

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:DEC-2021

Period : 01-NOV-21 to 30-NOV-21

Date: 24/12/2021

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	39	39	39	13:35:16	0	39	0	100.00
2	AHMADPUR	0	18	18	18	16:17:51	0	18	0	100.00
3	AHMEDNAGAR	0	353	353	353	14:49:45	0	138	215	39.09
4	AKKALKOT	0	0	0	0	0:00:00	0	0	0	0.00
5	AKOLA	0	3080	3080	3080	13:02:36	0	3051	29	99.06
6	AKOT	0	66	66	66	13:47:09	0	66	0	100.00
7	AMALNER	0	0	0	0	0:00:00	0	0	0	0.00
8	AMBEJOGAI	0	88	88	88	7:18:51	0	88	0	100.00
9	AMRAVATI	0	627	627	627	15:07:25	0	347	280	55.34
10	ANJANGAON	0	15	15	15	12:06:00	0	15	0	100.00

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11	ARVI	0	1	1	1	7:00:00	0	1	0	99.99
12	ASHTA	0	6	6	6	19:27:09	0	6	0	100.00
13	AUSA	0	21	21	21	14:53:28	0	21	0	100.00
14	BALAPUR	0	8	8	8	13:55:11	0	8	0	100.00
15	BALLARPUR	0	32	32	32	14:33:21	0	32	0	100.00
16	BARAMATI	0	33	33	33	14:33:07	0	33	0	100.00
17	BARSHI	0	29	29	29	12:32:40	0	29	0	100.00
18	BASMATH	0	1	1	1	1:00:00	0	1	0	99.99
19	BEEED	0	98	98	98	11:52:47	0	62	36	63.27
20	BHADRAWATI	0	5	5	5	18:00:51	0	5	0	100.00
21	BHANDARA	0	55	55	55	14:03:40	0	50	5	90.91
22	BHUSAWAL	0	43	43	43	10:59:00	0	36	7	83.72
23	BRAHMAPURI	0	6	6	6	17:00:43	0	6	0	100.00
24	BULDHANA	0	223	223	223	5:45:17	0	223	0	100.00
25	CHALISGAON	0	6	6	6	12:04:17	0	5	1	83.33
26	CHANDRAPUR	0	603	603	603	16:26:27	0	603	0	100.00
27	CHIKHLI	0	20	20	20	14:10:56	0	20	0	100.00
28	CHIPLUN	0	90	90	90	16:18:40	0	88	2	97.78
29	CHOPDA	0	0	0	0	0:00:00	0	0	0	0.00
30	DAHANU	0	417	417	417	14:16:11	0	416	1	99.76
31	DARYAPUR	0	8	8	8	11:43:24	0	8	0	100.00
32	DAUND	0	10	10	10	17:03:00	0	10	0	100.00
33	DEGLUR	0	14	14	14	14:18:04	0	14	0	100.00
34	DEOLALI	0	174	174	174	12:33:03	0	152	22	87.36
35	DHARANGAON	0	0	0	0	0:00:00	0	0	0	0.00
36	DHULE	0	153	153	153	15:53:03	0	130	23	84.97
37	DIGRAS	0	20	20	20	14:02:47	0	20	0	100.00
38	DONDAICHA	0	3	3	3	17:21:26	0	3	0	100.00

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39	ERANDOL	0	2	2	2	0:30:00	0	2	0	100.00
40	GADCHIROLI	0	3	3	3	7:07:09	0	3	0	100.00
41	GANGAKHED	0	8	8	8	5:02:41	0	8	0	100.00
42	GONDIA	0	59	59	59	7:36:06	0	59	0	100.00
43	GREATER MUMBAI	0	16147	16147	16147	6:15:05	0	15868	279	98.27
44	HINGANGHAT	0	20	20	20	2:35:09	0	20	0	100.00
45	HINGOLI	0	8	8	8	13:50:54	0	8	0	100.00
46	ICHALKARANJI	0	235	235	235	16:19:45	0	138	97	58.72
47	IGATPURI	0	4	4	4	1:00:00	0	4	0	100.00
48	JAISINGPUR	0	22	22	22	15:26:30	0	22	0	100.00
49	JALNA	0	10	10	10	11:00:51	0	8	2	80.00
50	JINTUR	0	0	0	0	0:00:00	0	0	0	0.00
51	KAMPTEE	0	142	142	142	8:44:26	0	138	4	97.18
52	KANNAD	0	0	0	0	0:00:00	0	0	0	0.00
53	KARAD	0	17	17	17	4:02:31	0	17	0	100.00
54	KARANJA	0	34	34	34	2:37:11	0	34	0	100.00
55	KATOL	0	8	8	8	11:57:51	0	8	0	100.00
56	KHAMGAON	0	51	51	51	11:20:30	0	42	9	82.35
57	KHOPOLI	0	65	65	65	10:02:11	0	65	0	100.00
58	KOLHAPUR	0	2380	2380	2380	14:05:28	0	1418	962	59.58
59	KOPARGAON	0	23	23	23	2:36:42	0	23	0	100.00
60	LATUR	0	581	581	581	14:36:23	0	518	63	89.16
61	LONAVALA	0	115	115	115	11:13:20	0	115	0	100.00
62	MAJALGAON	0	2	2	2	14:10:43	0	2	0	100.00
63	MALEGAON	0	58	58	58	15:03:37	0	45	13	77.59
64	MALKAPUR	0	26	26	26	14:13:11	0	26	0	100.00
65	MANMAD	0	43	43	43	13:05:59	0	43	0	100.00
66	MEHKAR	0	7	7	7	14:12:15	0	7	0	100.00

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67	MORSHI	0	10	10	10	16:23:09	0	10	0	100.00
68	MURTIJAPUR	0	8	8	8	15:10:11	0	8	0	100.00
69	NAGPUR	0	1215	1215	1215	12:00:38	0	1163	52	95.72
70	NALASOPARA	0	1877	1877	1877	15:03:44	0	1544	333	82.26
71	NANDED	0	615	615	615	12:38:00	0	573	42	93.17
72	NANDURA	0	20	20	20	16:07:04	0	20	0	100.00
73	NANDURBAR	0	28	28	28	16:07:02	0	22	6	78.57
74	NASHIK	0	2345	2345	2345	7:32:49	0	2223	122	94.80
75	NAVI MUMBAI	0	3952	3952	3952	6:22:42	0	3916	36	99.09
76	NILANGA	0	7	7	7	17:21:26	0	7	0	100.00
77	OSMANABAD	0	103	103	103	16:45:39	0	56	47	54.37
78	OZAR	0	10	10	10	3:08:09	0	10	0	100.00
79	PACHORA	0	0	0	0	0:00:00	0	0	0	0.00
80	PAITHAN	0	0	0	0	0:00:00	0	0	0	0.00
81	PALGHAR	0	448	448	448	15:29:09	0	446	2	99.55
82	PANDHARPUR	0	4	4	4	5:20:21	0	4	0	100.00
83	PANVEL	0	3404	3404	3404	7:06:32	0	3376	28	99.18
84	PARBHANI	0	23	23	23	9:25:54	0	19	4	82.61
85	PARLI	0	6	6	6	12:54:17	0	6	0	100.00
86	PAROLA	0	2	2	2	4:30:00	0	2	0	100.00
87	PATHRI	0	0	0	0	0:00:00	0	0	0	0.00
88	PEN	0	47	47	47	15:15:52	0	47	0	100.00
89	PHALTAN	0	17	17	17	14:44:37	0	17	0	100.00
90	PULGAON	0	9	9	9	12:56:11	0	9	0	100.00
91	PUNE CITY	0	26603	26603	26603	12:25:26	0	24597	2006	92.46
92	PURNA	0	0	0	0	0:00:00	0	0	0	0.00

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93	PUSAD	0	7	7	7	16:12:15	0	7	0	100.00
94	RATNAGIRI	0	184	184	184	14:17:27	0	174	10	94.57
95	SAILU	0	0	0	0	0:00:00	0	0	0	0.00
96	SANGAMNER	0	18	18	18	4:15:43	0	18	0	100.00
97	SANGLI	0	500	500	500	15:49:01	0	449	51	89.80
98	SATANA	0	1	1	1	17:21:26	0	1	0	99.99
99	SATARA	0	116	116	116	15:00:31	0	51	65	43.97
100	SHAHADA	0	20	20	20	16:42:13	0	18	2	90.00
101	SHEGAON	0	4	4	4	13:46:04	0	4	0	100.00
102	SHIRPUR	0	10	10	10	19:06:26	0	10	0	100.00
103	SILLOD	0	8	8	8	17:26:15	0	8	0	100.00
104	SINNAR	0	20	20	20	7:02:21	0	20	0	100.00
105	SOLAPUR	0	285	285	285	14:51:06	0	159	126	55.79
106	TALEGAON	0	147	147	147	3:40:16	0	147	0	100.00
107	TASGAON	0	3	3	3	17:14:17	0	3	0	100.00
108	TULJAPUR	0	21	21	21	17:17:21	0	21	0	100.00
109	TUMSAR	0	8	8	8	12:28:24	0	8	0	100.00
110	UDGIR	0	64	64	64	16:49:49	0	41	23	64.06
111	UMARGA	0	15	15	15	17:56:00	0	15	0	100.00
112	UMARKHED	0	4	4	4	17:21:26	0	4	0	100.00
113	UMRED	0	22	22	22	13:57:28	0	22	0	100.00
114	URAN-ISLAMPUR	0	16	16	16	15:49:49	0	16	0	100.00
115	VAIJAPUR	0	0	0	0	0:00:00	0	0	0	0.00
116	VASAI	0	300	300	300	15:52:33	0	261	39	87.00
117	VIRAR	0	1343	1343	1343	11:46:16	0	1021	322	76.02
118	VITA	0	17	17	17	16:22:26	0	17	0	100.00
119	WADGAON	0	8	8	8	5:42:51	0	8	0	100.00
120	WAI	0	15	15	15	17:26:00	0	15	0	100.00
121	WANI	0	10	10	10	17:12:51	0	10	0	100.00
122	WARDHA	0	27	27	27	14:58:15	0	24	3	88.89

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123	WARORA	0	16	16	16	17:05:21	0	16	0	100.00
124	WARUD	0	4	4	4	14:25:43	0	4	0	100.00
125	WASHIM	0	16	16	16	18:05:54	0	16	0	100.00
126	YAVATMAL	0	56	56	56	9:01:00	0	50	6	89.29
127	YAWAL	0	2	2	2	9:40:43	0	2	0	100.00
128	YEOLA	0	27	27	27	2:26:40	0	27	0	100.00

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