

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:FEB-2022

Period : 01-JAN-22 to 31-JAN-22

Date: 28/02/2022

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	44	44	44	9:28:50	0	44	0	100.00
2	AHMADPUR	0	14	14	14	11:49:17	0	14	0	100.00
3	AHMEDNAGAR	0	183	183	183	4:47:06	0	175	8	95.63
4	AKKALKOT	0	1	1	1	3:00:00	0	1	0	99.99
5	AKOLA	0	3599	3599	3599	14:30:13	0	3594	5	99.86
6	AKOT	0	66	66	66	18:10:58	0	66	0	100.00
7	AMALNER	0	7	7	7	17:21:26	0	1	6	14.29
8	AMBEJOGAI	0	155	155	155	8:58:52	0	155	0	100.00
9	AMRAVATI	0	749	749	749	11:48:08	0	749	0	100.00
10	ANJANGAON	0	11	11	11	10:09:21	0	11	0	100.00

MSEDCL

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:FEB-2022

Period : 01-JAN-22 to 31-JAN-22

Date: 28/02/2022

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
11	ARVI	0	3	3	3	8:00:00	0	3	0	100.00
12	ASHTA	0	4	4	4	19:16:04	0	4	0	100.00
13	AUSA	0	11	11	11	16:37:24	0	11	0	100.00
14	BALAPUR	0	19	19	19	15:23:14	0	19	0	100.00
15	BALLARPUR	0	96	96	96	19:08:53	0	96	0	100.00
16	BARAMATI	0	36	36	36	14:18:34	0	36	0	100.00
17	BARSHI	0	23	23	23	11:22:55	0	23	0	100.00
18	BASMATH	0	0	0	0	0:00:00	0	0	0	0.00
19	BEED	0	108	108	108	5:30:57	0	99	9	91.67
20	BHADRAWATI	0	15	15	15	20:06:51	0	15	0	100.00
21	BHANDARA	0	50	50	50	13:52:43	0	50	0	100.00
22	BHUSAWAL	0	57	57	57	14:22:11	0	24	33	42.11
23	BRAHMAPURI	0	11	11	11	11:24:09	0	11	0	100.00
24	BULDHANA	0	268	268	268	7:12:41	0	268	0	100.00
25	CHALISGAON	0	26	26	26	12:19:27	0	19	7	73.08
26	CHANDRAPUR	0	770	770	770	16:07:29	0	769	1	99.87
27	CHIKHLI	0	14	14	14	16:07:02	0	14	0	100.00
28	CHUPLUN	0	37	37	37	16:33:15	0	34	3	91.89
29	CHOPDA	0	7	7	7	17:21:26	0	7	0	100.00
30	DAHANU	0	274	274	274	17:30:17	0	273	1	99.64
31	DARYAPUR	0	16	16	16	11:35:05	0	16	0	100.00
32	DAUND	0	21	21	21	12:22:39	0	21	0	100.00
33	DEGLUR	0	22	22	22	13:49:41	0	22	0	100.00
34	DEOLALI	0	237	237	237	7:55:50	0	230	7	97.05
35	DHARANGAON	0	3	3	3	11:34:17	0	3	0	100.00
36	DHULE	0	207	207	207	11:44:12	0	206	1	99.52
37	DIGRAS	0	13	13	13	19:16:29	0	13	0	100.00
38	DONDAICHA	0	15	15	15	16:00:34	0	15	0	100.00

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:FEB-2022

Period : 01-JAN-22 to 31-JAN-22

Date: 28/02/2022

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
39	ERANDOL	0	0	0	0	0:00:00	0	0	0	0.00
40	GADCHIROLI	0	3	3	3	12:14:17	0	3	0	100.00
41	GANGAKHED	0	5	5	5	14:17:09	0	5	0	100.00
42	GONDIA	0	62	62	62	12:58:08	0	62	0	100.00
43	GREATER MUMBAI	0	11882	11882	11882	9:47:27	0	11275	607	94.89
44	HINGANGHAT	0	14	14	14	17:21:26	0	6	8	42.86
45	HINGOLI	0	18	18	18	16:30:57	0	18	0	100.00
46	ICHALKARANJI	0	137	137	137	14:19:50	0	102	35	74.45
47	IGATPURI	0	6	6	6	11:37:09	0	6	0	100.00
48	JAISINGPUR	0	9	9	9	14:20:57	0	9	0	100.00
49	JALNA	0	143	143	143	11:40:11	0	143	0	100.00
50	JINTUR	0	10	10	10	11:32:34	0	10	0	100.00
51	KAMPTEE	0	100	100	100	3:27:21	0	100	0	100.00
52	KANNAD	0	16	16	16	16:45:00	0	16	0	100.00
53	KARAD	0	26	26	26	6:07:55	0	26	0	100.00
54	KARANJA	0	46	46	46	2:34:51	0	46	0	100.00
55	KATOL	0	17	17	17	4:11:51	0	17	0	100.00
56	KHAMGAON	0	53	53	53	13:03:19	0	46	7	86.79
57	KHOPOLI	0	17	17	17	6:05:03	0	17	0	100.00
58	KOLHAPUR	0	1079	1079	1079	12:43:18	0	557	522	51.62
59	KOPARGAON	0	30	30	30	2:36:51	0	30	0	100.00
60	LATUR	0	505	505	505	14:08:08	0	476	29	94.26
61	LONAVALA	0	55	55	55	13:00:56	0	55	0	100.00
62	MAJALGAON	0	1	1	1	17:21:26	0	1	0	99.99
63	MALEGAON	0	55	55	55	15:05:13	0	44	11	80.00
64	MALKAPUR	0	22	22	22	14:23:46	0	22	0	100.00
65	MANMAD	0	54	54	54	11:00:10	0	54	0	100.00
66	MEHKAR	0	7	7	7	17:58:10	0	7	0	100.00

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:FEB-2022

Period : 01-JAN-22 to 31-JAN-22

Date: 28/02/2022

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
67	MORSHI	0	15	15	15	10:38:51	0	15	0	100.00
68	MURTIJAPUR	0	10	10	10	9:22:17	0	10	0	100.00
69	NAGPUR	0	1602	1602	1602	11:42:05	0	1573	29	98.19
70	NALASOPARA	0	1488	1488	1488	13:11:25	0	1383	105	92.94
71	NANDED	0	482	482	482	14:48:12	0	473	9	98.13
72	NANDURA	0	14	14	14	12:23:34	0	14	0	100.00
73	NANDURBAR	0	109	109	109	14:36:46	0	96	13	88.07
74	NASHIK	0	3119	3119	3119	7:16:32	0	3061	58	98.14
75	NAVI MUMBAI	0	2650	2650	2650	9:11:50	0	2564	86	96.75
76	NILANGA	0	7	7	7	13:52:02	0	7	0	100.00
77	OSMANABAD	0	84	84	84	16:32:33	0	27	57	32.14
78	OZAR	0	16	16	16	8:28:56	0	16	0	100.00
79	PACHORA	0	8	8	8	15:33:45	0	8	0	100.00
80	PAITHAN	0	6	6	6	17:21:26	0	6	0	100.00
81	PALGHAR	0	459	459	459	7:50:39	0	457	2	99.56
82	PANDHARPUR	0	4	4	4	4:45:00	0	4	0	100.00
83	PANVEL	0	1746	1746	1746	7:58:51	0	1647	99	94.33
84	PARBHANI	0	75	75	75	10:13:33	0	68	7	90.67
85	PARLI	0	5	5	5	13:44:34	0	5	0	100.00
86	PAROLA	0	0	0	0	0:00:00	0	0	0	0.00
87	PATHRI	0	4	4	4	13:01:04	0	4	0	100.00
88	PEN	0	25	25	25	13:23:09	0	25	0	100.00
89	PHALTAN	0	12	12	12	17:44:39	0	12	0	100.00
90	PULGAON	0	3	3	3	1:20:00	0	3	0	100.00
91	PUNE CITY	0	23130	23130	23130	13:10:45	0	21175	1955	91.55
92	PURNA	0	0	0	0	0:00:00	0	0	0	0.00

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:FEB-2022

Period : 01-JAN-22 to 31-JAN-22

Date: 28/02/2022

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
93	PUSAD	0	13	13	13	10:04:57	0	13	0	100.00
94	RATNAGIRI	0	70	70	70	13:29:05	0	67	3	95.71
95	SAILU	0	2	2	2	2:00:00	0	2	0	100.00
96	SANGAMNER	0	38	38	38	2:45:20	0	38	0	100.00
97	SANGLI	0	243	243	243	16:38:14	0	238	5	97.94
98	SATANA	0	1	1	1	17:21:26	0	1	0	99.99
99	SATARA	0	126	126	126	16:49:19	0	47	79	37.30
100	SHAHADA	0	10	10	10	16:09:00	0	10	0	100.00
101	SHEGAON	0	14	14	14	10:53:16	0	14	0	100.00
102	SHIRPUR	0	25	25	25	19:34:38	0	25	0	100.00
103	SILLOD	0	6	6	6	17:21:26	0	6	0	100.00
104	SINNAR	0	21	21	21	6:56:20	0	21	0	100.00
105	SOLAPUR	0	154	154	154	14:02:34	0	143	11	92.86
106	TALEGAON	0	127	127	127	5:39:27	0	126	1	99.21
107	TASGAON	0	8	8	8	17:18:45	0	8	0	100.00
108	TULJAPUR	0	18	18	18	16:52:23	0	17	1	94.44
109	TUMSAR	0	9	9	9	11:18:06	0	9	0	100.00
110	UDGIR	0	12	12	12	17:21:26	0	6	6	50.00
111	UMARGA	0	20	20	20	14:13:04	0	20	0	100.00
112	UMARKHED	0	11	11	11	14:44:48	0	11	0	100.00
113	UMRED	0	28	28	28	7:03:13	0	28	0	100.00
114	URAN-ISLAMPUR	0	21	21	21	18:26:44	0	21	0	100.00
115	VAIJAPUR	0	4	4	4	13:31:04	0	4	0	100.00
116	VASAI	0	129	129	129	14:15:15	0	98	31	75.97
117	VIRAR	0	815	815	815	13:51:09	0	793	22	97.30
118	VITA	0	12	12	12	18:16:04	0	12	0	100.00
119	WADGAON	0	14	14	14	12:58:10	0	14	0	100.00
120	WAI	0	32	32	32	9:44:52	0	32	0	100.00
121	WANI	0	27	27	27	9:02:42	0	27	0	100.00
122	WARDHA	0	29	29	29	10:04:53	0	28	1	96.55

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:FEB-2022

Period : 01-JAN-22 to 31-JAN-22

Date: 28/02/2022

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
123	WARORA	0	17	17	17	19:23:42	0	17	0	100.00
124	WARUD	0	15	15	15	11:09:26	0	15	0	100.00
125	WASHIM	0	45	45	45	7:53:14	0	45	0	100.00
126	YAVATMAL	0	126	126	126	6:42:45	0	126	0	100.00
127	YAWAL	0	0	0	0	0:00:00	0	0	0	0.00
128	YEOLA	0	18	18	18	1:06:40	0	18	0	100.00

MSEDCL