

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:JUL-2022

Period : 01-JUN-22 to 30-JUN-22

Date: 25/07/2022

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	138	138	138	12:18:06	0	137	1	99.28
2	AHMADPUR	0	28	28	28	14:30:00	0	28	0	100.00
3	AHMEDNAGAR	0	124	124	124	12:58:37	0	90	34	72.58
4	AKKALKOT	0	4	4	4	5:20:21	0	4	0	100.00
5	AKOLA	0	10656	10656	10656	15:12:54	0	9756	900	91.55
6	AKOT	0	332	332	332	17:29:35	0	332	0	100.00
7	AMALNER	0	8	8	8	14:16:04	0	7	1	87.50
8	AMBEJOGAI	0	151	151	151	15:27:15	0	150	1	99.34
9	AMRAVATI	0	3420	3420	3420	14:53:07	0	2748	672	80.35
10	ANJANGAON	0	31	31	31	15:23:38	0	31	0	100.00

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11	ARVI	0	15	15	15	4:49:26	0	15	0	100.00
12	ASHTA	0	33	33	33	17:25:12	0	33	0	100.00
13	AUSA	0	2	2	2	9:40:43	0	2	0	100.00
14	BALAPUR	0	24	24	24	19:31:15	0	23	1	95.83
15	BALLARPUR	0	85	85	85	17:36:36	0	84	1	98.82
16	BARAMATI	0	42	42	42	9:41:07	0	42	0	100.00
17	BARSHI	0	31	31	31	13:06:05	0	31	0	100.00
18	BASMATH	0	5	5	5	9:16:17	0	5	0	100.00
19	BEED	0	219	219	219	5:54:57	0	198	21	90.41
20	BHADRAWATI	0	90	90	90	16:06:14	0	90	0	100.00
21	BHANDARA	0	190	190	190	16:08:15	0	190	0	100.00
22	BHUSAWAL	0	266	266	266	13:38:46	0	199	67	74.81
23	BRAHMAPURI	0	30	30	30	9:20:43	0	30	0	100.00
24	BULDHANA	0	494	494	494	7:59:08	0	494	0	100.00
25	CHALISGAON	0	210	210	210	4:02:02	0	207	3	98.57
26	CHANDRAPUR	0	2247	2247	2247	16:07:15	0	2241	6	99.73
27	CHIKHLI	0	59	59	59	12:34:56	0	59	0	100.00
28	CHIPLUN	0	101	101	101	15:56:08	0	93	8	92.08
29	CHOPDA	0	1	1	1	2:00:00	0	1	0	99.99
30	DAHANU	0	783	783	783	16:13:33	0	782	1	99.87
31	DARYAPUR	0	74	74	74	15:04:38	0	74	0	100.00
32	DAUND	0	52	52	52	16:16:59	0	52	0	100.00
33	DEGLUR	0	67	67	67	17:10:33	0	67	0	100.00
34	DEOLALI	0	297	297	297	16:04:08	0	68	229	22.90
35	DHARANGAON	0	2	2	2	18:30:00	0	2	0	100.00
36	DHULE	0	1093	1093	1093	13:20:25	0	1081	12	98.90
37	DIGRAS	0	50	50	50	17:18:31	0	50	0	100.00
38	DONDAICHA	0	36	36	36	15:57:51	0	36	0	100.00

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39	ERANDOL	0	2	2	2	1:30:00	0	2	0	100.00
40	GADCHIROLI	0	14	14	14	13:36:26	0	14	0	100.00
41	GANGAKHED	0	19	19	19	11:00:27	0	19	0	100.00
42	GONDIA	0	226	226	226	11:25:47	0	216	10	95.58
43	GREATER MUMBAI	0	31255	31255	31255	10:13:17	0	28418	2837	90.92
44	HINGANGHAT	0	82	82	82	16:26:42	0	82	0	100.00
45	HINGOLI	0	32	32	32	10:03:37	0	32	0	100.00
46	ICHALKARANJI	0	212	212	212	11:29:37	0	188	24	88.68
47	IGATPURI	0	4	4	4	17:21:26	0	4	0	100.00
48	JAISINGPUR	0	6	6	6	15:27:51	0	6	0	100.00
49	JALNA	0	540	540	540	15:32:35	0	504	36	93.33
50	JINTUR	0	1	1	1	0:00:00	0	1	0	99.99
51	KAMPTEE	0	325	325	325	4:22:15	0	323	2	99.38
52	KANNAD	0	14	14	14	17:21:26	0	14	0	100.00
53	KARAD	0	9	9	9	1:53:20	0	9	0	100.00
54	KARANJA	0	44	44	44	5:11:35	0	44	0	100.00
55	KATOL	0	28	28	28	6:15:46	0	28	0	100.00
56	KHAMGAON	0	100	100	100	7:25:07	0	90	10	90.00
57	KHOPOLI	0	50	50	50	16:12:05	0	50	0	100.00
58	KOLHAPUR	0	2827	2827	2827	7:45:47	0	2488	339	88.01
59	KOPARGAON	0	45	45	45	1:53:54	0	45	0	100.00
60	LATUR	0	903	903	903	15:18:28	0	646	257	71.54
61	LONAVALA	0	182	182	182	17:39:39	0	182	0	100.00
62	MAJALGAON	0	40	40	40	17:44:21	0	40	0	100.00
63	MALEGAON	0	112	112	112	13:14:16	0	92	20	82.14
64	MALKAPUR	0	41	41	41	11:14:57	0	40	1	97.56
65	MANMAD	0	271	271	271	15:26:14	0	271	0	100.00
66	MEHKAR	0	27	27	27	13:40:00	0	27	0	100.00

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67	MORSHI	0	21	21	21	16:24:42	0	21	0	100.00
68	MURTIJAPUR	0	41	41	41	17:08:53	0	41	0	100.00
69	NAGPUR	0	3440	3440	3440	11:10:04	0	3158	282	91.80
70	NALASOPARA	0	2428	2428	2428	15:18:02	0	2141	287	88.18
71	NANDED	0	1929	1929	1929	11:32:58	0	1243	686	64.44
72	NANDURA	0	35	35	35	13:58:02	0	34	1	97.14
73	NANDURBAR	0	331	331	331	14:46:38	0	169	162	51.06
74	NASHIK	0	1340	1340	1340	12:01:13	0	882	458	65.82
75	NAVI MUMBAI	0	8602	8602	8602	7:38:16	0	8564	38	99.56
76	NILANGA	0	17	17	17	12:40:35	0	17	0	100.00
77	OSMANABAD	0	92	92	92	11:01:04	0	82	10	89.13
78	OZAR	0	10	10	10	17:42:51	0	10	0	100.00
79	PACHORA	0	14	14	14	16:07:02	0	14	0	100.00
80	PAITHAN	0	6	6	6	17:21:26	0	6	0	100.00
81	PALGHAR	0	1124	1124	1124	10:45:02	0	1121	3	99.73
82	PANDHARPUR	0	7	7	7	11:31:50	0	7	0	100.00
83	PANVEL	0	6209	6209	6209	7:53:20	0	6120	89	98.57
84	PARBHANI	0	167	167	167	11:00:35	0	146	21	87.43
85	PARLI	0	9	9	9	11:49:31	0	9	0	100.00
86	PAROLA	0	0	0	0	0:00:00	0	0	0	0.00
87	PATHRI	0	0	0	0	0:00:00	0	0	0	0.00
88	PEN	0	49	49	49	16:56:35	0	49	0	100.00
89	PHALTAN	0	2	2	2	8:40:43	0	2	0	100.00
90	PULGAON	0	23	23	23	16:46:13	0	23	0	100.00
91	PUNE CITY	0	31845	31845	31845	13:52:58	0	28065	3780	88.13
92	PURNA	0	1	1	1	5:00:00	0	1	0	99.99

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93	PUSAD	0	142	142	142	8:59:09	0	142	0	100.00
94	RATNAGIRI	0	256	256	256	14:26:09	0	246	10	96.09
95	SAILU	0	3	3	3	11:34:17	0	3	0	100.00
96	SANGAMNER	0	152	152	152	2:00:42	0	152	0	100.00
97	SANGLI	0	653	653	653	15:46:56	0	568	85	86.98
98	SATANA	0	1	1	1	2:00:00	0	1	0	99.99
99	SATARA	0	74	74	74	11:56:52	0	58	16	78.38
100	SHAHADA	0	46	46	46	16:21:42	0	46	0	100.00
101	SHEGAON	0	28	28	28	14:03:04	0	27	1	96.43
102	SHIRPUR	0	54	54	54	18:21:02	0	54	0	100.00
103	SILLOD	0	28	28	28	16:25:24	0	28	0	100.00
104	SINNAR	0	17	17	17	13:48:54	0	17	0	100.00
105	SOLAPUR	0	137	137	137	11:52:01	0	96	41	70.07
106	TALEGAON	0	118	118	118	12:36:32	0	118	0	100.00
107	TASGAON	0	15	15	15	17:58:17	0	15	0	100.00
108	TULJAPUR	0	8	8	8	16:08:34	0	8	0	100.00
109	TUMSAR	0	36	36	36	7:37:30	0	36	0	100.00
110	UDGIR	0	16	16	16	15:30:00	0	9	7	56.25
111	UMARGA	0	16	16	16	6:47:57	0	16	0	100.00
112	UMARKHED	0	3	3	3	11:34:17	0	3	0	100.00
113	UMRED	0	69	69	69	14:06:57	0	69	0	100.00
114	URAN-ISLAMPUR	0	31	31	31	16:25:43	0	31	0	100.00
115	VAIJAPUR	0	13	13	13	17:56:42	0	13	0	100.00
116	VASAI	0	141	141	141	13:27:27	0	108	33	76.60
117	VIRAR	0	2732	2732	2732	13:04:59	0	2650	82	97.00
118	VITA	0	18	18	18	18:27:23	0	18	0	100.00
119	WADGAON	0	206	206	206	11:44:08	0	206	0	100.00
120	WAI	0	23	23	23	8:39:19	0	23	0	100.00
121	WANI	0	46	46	46	5:09:41	0	46	0	100.00
122	WARDHA	0	75	75	75	11:15:33	0	75	0	100.00

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123	WARORA	0	88	88	88	15:45:35	0	88	0	100.00
124	WARUD	0	30	30	30	17:09:43	0	30	0	100.00
125	WASHIM	0	23	23	23	13:27:46	0	23	0	100.00
126	YAVATMAL	0	777	777	777	11:30:32	0	769	8	98.97
127	YAWAL	0	1	1	1	21:00:00	0	1	0	99.99
128	YEOLA	0	53	53	53	4:18:36	0	53	0	100.00

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