

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:OCT-2022

Period : 01-SEP-22 to 30-SEP-22

Date: 28/10/2022

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	131	131	131	13:35:38	0	130	1	99.24
2	AHMADPUR	0	9	9	9	2:40:00	0	9	0	100.00
3	AHMEDNAGAR	0	321	321	321	11:02:22	0	277	44	86.29
4	AKKALKOT	0	0	0	0	0:00:00	0	0	0	0.00
5	AKOLA	0	4670	4670	4670	13:52:30	0	3470	1200	74.30
6	AKOT	0	127	127	127	17:33:18	0	127	0	100.00
7	AMALNER	0	4	4	4	2:15:00	0	4	0	100.00
8	AMBEJOGAI	0	161	161	161	20:41:51	0	161	0	100.00
9	AMRAVATI	0	1808	1808	1808	15:06:59	0	1519	289	84.02
10	ANJANGAON	0	22	22	22	19:34:41	0	22	0	100.00

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:OCT-2022

Period : 01-SEP-22 to 30-SEP-22

Date: 28/10/2022

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
11	ARVI	0	11	11	11	3:23:46	0	11	0	100.00
12	ASHTA	0	38	38	38	19:13:46	0	38	0	100.00
13	AUSA	0	15	15	15	18:02:34	0	15	0	100.00
14	BALAPUR	0	32	32	32	14:20:21	0	32	0	100.00
15	BALLARPUR	0	56	56	56	18:25:34	0	56	0	100.00
16	BARAMATI	0	5	5	5	3:52:17	0	5	0	100.00
17	BARSHI	0	54	54	54	15:29:17	0	54	0	100.00
18	BASMATH	0	0	0	0	0:00:00	0	0	0	0.00
19	BEED	0	311	311	311	4:04:28	0	301	10	96.78
20	BHADRAWATI	0	28	28	28	15:07:21	0	28	0	100.00
21	BHANDARA	0	94	94	94	5:15:00	0	89	5	94.68
22	BHUSAWAL	0	430	430	430	4:47:11	0	411	19	95.58
23	BRAHMAPURI	0	20	20	20	5:50:09	0	20	0	100.00
24	BULDHANA	0	127	127	127	8:30:43	0	127	0	100.00
25	CHALISGAON	0	70	70	70	3:52:50	0	66	4	94.29
26	CHANDRAPUR	0	1388	1388	1388	16:41:22	0	1386	2	99.86
27	CHIKHLI	0	10	10	10	14:22:43	0	10	0	100.00
28	CHIPLUN	0	56	56	56	15:38:02	0	49	7	87.50
29	CHOPDA	0	0	0	0	0:00:00	0	0	0	0.00
30	DAHANU	0	621	621	621	15:32:36	0	621	0	100.00
31	DARYAPUR	0	33	33	33	16:44:48	0	33	0	100.00
32	DAUND	0	23	23	23	15:26:16	0	23	0	100.00
33	DEGLUR	0	2	2	2	20:10:43	0	2	0	100.00
34	DEOLALI	0	78	78	78	12:57:12	0	50	28	64.10
35	DHARANGAON	0	4	4	4	10:35:21	0	4	0	100.00
36	DHULE	0	636	636	636	13:28:06	0	598	38	94.03
37	DIGRAS	0	35	35	35	16:11:45	0	35	0	100.00
38	DONDAICHA	0	22	22	22	14:53:23	0	22	0	100.00

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:OCT-2022

Period : 01-SEP-22 to 30-SEP-22

Date: 28/10/2022

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
39	ERANDOL	0	0	0	0	0:00:00	0	0	0	0.00
40	GADCHIROLI	0	34	34	34	14:41:36	0	34	0	100.00
41	GANGAKHED	0	14	14	14	4:22:58	0	13	1	92.86
42	GONDIA	0	149	149	149	12:35:59	0	135	14	90.60
43	GREATER MUMBAI	0	18846	18846	18846	12:59:18	0	17296	1550	91.78
44	HINGANGHAT	0	8	8	8	17:21:26	0	8	0	100.00
45	HINGOLI	0	16	16	16	7:53:02	0	16	0	100.00
46	ICHALKARANJI	0	152	152	152	7:41:23	0	148	4	97.37
47	IGATPURI	0	9	9	9	17:32:23	0	9	0	100.00
48	JAISINGPUR	0	6	6	6	7:43:34	0	6	0	100.00
49	JALNA	0	329	329	329	15:08:12	0	301	28	91.49
50	JINTUR	0	3	3	3	11:54:17	0	3	0	100.00
51	KAMPTEE	0	116	116	116	8:21:59	0	115	1	99.14
52	KANNAD	0	1	1	1	17:21:26	0	1	0	99.99
53	KARAD	0	26	26	26	9:59:30	0	25	1	96.15
54	KARANJA	0	50	50	50	2:02:50	0	50	0	100.00
55	KATOL	0	23	23	23	3:00:00	0	23	0	100.00
56	KHAMGAON	0	141	141	141	5:11:31	0	135	6	95.74
57	KHOPOLI	0	36	36	36	10:27:59	0	35	1	97.22
58	KOLHAPUR	0	1454	1454	1454	8:26:24	0	1240	214	85.28
59	KOPARGAON	0	37	37	37	2:02:19	0	37	0	100.00
60	LATUR	0	1073	1073	1073	15:21:20	0	779	294	72.60
61	LONAVALA	0	140	140	140	15:12:31	0	140	0	100.00
62	MAJALGAON	0	8	8	8	18:58:24	0	8	0	100.00
63	MALEGAON	0	41	41	41	8:25:30	0	33	8	80.49
64	MALKAPUR	0	14	14	14	13:30:55	0	14	0	100.00
65	MANMAD	0	90	90	90	13:05:11	0	90	0	100.00
66	MEHKAR	0	4	4	4	17:21:26	0	4	0	100.00

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:OCT-2022

Period : 01-SEP-22 to 30-SEP-22

Date: 28/10/2022

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
67	MORSHI	0	19	19	19	16:05:25	0	18	1	94.74
68	MURTIJAPUR	0	10	10	10	20:04:43	0	10	0	100.00
69	NAGPUR	0	2916	2916	2916	12:44:09	0	2799	117	95.99
70	NALASOPARA	0	2152	2152	2152	15:48:11	0	1372	780	63.75
71	NANDED	0	701	701	701	6:32:25	0	664	37	94.72
72	NANDURA	0	27	27	27	13:49:03	0	27	0	100.00
73	NANDURBAR	0	481	481	481	15:19:14	0	458	23	95.22
74	NASHIK	0	1275	1275	1275	13:26:28	0	914	361	71.69
75	NAVI MUMBAI	0	5386	5386	5386	8:18:36	0	5332	54	99.00
76	NILANGA	0	4	4	4	17:21:26	0	4	0	100.00
77	OSMANABAD	0	161	161	161	15:07:11	0	75	86	46.58
78	OZAR	0	4	4	4	14:50:21	0	4	0	100.00
79	PACHORA	0	19	19	19	16:00:14	0	19	0	100.00
80	PAITHAN	0	0	0	0	0:00:00	0	0	0	0.00
81	PALGHAR	0	598	598	598	11:01:19	0	597	1	99.83
82	PANDHARPUR	0	3	3	3	8:27:09	0	3	0	100.00
83	PANVEL	0	4387	4387	4387	9:14:35	0	4332	55	98.75
84	PARBHANI	0	71	71	71	10:10:56	0	58	13	81.69
85	PARLI	0	8	8	8	17:00:32	0	8	0	100.00
86	PAROLA	0	2	2	2	17:21:26	0	2	0	100.00
87	PATHRI	0	3	3	3	11:34:17	0	3	0	100.00
88	PEN	0	48	48	48	16:24:33	0	48	0	100.00
89	PHALTAN	0	18	18	18	12:18:20	0	18	0	100.00
90	PULGAON	0	9	9	9	7:13:49	0	9	0	100.00
91	PUNE CITY	0	39532	39532	39532	13:50:20	0	35116	4416	88.83
92	PURNA	0	1	1	1	17:21:26	0	1	0	99.99

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:OCT-2022

Period : 01-SEP-22 to 30-SEP-22

Date: 28/10/2022

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
93	PUSAD	0	76	76	76	9:11:57	0	75	1	98.68
94	RATNAGIRI	0	128	128	128	14:11:55	0	120	8	93.75
95	SAILU	0	3	3	3	9:40:00	0	3	0	100.00
96	SANGAMNER	0	80	80	80	1:48:32	0	80	0	100.00
97	SANGLI	0	407	407	407	15:55:04	0	394	13	96.81
98	SATANA	0	6	6	6	17:21:26	0	6	0	100.00
99	SATARA	0	148	148	148	15:08:31	0	140	8	94.59
100	SHAHADA	0	31	31	31	16:48:15	0	31	0	100.00
101	SHEGAON	0	16	16	16	15:54:22	0	16	0	100.00
102	SHIRPUR	0	28	28	28	16:52:02	0	28	0	100.00
103	SILLOD	0	3	3	3	18:54:17	0	3	0	100.00
104	SINNAR	0	18	18	18	12:21:54	0	18	0	100.00
105	SOLAPUR	0	146	146	146	10:59:30	0	106	40	72.60
106	TALEGAON	0	38	38	38	13:36:32	0	38	0	100.00
107	TASGAON	0	11	11	11	18:21:02	0	11	0	100.00
108	TULJAPUR	0	37	37	37	16:56:25	0	37	0	100.00
109	TUMSAR	0	25	25	25	10:54:21	0	25	0	100.00
110	UDGIR	0	28	28	28	14:08:16	0	15	13	53.57
111	UMARGA	0	34	34	34	13:53:57	0	34	0	100.00
112	UMARKHED	0	17	17	17	6:49:25	0	17	0	100.00
113	UMRED	0	57	57	57	12:10:05	0	57	0	100.00
114	URAN-ISLAMPUR	0	34	34	34	18:51:18	0	33	1	97.06
115	VAIJAPUR	0	1	1	1	17:21:26	0	1	0	99.99
116	VASAI	0	358	358	358	16:06:03	0	201	157	56.15
117	VIRAR	0	1990	1990	1990	13:31:00	0	1759	231	88.39
118	VITA	0	35	35	35	17:18:15	0	35	0	100.00
119	WADGAON	0	70	70	70	12:13:43	0	70	0	100.00
120	WAI	0	16	16	16	13:26:47	0	16	0	100.00
121	WANI	0	38	38	38	8:42:18	0	38	0	100.00
122	WARDHA	0	58	58	58	6:19:04	0	58	0	100.00

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:OCT-2022

Period : 01-SEP-22 to 30-SEP-22

Date: 28/10/2022

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
123	WARORA	0	39	39	39	17:58:15	0	39	0	100.00
124	WARUD	0	27	27	27	15:14:46	0	27	0	100.00
125	WASHIM	0	15	15	15	12:12:51	0	14	1	93.33
126	YAVATMAL	0	247	247	247	9:57:32	0	245	2	99.19
127	YAWAL	0	4	4	4	18:31:04	0	4	0	100.00
128	YEOLA	0	31	31	31	1:54:12	0	31	0	100.00

MSEDCL