

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:APR-2022

Period : 01-MAR-22 to 31-MAR-22

Date: 27/04/2022

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	92	92	92	9:41:22	0	92	0	100.00
2	AHMADPUR	0	12	12	12	17:21:26	0	12	0	100.00
3	AHMEDNAGAR	0	173	173	173	13:09:29	0	114	59	65.90
4	AKKALKOT	0	0	0	0	0:00:00	0	0	0	0.00
5	AKOLA	0	3471	3471	3471	13:54:58	0	3465	6	99.83
6	AKOT	0	79	79	79	16:46:23	0	79	0	100.00
7	AMALNER	0	7	7	7	6:06:07	0	7	0	100.00
8	AMBEJOGAI	0	40	40	40	14:43:24	0	40	0	100.00
9	AMRAVATI	0	1456	1456	1456	13:13:30	0	1454	2	99.86
10	ANJANGAON	0	17	17	17	13:47:54	0	17	0	100.00

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11	ARVI	0	7	7	7	11:42:51	0	7	0	100.00
12	ASHTA	0	18	18	18	17:15:00	0	18	0	100.00
13	AUSA	0	14	14	14	14:59:42	0	14	0	100.00
14	BALAPUR	0	22	22	22	14:19:17	0	22	0	100.00
15	BALLARPUR	0	32	32	32	17:17:17	0	32	0	100.00
16	BARAMATI	0	29	29	29	14:03:06	0	29	0	100.00
17	BARSHI	0	42	42	42	16:10:43	0	42	0	100.00
18	BASMATH	0	0	0	0	0:00:00	0	0	0	0.00
19	BEED	0	179	179	179	6:25:07	0	162	17	90.50
20	BHADRAWATI	0	23	23	23	19:40:15	0	23	0	100.00
21	BHANDARA	0	67	67	67	13:52:08	0	56	11	83.58
22	BHUSAWAL	0	75	75	75	11:39:19	0	53	22	70.67
23	BRAHMAPURI	0	21	21	21	6:08:47	0	21	0	100.00
24	BULDHANA	0	471	471	471	4:21:22	0	469	2	99.58
25	CHALISGAON	0	14	14	14	7:26:20	0	14	0	100.00
26	CHANDRAPUR	0	890	890	890	16:33:29	0	889	1	99.89
27	CHIKHLI	0	20	20	20	14:10:04	0	20	0	100.00
28	CHIDLUN	0	80	80	80	16:19:04	0	76	4	95.00
29	CHOPDA	0	2	2	2	7:00:00	0	2	0	100.00
30	DAHANU	0	370	370	370	15:31:35	0	365	5	98.65
31	DARYAPUR	0	15	15	15	9:50:51	0	15	0	100.00
32	DAUND	0	9	9	9	14:10:00	0	9	0	100.00
33	DEGLUR	0	18	18	18	16:11:11	0	18	0	100.00
34	DEOLALI	0	393	393	393	12:01:23	0	353	40	89.82
35	DHARANGAON	0	2	2	2	9:10:43	0	2	0	100.00
36	DHULE	0	436	436	436	13:59:25	0	400	36	91.74
37	DIGRAS	0	12	12	12	16:26:04	0	12	0	100.00
38	DONDAICHA	0	9	9	9	12:33:49	0	8	1	88.89

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39	ERANDOL	0	0	0	0	0:00:00	0	0	0	0.00
40	GADCHIROLI	0	1	1	1	5:00:00	0	1	0	99.99
41	GANGAKHED	0	13	13	13	4:35:36	0	13	0	100.00
42	GONDIA	0	103	103	103	6:21:36	0	103	0	100.00
43	GREATER MUMBAI	0	20051	20051	20051	9:36:17	0	19796	255	98.73
44	HINGANGHAT	0	25	25	25	13:40:17	0	25	0	100.00
45	HINGOLI	0	14	14	14	14:12:15	0	14	0	100.00
46	ICHALKARANJI	0	150	150	150	10:16:29	0	117	33	78.00
47	IGATPURI	0	7	7	7	4:42:51	0	7	0	100.00
48	JAISINGPUR	0	11	11	11	13:46:22	0	11	0	100.00
49	JALNA	0	236	236	236	14:46:26	0	236	0	100.00
50	JINTUR	0	0	0	0	0:00:00	0	0	0	0.00
51	KAMPTEE	0	129	129	129	2:45:41	0	128	1	99.22
52	KANNAD	0	2	2	2	20:10:43	0	2	0	100.00
53	KARAD	0	10	10	10	9:38:34	0	10	0	100.00
54	KARANJA	0	39	39	39	2:40:33	0	39	0	100.00
55	KATOL	0	11	11	11	0:49:05	0	11	0	100.00
56	KHAMGAON	0	52	52	52	10:40:03	0	32	20	61.54
57	KHOPOLI	0	16	16	16	8:05:37	0	16	0	100.00
58	KOLHAPUR	0	1060	1060	1060	12:12:44	0	475	585	44.81
59	KOPARGAON	0	73	73	73	6:16:19	0	73	0	100.00
60	LATUR	0	684	684	684	13:11:16	0	671	13	98.10
61	LONAVALA	0	48	48	48	16:41:20	0	48	0	100.00
62	MAJALGAON	0	6	6	6	14:40:43	0	6	0	100.00
63	MALEGAON	0	23	23	23	11:49:34	0	18	5	78.26
64	MALKAPUR	0	25	25	25	15:51:36	0	25	0	100.00
65	MANMAD	0	54	54	54	5:04:41	0	54	0	100.00
66	MEHKAR	0	14	14	14	14:52:39	0	14	0	100.00

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67	MORSHI	0	26	26	26	13:51:36	0	26	0	100.00
68	MURTIJAPUR	0	18	18	18	17:33:34	0	18	0	100.00
69	NAGPUR	0	1706	1706	1706	13:46:05	0	1207	499	70.75
70	NALASOPARA	0	2037	2037	2037	15:33:13	0	1759	278	86.35
71	NANDED	0	701	701	701	13:52:35	0	543	158	77.46
72	NANDURA	0	12	12	12	13:56:04	0	12	0	100.00
73	NANDURBAR	0	147	147	147	15:26:00	0	147	0	100.00
74	NASHIK	0	2723	2723	2723	6:38:02	0	2663	60	97.80
75	NAVI MUMBAI	0	5108	5108	5108	8:39:49	0	5070	38	99.26
76	NILANGA	0	4	4	4	16:35:21	0	4	0	100.00
77	OSMANABAD	0	145	145	145	16:10:17	0	118	27	81.38
78	OZAR	0	10	10	10	4:12:00	0	10	0	100.00
79	PACHORA	0	4	4	4	18:31:04	0	4	0	100.00
80	PAITHAN	0	4	4	4	18:16:04	0	4	0	100.00
81	PALGHAR	0	521	521	521	10:34:35	0	517	4	99.23
82	PANDHARPUR	0	11	11	11	4:56:30	0	11	0	100.00
83	PANVEL	0	3417	3417	3417	9:31:20	0	3360	57	98.33
84	PARBHANI	0	37	37	37	11:00:21	0	26	11	70.27
85	PARLI	0	21	21	21	14:35:18	0	21	0	100.00
86	PAROLA	0	0	0	0	0:00:00	0	0	0	0.00
87	PATHRI	0	1	1	1	6:00:00	0	1	0	99.99
88	PEN	0	32	32	32	15:32:57	0	32	0	100.00
89	PHALTAN	0	5	5	5	11:56:34	0	5	0	100.00
90	PULGAON	0	8	8	8	10:57:51	0	8	0	100.00
91	PUNE CITY	0	30392	30392	30392	13:59:55	0	26732	3660	87.96
92	PURNA	0	3	3	3	17:21:26	0	3	0	100.00

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93	PUSAD	0	9	9	9	15:25:43	0	9	0	100.00
94	RATNAGIRI	0	57	57	57	14:12:42	0	57	0	100.00
95	SAILU	0	1	1	1	2:00:00	0	1	0	99.99
96	SANGAMNER	0	102	102	102	2:52:11	0	101	1	99.02
97	SANGLI	0	435	435	435	15:50:46	0	356	79	81.84
98	SATANA	0	2	2	2	0:30:00	0	2	0	100.00
99	SATARA	0	46	46	46	13:57:12	0	28	18	60.87
100	SHAHADA	0	15	15	15	17:36:00	0	15	0	100.00
101	SHEGAON	0	27	27	27	13:27:37	0	27	0	100.00
102	SHIRPUR	0	20	20	20	18:50:09	0	20	0	100.00
103	SILLOD	0	3	3	3	17:21:26	0	3	0	100.00
104	SINNAR	0	32	32	32	2:53:50	0	32	0	100.00
105	SOLAPUR	0	153	153	153	14:31:46	0	81	72	52.94
106	TALEGAON	0	95	95	95	3:57:01	0	95	0	100.00
107	TASGAON	0	15	15	15	14:38:17	0	15	0	100.00
108	TULJAPUR	0	33	33	33	15:28:26	0	33	0	100.00
109	TUMSAR	0	6	6	6	18:17:09	0	5	1	83.33
110	UDGIR	0	9	9	9	6:40:29	0	8	1	88.89
111	UMARGA	0	17	17	17	17:25:58	0	17	0	100.00
112	UMARKHED	0	13	13	13	13:48:28	0	13	0	100.00
113	UMRED	0	25	25	25	4:04:17	0	25	0	100.00
114	URAN-ISLAMPUR	0	45	45	45	16:04:11	0	45	0	100.00
115	VAIJAPUR	0	2	2	2	14:00:00	0	2	0	100.00
116	VASAI	0	114	114	114	13:08:25	0	67	47	58.77
117	VIRAR	0	1783	1783	1783	14:26:08	0	1749	34	98.09
118	VITA	0	18	18	18	16:45:43	0	18	0	100.00
119	WADGAON	0	77	77	77	12:45:38	0	77	0	100.00
120	WAI	0	9	9	9	10:13:20	0	9	0	100.00
121	WANI	0	33	33	33	15:01:26	0	33	0	100.00
122	WARDHA	0	32	32	32	6:46:44	0	29	3	90.62

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123	WARORA	0	84	84	84	19:01:38	0	84	0	100.00
124	WARUD	0	12	12	12	12:40:43	0	12	0	100.00
125	WASHIM	0	26	26	26	15:57:02	0	26	0	100.00
126	YAVATMAL	0	236	236	236	10:47:17	0	235	1	99.58
127	YAWAL	0	4	4	4	17:21:26	0	4	0	100.00
128	YEOLA	0	24	24	24	3:40:00	0	24	0	100.00

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