

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:OCT-2021

Period : 01-SEP-21 to 30-SEP-21

Date: 22/10/2021

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	79	79	79	14:14:26	0	79	0	100.00
2	AHMADPUR	0	58	58	58	14:52:10	0	58	0	100.00
3	AHMEDNAGAR	0	677	677	677	15:34:01	0	556	121	82.13
4	AKKALKOT	0	0	0	0	0:00:00	0	0	0	0.00
5	AKOLA	0	8585	8585	8585	14:44:19	0	8574	11	99.87
6	AKOT	0	237	237	237	17:28:42	0	235	2	99.16
7	AMALNER	0	68	68	68	15:30:23	0	52	16	76.47
8	AMBEJOGAI	0	441	441	441	17:21:39	0	440	1	99.77
9	AMRAVATI	0	2668	2668	2668	12:32:41	0	2662	6	99.78
10	ANJANGAON	0	33	33	33	13:37:09	0	33	0	100.00

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11	ARVI	0	18	18	18	13:09:17	0	18	0	100.00
12	ASHTA	0	16	16	16	15:26:47	0	16	0	100.00
13	AUSA	0	35	35	35	16:04:32	0	35	0	100.00
14	BALAPUR	0	27	27	27	13:47:37	0	27	0	100.00
15	BALLARPUR	0	121	121	121	16:17:38	0	121	0	100.00
16	BARAMATI	0	35	35	35	15:02:49	0	35	0	100.00
17	BARSHI	0	78	78	78	2:12:18	0	78	0	100.00
18	BASMATH	0	21	21	21	16:07:45	0	21	0	100.00
19	BEED	0	80	80	80	15:05:44	0	50	30	62.50
20	BHADRAWATI	0	48	48	48	16:40:32	0	48	0	100.00
21	BHANDARA	0	163	163	163	13:30:36	0	162	1	99.39
22	BHUSAWAL	0	336	336	336	15:00:47	0	241	95	71.73
23	BRAHMAPURI	0	84	84	84	15:49:08	0	84	0	100.00
24	BULDHANA	0	495	495	495	15:23:14	0	495	0	100.00
25	CHALISGAON	0	47	47	47	15:34:01	0	22	25	46.81
26	CHANDRAPUR	0	2348	2348	2348	15:28:05	0	2347	1	99.96
27	CHIKHLI	0	27	27	27	11:18:25	0	27	0	100.00
28	CH IPLUN	0	76	76	76	15:37:50	0	73	3	96.05
29	CHOPDA	0	9	9	9	15:27:37	0	9	0	100.00
30	DAHANU	0	1115	1115	1115	11:39:43	0	1109	6	99.46
31	DARYAPUR	0	44	44	44	15:46:22	0	44	0	100.00
32	DAUND	0	54	54	54	15:13:58	0	54	0	100.00
33	DEGLUR	0	18	18	18	16:25:43	0	18	0	100.00
34	DEOLALI	0	349	349	349	15:52:17	0	346	3	99.14
35	DHARANGAON	0	13	13	13	14:05:36	0	13	0	100.00
36	DHULE	0	622	622	622	15:34:32	0	566	56	91.00
37	DIGRAS	0	23	23	23	16:12:18	0	23	0	100.00
38	DONDAICHA	0	16	16	16	12:56:47	0	16	0	100.00

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39	ERANDOL	0	6	6	6	13:44:17	0	6	0	100.00
40	GADCHIROLI	0	3	3	3	16:27:09	0	3	0	100.00
41	GANGAKHED	0	20	20	20	12:19:43	0	20	0	100.00
42	GONDIA	0	223	223	223	13:02:10	0	221	2	99.10
43	GREATER MUMBAI	0	30895	30895	30895	6:16:20	0	29683	1212	96.08
44	HINGANGHAT	0	93	93	93	3:29:52	0	93	0	100.00
45	HINGOLI	0	28	28	28	16:28:56	0	28	0	100.00
46	ICHALKARANJI	0	540	540	540	14:14:49	0	517	23	95.74
47	IGATPURI	0	2	2	2	17:21:26	0	2	0	100.00
48	JAISINGPUR	0	31	31	31	14:32:54	0	31	0	100.00
49	JALNA	0	302	302	302	16:18:33	0	116	186	38.41
50	JINTUR	0	2	2	2	17:21:26	0	2	0	100.00
51	KAMPTEE	0	316	316	316	12:56:02	0	308	8	97.47
52	KANNAD	0	6	6	6	14:27:51	0	6	0	100.00
53	KARAD	0	43	43	43	16:32:06	0	43	0	100.00
54	KARANJA	0	101	101	101	15:48:10	0	101	0	100.00
55	KATOL	0	41	41	41	11:09:56	0	41	0	100.00
56	KHAMGAON	0	102	102	102	14:58:04	0	55	47	53.92
57	KHOPOLI	0	71	71	71	11:39:14	0	70	1	98.59
58	KOLHAPUR	0	3924	3924	3924	13:56:41	0	3772	152	96.13
59	KOPARGAON	0	48	48	48	10:01:58	0	48	0	100.00
60	LATUR	0	1556	1556	1556	15:19:02	0	1203	353	77.31
61	LONAVALA	0	211	211	211	15:26:01	0	210	1	99.53
62	MAJALGAON	0	31	31	31	15:15:54	0	31	0	100.00
63	MALEGAON	0	108	108	108	15:27:44	0	71	37	65.74
64	MALKAPUR	0	70	70	70	16:32:09	0	70	0	100.00
65	MANMAD	0	104	104	104	9:47:28	0	104	0	100.00
66	MEHKAR	0	24	24	24	15:36:04	0	24	0	100.00

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67	MORSHI	0	34	34	34	14:45:53	0	34	0	100.00
68	MURTIJAPUR	0	18	18	18	15:30:29	0	18	0	100.00
69	NAGPUR	0	3601	3601	3601	15:33:49	0	3501	100	97.22
70	NALASOPARA	0	2931	2931	2931	13:41:04	0	2853	78	97.34
71	NANDED	0	1399	1399	1399	15:11:04	0	1363	36	97.43
72	NANDURA	0	27	27	27	15:18:15	0	27	0	100.00
73	NANDURBAR	0	247	247	247	15:50:45	0	162	85	65.59
74	NASHIK	0	3733	3733	3733	15:55:22	0	3643	90	97.59
75	NAVI MUMBAI	0	5470	5470	5470	7:27:21	0	5403	67	98.78
76	NILANGA	0	23	23	23	17:21:59	0	23	0	100.00
77	OSMANABAD	0	114	114	114	14:11:19	0	59	55	51.75
78	OZAR	0	43	43	43	17:03:41	0	43	0	100.00
79	PACHORA	0	8	8	8	17:21:26	0	8	0	100.00
80	PAITHAN	0	13	13	13	17:27:02	0	13	0	100.00
81	PALGHAR	0	1124	1124	1124	16:41:42	0	1121	3	99.73
82	PANDHARPUR	0	12	12	12	4:11:47	0	12	0	100.00
83	PANVEL	0	3721	3721	3721	7:44:00	0	3631	90	97.58
84	PARBHANI	0	126	126	126	15:06:46	0	84	42	66.67
85	PARLI	0	41	41	41	15:34:36	0	41	0	100.00
86	PAROLA	0	3	3	3	12:47:09	0	3	0	100.00
87	PATHRI	0	1	1	1	17:21:26	0	1	1	99.99
88	PEN	0	64	64	64	16:23:58	0	64	0	100.00
89	PHALTAN	0	19	19	19	14:15:34	0	19	0	100.00
90	PULGAON	0	12	12	12	15:25:43	0	12	0	100.00
91	PUNE CITY	0	38952	38952	38952	15:24:52	0	34730	4222	89.16
92	PURNA	0	9	9	9	14:47:09	0	9	0	100.00

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93	PUSAD	0	39	39	39	15:57:02	0	39	0	100.00
94	RATNAGIRI	0	155	155	155	14:40:24	0	148	7	95.48
95	SAILU	0	26	26	26	13:33:18	0	26	0	100.00
96	SANGAMNER	0	50	50	50	16:47:09	0	50	0	100.00
97	SANGLI	0	572	572	572	16:36:28	0	565	7	98.78
98	SATANA	0	6	6	6	10:00:43	0	6	0	100.00
99	SATARA	0	199	199	199	16:10:46	0	140	59	70.35
100	SHAHADA	0	51	51	51	15:55:33	0	51	0	100.00
101	SHEGAON	0	80	80	80	15:32:34	0	80	0	100.00
102	SHIRPUR	0	15	15	15	16:15:26	0	15	0	100.00
103	SILLOD	0	20	20	20	16:29:21	0	20	0	100.00
104	SINNAR	0	39	39	39	17:41:52	0	39	0	100.00
105	SOLAPUR	0	406	406	406	14:13:51	0	358	48	88.18
106	TALEGAON	0	296	296	296	15:06:53	0	295	1	99.66
107	TASGAON	0	11	11	11	11:35:04	0	11	0	100.00
108	TULJAPUR	0	25	25	25	15:32:24	0	25	0	100.00
109	TUMSAR	0	48	48	48	15:37:46	0	48	0	100.00
110	UDGIR	0	59	59	59	15:07:20	0	18	41	30.51
111	UMARGA	0	14	14	14	16:07:02	0	14	0	100.00
112	UMARKHED	0	23	23	23	17:10:37	0	23	0	100.00
113	UMRED	0	54	54	54	13:54:17	0	54	0	100.00
114	URAN-ISLAMPUR	0	14	14	14	18:07:58	0	14	0	100.00
115	VAIJAPUR	0	14	14	14	18:01:13	0	14	0	100.00
116	VASAI	0	360	360	360	14:55:59	0	213	147	59.17
117	VIRAR	0	2056	2056	2056	16:25:12	0	1771	285	86.14
118	VITA	0	21	21	21	17:44:05	0	21	0	100.00
119	WADGAON	0	80	80	80	16:59:09	0	79	1	98.75
120	WAI	0	34	34	34	16:32:24	0	34	0	100.00
121	WANI	0	70	70	70	13:36:26	0	69	1	98.57

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122	WARDHA	0	97	97	97	11:02:26	0	94	3	96.91
123	WARORA	0	114	114	114	15:32:36	0	114	0	100.00
124	WARUD	0	19	19	19	12:08:48	0	19	0	100.00
125	WASHIM	0	57	57	57	15:42:51	0	57	0	100.00
126	YAVATMAL	0	475	475	475	15:23:12	0	473	2	99.58
127	YAWAL	0	9	9	9	15:32:23	0	9	0	100.00
128	YEOLA	0	70	70	70	14:13:58	0	70	0	100.00

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