

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:JULY-2021

Period : 01-JUN-21 to 30-JUN-21

Date: 26/07/2021

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	121	121	121	13:28:33	0	121	0	100.00
2	AHMADPUR	0	28	28	28	17:11:07	0	16	12	57.14
3	AHMEDNAGAR	0	351	351	351	15:10:50	0	326	25	92.88
4	AKKALKOT	0	1	1	1	17:11:07	0	0	1	0.00
5	AKOLA	0	9618	9618	9618	14:35:18	0	6209	3409	64.56
6	AKOT	0	285	285	285	16:05:05	0	251	34	88.07
7	AMALNER	0	50	50	50	16:07:36	0	35	15	70.00
8	AMBEJOGAI	0	480	480	480	15:29:03	0	334	146	69.58
9	AMRAVATI	0	3383	3383	3383	14:16:18	0	3221	162	95.21
10	ANJANGAON	0	50	50	50	15:21:07	0	46	4	92.00

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11	ARVI	0	23	23	23	15:46:11	0	21	2	91.30
12	ASHTA	0	29	29	29	17:11:07	0	21	8	72.41
13	AUSA	0	31	31	31	14:43:26	0	30	1	96.77
14	BALAPUR	0	64	64	64	15:18:07	0	55	9	85.94
15	BALLARPUR	0	176	176	176	12:38:56	0	176	0	100.00
16	BARAMATI	0	58	58	58	11:27:10	0	56	2	96.55
17	BARSHI	0	103	103	103	14:22:00	0	102	1	99.03
18	BASMATH	0	1	1	1	0:00:00	0	1	0	99.99
19	BEED	0	59	59	59	15:19:01	0	31	28	52.54
20	BHADRAWATI	0	94	94	94	15:14:59	0	94	0	100.00
21	BHANDARA	0	260	260	260	12:33:27	0	247	13	95.00
22	BHUSAWAL	0	576	576	576	13:41:11	0	528	48	91.67
23	BRAHMAPURI	0	141	141	141	15:30:25	0	93	48	65.96
24	BULDHANA	0	588	588	588	12:27:33	0	588	0	100.00
25	CHALISGAON	0	107	107	107	16:14:34	0	84	23	78.50
26	CHANDRAPUR	0	3040	3040	3040	16:09:15	0	3035	5	99.84
27	CHIKHLI	0	45	45	45	15:14:43	0	25	20	55.56
28	CHIPLUN	0	71	71	71	16:03:34	0	47	24	66.20
29	CHOPDA	0	13	13	13	13:49:14	0	7	6	53.85
30	DAHANU	0	1088	1088	1088	10:06:58	0	1088	0	100.00
31	DARYAPUR	0	73	73	73	15:20:11	0	67	6	91.78
32	DAUND	0	18	18	18	10:35:33	0	17	1	94.44
33	DEGLUR	0	26	26	26	15:58:53	0	25	1	96.15
34	DEOLALI	0	338	338	338	15:00:29	0	331	7	97.93
35	DHARANGAON	0	25	25	25	15:04:32	0	23	2	92.00
36	DHULE	0	931	931	931	15:29:11	0	821	110	88.18
37	DIGRAS	0	46	46	46	11:15:59	0	39	7	84.78
38	DONDAICHA	0	34	34	34	17:10:08	0	31	3	91.18

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39	ERANDOL	0	31	31	31	14:04:52	0	30	1	96.77
40	GADCHIROLI	0	40	40	40	16:30:03	0	7	33	17.50
41	GANGAKHED	0	28	28	28	10:00:52	0	28	0	100.00
42	GONDIA	0	301	301	301	14:48:02	0	301	0	100.00
43	GREATER MUMBAI	0	35407	35407	35407	5:28:45	0	35078	329	99.07
44	HINGANGHAT	0	129	129	129	15:19:11	0	129	0	100.00
45	HINGOLI	0	58	58	58	15:26:47	0	47	11	81.03
46	ICHALKARANJI	0	663	663	663	16:07:16	0	504	159	76.02
47	IGATPURI	0	42	42	42	16:30:41	0	42	0	100.00
48	JAISINGPUR	0	50	50	50	16:51:41	0	30	20	60.00
49	JALNA	0	393	393	393	13:56:07	0	363	30	92.37
50	JINTUR	0	7	7	7	17:09:31	0	5	2	71.43
51	KAMPTEE	0	459	459	459	9:01:35	0	459	0	100.00
52	KANNAD	0	10	10	10	16:38:53	0	10	0	100.00
53	KARAD	0	79	79	79	13:25:48	0	78	1	98.73
54	KARANJA	0	182	182	182	13:42:56	0	171	11	93.96
55	KATOL	0	26	26	26	16:01:02	0	7	19	26.92
56	KHAMGAON	0	162	162	162	13:51:28	0	129	33	79.63
57	KHOPOLI	0	115	115	115	12:06:23	0	103	12	89.57
58	KOLHAPUR	0	3870	3870	3870	16:08:15	0	2951	919	76.25
59	KOPARGAON	0	81	81	81	7:58:05	0	81	0	100.00
60	LATUR	0	1697	1697	1697	14:02:26	0	1546	151	91.10
61	LONAVALA	0	245	245	245	14:23:44	0	226	19	92.24
62	MAJALGAON	0	3	3	3	11:47:24	0	3	0	100.00
63	MALEGAON	0	395	395	395	15:11:29	0	382	13	96.71
64	MALKAPUR	0	48	48	48	14:21:04	0	39	9	81.25
65	MANMAD	0	161	161	161	11:12:53	0	161	0	100.00
66	MEHKAR	0	58	58	58	15:35:54	0	56	2	96.55

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67	MORSHI	0	52	52	52	15:10:26	0	49	3	94.23
68	MURTIJAPUR	0	44	44	44	14:18:29	0	40	4	90.91
69	NAGPUR	0	5793	5793	5793	15:21:57	0	4784	1009	82.58
70	NALASOPARA	0	4393	4393	4393	14:50:27	0	4122	271	93.83
71	NANDED	0	1590	1590	1590	14:10:22	0	1551	39	97.55
72	NANDURA	0	24	24	24	12:54:54	0	19	5	79.17
73	NANDURBAR	0	366	366	366	9:09:05	0	366	0	100.00
74	NASHIK	0	3711	3711	3711	15:46:08	0	3696	15	99.60
75	NAVI MUMBAI	0	7870	7870	7870	5:01:57	0	7855	15	99.81
76	NILANGA	0	44	44	44	17:08:08	0	35	9	79.55
77	OSMANABAD	0	337	337	337	13:45:36	0	264	73	78.34
78	OZAR	0	19	19	19	17:09:56	0	19	0	100.00
79	PACHORA	0	12	12	12	12:52:24	0	12	0	100.00
80	PAITHAN	0	25	25	25	16:53:25	0	22	3	88.00
81	PALGHAR	0	1560	1560	1560	13:42:07	0	1538	22	98.59
82	PANDHARPUR	0	11	11	11	14:58:11	0	6	5	54.54
83	PANVEL	0	7226	7226	7226	5:02:09	0	7205	21	99.71
84	PARBHANI	0	333	333	333	16:02:04	0	214	119	64.26
85	PARLI	0	3	3	3	8:03:42	0	2	1	66.66
86	PAROLA	0	17	17	17	15:09:09	0	12	5	70.59
87	PATHRI	0	3	3	3	17:11:07	0	1	2	33.33
88	PEN	0	68	68	68	15:32:25	0	56	12	82.35
89	PHALTAN	0	9	9	9	14:41:59	0	3	6	33.33
90	PULGAON	0	25	25	25	14:34:24	0	25	0	100.00
91	PUNE CITY	0	41326	41326	41326	14:36:17	0	35849	5477	86.75
92	PURNA	0	12	12	12	17:11:07	0	7	5	58.33

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93	PUSAD	0	91	91	91	14:28:43	0	89	2	97.80
94	RATNAGIRI	0	200	200	200	15:38:43	0	163	37	81.50
95	SAILU	0	12	12	12	12:47:24	0	5	7	41.67
96	SANGAMNER	0	110	110	110	15:51:38	0	107	3	97.27
97	SANGLI	0	452	452	452	15:09:35	0	350	102	77.43
98	SATANA	0	6	6	6	17:11:07	0	4	2	66.67
99	SATARA	0	227	227	227	15:56:48	0	224	3	98.68
100	SHAHADA	0	40	40	40	14:09:00	0	40	0	100.00
101	SHEGAON	0	88	88	88	14:53:17	0	59	29	67.05
102	SHIRPUR	0	34	34	34	16:06:16	0	27	7	79.41
103	SILLOD	0	25	25	25	16:17:25	0	24	1	96.00
104	SINNAR	0	22	22	22	16:15:33	0	22	0	100.00
105	SOLAPUR	0	513	513	513	14:54:24	0	405	108	78.95
106	TALEGAON	0	244	244	244	14:11:08	0	197	47	80.74
107	TASGAON	0	6	6	6	10:35:33	0	6	0	100.00
108	TULJAPUR	0	37	37	37	16:01:30	0	23	14	62.16
109	TUMSAR	0	47	47	47	14:11:24	0	44	3	93.62
110	UDGIR	0	154	154	154	16:29:14	0	64	90	41.56
111	UMARGA	0	63	63	63	15:36:11	0	53	10	84.13
112	UMARKHED	0	40	40	40	12:51:47	0	40	0	100.00
113	UMRED	0	65	65	65	14:16:06	0	34	31	52.31
114	URAN-ISLAMPUR	0	25	25	25	15:24:11	0	23	2	92.00
115	VAIJAPUR	0	14	14	14	16:05:14	0	12	2	85.71
116	VASAI	0	572	572	572	13:55:46	0	433	139	75.70
117	VIRAR	0	2457	2457	2457	13:17:00	0	2395	62	97.48
118	VITA	0	11	11	11	17:11:07	0	3	8	27.27
119	WADGAON	0	184	184	184	14:27:25	0	184	0	100.00
120	WAI	0	26	26	26	13:01:48	0	25	1	96.15
121	WANI	0	47	47	47	13:41:19	0	36	11	76.60

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122	WARDHA	0	226	226	226	15:54:26	0	191	35	84.51
123	WARORA	0	91	91	91	15:02:24	0	91	0	100.00
124	WARUD	0	25	25	25	11:53:47	0	24	1	96.00
125	WASHIM	0	19	19	19	12:38:01	0	17	2	89.47
126	YAVATMAL	0	592	592	592	13:39:30	0	590	2	99.66
127	YAWAL	0	9	9	9	12:00:44	0	9	0	100.00
128	YEOLA	0	44	44	44	11:07:38	0	44	0	100.00

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