

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:JAN-2022

Period : 01-DEC-21 to 31-DEC-21

Date: 27/01/2022

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	40	40	40	9:12:51	0	40	0	100.00
2	AHMADPUR	0	25	25	25	15:35:39	0	25	0	100.00
3	AHMEDNAGAR	0	162	162	162	7:03:26	0	142	20	87.65
4	AKKALKOT	0	4	4	4	12:45:00	0	4	0	100.00
5	AKOLA	0	3076	3076	3076	14:27:20	0	3074	2	99.93
6	AKOT	0	56	56	56	16:28:01	0	56	0	100.00
7	AMALNER	0	9	9	9	15:39:03	0	3	6	33.33
8	AMBEJOGAI	0	93	93	93	16:21:40	0	93	0	100.00
9	AMRAVATI	0	775	775	775	13:27:53	0	747	28	96.39
10	ANJANGAON	0	11	11	11	9:51:02	0	11	0	100.00

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11	ARVI	0	3	3	3	7:07:09	0	3	0	100.00
12	ASHTA	0	13	13	13	18:08:15	0	13	0	100.00
13	AUSA	0	9	9	9	15:32:23	0	9	0	100.00
14	BALAPUR	0	4	4	4	12:35:21	0	4	0	100.00
15	BALLARPUR	0	60	60	60	18:19:56	0	60	0	100.00
16	BARAMATI	0	41	41	41	14:10:27	0	41	0	100.00
17	BARSHI	0	36	36	36	16:08:06	0	36	0	100.00
18	BASMATH	0	0	0	0	0:00:00	0	0	0	0.00
19	BEED	0	106	106	106	5:13:11	0	96	10	90.57
20	BHADRAWATI	0	8	8	8	15:47:41	0	8	0	100.00
21	BHANDARA	0	64	64	64	14:32:45	0	63	1	98.44
22	BHUSAWAL	0	47	47	47	13:59:00	0	17	30	36.17
23	BRAHMAPURI	0	21	21	21	14:40:00	0	21	0	100.00
24	BULDHANA	0	268	268	268	9:35:50	0	268	0	100.00
25	CHALISGAON	0	15	15	15	11:42:17	0	7	8	46.67
26	CHANDRAPUR	0	688	688	688	16:13:07	0	688	0	100.00
27	CHIKHLI	0	16	16	16	11:24:22	0	16	0	100.00
28	CHIPLUN	0	34	34	34	16:56:06	0	32	2	94.12
29	CHOPDA	0	2	2	2	17:21:26	0	2	0	100.00
30	DAHANU	0	631	631	631	15:23:39	0	628	3	99.52
31	DARYAPUR	0	4	4	4	10:30:00	0	4	0	100.00
32	DAUND	0	36	36	36	15:45:29	0	35	1	97.22
33	DEGLUR	0	14	14	14	15:33:59	0	14	0	100.00
34	DEOLALI	0	354	354	354	8:07:31	0	325	29	91.81
35	DHARANGAON	0	7	7	7	1:17:09	0	7	0	100.00
36	DHULE	0	197	197	197	15:52:09	0	165	32	83.76
37	DIGRAS	0	16	16	16	13:53:18	0	16	0	100.00
38	DONDAICHA	0	10	10	10	17:13:17	0	10	0	100.00

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39	ERANDOL	0	2	2	2	17:21:26	0	2	0	100.00
40	GADCHIROLI	0	3	3	3	16:40:00	0	3	0	100.00
41	GANGAKHED	0	3	3	3	6:47:09	0	3	0	100.00
42	GONDIA	0	63	63	63	3:52:35	0	63	0	100.00
43	GREATER MUMBAI	0	14056	14056	14056	7:54:45	0	13545	511	96.36
44	HINGANGHAT	0	13	13	13	8:32:58	0	8	5	61.54
45	HINGOLI	0	19	19	19	13:38:48	0	19	0	100.00
46	ICHALKARANJI	0	245	245	245	14:45:50	0	111	134	45.31
47	IGATPURI	0	13	13	13	4:43:11	0	13	0	100.00
48	JAISINGPUR	0	17	17	17	10:21:56	0	17	0	100.00
49	JALNA	0	122	122	122	14:17:02	0	97	25	79.51
50	JINTUR	0	0	0	0	0:00:00	0	0	0	0.00
51	KAMPTEE	0	182	182	182	3:15:04	0	180	2	98.90
52	KANNAD	0	2	2	2	17:21:26	0	2	0	100.00
53	KARAD	0	11	11	11	13:19:05	0	11	0	100.00
54	KARANJA	0	22	22	22	0:54:33	0	22	0	100.00
55	KATOL	0	12	12	12	9:00:00	0	12	0	100.00
56	KHAMGAON	0	72	72	72	14:58:09	0	58	14	80.56
57	KHOPOLI	0	62	62	62	9:21:55	0	61	1	98.39
58	KOLHAPUR	0	2851	2851	2851	13:21:43	0	1060	1791	37.18
59	KOPARGAON	0	20	20	20	4:59:21	0	20	0	100.00
60	LATUR	0	642	642	642	15:27:49	0	550	92	85.67
61	LONAVALA	0	63	63	63	6:29:23	0	63	0	100.00
62	MAJALGAON	0	2	2	2	17:21:26	0	2	0	100.00
63	MALEGAON	0	82	82	82	14:34:48	0	66	16	80.49
64	MALKAPUR	0	17	17	17	13:39:50	0	17	0	100.00
65	MANMAD	0	75	75	75	8:05:12	0	75	0	100.00
66	MEHKAR	0	27	27	27	14:06:02	0	26	1	96.30

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67	MORSHI	0	11	11	11	6:58:26	0	11	0	100.00
68	MURTIJAPUR	0	8	8	8	15:55:11	0	8	0	100.00
69	NAGPUR	0	1428	1428	1428	12:41:25	0	1422	6	99.58
70	NALASOPARA	0	1191	1191	1191	14:43:07	0	989	202	83.04
71	NANDED	0	520	520	520	13:20:22	0	496	24	95.38
72	NANDURA	0	3	3	3	12:47:09	0	3	0	100.00
73	NANDURBAR	0	92	92	92	11:03:27	0	82	10	89.13
74	NASHIK	0	3067	3067	3067	7:08:47	0	2980	87	97.16
75	NAVI MUMBAI	0	3081	3081	3081	6:35:22	0	3012	69	97.76
76	NILANGA	0	1	1	1	17:21:26	0	1	0	99.99
77	OSMANABAD	0	82	82	82	15:47:09	0	54	28	65.85
78	OZAR	0	11	11	11	4:07:24	0	11	0	100.00
79	PACHORA	0	6	6	6	12:40:43	0	6	0	100.00
80	PAITHAN	0	0	0	0	0:00:00	0	0	0	0.00
81	PALGHAR	0	448	448	448	9:01:13	0	446	2	99.55
82	PANDHARPUR	0	0	0	0	0:00:00	0	0	0	0.00
83	PANVEL	0	2511	2511	2511	5:42:17	0	2422	89	96.46
84	PARBHANI	0	64	64	64	9:58:16	0	57	7	89.06
85	PARLI	0	0	0	0	0:00:00	0	0	0	0.00
86	PAROLA	0	1	1	1	17:21:26	0	1	0	99.99
87	PATHRI	0	0	0	0	0:00:00	0	0	0	0.00
88	PEN	0	29	29	29	15:01:46	0	29	0	100.00
89	PHALTAN	0	11	11	11	11:40:55	0	11	0	100.00
90	PULGAON	0	2	2	2	17:21:26	0	2	0	100.00
91	PUNE CITY	0	32205	32205	32205	12:38:32	0	30186	2019	93.73
92	PURNA	0	0	0	0	0:00:00	0	0	0	0.00

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93	PUSAD	0	21	21	21	13:51:26	0	21	0	100.00
94	RATNAGIRI	0	69	69	69	15:07:01	0	64	5	92.75
95	SAILU	0	1	1	1	17:21:26	0	1	0	99.99
96	SANGAMNER	0	71	71	71	3:28:19	0	71	0	100.00
97	SANGLI	0	571	571	571	16:15:20	0	564	7	98.77
98	SATANA	0	0	0	0	0:00:00	0	0	0	0.00
99	SATARA	0	184	184	184	13:33:14	0	178	6	96.74
100	SHAHADA	0	21	21	21	14:55:55	0	21	0	100.00
101	SHEGAON	0	17	17	17	14:30:30	0	17	0	100.00
102	SHIRPUR	0	16	16	16	16:21:58	0	16	0	100.00
103	SILLOD	0	4	4	4	13:16:04	0	4	0	100.00
104	SINNAR	0	25	25	25	8:54:41	0	25	0	100.00
105	SOLAPUR	0	169	169	169	14:14:23	0	147	22	86.98
106	TALEGAON	0	102	102	102	4:41:28	0	102	0	100.00
107	TASGAON	0	5	5	5	22:48:00	0	5	0	100.00
108	TULJAPUR	0	12	12	12	16:31:04	0	12	0	100.00
109	TUMSAR	0	1	1	1	0:00:00	0	1	0	99.99
110	UDGIR	0	64	64	64	16:22:54	0	37	27	57.81
111	UMARGA	0	23	23	23	17:21:26	0	23	0	100.00
112	UMARKHED	0	3	3	3	18:00:00	0	3	0	100.00
113	UMRED	0	25	25	25	14:52:07	0	25	0	100.00
114	URAN-ISLAMPUR	0	27	27	27	14:53:30	0	27	0	100.00
115	VAIJAPUR	0	1	1	1	17:00:00	0	1	0	99.99
116	VASAI	0	79	79	79	4:29:40	0	74	5	93.67
117	VIRAR	0	1020	1020	1020	13:26:17	0	695	325	68.14
118	VITA	0	14	14	14	14:52:39	0	14	0	100.00
119	WADGAON	0	4	4	4	5:35:21	0	4	0	100.00
120	WAI	0	10	10	10	16:11:09	0	10	0	100.00
121	WANI	0	26	26	26	11:42:22	0	26	0	100.00
122	WARDHA	0	33	33	33	13:25:19	0	24	9	72.73

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123	WARORA	0	25	25	25	18:08:14	0	25	0	100.00
124	WARUD	0	10	10	10	11:12:26	0	10	0	100.00
125	WASHIM	0	14	14	14	16:11:20	0	14	0	100.00
126	YAVATMAL	0	64	64	64	6:36:38	0	63	1	98.44
127	YAWAL	0	2	2	2	10:40:43	0	2	0	100.00
128	YEOLA	0	41	41	41	2:30:44	0	41	0	100.00

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