

**Format: D3 - Townwise Complaint statistics Report**

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:JUN-2021

Period : 01-MAY-21 to 31-MAY-21

Date: 26/06/2021

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	147	147	147	12:25:36	0	144	3	97.96
2	AHMADPUR	0	49	49	49	14:13:04	0	40	9	81.63
3	AHMEDNAGAR	0	911	911	911	14:32:06	0	742	169	81.45
4	AKKALKOT	0	3	3	3	5:00:00	0	3	0	100.00
5	AKOLA	0	11696	11696	11696	14:26:11	0	9085	2611	77.68
6	AKOT	0	344	344	344	16:14:26	0	249	95	72.38
7	AMALNER	0	94	94	94	14:44:32	0	83	11	88.30
8	AMBEJOGAI	0	526	526	526	15:57:13	0	450	76	85.55
9	AMRAVATI	0	3595	3595	3595	14:15:11	0	3544	51	98.58
10	ANJANGAON	0	53	53	53	13:12:22	0	51	2	96.23

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11	ARVI	0	12	12	12	15:50:11	0	11	1	91.67
12	ASHTA	0	36	36	36	16:51:33	0	28	8	77.78
13	AUSA	0	61	61	61	15:53:55	0	59	2	96.72
14	BALAPUR	0	87	87	87	12:24:40	0	85	2	97.70
15	BALLARPUR	0	174	174	174	12:51:07	0	170	4	97.70
16	BARAMATI	0	76	76	76	16:19:25	0	72	4	94.74
17	BARSHI	0	151	151	151	14:31:11	0	120	31	79.47
18	BASMATH	0	3	3	3	12:27:24	0	2	1	66.66
19	BEED	0	261	261	261	15:00:53	0	230	31	88.12
20	BHADRAWATI	0	61	61	61	14:40:09	0	60	1	98.36
21	BHANDARA	0	314	314	314	14:28:12	0	281	33	89.49
22	BHUSAWAL	0	796	796	796	14:54:41	0	714	82	89.70
23	BRAHMAPURI	0	157	157	157	15:58:50	0	93	64	59.24
24	BULDHANA	0	1071	1071	1071	9:51:58	0	1062	9	99.16
25	CHALISGAON	0	149	149	149	15:09:10	0	125	24	83.89
26	CHANDRAPUR	0	1784	1784	1784	16:03:49	0	1757	27	98.49
27	CHIKHLI	0	31	31	31	13:38:51	0	20	11	64.52
28	CHIPLUN	0	154	154	154	16:45:40	0	96	58	62.34
29	CHOPDA	0	31	31	31	14:54:42	0	26	5	83.87
30	DAHANU	0	1093	1093	1093	13:59:16	0	1080	13	98.81
31	DARYAPUR	0	64	64	64	15:33:07	0	63	1	98.44
32	DAUND	0	55	55	55	14:04:12	0	48	7	87.27
33	DEGLUR	0	33	33	33	17:11:07	0	16	17	48.48
34	DEOLALI	0	476	476	476	15:17:29	0	459	17	96.43
35	DHARANGAON	0	12	12	12	15:55:33	0	9	3	75.00
36	DHULE	0	977	977	977	15:26:12	0	960	17	98.26
37	DIGRAS	0	65	65	65	14:48:08	0	62	3	95.38
38	DONDAICHA	0	37	37	37	16:16:06	0	35	2	94.59

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39	ERANDOL	0	21	21	21	14:38:18	0	21	0	100.00
40	GADCHIROLI	0	56	56	56	15:22:47	0	36	20	64.29
41	GANGAKHED	0	27	27	27	15:13:30	0	23	4	85.18
42	GONDIA	0	382	382	382	14:44:30	0	368	14	96.34
43	GREATER MUMBAI	0	50560	50560	50560	10:41:10	0	47280	3280	93.51
44	HINGANGHAT	0	211	211	211	14:54:17	0	206	5	97.63
45	HINGOLI	0	56	56	56	15:14:29	0	51	5	91.07
46	ICHALKARANJI	0	925	925	925	16:02:31	0	662	263	71.57
47	IGATPURI	0	62	62	62	16:07:12	0	60	2	96.77
48	JAISINGPUR	0	154	154	154	15:41:14	0	66	88	42.86
49	JALNA	0	441	441	441	15:27:45	0	330	111	74.83
50	JINTUR	0	20	20	20	16:04:00	0	16	4	80.00
51	KAMPTEE	0	383	383	383	9:57:15	0	376	7	98.17
52	KANNAD	0	5	5	5	17:11:07	0	5	0	100.00
53	KARAD	0	108	108	108	8:47:44	0	107	1	99.07
54	KARANJA	0	224	224	224	13:47:53	0	213	11	95.09
55	KATOL	0	34	34	34	14:35:18	0	18	16	52.94
56	KHAMGAON	0	289	289	289	13:55:09	0	242	47	83.74
57	KHOPOLI	0	133	133	133	9:40:38	0	117	16	87.97
58	KOLHAPUR	0	7738	7738	7738	16:19:07	0	4203	3535	54.32
59	KOPARGAON	0	120	120	120	5:57:23	0	120	0	100.00
60	LATUR	0	2304	2304	2304	12:34:52	0	2203	101	95.62
61	LONAVALA	0	462	462	462	15:38:54	0	445	17	96.32
62	MAJALGAON	0	20	20	20	14:37:47	0	19	1	95.00
63	MALEGAON	0	430	430	430	14:40:03	0	367	63	85.35
64	MALKAPUR	0	79	79	79	14:08:01	0	65	14	82.28
65	MANMAD	0	221	221	221	13:37:54	0	217	4	98.19
66	MEHKAR	0	82	82	82	10:18:18	0	81	1	98.78

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67	MORSHI	0	53	53	53	11:42:49	0	52	1	98.11
68	MURTIJAPUR	0	72	72	72	15:02:21	0	66	6	91.67
69	NAGPUR	0	4290	4290	4290	14:01:23	0	3785	505	88.23
70	NALASOPARA	0	5347	5347	5347	13:57:08	0	3907	1440	73.07
71	NANDED	0	2029	2029	2029	14:32:43	0	1907	122	93.99
72	NANDURA	0	27	27	27	14:42:23	0	21	6	77.78
73	NANDURBAR	0	354	354	354	7:10:14	0	346	8	97.74
74	NASHIK	0	5934	5934	5934	15:21:05	0	5724	210	96.46
75	NAVI MUMBAI	0	9037	9037	9037	10:15:22	0	8997	40	99.56
76	NILANGA	0	35	35	35	16:45:50	0	31	4	88.57
77	OSMANABAD	0	263	263	263	13:09:43	0	206	57	78.33
78	OZAR	0	58	58	58	15:06:29	0	54	4	93.10
79	PACHORA	0	84	84	84	13:23:49	0	73	11	86.90
80	PAITHAN	0	15	15	15	15:13:38	0	10	5	66.67
81	PALGHAR	0	1977	1977	1977	15:24:03	0	1084	893	54.83
82	PANDHARPUR	0	5	5	5	3:50:13	0	5	0	100.00
83	PANVEL	0	7322	7322	7322	9:39:46	0	7284	38	99.48
84	PARBHANI	0	309	309	309	15:50:43	0	225	84	72.82
85	PARLI	0	21	21	21	14:42:45	0	19	2	90.48
86	PAROLA	0	11	11	11	15:02:38	0	8	3	72.73
87	PATHRI	0	1	1	1	17:11:07	0	1	0	99.99
88	PEN	0	77	77	77	12:30:44	0	54	23	70.13
89	PHALTAN	0	29	29	29	16:24:27	0	16	13	55.17
90	PULGAON	0	24	24	24	13:47:24	0	23	1	95.83
91	PUNE CITY	0	50583	50583	50583	13:56:43	0	47098	3485	93.11
92	PURNA	0	13	13	13	17:11:07	0	8	5	61.54

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93	PUSAD	0	119	119	119	14:07:01	0	117	2	98.32
94	RATNAGIRI	0	345	345	345	15:38:57	0	256	89	74.20
95	SAILU	0	20	20	20	17:11:07	0	12	8	60.00
96	SANGAMNER	0	194	194	194	15:30:56	0	187	7	96.39
97	SANGLI	0	1093	1093	1093	15:32:52	0	863	230	78.96
98	SATANA	0	17	17	17	15:52:09	0	8	9	47.06
99	SATARA	0	638	638	638	14:37:05	0	618	20	96.87
100	SHAHADA	0	62	62	62	13:52:24	0	60	2	96.77
101	SHEGAON	0	82	82	82	15:20:36	0	54	28	65.85
102	SHIRPUR	0	34	34	34	15:51:50	0	34	0	100.00
103	SILLOD	0	27	27	27	16:27:15	0	21	6	77.78
104	SINNAR	0	64	64	64	16:17:34	0	61	3	95.31
105	SOLAPUR	0	1031	1031	1031	14:50:49	0	951	80	92.24
106	TALEGAON	0	618	618	618	13:45:49	0	591	27	95.63
107	TASGAON	0	22	22	22	14:22:44	0	20	2	90.91
108	TULJAPUR	0	69	69	69	15:36:37	0	51	18	73.91
109	TUMSAR	0	98	98	98	14:48:38	0	80	18	81.63
110	UDGIR	0	132	132	132	16:22:05	0	106	26	80.30
111	UMARGA	0	163	163	163	16:14:25	0	120	43	73.62
112	UMARKHED	0	46	46	46	13:52:34	0	42	4	91.30
113	UMRED	0	79	79	79	15:02:35	0	48	31	60.76
114	URAN-ISLAMPUR	0	72	72	72	16:49:08	0	45	27	62.50
115	VAIJAPUR	0	10	10	10	15:26:53	0	6	4	60.00
116	VASAI	0	816	816	816	15:39:49	0	417	399	51.10
117	VIRAR	0	4150	4150	4150	14:29:57	0	3997	153	96.31
118	VITA	0	33	33	33	14:02:17	0	27	6	81.82
119	WADGAON	0	202	202	202	15:38:39	0	174	28	86.14
120	WAI	0	93	93	93	13:34:52	0	82	11	88.17
121	WANI	0	74	74	74	13:41:12	0	65	9	87.84

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122	WARDHA	0	139	139	139	15:03:53	0	127	12	91.37
123	WARORA	0	136	136	136	15:14:27	0	134	2	98.53
124	WARUD	0	31	31	31	15:28:19	0	28	3	90.32
125	WASHIM	0	52	52	52	13:04:14	0	36	16	69.23
126	YAVATMAL	0	680	680	680	14:28:23	0	575	105	84.56
127	YAWAL	0	7	7	7	16:35:14	0	3	4	42.86
128	YEOLA	0	73	73	73	14:28:31	0	71	2	97.26

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