67	6:22:50	0	65	2	97.01

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123	WARORA	0	79	79	79	17:52:02	0	79	0	100.00
124	WARUD	0	29	29	29	11:50:33	0	29	0	100.00
125	WASHIM	0	20	20	20	14:07:04	0	20	0	100.00
126	YAVATMAL	0	202	202	202	11:02:49	0	201	1	99.50
127	YAWAL	0	2	2	2	19:40:43	0	2	0	100.00
128	YEOLA	0	36	36	36	3:27:16	0	36	0	100.00

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