

**Format: D3 - Townwise Complaint statistics Report**

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:JAN-2021

Period : 01-DEC-20 to 31-DEC-20

Date: 27/01/2021

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	38	38	38	13:35:02	0	36	2	94.74
2	AHMADPUR	0	16	16	16	17:11:07	0	16	0	100.00
3	AHMEDNAGAR	0	223	223	223	14:59:13	0	148	75	66.37
4	AKKALKOT	0	2	2	2	17:11:07	0	0	2	0.00
5	AKOLA	0	2228	2228	2228	14:00:06	0	1719	509	77.15
6	AKOT	0	63	63	63	14:05:15	0	50	13	79.36
7	AMALNER	0	25	25	25	16:37:04	0	13	12	52.00
8	AMBEJOGAI	0	173	173	173	15:18:08	0	167	6	96.53
9	AMRAVATI	0	563	563	563	14:49:17	0	559	4	99.29
10	ANJANGAON	0	12	12	12	16:20:11	0	12	0	100.00

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11	ARVI	0	0	0	0	0:00:00	0	0	0	0.00
12	ASHTA	0	2	2	2	17:11:07	0	2	0	100.00
13	AUSA	0	6	6	6	17:11:07	0	5	1	83.33
14	BALAPUR	0	8	8	8	8:56:40	0	7	1	87.50
15	BALLARPUR	0	26	26	26	13:45:38	0	26	0	100.00
16	BARAMATI	0	26	26	26	11:40:10	0	25	1	96.15
17	BARSHI	0	15	15	15	14:12:53	0	12	3	80.00
18	BASMATH	0	1	1	1	17:11:07	0	0	1	0.00
19	BEED	0	145	145	145	16:03:20	0	132	13	91.03
20	BHADRAWATI	0	4	4	4	17:11:07	0	4	0	100.00
21	BHANDARA	0	26	26	26	12:39:45	0	26	0	100.00
22	BHUSAWAL	0	97	97	97	13:39:34	0	70	27	72.16
23	BRAHMAPURI	0	21	21	21	14:14:43	0	17	4	80.95
24	BULDHANA	0	269	269	269	8:21:23	0	268	1	99.63
25	CHALISGAON	0	10	10	10	13:44:53	0	4	6	40.00
26	CHANDRAPUR	0	510	510	510	16:21:19	0	509	1	99.80
27	CHIKHLI	0	18	18	18	11:35:33	0	18	0	100.00
28	CHIKLUN	0	23	23	23	14:56:08	0	13	10	56.52
29	CHOPDA	0	9	9	9	15:16:33	0	5	4	55.55
30	DAHANU	0	276	276	276	11:17:48	0	276	0	100.00
31	DARYAPUR	0	12	12	12	16:55:11	0	11	1	91.67
32	DAUND	0	18	18	18	14:27:24	0	13	5	72.22
33	DEGLUR	0	9	9	9	15:16:33	0	3	6	33.33
34	DEOLALI	0	81	81	81	14:43:27	0	79	2	97.53
35	DHARANGAON	0	7	7	7	17:11:07	0	7	0	100.00
36	DHULE	0	233	233	233	15:05:02	0	191	42	81.97
37	DIGRAS	0	5	5	5	4:12:00	0	5	0	100.00
38	DONDAICHA	0	4	4	4	17:11:07	0	4	0	100.00

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39	ERANDOL	0	3	3	3	16:07:24	0	3	0	100.00
40	GADCHIROLI	0	8	8	8	17:11:07	0	6	2	75.00
41	GANGAKHED	0	5	5	5	7:16:27	0	5	0	100.00
42	GONDIA	0	39	39	39	16:57:40	0	39	0	100.00
43	GREATER MUMBAI	0	10481	10481	10481	8:48:53	0	10253	228	97.82
44	HINGANGHAT	0	34	34	34	16:11:54	0	28	6	82.35
45	HINGOLI	0	12	12	12	14:03:20	0	8	4	66.67
46	ICHALKARANJI	0	356	356	356	13:57:33	0	354	2	99.44
47	IGATPURI	0	14	14	14	17:11:07	0	14	0	100.00
48	JAISINGPUR	0	21	21	21	14:46:08	0	19	2	90.48
49	JALNA	0	79	79	79	13:19:31	0	73	6	92.40
50	JINTUR	0	3	3	3	17:11:07	0	2	1	66.66
51	KAMPTEE	0	137	137	137	11:26:32	0	133	4	97.08
52	KANNAD	0	0	0	0	0:00:00	0	0	0	0.00
53	KARAD	0	25	25	25	15:18:29	0	20	5	80.00
54	KARANJA	0	69	69	69	13:16:29	0	56	13	81.16
55	KATOL	0	12	12	12	15:45:11	0	8	4	66.67
56	KHAMGAON	0	32	32	32	13:46:40	0	25	7	78.12
57	KHOPOLI	0	30	30	30	9:19:11	0	26	4	86.67
58	KOLHAPUR	0	2535	2535	2535	12:13:30	0	2523	12	99.53
59	KOPARGAON	0	8	8	8	13:59:27	0	6	2	75.00
60	LATUR	0	535	535	535	14:37:49	0	475	60	88.79
61	LONAVALA	0	32	32	32	15:10:33	0	32	0	100.00
62	MAJALGAON	0	12	12	12	16:55:11	0	11	1	91.67
63	MALEGAON	0	142	142	142	15:39:12	0	61	81	42.96
64	MALKAPUR	0	30	30	30	16:30:22	0	25	5	83.33
65	MANMAD	0	37	37	37	13:18:52	0	33	4	89.19
66	MEHKAR	0	36	36	36	7:08:31	0	36	0	100.00

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67	MORSHI	0	16	16	16	16:06:40	0	16	0	100.00
68	MURTIJAPUR	0	9	9	9	14:01:59	0	8	1	88.89
69	NAGPUR	0	1255	1255	1255	13:55:16	0	1213	42	96.65
70	NALASOPARA	0	989	989	989	12:55:53	0	931	58	94.14
71	NANDED	0	321	321	321	15:33:54	0	268	53	83.49
72	NANDURA	0	2	2	2	17:11:07	0	2	0	100.00
73	NANDURBAR	0	116	116	116	15:26:08	0	103	13	88.79
74	NASHIK	0	1762	1762	1762	16:04:21	0	1725	37	97.90
75	NAVI MUMBAI	0	2629	2629	2629	7:08:24	0	2616	13	99.51
76	NILANGA	0	10	10	10	15:28:00	0	7	3	70.00
77	OSMANABAD	0	59	59	59	12:00:34	0	52	7	88.14
78	OZAR	0	18	18	18	17:10:30	0	18	0	100.00
79	PACHORA	0	10	10	10	16:04:00	0	9	1	90.00
80	PAITHAN	0	5	5	5	17:11:07	0	3	2	60.00
81	PALGHAR	0	388	388	388	14:23:27	0	387	1	99.74
82	PANDHARPUR	0	6	6	6	14:19:16	0	3	3	50.00
83	PANVEL	0	1656	1656	1656	6:59:11	0	1650	6	99.64
84	PARBHANI	0	40	40	40	15:18:27	0	30	10	75.00
85	PARLI	0	17	17	17	16:16:52	0	14	3	82.35
86	PAROLA	0	2	2	2	17:11:07	0	1	1	50.00
87	PATHRI	0	1	1	1	17:11:07	0	1	0	99.99
88	PEN	0	14	14	14	12:23:30	0	12	2	85.71
89	PHALTAN	0	4	4	4	17:11:07	0	3	1	75.00
90	PULGAON	0	2	2	2	17:11:07	0	1	1	50.00
91	PUNE CITY	0	22743	22743	22743	15:08:55	0	19270	3473	84.73
92	PURNA	0	1	1	1	17:11:07	0	0	1	0.00

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93	PUSAD	0	18	18	18	12:17:24	0	17	1	94.44
94	RATNAGIRI	0	54	54	54	13:04:29	0	45	9	83.33
95	SAILU	0	2	2	2	9:05:33	0	1	1	50.00
96	SANGAMNER	0	58	58	58	16:32:04	0	54	4	93.10
97	SANGLI	0	228	228	228	15:50:09	0	223	5	97.81
98	SATANA	0	2	2	2	17:11:07	0	0	2	0.00
99	SATARA	0	67	67	67	13:02:25	0	54	13	80.60
100	SHAHADA	0	17	17	17	12:45:22	0	17	0	100.00
101	SHEGAON	0	11	11	11	17:11:07	0	10	1	90.91
102	SHIRPUR	0	6	6	6	17:11:07	0	3	3	50.00
103	SILLOD	0	0	0	0	0:00:00	0	0	0	0.00
104	SINNAR	0	16	16	16	17:11:07	0	16	0	100.00
105	SOLAPUR	0	157	157	157	15:24:52	0	133	24	84.71
106	TALEGAON	0	96	96	96	14:08:10	0	79	17	82.29
107	TASGAON	0	6	6	6	14:49:16	0	6	0	100.00
108	TULJAPUR	0	11	11	11	16:41:49	0	11	0	100.00
109	TUMSAR	0	11	11	11	13:23:26	0	11	0	100.00
110	UDGIR	0	61	61	61	15:40:31	0	50	11	81.97
111	UMARGA	0	7	7	7	14:43:49	0	7	0	100.00
112	UMARKHED	0	15	15	15	13:43:24	0	14	1	93.33
113	UMRED	0	14	14	14	13:38:44	0	13	1	92.86
114	URAN-ISLAMPUR	0	12	12	12	15:52:24	0	9	3	75.00
115	VAIJAPUR	0	2	2	2	4:30:00	0	2	0	100.00
116	VASAI	0	219	219	219	11:25:29	0	216	3	98.63
117	VIRAR	0	623	623	623	9:57:44	0	569	54	91.33
118	VITA	0	12	12	12	14:13:20	0	7	5	58.33
119	WADGAON	0	15	15	15	15:08:09	0	15	0	100.00
120	WAI	0	11	11	11	12:28:53	0	11	0	100.00
121	WANI	0	14	14	14	11:09:50	0	14	0	100.00

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122	WARDHA	0	19	19	19	14:11:56	0	9	10	47.37
123	WARORA	0	34	34	34	16:41:22	0	34	0	100.00
124	WARUD	0	2	2	2	17:11:07	0	2	0	100.00
125	WASHIM	0	19	19	19	15:28:18	0	18	1	94.74
126	YAVATMAL	0	107	107	107	13:15:35	0	103	4	96.26
127	YAWAL	0	2	2	2	17:11:07	0	2	0	100.00
128	YEOLA	0	14	14	14	11:10:38	0	14	0	100.00

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