

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:MAY-2021

Period : 01-APR-21 to 30-APR-21

Date: 26/05/2021

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	81	81	81	9:57:30	0	81	0	100.00
2	AHMADPUR	0	49	49	49	15:57:22	0	48	1	97.96
3	AHMEDNAGAR	0	306	306	306	13:45:23	0	220	86	71.90
4	AKKALKOT	0	0	0	0	0:00:00	0	0	0	0.00
5	AKOLA	0	4619	4619	4619	12:51:51	0	4615	4	99.91
6	AKOT	0	132	132	132	14:21:55	0	130	2	98.48
7	AMALNER	0	53	53	53	15:50:36	0	46	7	86.79
8	AMBEJOGAI	0	348	348	348	15:32:22	0	277	71	79.60
9	AMRAVATI	0	1883	1883	1883	11:09:39	0	1881	2	99.89
10	ANJANGAON	0	24	24	24	13:00:33	0	24	0	100.00

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11	ARVI	0	12	12	12	15:29:16	0	11	1	91.67
12	ASHTA	0	24	24	24	14:31:29	0	24	0	100.00
13	AUSA	0	23	23	23	14:47:50	0	22	1	95.65
14	BALAPUR	0	15	15	15	14:41:11	0	15	0	100.00
15	BALLARPUR	0	82	82	82	12:08:48	0	82	0	100.00
16	BARAMATI	0	90	90	90	14:21:29	0	49	41	54.44
17	BARSHI	0	90	90	90	14:29:39	0	85	5	94.44
18	BASMATH	0	1	1	1	17:11:07	0	0	1	0.00
19	BEED	0	453	453	453	14:49:09	0	410	43	90.51
20	BHADRAWATI	0	46	46	46	16:09:46	0	46	0	100.00
21	BHANDARA	0	74	74	74	13:57:43	0	70	4	94.59
22	BHUSAWAL	0	158	158	158	14:39:41	0	133	25	84.18
23	BRAHMAPURI	0	60	60	60	15:47:49	0	45	15	75.00
24	BULDHANA	0	515	515	515	10:20:07	0	514	1	99.81
25	CHALISGAON	0	51	51	51	15:21:52	0	42	9	82.35
26	CHANDRAPUR	0	1480	1480	1480	15:15:36	0	1477	3	99.80
27	CHIKHLI	0	59	59	59	7:57:06	0	58	1	98.30
28	CHIPLUN	0	93	93	93	16:44:18	0	74	19	79.57
29	CHOPDA	0	15	15	15	15:49:38	0	14	1	93.33
30	DAHANU	0	306	306	306	12:55:12	0	305	1	99.67
31	DARYAPUR	0	35	35	35	9:48:50	0	35	0	100.00
32	DAUND	0	32	32	32	16:16:02	0	12	20	37.50
33	DEGLUR	0	25	25	25	14:30:29	0	23	2	92.00
34	DEOLALI	0	100	100	100	14:40:11	0	100	0	100.00
35	DHARANGAON	0	3	3	3	11:27:24	0	3	0	100.00
36	DHULE	0	376	376	376	13:54:19	0	336	40	89.36
37	DIGRAS	0	25	25	25	13:50:19	0	25	0	100.00
38	DONDAICHA	0	7	7	7	12:06:21	0	7	0	100.00

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39	ERANDOL	0	1	1	1	17:11:07	0	1	0	99.99
40	GADCHIROLI	0	29	29	29	14:26:40	0	13	16	44.83
41	GANGAKHED	0	26	26	26	9:25:28	0	25	1	96.15
42	GONDIA	0	148	148	148	14:14:44	0	145	3	97.97
43	GREATER MUMBAI	0	23366	23366	23366	5:33:46	0	23315	51	99.78
44	HINGANGHAT	0	63	63	63	16:09:17	0	59	4	93.65
45	HINGOLI	0	16	16	16	15:13:28	0	14	2	87.50
46	ICHALKARANJI	0	590	590	590	14:19:16	0	477	113	80.85
47	IGATPURI	0	25	25	25	16:31:49	0	25	0	100.00
48	JAISINGPUR	0	55	55	55	14:27:02	0	49	6	89.09
49	JALNA	0	95	95	95	13:11:52	0	53	42	55.79
50	JINTUR	0	7	7	7	17:11:07	0	2	5	28.57
51	KAMPTEE	0	204	204	204	12:42:57	0	178	26	87.25
52	KANNAD	0	4	4	4	17:11:07	0	2	2	50.00
53	KARAD	0	57	57	57	14:09:26	0	43	14	75.44
54	KARANJA	0	126	126	126	13:33:25	0	107	19	84.92
55	KATOL	0	27	27	27	15:21:09	0	18	9	66.67
56	KHAMGAON	0	66	66	66	11:05:09	0	54	12	81.82
57	KHOPOLI	0	57	57	57	7:48:46	0	53	4	92.98
58	KOLHAPUR	0	4798	4798	4798	14:07:06	0	4117	681	85.81
59	KOPARGAON	0	34	34	34	11:25:57	0	34	0	100.00
60	LATUR	0	1704	1704	1704	13:42:24	0	1675	29	98.30
61	LONAVALA	0	123	123	123	14:22:27	0	88	35	71.54
62	MAJALGAON	0	23	23	23	17:11:07	0	19	4	82.61
63	MALEGAON	0	341	341	341	15:50:44	0	247	94	72.43
64	MALKAPUR	0	24	24	24	13:05:22	0	22	2	91.67
65	MANMAD	0	131	131	131	13:52:10	0	110	21	83.97
66	MEHKAR	0	44	44	44	11:15:21	0	44	0	100.00

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67	MORSHI	0	32	32	32	6:49:47	0	32	0	100.00
68	MURTIJAPUR	0	13	13	13	14:46:40	0	13	0	100.00
69	NAGPUR	0	2618	2618	2618	14:20:02	0	2356	262	89.99
70	NALASOPARA	0	2313	2313	2313	13:46:28	0	1905	408	82.36
71	NANDED	0	1367	1367	1367	14:44:48	0	1065	302	77.91
72	NANDURA	0	21	21	21	15:03:17	0	11	10	52.38
73	NANDURBAR	0	182	182	182	9:13:31	0	182	0	100.00
74	NASHIK	0	3289	3289	3289	15:30:40	0	3286	3	99.91
75	NAVI MUMBAI	0	4671	4671	4671	6:57:27	0	4657	14	99.70
76	NILANGA	0	25	25	25	16:34:40	0	22	3	88.00
77	OSMANABAD	0	161	161	161	11:41:19	0	116	45	72.05
78	OZAR	0	13	13	13	14:07:42	0	12	1	92.31
79	PACHORA	0	23	23	23	12:48:01	0	23	0	100.00
80	PAITHAN	0	11	11	11	16:59:12	0	9	2	81.82
81	PALGHAR	0	687	687	687	15:15:29	0	685	2	99.71
82	PANDHARPUR	0	4	4	4	7:17:47	0	4	0	100.00
83	PANVEL	0	3658	3658	3658	7:53:07	0	3632	26	99.29
84	PARBHANI	0	306	306	306	15:22:39	0	227	79	74.18
85	PARLI	0	24	24	24	16:30:11	0	19	5	79.17
86	PAROLA	0	4	4	4	16:53:20	0	4	0	100.00
87	PATHRI	0	5	5	5	17:11:07	0	1	4	20.00
88	PEN	0	33	33	33	12:12:52	0	30	3	90.91
89	PHALTAN	0	7	7	7	10:06:21	0	6	1	85.71
90	PULGAON	0	6	6	6	13:17:24	0	6	0	100.00
91	PUNE CITY	0	39086	39086	39086	14:38:00	0	32080	7006	82.08
92	PURNA	0	12	12	12	17:11:07	0	9	3	75.00

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93	PUSAD	0	53	53	53	12:28:23	0	53	0	100.00
94	RATNAGIRI	0	53	53	53	14:14:28	0	39	14	73.58
95	SAILU	0	11	11	11	17:11:07	0	10	1	90.91
96	SANGAMNER	0	118	118	118	15:52:24	0	118	0	100.00
97	SANGLI	0	893	893	893	15:35:49	0	787	106	88.13
98	SATANA	0	3	3	3	7:43:42	0	2	1	66.66
99	SATARA	0	332	332	332	15:41:40	0	303	29	91.27
100	SHAHADA	0	22	22	22	16:26:58	0	16	6	72.73
101	SHEGAON	0	20	20	20	13:18:07	0	16	4	80.00
102	SHIRPUR	0	9	9	9	15:16:33	0	9	0	100.00
103	SILLOD	0	32	32	32	17:11:07	0	21	11	65.62
104	SINNAR	0	34	34	34	16:30:20	0	34	0	100.00
105	SOLAPUR	0	816	816	816	14:23:01	0	609	207	74.63
106	TALEGAON	0	128	128	128	14:59:50	0	78	50	60.94
107	TASGAON	0	11	11	11	16:13:32	0	11	0	100.00
108	TULJAPUR	0	11	11	11	9:22:25	0	7	4	63.64
109	TUMSAR	0	15	15	15	15:53:38	0	13	2	86.67
110	UDGIR	0	165	165	165	16:18:13	0	134	31	81.21
111	UMARGA	0	16	16	16	13:15:08	0	16	0	100.00
112	UMARKHED	0	61	61	61	16:22:00	0	42	19	68.85
113	UMRED	0	34	34	34	15:47:58	0	22	12	64.71
114	URAN-ISLAMPUR	0	24	24	24	12:46:01	0	24	0	100.00
115	VAIJAPUR	0	25	25	25	17:05:52	0	21	4	84.00
116	VASAI	0	321	321	321	12:19:59	0	316	5	98.44
117	VIRAR	0	1578	1578	1578	13:15:13	0	1437	141	91.06
118	VITA	0	26	26	26	15:25:33	0	19	7	73.08
119	WADGAON	0	102	102	102	14:14:14	0	91	11	89.22
120	WAI	0	39	39	39	12:25:35	0	31	8	79.49
121	WANI	0	56	56	56	12:21:16	0	45	11	80.36
122	WARDHA	0	71	71	71	14:58:47	0	71	0	100.00
123	WARORA	0	69	69	69	14:41:37	0	69	0	100.00

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124	WARUD	0	13	13	13	9:34:52	0	13	0	100.00
125	WASHIM	0	57	57	57	11:26:26	0	39	18	68.42
126	YAVATMAL	0	350	350	350	14:21:56	0	335	15	95.71
127	YAWAL	0	0	0	0	0:00:00	0	0	0	0.00
128	YEOLA	0	9	9	9	15:29:53	0	6	3	66.67

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