

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:NOV-2021

Period : 01-OCT-21 to 31-OCT-21

Date: 25/11/2021

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	74	74	74	12:22:11	0	74	0	100.00
2	AHMADPUR	0	23	23	23	16:32:14	0	23	0	100.00
3	AHMEDNAGAR	0	621	621	621	15:13:42	0	332	289	53.46
4	AKKALKOT	0	2	2	2	17:21:26	0	2	0	100.00
5	AKOLA	0	5020	5020	5020	13:17:25	0	4984	36	99.28
6	AKOT	0	251	251	251	15:04:51	0	250	1	99.60
7	AMALNER	0	24	24	24	15:41:15	0	23	1	95.83
8	AMBEJOGAI	0	361	361	361	16:55:13	0	361	0	100.00
9	AMRAVATI	0	1643	1643	1643	12:34:28	0	1641	2	99.88
10	ANJANGAON	0	15	15	15	10:33:43	0	15	0	100.00

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11	ARVI	0	11	11	11	13:18:42	0	11	0	100.00
12	ASHTA	0	15	15	15	16:36:17	0	15	0	100.00
13	AUSA	0	32	32	32	15:51:42	0	32	0	100.00
14	BALAPUR	0	30	30	30	17:11:17	0	30	0	100.00
15	BALLARPUR	0	55	55	55	19:01:52	0	55	0	100.00
16	BARAMATI	0	27	27	27	14:20:10	0	27	0	100.00
17	BARSHI	0	73	73	73	6:15:30	0	73	0	100.00
18	BASMATH	0	1	1	1	0:00:00	0	1	0	99.99
19	BEED	0	272	272	272	15:19:20	0	128	144	47.06
20	BHADRAWATI	0	36	36	36	17:45:36	0	36	0	100.00
21	BHANDARA	0	95	95	95	14:27:15	0	94	1	98.95
22	BHUSAWAL	0	130	130	130	12:34:41	0	104	26	80.00
23	BRAHMAPURI	0	39	39	39	17:09:01	0	39	0	100.00
24	BULDHANA	0	480	480	480	13:31:10	0	480	0	100.00
25	CHALISGAON	0	15	15	15	15:22:34	0	14	1	93.33
26	CHANDRAPUR	0	1319	1319	1319	16:39:21	0	1318	1	99.92
27	CHIKHLI	0	29	29	29	12:19:57	0	29	0	100.00
28	CH IPLUN	0	152	152	152	16:27:16	0	131	21	86.18
29	CHOPDA	0	10	10	10	13:33:00	0	10	0	100.00
30	DAHANU	0	752	752	752	15:01:31	0	752	0	100.00
31	DARYAPUR	0	23	23	23	11:27:12	0	23	0	100.00
32	DAUND	0	49	49	49	13:35:20	0	49	0	100.00
33	DEGLUR	0	13	13	13	18:08:34	0	13	0	100.00
34	DEOLALI	0	287	287	287	15:05:07	0	266	21	92.68
35	DHARANGAON	0	1	1	1	17:21:26	0	1	0	99.99
36	DHULE	0	300	300	300	14:39:06	0	248	52	82.67
37	DIGRAS	0	21	21	21	15:44:29	0	21	0	100.00
38	DONDAICHA	0	10	10	10	15:50:34	0	10	0	100.00

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39	ERANDOL	0	0	0	0	0:00:00	0	0	0	0.00
40	GADCHIROLI	0	21	21	21	16:40:24	0	21	0	100.00
41	GANGAKHED	0	8	8	8	9:47:41	0	8	0	100.00
42	GONDIA	0	165	165	165	11:46:12	0	165	0	100.00
43	GREATER MUMBAI	0	30930	30930	30930	10:24:01	0	28262	2668	91.37
44	HINGANGHAT	0	47	47	47	1:49:25	0	47	0	100.00
45	HINGOLI	0	43	43	43	16:45:57	0	43	0	100.00
46	ICHALKARANJI	0	568	568	568	16:23:07	0	381	187	67.08
47	IGATPURI	0	22	22	22	13:55:43	0	22	0	100.00
48	JAISINGPUR	0	33	33	33	16:39:52	0	33	0	100.00
49	JALNA	0	100	100	100	15:52:30	0	95	5	95.00
50	JINTUR	0	0	0	0	0:00:00	0	0	0	0.00
51	KAMPTEE	0	187	187	187	10:37:30	0	187	0	100.00
52	KANNAD	0	10	10	10	19:06:51	0	10	0	100.00
53	KARAD	0	45	45	45	15:39:49	0	45	0	100.00
54	KARANJA	0	71	71	71	10:51:18	0	71	0	100.00
55	KATOL	0	30	30	30	13:52:17	0	30	0	100.00
56	KHAMGAON	0	61	61	61	11:02:49	0	60	1	98.36
57	KHOPOLI	0	77	77	77	10:36:14	0	77	0	100.00
58	KOLHAPUR	0	4705	4705	4705	16:37:14	0	2637	2068	56.05
59	KOPARGAON	0	49	49	49	9:19:25	0	49	0	100.00
60	LATUR	0	1413	1413	1413	15:38:27	0	1126	287	79.69
61	LONAVALA	0	124	124	124	16:15:50	0	124	0	100.00
62	MAJALGAON	0	16	16	16	17:53:50	0	16	0	100.00
63	MALEGAON	0	71	71	71	16:45:53	0	69	2	97.18
64	MALKAPUR	0	38	38	38	13:17:42	0	38	0	100.00
65	MANMAD	0	120	120	120	14:41:24	0	120	0	100.00
66	MEHKAR	0	14	14	14	13:23:53	0	14	0	100.00

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67	MORSHI	0	36	36	36	15:24:39	0	36	0	100.00
68	MURTIJAPUR	0	24	24	24	15:46:58	0	22	2	91.67
69	NAGPUR	0	2382	2382	2382	15:39:44	0	2062	320	86.57
70	NALASOPARA	0	2552	2552	2552	13:55:07	0	2062	490	80.80
71	NANDED	0	995	995	995	14:51:53	0	614	381	61.71
72	NANDURA	0	22	22	22	14:26:18	0	22	0	100.00
73	NANDURBAR	0	154	154	154	15:31:00	0	96	58	62.34
74	NASHIK	0	3757	3757	3757	13:35:57	0	3565	192	94.89
75	NAVI MUMBAI	0	4993	4993	4993	6:48:13	0	4912	81	98.38
76	NILANGA	0	26	26	26	16:54:24	0	26	0	100.00
77	OSMANABAD	0	265	265	265	14:53:26	0	170	95	64.15
78	OZAR	0	32	32	32	14:58:16	0	32	0	100.00
79	PACHORA	0	7	7	7	12:12:15	0	7	0	100.00
80	PAITHAN	0	19	19	19	17:21:26	0	19	0	100.00
81	PALGHAR	0	766	766	766	17:11:44	0	765	1	99.87
82	PANDHARPUR	0	8	8	8	14:12:51	0	8	0	100.00
83	PANVEL	0	5938	5938	5938	6:58:43	0	5830	108	98.18
84	PARBHANI	0	160	160	160	15:35:54	0	65	95	40.62
85	PARLI	0	12	12	12	16:07:09	0	12	0	100.00
86	PAROLA	0	7	7	7	15:58:10	0	7	0	100.00
87	PATHRI	0	2	2	2	17:21:26	0	2	0	100.00
88	PEN	0	82	82	82	16:28:01	0	82	0	100.00
89	PHALTAN	0	36	36	36	12:21:54	0	36	0	100.00
90	PULGAON	0	10	10	10	12:48:51	0	10	0	100.00
91	PUNE CITY	0	42905	42905	42905	14:50:57	0	40070	2835	93.39
92	PURNA	0	3	3	3	16:34:17	0	3	0	100.00

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93	PUSAD	0	17	17	17	17:23:27	0	17	0	100.00
94	RATNAGIRI	0	150	150	150	13:05:19	0	139	11	92.67
95	SAILU	0	3	3	3	11:54:17	0	3	0	100.00
96	SANGAMNER	0	64	64	64	14:00:28	0	64	0	100.00
97	SANGLI	0	445	445	445	16:03:23	0	423	22	95.06
98	SATANA	0	6	6	6	14:54:17	0	6	0	100.00
99	SATARA	0	213	213	213	14:35:09	0	141	72	66.20
100	SHAHADA	0	29	29	29	14:59:51	0	29	0	100.00
101	SHEGAON	0	33	33	33	13:01:34	0	33	0	100.00
102	SHIRPUR	0	20	20	20	15:24:51	0	20	0	100.00
103	SILLOD	0	24	24	24	17:41:15	0	24	0	100.00
104	SINNAR	0	47	47	47	11:34:50	0	47	0	100.00
105	SOLAPUR	0	538	538	538	15:28:21	0	476	62	88.48
106	TALEGAON	0	333	333	333	13:00:57	0	332	1	99.70
107	TASGAON	0	17	17	17	13:01:31	0	17	0	100.00
108	TULJAPUR	0	25	25	25	15:06:31	0	25	0	100.00
109	TUMSAR	0	13	13	13	15:19:27	0	13	0	100.00
110	UDGIR	0	166	166	166	16:03:29	0	91	75	54.82
111	UMARGA	0	49	49	49	14:25:22	0	49	0	100.00
112	UMARKHED	0	17	17	17	13:51:41	0	17	0	100.00
113	UMRED	0	47	47	47	12:02:28	0	47	0	100.00
114	URAN-ISLAMPUR	0	29	29	29	17:41:49	0	29	0	100.00
115	VAIJAPUR	0	10	10	10	16:01:17	0	10	0	100.00
116	VASAI	0	460	460	460	14:54:22	0	406	54	88.26
117	VIRAR	0	2215	2215	2215	15:52:34	0	1724	491	77.83
118	VITA	0	14	14	14	17:41:20	0	14	0	100.00
119	WADGAON	0	41	41	41	16:09:37	0	40	1	97.56
120	WAI	0	23	23	23	17:06:54	0	23	0	100.00
121	WANI	0	30	30	30	16:12:17	0	30	0	100.00

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122	WARDHA	0	43	43	43	15:25:25	0	34	9	79.07
123	WARORA	0	44	44	44	17:03:42	0	44	0	100.00
124	WARUD	0	11	11	11	10:54:33	0	11	0	100.00
125	WASHIM	0	17	17	17	12:32:46	0	17	0	100.00
126	YAVATMAL	0	176	176	176	13:58:07	0	174	2	98.86
127	YAWAL	0	1	1	1	17:21:26	0	1	0	99.99
128	YEOLA	0	33	33	33	12:06:45	0	33	0	100.00

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