

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:APR-2021

Period : 01-MAR-21 to 31-MAR-21

Date: 26/04/2021

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	49	49	49	13:30:45	0	47	2	95.92
2	AHMADPUR	0	22	22	22	16:04:39	0	15	7	68.18
3	AHMEDNAGAR	0	299	299	299	14:42:48	0	255	44	85.28
4	AKKALKOT	0	2	2	2	10:35:33	0	1	1	50.00
5	AKOLA	0	3914	3914	3914	14:32:58	0	3754	160	95.91
6	AKOT	0	122	122	122	15:53:50	0	119	3	97.54
7	AMALNER	0	22	22	22	15:31:25	0	18	4	81.82
8	AMBEJOGAI	0	444	444	444	15:50:32	0	205	239	46.17
9	AMRAVATI	0	1399	1399	1399	14:35:35	0	1390	9	99.36
10	ANJANGAON	0	4	4	4	17:11:07	0	4	0	100.00

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11	ARVI	0	24	24	24	15:27:13	0	21	3	87.50
12	ASHTA	0	12	12	12	15:18:20	0	12	0	100.00
13	AUSA	0	20	20	20	17:11:07	0	13	7	65.00
14	BALAPUR	0	11	11	11	15:37:22	0	11	0	100.00
15	BALLARPUR	0	66	66	66	14:42:11	0	66	0	100.00
16	BARAMATI	0	25	25	25	15:58:13	0	25	0	100.00
17	BARSHI	0	40	40	40	16:06:27	0	33	7	82.50
18	BASMATH	0	11	11	11	15:09:05	0	10	1	90.91
19	BEED	0	229	229	229	16:17:56	0	115	114	50.22
20	BHADRAWATI	0	19	19	19	15:52:59	0	19	0	100.00
21	BHANDARA	0	114	114	114	13:57:37	0	75	39	65.79
22	BHUSAWAL	0	267	267	267	15:23:07	0	211	56	79.03
23	BRAHMAPURI	0	74	74	74	13:51:45	0	66	8	89.19
24	BULDHANA	0	695	695	695	14:01:29	0	687	8	98.85
25	CHALISGAON	0	66	66	66	14:40:00	0	56	10	84.85
26	CHANDRAPUR	0	1003	1003	1003	16:20:38	0	1002	1	99.90
27	CHIKHLI	0	33	33	33	9:20:24	0	27	6	81.82
28	CH IPLUN	0	27	27	27	17:11:07	0	14	13	51.85
29	CHOPDA	0	5	5	5	13:56:53	0	3	2	60.00
30	DAHANU	0	269	269	269	14:37:23	0	268	1	99.63
31	DARYAPUR	0	9	9	9	17:11:07	0	9	0	100.00
32	DAUND	0	61	61	61	14:55:31	0	49	12	80.33
33	DEGLUR	0	10	10	10	17:11:07	0	10	0	100.00
34	DEOLALI	0	87	87	87	14:15:12	0	87	0	100.00
35	DHARANGAON	0	3	3	3	17:11:07	0	2	1	66.66
36	DHULE	0	380	380	380	15:50:59	0	345	35	90.79
37	DIGRAS	0	24	24	24	11:09:38	0	24	0	100.00
38	DONDAICHA	0	14	14	14	17:11:07	0	13	1	92.86

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39	ERANDOL	0	1	1	1	17:11:07	0	0	1	0.00
40	GADCHIROLI	0	14	14	14	14:52:23	0	7	7	50.00
41	GANGAKHED	0	12	12	12	12:58:20	0	8	4	66.67
42	GONDIA	0	171	171	171	15:46:50	0	170	1	99.42
43	GREATER MUMBAI	0	15115	15115	15115	5:29:28	0	15048	67	99.56
44	HINGANGHAT	0	46	46	46	14:58:16	0	46	0	100.00
45	HINGOLI	0	39	39	39	15:30:39	0	27	12	69.23
46	ICHALKARANJI	0	486	486	486	13:59:06	0	479	7	98.56
47	IGATPURI	0	22	22	22	17:02:25	0	22	0	100.00
48	JAISINGPUR	0	21	21	21	15:34:43	0	20	1	95.24
49	JALNA	0	143	143	143	14:07:30	0	127	16	88.81
50	JINTUR	0	19	19	19	16:18:50	0	11	8	57.89
51	KAMPTEE	0	184	184	184	16:07:26	0	129	55	70.11
52	KANNAD	0	8	8	8	17:08:20	0	7	1	87.50
53	KARAD	0	19	19	19	16:16:51	0	9	10	47.37
54	KARANJA	0	97	97	97	14:09:55	0	71	26	73.20
55	KATOL	0	2	2	2	17:11:07	0	1	1	50.00
56	KHAMGAON	0	67	67	67	11:24:33	0	48	19	71.64
57	KHOPOLI	0	46	46	46	11:13:03	0	35	11	76.09
58	KOLHAPUR	0	3054	3054	3054	13:25:16	0	3035	19	99.38
59	KOPARGAON	0	68	68	68	11:53:49	0	67	1	98.53
60	LATUR	0	1004	1004	1004	13:17:40	0	928	76	92.43
61	LONAVALA	0	24	24	24	14:21:46	0	9	15	37.50
62	MAJALGAON	0	7	7	7	17:11:07	0	2	5	28.57
63	MALEGAON	0	80	80	80	13:35:57	0	59	21	73.75
64	MALKAPUR	0	23	23	23	14:00:23	0	17	6	73.91
65	MANMAD	0	104	104	104	13:59:52	0	103	1	99.04
66	MEHKAR	0	19	19	19	12:10:11	0	15	4	78.95

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67	MORSHI	0	12	12	12	15:39:16	0	12	0	100.00
68	MURTIJAPUR	0	18	18	18	14:48:01	0	17	1	94.44
69	NAGPUR	0	2823	2823	2823	14:39:06	0	2097	726	74.28
70	NALASOPARA	0	1348	1348	1348	14:33:08	0	1052	296	78.04
71	NANDED	0	745	745	745	14:15:37	0	644	101	86.44
72	NANDURA	0	17	17	17	11:30:35	0	16	1	94.12
73	NANDURBAR	0	167	167	167	10:09:21	0	167	0	100.00
74	NASHIK	0	2180	2180	2180	15:53:31	0	2172	8	99.63
75	NAVI MUMBAI	0	4265	4265	4265	6:11:18	0	4247	18	99.58
76	NILANGA	0	13	13	13	17:11:07	0	3	10	23.08
77	OSMANABAD	0	156	156	156	6:23:11	0	139	17	89.10
78	OZAR	0	18	18	18	16:23:13	0	18	0	100.00
79	PACHORA	0	20	20	20	15:15:27	0	17	3	85.00
80	PAITHAN	0	7	7	7	14:50:48	0	4	3	57.14
81	PALGHAR	0	490	490	490	15:11:05	0	467	23	95.31
82	PANDHARPUR	0	6	6	6	12:37:24	0	2	4	33.33
83	PANVEL	0	2386	2386	2386	6:17:47	0	2380	6	99.75
84	PARBHANI	0	238	238	238	16:21:31	0	169	69	71.01
85	PARLI	0	53	53	53	16:20:28	0	32	21	60.38
86	PAROLA	0	7	7	7	9:54:36	0	7	0	100.00
87	PATHRI	0	4	4	4	17:11:07	0	3	1	75.00
88	PEN	0	3	3	3	12:47:24	0	3	0	100.00
89	PHALTAN	0	5	5	5	17:11:07	0	3	2	60.00
90	PULGAON	0	8	8	8	17:11:07	0	8	0	100.00
91	PUNE CITY	0	23700	23700	23700	15:09:08	0	18720	4980	78.99
92	PURNA	0	9	9	9	13:55:19	0	8	1	88.89

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93	PUSAD	0	85	85	85	12:21:18	0	85	0	100.00
94	RATNAGIRI	0	81	81	81	13:28:34	0	71	10	87.65
95	SAILU	0	12	12	12	17:04:16	0	8	4	66.67
96	SANGAMNER	0	91	91	91	14:12:18	0	84	7	92.31
97	SANGLI	0	464	464	464	16:15:13	0	445	19	95.91
98	SATANA	0	5	5	5	17:11:07	0	0	5	0.00
99	SATARA	0	80	80	80	14:43:15	0	54	26	67.50
100	SHAHADA	0	24	24	24	13:22:52	0	18	6	75.00
101	SHEGAON	0	36	36	36	15:46:51	0	19	17	52.78
102	SHIRPUR	0	19	19	19	16:13:06	0	15	4	78.95
103	SILLOD	0	27	27	27	15:49:53	0	20	7	74.07
104	SINNAR	0	26	26	26	15:40:26	0	26	0	100.00
105	SOLAPUR	0	313	313	313	14:58:34	0	264	49	84.35
106	TALEGAON	0	42	42	42	12:57:24	0	29	13	69.05
107	TASGAON	0	4	4	4	13:38:20	0	4	0	100.00
108	TULJAPUR	0	2	2	2	17:11:07	0	2	0	100.00
109	TUMSAR	0	27	27	27	16:35:09	0	19	8	70.37
110	UDGIR	0	51	51	51	16:17:31	0	29	22	56.86
111	UMARGA	0	16	16	16	13:45:50	0	12	4	75.00
112	UMARKHED	0	54	54	54	12:59:11	0	52	2	96.30
113	UMRED	0	13	13	13	12:56:45	0	10	3	76.92
114	URAN-ISLAMPUR	0	18	18	18	16:15:19	0	18	0	100.00
115	VAIJAPUR	0	17	17	17	12:45:22	0	14	3	82.35
116	VASAI	0	233	233	233	13:15:00	0	208	25	89.27
117	VIRAR	0	979	979	979	12:21:40	0	829	150	84.68
118	VITA	0	32	32	32	16:49:06	0	18	14	56.25
119	WADGAON	0	86	86	86	16:23:36	0	38	48	44.19
120	WAI	0	14	14	14	15:57:28	0	7	7	50.00
121	WANI	0	31	31	31	14:52:46	0	24	7	77.42

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122	WARDHA	0	77	77	77	16:31:34	0	66	11	85.71
123	WARORA	0	28	28	28	15:47:51	0	28	0	100.00
124	WARUD	0	15	15	15	12:06:40	0	15	0	100.00
125	WASHIM	0	32	32	32	14:42:26	0	29	3	90.62
126	YAVATMAL	0	337	337	337	15:33:49	0	211	126	62.61
127	YAWAL	0	2	2	2	17:11:07	0	2	0	100.00
128	YEOLA	0	19	19	19	12:17:54	0	19	0	100.00

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