

**Format: D3 - Townwise Complaint statistics Report**

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:MAR-2021

Period : 01-FEB-21 to 28-FEB-21

Date: 30/03/2021

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	20	20	20	13:39:40	0	20	0	100.00
2	AHMADPUR	0	31	31	31	16:35:33	0	30	1	96.77
3	AHMEDNAGAR	0	155	155	155	15:46:10	0	105	50	67.74
4	AKKALKOT	0	0	0	0	0:00:00	0	0	0	0.00
5	AKOLA	0	2199	2199	2199	13:28:45	0	2195	4	99.82
6	AKOT	0	89	89	89	15:47:17	0	89	0	100.00
7	AMALNER	0	20	20	20	15:39:27	0	18	2	90.00
8	AMBEJOGAI	0	257	257	257	14:37:02	0	238	19	92.61
9	AMRAVATI	0	534	534	534	14:24:07	0	523	11	97.94
10	ANJANGAON	0	10	10	10	14:56:53	0	8	2	80.00

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11	ARVI	0	3	3	3	17:11:07	0	3	0	100.00
12	ASHTA	0	8	8	8	14:53:20	0	6	2	75.00
13	AUSA	0	9	9	9	17:11:07	0	9	0	100.00
14	BALAPUR	0	7	7	7	11:14:55	0	7	0	100.00
15	BALLARPUR	0	35	35	35	14:30:13	0	35	0	100.00
16	BARAMATI	0	23	23	23	13:32:10	0	20	3	86.96
17	BARSHI	0	25	25	25	15:04:32	0	21	4	84.00
18	BASMATH	0	11	11	11	13:24:27	0	5	6	45.45
19	BEED	0	142	142	142	16:45:56	0	106	36	74.65
20	BHADRAWATI	0	4	4	4	14:53:20	0	4	0	100.00
21	BHANDARA	0	55	55	55	13:18:47	0	52	3	94.55
22	BHUSAWAL	0	84	84	84	14:40:44	0	76	8	90.48
23	BRAHMAPURI	0	23	23	23	14:32:39	0	11	12	47.83
24	BULDHANA	0	176	176	176	11:50:11	0	168	8	95.45
25	CHALISGAON	0	9	9	9	14:41:59	0	7	2	77.78
26	CHANDRAPUR	0	552	552	552	16:18:33	0	552	0	100.00
27	CHIKHLI	0	8	8	8	14:53:20	0	6	2	75.00
28	CH IPLUN	0	36	36	36	16:42:28	0	18	18	50.00
29	CHOPDA	0	6	6	6	12:17:24	0	5	1	83.33
30	DAHANU	0	282	282	282	13:07:14	0	282	0	100.00
31	DARYAPUR	0	13	13	13	12:39:09	0	13	0	100.00
32	DAUND	0	11	11	11	15:14:33	0	5	6	45.45
33	DEGLUR	0	16	16	16	15:42:47	0	9	7	56.25
34	DEOLALI	0	87	87	87	15:30:27	0	83	4	95.40
35	DHARANGAON	0	1	1	1	17:11:07	0	1	0	99.99
36	DHULE	0	188	188	188	15:46:37	0	154	34	81.91
37	DIGRAS	0	2	2	2	17:11:07	0	2	0	100.00
38	DONDAICHA	0	4	4	4	17:11:07	0	3	1	75.00

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39	ERANDOL	0	4	4	4	17:11:07	0	4	0	100.00
40	GADCHIROLI	0	4	4	4	17:11:07	0	1	3	25.00
41	GANGAKHED	0	6	6	6	6:03:42	0	5	1	83.33
42	GONDIA	0	54	54	54	14:54:41	0	53	1	98.15
43	GREATER MUMBAI	0	10235	10235	10235	5:47:09	0	10191	44	99.57
44	HINGANGHAT	0	13	13	13	16:05:38	0	12	1	92.31
45	HINGOLI	0	17	17	17	11:40:31	0	17	0	100.00
46	ICHALKARANJI	0	294	294	294	12:52:02	0	294	0	100.00
47	IGATPURI	0	11	11	11	17:11:07	0	10	1	90.91
48	JAISINGPUR	0	39	39	39	9:36:08	0	39	0	100.00
49	JALNA	0	82	82	82	15:40:21	0	49	33	59.76
50	JINTUR	0	1	1	1	2:00:00	0	1	0	99.99
51	KAMPTEE	0	112	112	112	12:30:57	0	112	0	100.00
52	KANNAD	0	4	4	4	17:11:07	0	2	2	50.00
53	KARAD	0	18	18	18	17:10:30	0	17	1	94.44
54	KARANJA	0	59	59	59	13:54:03	0	34	25	57.63
55	KATOL	0	1	1	1	17:11:07	0	1	0	99.99
56	KHAMGAON	0	23	23	23	13:17:12	0	18	5	78.26
57	KHOPOLI	0	36	36	36	9:27:58	0	29	7	80.56
58	KOLHAPUR	0	2172	2172	2172	12:02:59	0	2161	11	99.49
59	KOPARGAON	0	18	18	18	16:32:36	0	13	5	72.22
60	LATUR	0	882	882	882	14:34:24	0	842	40	95.46
61	LONAVALA	0	44	44	44	16:04:08	0	24	20	54.55
62	MAJALGAON	0	25	25	25	14:08:53	0	19	6	76.00
63	MALEGAON	0	164	164	164	15:35:29	0	104	60	63.41
64	MALKAPUR	0	6	6	6	15:49:16	0	5	1	83.33
65	MANMAD	0	44	44	44	14:22:13	0	39	5	88.64
66	MEHKAR	0	15	15	15	16:18:22	0	8	7	53.33

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67	MORSHI	0	7	7	7	16:09:31	0	7	0	100.00
68	MURTIJAPUR	0	10	10	10	12:37:47	0	10	0	100.00
69	NAGPUR	0	1263	1263	1263	14:54:34	0	953	310	75.46
70	NALASOPARA	0	469	469	469	13:50:11	0	386	83	82.30
71	NANDED	0	740	740	740	13:06:33	0	696	44	94.05
72	NANDURA	0	11	11	11	12:39:48	0	8	3	72.73
73	NANDURBAR	0	118	118	118	12:03:57	0	118	0	100.00
74	NASHIK	0	2520	2520	2520	16:12:12	0	2104	416	83.49
75	NAVI MUMBAI	0	2328	2328	2328	7:13:23	0	2321	7	99.70
76	NILANGA	0	13	13	13	17:11:07	0	11	2	84.61
77	OSMANABAD	0	27	27	27	12:38:31	0	16	11	59.26
78	OZAR	0	20	20	20	15:53:20	0	19	1	95.00
79	PACHORA	0	10	10	10	14:55:47	0	8	2	80.00
80	PAITHAN	0	3	3	3	17:11:07	0	2	1	66.66
81	PALGHAR	0	310	310	310	13:42:47	0	302	8	97.42
82	PANDHARPUR	0	6	6	6	17:11:07	0	1	5	16.67
83	PANVEL	0	1907	1907	1907	7:19:46	0	1905	2	99.90
84	PARBHANI	0	41	41	41	15:35:50	0	30	11	73.17
85	PARLI	0	18	18	18	13:14:04	0	18	0	100.00
86	PAROLA	0	2	2	2	3:30:00	0	2	0	100.00
87	PATHRI	0	0	0	0	0:00:00	0	0	0	0.00
88	PEN	0	15	15	15	13:52:53	0	11	4	73.33
89	PHALTAN	0	2	2	2	17:11:07	0	1	1	50.00
90	PULGAON	0	5	5	5	11:18:40	0	5	0	100.00
91	PUNE CITY	0	17342	17342	17342	15:07:35	0	13258	4084	76.45
92	PURNA	0	1	1	1	3:00:00	0	1	0	99.99

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93	PUSAD	0	12	12	12	13:13:20	0	12	0	100.00
94	RATNAGIRI	0	61	61	61	15:33:53	0	41	20	67.21
95	SAILU	0	0	0	0	0:00:00	0	0	0	0.00
96	SANGAMNER	0	71	71	71	14:34:39	0	66	5	92.96
97	SANGLI	0	258	258	258	16:41:10	0	219	39	84.88
98	SATANA	0	3	3	3	17:11:07	0	2	1	66.66
99	SATARA	0	177	177	177	13:44:55	0	164	13	92.66
100	SHAHADA	0	7	7	7	15:00:57	0	6	1	85.71
101	SHEGAON	0	8	8	8	13:23:20	0	6	2	75.00
102	SHIRPUR	0	12	12	12	16:59:16	0	9	3	75.00
103	SILLOD	0	6	6	6	14:29:16	0	5	1	83.33
104	SINNAR	0	30	30	30	16:20:00	0	27	3	90.00
105	SOLAPUR	0	156	156	156	15:33:19	0	134	22	85.90
106	TALEGAON	0	12	12	12	10:51:29	0	11	1	91.67
107	TASGAON	0	3	3	3	9:03:42	0	3	0	100.00
108	TULJAPUR	0	6	6	6	12:07:24	0	6	0	100.00
109	TUMSAR	0	12	12	12	14:44:16	0	7	5	58.33
110	UDGIR	0	61	61	61	15:54:17	0	45	16	73.77
111	UMARGA	0	1	1	1	17:11:07	0	0	1	0.00
112	UMARKHED	0	20	20	20	10:57:07	0	20	0	100.00
113	UMRED	0	1	1	1	0:00:00	0	1	0	99.99
114	URAN-ISLAMPUR	0	12	12	12	17:11:07	0	11	1	91.67
115	VAIJAPUR	0	5	5	5	17:08:53	0	2	3	40.00
116	VASAI	0	202	202	202	13:53:26	0	200	2	99.01
117	VIRAR	0	624	624	624	12:52:40	0	585	39	93.75
118	VITA	0	25	25	25	16:24:11	0	8	17	32.00
119	WADGAON	0	8	8	8	13:08:20	0	5	3	62.50
120	WAI	0	9	9	9	13:20:44	0	9	0	100.00
121	WANI	0	8	8	8	11:59:27	0	7	1	87.50

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122	WARDHA	0	25	25	25	14:52:32	0	23	2	92.00
123	WARORA	0	11	11	11	16:24:27	0	11	0	100.00
124	WARUD	0	5	5	5	17:11:07	0	5	0	100.00
125	WASHIM	0	22	22	22	16:35:09	0	8	14	36.36
126	YAVATMAL	0	59	59	59	13:30:28	0	37	22	62.71
127	YAWAL	0	2	2	2	17:11:07	0	1	1	50.00
128	YEOLA	0	13	13	13	13:07:42	0	13	0	100.00

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