

**Format: D3 - Townwise Complaint statistics Report**

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:SEP-2021

Period : 01-AUG-21 to 31-AUG-21

Date: 23/09/2021

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	75	75	75	10:58:48	0	74	1	98.67
2	AHMADPUR	0	25	25	25	18:00:00	0	25	0	100.00
3	AHMEDNAGAR	0	519	519	519	15:42:26	0	251	268	48.36
4	AKKALKOT	0	1	1	1	4:00:00	0	1	0	99.99
5	AKOLA	0	5872	5872	5872	12:44:58	0	5864	8	99.86
6	AKOT	0	177	177	177	13:42:06	0	176	1	99.43
7	AMALNER	0	42	42	42	15:57:58	0	27	15	64.29
8	AMBEJOGAI	0	334	334	334	17:07:37	0	334	0	100.00
9	AMRAVATI	0	1824	1824	1824	12:02:06	0	1818	6	99.67
10	ANJANGAON	0	11	11	11	12:33:07	0	11	0	100.00

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11	ARVI	0	16	16	16	10:32:57	0	16	0	100.00
12	ASHTA	0	16	16	16	19:10:43	0	16	0	100.00
13	AUSA	0	10	10	10	15:15:00	0	10	0	100.00
14	BALAPUR	0	23	23	23	11:55:43	0	23	0	100.00
15	BALLARPUR	0	96	96	96	14:28:29	0	96	0	100.00
16	BARAMATI	0	41	41	41	14:08:03	0	41	0	100.00
17	BARSHI	0	81	81	81	12:57:40	0	81	0	100.00
18	BASMATH	0	3	3	3	17:21:26	0	3	0	100.00
19	BEED	0	93	93	93	14:37:31	0	69	24	74.19
20	BHADRAWATI	0	45	45	45	14:54:51	0	45	0	100.00
21	BHANDARA	0	155	155	155	13:54:55	0	122	33	78.71
22	BHUSAWAL	0	365	365	365	15:30:31	0	279	86	76.44
23	BRAHMAPURI	0	57	57	57	15:16:23	0	57	0	100.00
24	BULDHANA	0	528	528	528	14:13:59	0	526	2	99.62
25	CHALISGAON	0	60	60	60	11:53:17	0	44	16	73.33
26	CHANDRAPUR	0	2454	2454	2454	16:22:03	0	2448	6	99.76
27	CHIKHLI	0	27	27	27	15:43:10	0	27	0	100.00
28	CHIPLUN	0	47	47	47	16:10:40	0	45	2	95.74
29	CHOPDA	0	11	11	11	16:06:37	0	11	0	100.00
30	DAHANU	0	1183	1183	1183	11:26:22	0	1179	4	99.66
31	DARYAPUR	0	36	36	36	14:08:27	0	36	0	100.00
32	DAUND	0	74	74	74	15:23:13	0	74	0	100.00
33	DEGLUR	0	31	31	31	16:43:16	0	31	0	100.00
34	DEOLALI	0	195	195	195	13:16:49	0	193	2	98.97
35	DHARANGAON	0	11	11	11	14:22:59	0	11	0	100.00
36	DHULE	0	498	498	498	14:30:59	0	470	28	94.38
37	DIGRAS	0	46	46	46	12:18:16	0	46	0	100.00
38	DONDAICHA	0	14	14	14	17:50:31	0	14	0	100.00

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39	ERANDOL	0	5	5	5	18:29:09	0	5	0	100.00
40	GADCHIROLI	0	15	15	15	17:03:43	0	15	0	100.00
41	GANGAKHED	0	6	6	6	4:33:34	0	6	0	100.00
42	GONDIA	0	265	265	265	14:26:58	0	264	1	99.62
43	GREATER MUMBAI	0	30849	30849	30849	5:47:04	0	30327	522	98.31
44	HINGANGHAT	0	74	74	74	5:32:16	0	71	3	95.95
45	HINGOLI	0	67	67	67	16:12:32	0	67	0	100.00
46	ICHALKARANJI	0	568	568	568	15:56:27	0	316	252	55.63
47	IGATPURI	0	62	62	62	17:39:16	0	62	0	100.00
48	JAISINGPUR	0	28	28	28	16:01:13	0	28	0	100.00
49	JALNA	0	210	210	210	13:10:55	0	208	2	99.05
50	JINTUR	0	1	1	1	0:00:00	0	1	0	99.99
51	KAMPTEE	0	279	279	279	16:00:29	0	277	2	99.28
52	KANNAD	0	15	15	15	17:21:26	0	15	0	100.00
53	KARAD	0	36	36	36	16:24:31	0	36	0	100.00
54	KARANJA	0	125	125	125	14:57:24	0	124	1	99.20
55	KATOL	0	31	31	31	15:57:47	0	31	0	100.00
56	KHAMGAON	0	85	85	85	15:27:23	0	40	45	47.06
57	KHOPOLI	0	110	110	110	12:54:42	0	110	0	100.00
58	KOLHAPUR	0	4207	4207	4207	15:39:22	0	1641	2566	39.01
59	KOPARGAON	0	79	79	79	11:31:15	0	79	0	100.00
60	LATUR	0	1171	1171	1171	15:15:01	0	1111	60	94.88
61	LONAVALA	0	174	174	174	16:32:25	0	173	1	99.43
62	MAJALGAON	0	6	6	6	17:21:26	0	6	0	100.00
63	MALEGAON	0	176	176	176	15:47:25	0	155	21	88.07
64	MALKAPUR	0	90	90	90	16:31:54	0	90	0	100.00
65	MANMAD	0	114	114	114	16:35:56	0	114	0	100.00
66	MEHKAR	0	38	38	38	14:51:32	0	38	0	100.00

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67	MORSHI	0	28	28	28	14:16:32	0	28	0	100.00
68	MURTIJAPUR	0	32	32	32	13:43:16	0	32	0	100.00
69	NAGPUR	0	3398	3398	3398	15:22:42	0	3219	179	94.73
70	NALASOPARA	0	2952	2952	2952	14:42:44	0	2833	119	95.97
71	NANDED	0	1037	1037	1037	13:56:06	0	714	323	68.85
72	NANDURA	0	24	24	24	13:05:43	0	24	0	100.00
73	NANDURBAR	0	311	311	311	9:58:35	0	289	22	92.93
74	NASHIK	0	3768	3768	3768	16:00:11	0	3678	90	97.61
75	NAVI MUMBAI	0	6415	6415	6415	5:59:16	0	6367	48	99.25
76	NILANGA	0	15	15	15	16:50:34	0	15	0	100.00
77	OSMANABAD	0	200	200	200	15:38:59	0	79	121	39.50
78	OZAR	0	15	15	15	15:47:26	0	15	0	100.00
79	PACHORA	0	14	14	14	16:58:10	0	14	0	100.00
80	PAITHAN	0	8	8	8	18:11:15	0	8	0	100.00
81	PALGHAR	0	1272	1272	1272	16:24:04	0	1267	5	99.61
82	PANDHARPUR	0	11	11	11	14:06:14	0	11	0	100.00
83	PANVEL	0	5199	5199	5199	5:38:20	0	5091	108	97.92
84	PARBHANI	0	65	65	65	12:40:05	0	52	13	80.00
85	PARLI	0	4	4	4	9:10:43	0	4	0	100.00
86	PAROLA	0	8	8	8	15:11:15	0	8	0	100.00
87	PATHRI	0	1	1	1	0:00:00	0	1	0	99.99
88	PEN	0	65	65	65	15:33:06	0	65	0	100.00
89	PHALTAN	0	14	14	14	16:48:22	0	14	0	100.00
90	PULGAON	0	7	7	7	12:41:01	0	7	0	100.00
91	PUNE CITY	0	37855	37855	37855	15:35:16	0	31320	6535	82.74
92	PURNA	0	0	0	0	0:00:00	0	0	0	0.00

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93	PUSAD	0	54	54	54	15:02:51	0	54	0	100.00
94	RATNAGIRI	0	123	123	123	13:36:20	0	110	13	89.43
95	SAILU	0	0	0	0	0:00:00	0	0	0	0.00
96	SANGAMNER	0	138	138	138	14:21:18	0	137	1	99.28
97	SANGLI	0	484	484	484	16:27:05	0	473	11	97.73
98	SATANA	0	3	3	3	12:14:17	0	3	0	100.00
99	SATARA	0	35	35	35	10:43:43	0	23	12	65.71
100	SHAHADA	0	83	83	83	16:55:27	0	83	0	100.00
101	SHEGAON	0	57	57	57	16:14:58	0	57	0	100.00
102	SHIRPUR	0	21	21	21	13:31:38	0	21	0	100.00
103	SILLOD	0	8	8	8	16:38:34	0	8	0	100.00
104	SINNAR	0	36	36	36	16:24:39	0	36	0	100.00
105	SOLAPUR	0	387	387	387	15:03:38	0	325	62	83.98
106	TALEGAON	0	163	163	163	15:02:44	0	162	1	99.39
107	TASGAON	0	3	3	3	17:27:09	0	3	0	100.00
108	TULJAPUR	0	24	24	24	17:10:32	0	24	0	100.00
109	TUMSAR	0	77	77	77	17:12:38	0	77	0	100.00
110	UDGIR	0	101	101	101	16:36:24	0	72	29	71.29
111	UMARGA	0	57	57	57	15:50:41	0	57	0	100.00
112	UMARKHED	0	17	17	17	17:31:16	0	17	0	100.00
113	UMRED	0	50	50	50	9:04:33	0	50	0	100.00
114	URAN-ISLAMPUR	0	12	12	12	17:30:21	0	12	0	100.00
115	VAIJAPUR	0	17	17	17	17:50:40	0	17	0	100.00
116	VASAI	0	410	410	410	14:29:49	0	358	52	87.32
117	VIRAR	0	2747	2747	2747	14:19:19	0	2560	187	93.19
118	VITA	0	19	19	19	16:04:17	0	19	0	100.00
119	WADGAON	0	90	90	90	16:09:31	0	90	0	100.00
120	WAI	0	33	33	33	15:05:12	0	33	0	100.00
121	WANI	0	38	38	38	14:31:01	0	38	0	100.00

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122	WARDHA	0	75	75	75	15:34:51	0	73	2	97.33
123	WARORA	0	98	98	98	14:01:16	0	98	0	100.00
124	WARUD	0	15	15	15	10:10:51	0	15	0	100.00
125	WASHIM	0	70	70	70	16:29:38	0	70	0	100.00
126	YAVATMAL	0	411	411	411	15:23:31	0	408	3	99.27
127	YAWAL	0	4	4	4	13:01:04	0	4	0	100.00
128	YEOLA	0	51	51	51	17:30:50	0	51	0	100.00

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