

**Format: D3 - Townwise Complaint statistics Report**

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:FEB-2021

Period : 01-JAN-21 to 31-JAN-21

Date: 25/02/2021

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	28	28	28	13:15:19	0	28	0	100.00
2	AHMADPUR	0	28	28	28	16:01:45	0	12	16	42.86
3	AHMEDNAGAR	0	160	160	160	14:53:04	0	132	28	82.50
4	AKKALKOT	0	0	0	0	0:00:00	0	0	0	0.00
5	AKOLA	0	2811	2811	2811	13:49:36	0	2689	122	95.66
6	AKOT	0	59	59	59	14:12:37	0	56	3	94.92
7	AMALNER	0	47	47	47	15:10:30	0	38	9	80.85
8	AMBEJOGAI	0	165	165	165	15:55:57	0	145	20	87.88
9	AMRAVATI	0	507	507	507	14:50:55	0	507	0	100.00
10	ANJANGAON	0	3	3	3	17:11:07	0	3	0	100.00

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11	ARVI	0	2	2	2	17:11:07	0	2	0	100.00
12	ASHTA	0	9	9	9	17:09:53	0	9	0	100.00
13	AUSA	0	17	17	17	14:57:55	0	11	6	64.71
14	BALAPUR	0	7	7	7	7:30:29	0	7	0	100.00
15	BALLARPUR	0	17	17	17	15:48:14	0	17	0	100.00
16	BARAMATI	0	21	21	21	13:05:05	0	19	2	90.48
17	BARSHI	0	40	40	40	15:20:13	0	15	25	37.50
18	BASMATH	0	0	0	0	0:00:00	0	0	0	0.00
19	BEED	0	187	187	187	15:51:48	0	181	6	96.79
20	BHADRAWATI	0	13	13	13	17:10:15	0	13	0	100.00
21	BHANDARA	0	34	34	34	14:34:58	0	32	2	94.12
22	BHUSAWAL	0	40	40	40	13:53:37	0	35	5	87.50
23	BRAHMAPURI	0	20	20	20	16:01:00	0	12	8	60.00
24	BULDHANA	0	261	261	261	9:42:23	0	261	0	100.00
25	CHALISGAON	0	30	30	30	12:57:56	0	29	1	96.67
26	CHANDRAPUR	0	479	479	479	16:18:22	0	478	1	99.79
27	CHIKHLI	0	12	12	12	7:57:47	0	12	0	100.00
28	CH IPLUN	0	16	16	16	16:10:25	0	6	10	37.50
29	CHOPDA	0	5	5	5	17:11:07	0	3	2	60.00
30	DAHANU	0	244	244	244	13:54:49	0	244	0	100.00
31	DARYAPUR	0	12	12	12	16:45:11	0	12	0	100.00
32	DAUND	0	23	23	23	13:46:52	0	19	4	82.61
33	DEGLUR	0	2	2	2	17:11:07	0	2	0	100.00
34	DEOLALI	0	83	83	83	13:28:55	0	83	0	100.00
35	DHARANGAON	0	3	3	3	14:07:24	0	3	0	100.00
36	DHULE	0	175	175	175	15:29:52	0	164	11	93.71
37	DIGRAS	0	6	6	6	12:17:24	0	6	0	100.00
38	DONDAICHA	0	4	4	4	16:53:20	0	4	0	100.00

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39	ERANDOL	0	4	4	4	16:53:20	0	4	0	100.00
40	GADCHIROLI	0	1	1	1	17:00:00	0	1	0	99.99
41	GANGAKHED	0	1	1	1	17:11:07	0	1	0	99.99
42	GONDIA	0	27	27	27	14:13:05	0	23	4	85.18
43	GREATER MUMBAI	0	10419	10419	10419	8:19:00	0	10116	303	97.09
44	HINGANGHAT	0	18	18	18	14:25:56	0	18	0	100.00
45	HINGOLI	0	20	20	20	14:12:40	0	18	2	90.00
46	ICHALKARANJI	0	345	345	345	13:05:24	0	342	3	99.13
47	IGATPURI	0	8	8	8	17:11:07	0	8	0	100.00
48	JAISINGPUR	0	9	9	9	13:14:04	0	9	0	100.00
49	JALNA	0	78	78	78	16:11:14	0	52	26	66.67
50	JINTUR	0	10	10	10	17:11:07	0	5	5	50.00
51	KAMPTEE	0	156	156	156	10:45:03	0	154	2	98.72
52	KANNAD	0	7	7	7	12:59:22	0	7	0	100.00
53	KARAD	0	26	26	26	13:02:39	0	20	6	76.92
54	KARANJA	0	44	44	44	15:11:34	0	44	0	100.00
55	KATOL	0	13	13	13	11:47:31	0	12	1	92.31
56	KHAMGAON	0	30	30	30	13:52:09	0	29	1	96.67
57	KHOPOLI	0	19	19	19	9:36:51	0	16	3	84.21
58	KOLHAPUR	0	2947	2947	2947	13:39:10	0	2935	12	99.59
59	KOPARGAON	0	20	20	20	16:34:00	0	10	10	50.00
60	LATUR	0	511	511	511	15:06:19	0	468	43	91.59
61	LONAVALA	0	29	29	29	15:55:29	0	16	13	55.17
62	MAJALGAON	0	21	21	21	14:37:34	0	15	6	71.43
63	MALEGAON	0	159	159	159	16:19:03	0	117	42	73.58
64	MALKAPUR	0	12	12	12	15:45:11	0	11	1	91.67
65	MANMAD	0	66	66	66	14:44:41	0	66	0	100.00
66	MEHKAR	0	8	8	8	12:50:33	0	8	0	100.00

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67	MORSHI	0	8	8	8	16:17:13	0	8	0	100.00
68	MURTIJAPUR	0	6	6	6	14:39:16	0	5	1	83.33
69	NAGPUR	0	1282	1282	1282	13:21:12	0	1131	151	88.22
70	NALASOPARA	0	831	831	831	13:41:26	0	763	68	91.82
71	NANDED	0	459	459	459	14:14:20	0	418	41	91.07
72	NANDURA	0	2	2	2	17:11:07	0	2	0	100.00
73	NANDURBAR	0	110	110	110	12:38:29	0	109	1	99.09
74	NASHIK	0	2494	2494	2494	15:50:03	0	2478	16	99.36
75	NAVI MUMBAI	0	2386	2386	2386	7:53:50	0	2378	8	99.66
76	NILANGA	0	3	3	3	17:11:07	0	3	0	100.00
77	OSMANABAD	0	51	51	51	13:46:22	0	20	31	39.22
78	OZAR	0	13	13	13	13:35:23	0	13	0	100.00
79	PACHORA	0	16	16	16	14:42:47	0	16	0	100.00
80	PAITHAN	0	2	2	2	9:05:33	0	2	0	100.00
81	PALGHAR	0	420	420	420	13:48:30	0	418	2	99.52
82	PANDHARPUR	0	3	3	3	17:11:07	0	0	3	0.00
83	PANVEL	0	1672	1672	1672	6:34:32	0	1664	8	99.52
84	PARBHANI	0	48	48	48	17:11:07	0	31	17	64.58
85	PARLI	0	13	13	13	12:15:13	0	13	0	100.00
86	PAROLA	0	3	3	3	13:27:24	0	1	2	33.33
87	PATHRI	0	1	1	1	17:11:07	0	1	0	99.99
88	PEN	0	20	20	20	15:28:00	0	16	4	80.00
89	PHALTAN	0	9	9	9	17:11:07	0	6	3	66.67
90	PULGAON	0	2	2	2	17:11:07	0	2	0	100.00
91	PUNE CITY	0	22693	22693	22693	14:51:46	0	19594	3099	86.34
92	PURNA	0	2	2	2	17:11:07	0	1	1	50.00

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93	PUSAD	0	23	23	23	12:19:48	0	23	0	100.00
94	RATNAGIRI	0	35	35	35	13:59:41	0	31	4	88.57
95	SAILU	0	8	8	8	13:38:20	0	6	2	75.00
96	SANGAMNER	0	122	122	122	15:06:30	0	121	1	99.18
97	SANGLI	0	236	236	236	15:17:43	0	231	5	97.88
98	SATANA	0	4	4	4	17:11:07	0	1	3	25.00
99	SATARA	0	78	78	78	14:09:05	0	73	5	93.59
100	SHAHADA	0	15	15	15	14:40:53	0	15	0	100.00
101	SHEGAON	0	4	4	4	16:23:20	0	4	0	100.00
102	SHIRPUR	0	3	3	3	17:11:07	0	1	2	33.33
103	SILLOD	0	1	1	1	17:11:07	0	0	1	0.00
104	SINNAR	0	19	19	19	15:45:30	0	19	0	100.00
105	SOLAPUR	0	125	125	125	14:25:24	0	106	19	84.80
106	TALEGAON	0	56	56	56	14:02:06	0	45	11	80.36
107	TASGAON	0	4	4	4	9:20:33	0	4	0	100.00
108	TULJAPUR	0	2	2	2	17:11:07	0	1	1	50.00
109	TUMSAR	0	10	10	10	11:36:40	0	8	2	80.00
110	UDGIR	0	79	79	79	15:14:44	0	52	27	65.82
111	UMARGA	0	9	9	9	15:29:53	0	5	4	55.55
112	UMARKHED	0	8	8	8	14:15:50	0	6	2	75.00
113	UMRED	0	5	5	5	10:54:40	0	2	3	40.00
114	URAN-ISLAMPUR	0	27	27	27	13:55:53	0	26	1	96.30
115	VAIJAPUR	0	8	8	8	13:14:27	0	8	0	100.00
116	VASAI	0	161	161	161	9:46:07	0	152	9	94.41
117	VIRAR	0	951	951	951	12:26:25	0	939	12	98.74
118	VITA	0	11	11	11	15:09:05	0	7	4	63.64
119	WADGAON	0	39	39	39	15:10:46	0	29	10	74.36
120	WAI	0	12	12	12	9:59:38	0	12	0	100.00
121	WANI	0	12	12	12	14:19:16	0	12	0	100.00

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122	WARDHA	0	34	34	34	15:50:43	0	22	12	64.71
123	WARORA	0	21	21	21	15:47:56	0	21	0	100.00
124	WARUD	0	2	2	2	17:11:07	0	2	0	100.00
125	WASHIM	0	11	11	11	17:11:07	0	11	0	100.00
126	YAVATMAL	0	143	143	143	13:00:50	0	141	2	98.60
127	YAWAL	0	2	2	2	9:35:33	0	2	0	100.00
128	YEOLA	0	35	35	35	9:56:30	0	35	0	100.00

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