

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:AUG-2021

Period : 01-JUL-21 to 31-JUL-21

Date: 26/08/2021

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	100	100	100	10:13:00	0	100	0	100.00
2	AHMADPUR	0	61	61	61	15:23:04	0	53	8	86.89
3	AHMEDNAGAR	0	616	616	616	15:39:49	0	421	195	68.34
4	AKKALKOT	0	5	5	5	17:11:07	0	4	1	80.00
5	AKOLA	0	8965	8965	8965	12:15:41	0	8940	25	99.72
6	AKOT	0	171	171	171	14:02:39	0	169	2	98.83
7	AMALNER	0	73	73	73	13:51:16	0	32	41	43.84
8	AMBEJOGAI	0	190	190	190	16:20:18	0	134	56	70.53
9	AMRAVATI	0	2851	2851	2851	13:03:29	0	2849	2	99.93
10	ANJANGAON	0	25	25	25	14:56:00	0	25	0	100.00

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11	ARVI	0	24	24	24	13:17:36	0	24	0	100.00
12	ASHTA	0	22	22	22	17:11:07	0	19	3	86.36
13	AUSA	0	40	40	40	14:50:53	0	38	2	95.00
14	BALAPUR	0	42	42	42	12:11:48	0	42	0	100.00
15	BALLARPUR	0	157	157	157	12:24:31	0	157	0	100.00
16	BARAMATI	0	65	65	65	13:07:21	0	63	2	96.92
17	BARSHI	0	90	90	90	14:28:19	0	87	3	96.67
18	BASMATH	0	8	8	8	15:02:13	0	4	4	50.00
19	BEED	0	123	123	123	15:03:32	0	91	32	73.98
20	BHADRAWATI	0	75	75	75	15:39:55	0	75	0	100.00
21	BHANDARA	0	172	172	172	12:55:52	0	162	10	94.19
22	BHUSAWAL	0	516	516	516	15:15:01	0	350	166	67.83
23	BRAHMAPURI	0	113	113	113	15:17:07	0	83	30	73.45
24	BULDHANA	0	675	675	675	10:49:10	0	671	4	99.41
25	CHALISGAON	0	81	81	81	15:39:50	0	57	24	70.37
26	CHANDRAPUR	0	3121	3121	3121	15:53:18	0	3120	1	99.97
27	CHIKHLI	0	32	32	32	13:15:08	0	30	2	93.75
28	CH IPLUN	0	71	71	71	15:40:08	0	42	29	59.15
29	CHOPDA	0	13	13	13	14:32:29	0	8	5	61.54
30	DAHANU	0	1480	1480	1480	8:19:30	0	1480	0	100.00
31	DARYAPUR	0	47	47	47	14:14:45	0	47	0	100.00
32	DAUND	0	44	44	44	12:56:10	0	39	5	88.64
33	DEGLUR	0	15	15	15	17:11:07	0	6	9	40.00
34	DEOLALI	0	261	261	261	13:38:45	0	260	1	99.62
35	DHARANGAON	0	15	15	15	13:20:09	0	11	4	73.33
36	DHULE	0	585	585	585	14:55:22	0	557	28	95.21
37	DIGRAS	0	55	55	55	14:38:13	0	54	1	98.18
38	DONDAICHA	0	26	26	26	15:55:33	0	14	12	53.85

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39	ERANDOL	0	15	15	15	15:32:53	0	13	2	86.67
40	GADCHIROLI	0	57	57	57	17:05:39	0	38	19	66.67
41	GANGAKHED	0	19	19	19	12:54:58	0	14	5	73.68
42	GONDIA	0	221	221	221	14:47:57	0	221	0	100.00
43	GREATER MUMBAI	0	41391	41391	41391	7:40:46	0	40843	548	98.68
44	HINGANGHAT	0	106	106	106	16:26:25	0	104	2	98.11
45	HINGOLI	0	95	95	95	15:44:44	0	66	29	69.47
46	ICHALKARANJI	0	342	342	342	15:40:41	0	256	86	74.85
47	IGATPURI	0	33	33	33	16:44:19	0	33	0	100.00
48	JAISINGPUR	0	12	12	12	15:13:20	0	10	2	83.33
49	JALNA	0	351	351	351	14:18:50	0	326	25	92.88
50	JINTUR	0	20	20	20	17:01:33	0	6	14	30.00
51	KAMPTEE	0	363	363	363	12:23:29	0	357	6	98.35
52	KANNAD	0	15	15	15	15:21:38	0	12	3	80.00
53	KARAD	0	59	59	59	15:52:42	0	52	7	88.14
54	KARANJA	0	225	225	225	11:52:26	0	225	0	100.00
55	KATOL	0	13	13	13	14:24:27	0	11	2	84.61
56	KHAMGAON	0	162	162	162	13:33:04	0	147	15	90.74
57	KHOPOLI	0	155	155	155	13:40:52	0	102	53	65.81
58	KOLHAPUR	0	3694	3694	3694	15:47:55	0	2537	1157	68.68
59	KOPARGAON	0	68	68	68	8:57:15	0	68	0	100.00
60	LATUR	0	1619	1619	1619	13:34:24	0	1573	46	97.16
61	LONAVALA	0	379	379	379	14:08:24	0	328	51	86.54
62	MAJALGAON	0	4	4	4	17:11:07	0	2	2	50.00
63	MALEGAON	0	165	165	165	15:59:33	0	115	50	69.70
64	MALKAPUR	0	92	92	92	13:55:06	0	86	6	93.48
65	MANMAD	0	159	159	159	12:55:22	0	158	1	99.37
66	MEHKAR	0	49	49	49	12:16:09	0	49	0	100.00

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67	MORSHI	0	56	56	56	13:16:52	0	56	0	100.00
68	MURTIJAPUR	0	83	83	83	15:28:52	0	82	1	98.80
69	NAGPUR	0	4300	4300	4300	14:21:12	0	4135	165	96.16
70	NALASOPARA	0	4720	4720	4720	13:36:59	0	4705	15	99.68
71	NANDED	0	1949	1949	1949	13:37:01	0	1857	92	95.28
72	NANDURA	0	28	28	28	13:04:36	0	26	2	92.86
73	NANDURBAR	0	331	331	331	9:41:30	0	331	0	100.00
74	NASHIK	0	3834	3834	3834	15:39:52	0	3807	27	99.30
75	NAVI MUMBAI	0	7707	7707	7707	5:57:53	0	7696	11	99.86
76	NILANGA	0	14	14	14	17:11:07	0	11	3	78.57
77	OSMANABAD	0	246	246	246	13:28:01	0	203	43	82.52
78	OZAR	0	21	21	21	15:06:40	0	21	0	100.00
79	PACHORA	0	23	23	23	15:07:03	0	16	7	69.56
80	PAITHAN	0	21	21	21	16:50:35	0	11	10	52.38
81	PALGHAR	0	1697	1697	1697	14:04:37	0	1695	2	99.88
82	PANDHARPUR	0	38	38	38	15:25:09	0	22	16	57.89
83	PANVEL	0	7334	7334	7334	6:13:23	0	7313	21	99.71
84	PARBHANI	0	218	218	218	16:35:39	0	80	138	36.70
85	PARLI	0	2	2	2	2:00:00	0	2	0	100.00
86	PAROLA	0	12	12	12	16:19:16	0	9	3	75.00
87	PATHRI	0	1	1	1	1:00:00	0	1	0	99.99
88	PEN	0	104	104	104	14:32:15	0	88	16	84.62
89	PHALTAN	0	13	13	13	13:12:18	0	10	3	76.92
90	PULGAON	0	6	6	6	14:47:24	0	6	0	100.00
91	PUNE CITY	0	49122	49122	49122	14:48:09	0	44181	4941	89.94
92	PURNA	0	15	15	15	17:11:07	0	7	8	46.67

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93	PUSAD	0	105	105	105	11:06:18	0	105	0	100.00
94	RATNAGIRI	0	180	180	180	15:16:10	0	144	36	80.00
95	SAILU	0	14	14	14	16:14:36	0	8	6	57.14
96	SANGAMNER	0	106	106	106	15:51:42	0	105	1	99.06
97	SANGLI	0	684	684	684	15:36:03	0	657	27	96.05
98	SATANA	0	9	9	9	12:40:44	0	7	2	77.78
99	SATARA	0	192	192	192	15:41:42	0	178	14	92.71
100	SHAHADA	0	34	34	34	12:36:52	0	32	2	94.12
101	SHEGAON	0	138	138	138	12:41:11	0	137	1	99.28
102	SHIRPUR	0	31	31	31	15:24:48	0	25	6	80.64
103	SILLOD	0	25	25	25	16:44:16	0	6	19	24.00
104	SINNAR	0	44	44	44	14:50:36	0	43	1	97.73
105	SOLAPUR	0	436	436	436	14:20:45	0	381	55	87.39
106	TALEGAON	0	394	394	394	13:14:56	0	353	41	89.59
107	TASGAON	0	7	7	7	17:11:07	0	6	1	85.71
108	TULJAPUR	0	10	10	10	15:02:53	0	7	3	70.00
109	TUMSAR	0	52	52	52	14:48:43	0	52	0	100.00
110	UDGIR	0	94	94	94	15:55:53	0	84	10	89.36
111	UMARGA	0	46	46	46	16:29:57	0	41	5	89.13
112	UMARKHED	0	27	27	27	10:45:21	0	27	0	100.00
113	UMRED	0	55	55	55	12:04:24	0	39	16	70.91
114	URAN-ISLAMPUR	0	36	36	36	16:40:30	0	36	0	100.00
115	VAIJAPUR	0	16	16	16	17:11:07	0	5	11	31.25
116	VASAI	0	645	645	645	13:27:40	0	637	8	98.76
117	VIRAR	0	3239	3239	3239	12:32:16	0	3231	8	99.75
118	VITA	0	12	12	12	16:15:11	0	8	4	66.67
119	WADGAON	0	89	89	89	15:21:48	0	87	2	97.75
120	WAI	0	59	59	59	14:35:11	0	58	1	98.30
121	WANI	0	71	71	71	13:36:15	0	69	2	97.18

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122	WARDHA	0	98	98	98	15:36:24	0	96	2	97.96
123	WARORA	0	84	84	84	14:54:27	0	84	0	100.00
124	WARUD	0	24	24	24	12:35:06	0	24	0	100.00
125	WASHIM	0	121	121	121	15:05:32	0	117	4	96.69
126	YAVATMAL	0	330	330	330	13:42:45	0	327	3	99.09
127	YAWAL	0	5	5	5	14:52:27	0	5	0	100.00
128	YEOLA	0	72	72	72	9:43:55	0	72	0	100.00

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