

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra
Name of Discom:MSEDCL
Report Month:NOV-2020
Period : 01-Oct-20 to 31-Oct-20

Date: 26/11/2020

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	33	33	33	13:42:17	0	32	1	96.97
2	AHMADPUR	0	22	22	22	14:08:35	0	18	4	81.82
3	AHMEDNAGAR	0	534	534	534	13:58:34	0	442	92	82.77
4	AKKALKOT	0	8	8	8	15:23:20	0	4	4	50.00
5	AKOLA	0	4920	4920	4920	15:04:15	0	2909	2011	59.13
6	AKOT	0	125	125	125	15:24:36	0	75	50	60.00
7	AMALNER	0	40	40	40	17:01:33	0	23	17	57.50
8	AMBEJOGAI	0	445	445	445	16:11:18	0	438	7	98.43
9	AMRAVATI	0	1179	1179	1179	13:34:17	0	1174	5	99.58
10	ANJANGAON	0	8	8	8	13:21:57	0	7	1	87.50
11	ARVI	0	14	14	14	13:54:17	0	11	3	78.57

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12	ASHTA	0	28	28	28	15:30:10	0	28	0	100.00
13	AUSA	0	19	19	19	12:40:00	0	19	0	100.00
14	BALAPUR	0	10	10	10	15:34:00	0	3	7	30.00
15	BALLARPUR	0	55	55	55	10:22:06	0	55	0	100.00
16	BARAMATI	0	98	98	98	13:44:16	0	98	0	100.00
17	BARSHI	0	96	96	96	15:39:49	0	92	4	95.83
18	BASMATH	0	0	0	0	0:00:00	0	0	0	0.00
19	BEED	0	429	429	429	16:13:19	0	426	3	99.30
20	BHADRAWATI	0	22	22	22	14:57:10	0	22	0	100.00
21	BHANDARA	0	164	164	164	7:51:30	0	162	2	98.78
22	BHUSAWAL	0	153	153	153	15:32:09	0	94	59	61.44
23	BRAHMAPURI	0	52	52	52	13:33:05	0	43	9	82.69
24	BULDHANA	0	417	417	417	8:23:03	0	416	1	99.76
25	CHALISGAON	0	46	46	46	13:57:03	0	38	8	82.61
26	CHANDRAPUR	0	815	815	815	15:46:33	0	810	5	99.39
27	CHIKHLI	0	32	32	32	11:35:54	0	31	1	96.87
28	CHIPLUN	0	43	43	43	15:48:53	0	26	17	60.46
29	CHOPDA	0	36	36	36	15:10:37	0	30	6	83.33
30	DAHANU	0	599	599	599	6:18:10	0	599	0	100.00
31	DARYAPUR	0	27	27	27	15:32:40	0	27	0	100.00
32	DAUND	0	103	103	103	13:07:49	0	93	10	90.29
33	DEGLUR	0	10	10	10	15:14:53	0	8	2	80.00
34	DEOLALI	0	274	274	274	15:41:45	0	273	1	99.64
35	DHARANGAON	0	26	26	26	16:47:36	0	21	5	80.77
36	DHULE	0	360	360	360	15:43:25	0	268	92	74.44
37	DIGRAS	0	12	12	12	12:11:29	0	11	1	91.67
38	DONDAICHA	0	6	6	6	17:11:07	0	6	0	100.00
39	ERANDOL	0	4	4	4	15:05:33	0	3	1	75.00

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40	GADCHIROLI	0	14	14	14	17:11:07	0	5	9	35.71
41	GANGAKHED	0	26	26	26	8:39:19	0	26	0	100.00
42	GONDIA	0	98	98	98	14:45:17	0	98	0	100.00
43	GREATER MUMBAI	0	24518	24518	24518	8:30:40	0	24307	211	99.14
44	HINGANGHAT	0	48	48	48	15:48:14	0	47	1	97.92
45	HINGOLI	0	27	27	27	16:25:51	0	17	10	62.96
46	ICHALKARANJI	0	643	643	643	9:42:58	0	642	1	99.84
47	IGATPURI	0	39	39	39	17:04:23	0	38	1	97.44
48	JAISINGPUR	0	34	34	34	6:36:36	0	34	0	100.00
49	JALNA	0	345	345	345	11:07:32	0	343	2	99.42
50	JINTUR	0	11	11	11	15:09:05	0	11	0	100.00
51	KAMPTEE	0	154	154	154	13:15:38	0	148	6	96.10
52	KANNAD	0	12	12	12	14:39:16	0	10	2	83.33
53	KARAD	0	29	29	29	13:28:21	0	27	2	93.10
54	KARANJA	0	107	107	107	7:33:32	0	106	1	99.07
55	KATOL	0	9	9	9	15:16:33	0	5	4	55.55
56	KHAMGAON	0	112	112	112	14:24:42	0	98	14	87.50
57	KHOPOLI	0	51	51	51	9:46:11	0	48	3	94.12
58	KOLHAPUR	0	5226	5226	5226	9:18:05	0	5218	8	99.85
59	KOPARGAON	0	25	25	25	16:24:37	0	23	2	92.00
60	LATUR	0	1292	1292	1292	12:55:04	0	1224	68	94.74
61	LONAVALA	0	148	148	148	16:32:11	0	59	89	39.86
62	MAJALGAON	0	27	27	27	16:40:59	0	27	0	100.00
63	MALEGAON	0	162	162	162	16:00:01	0	93	69	57.41
64	MALKAPUR	0	58	58	58	16:31:14	0	41	17	70.69
65	MANMAD	0	56	56	56	14:44:29	0	47	9	83.93
66	MEHKAR	0	17	17	17	11:32:49	0	17	0	100.00
67	MORSHI	0	12	12	12	11:44:38	0	12	0	100.00

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68	MURTIJAPUR	0	27	27	27	11:27:44	0	25	2	92.59
69	NAGPUR	0	2407	2407	2407	15:07:44	0	1960	447	81.43
70	NALASOPARA	0	1855	1855	1855	13:37:49	0	1663	192	89.65
71	NANDED	0	1164	1164	1164	14:21:26	0	1116	48	95.88
72	NANDURA	0	16	16	16	16:25:25	0	16	0	100.00
73	NANDURBAR	0	140	140	140	14:26:49	0	117	23	83.57
74	NASHIK	0	4274	4274	4274	16:01:24	0	4230	44	98.97
75	NAVI MUMBAI	0	6875	6875	6875	11:26:58	0	6861	14	99.80
76	NILANGA	0	25	25	25	14:12:21	0	24	1	96.00
77	OSMANABAD	0	340	340	340	13:35:59	0	332	8	97.65
78	OZAR	0	24	24	24	16:28:09	0	22	2	91.67
79	PACHORA	0	14	14	14	16:40:19	0	7	7	50.00
80	PAITHAN	0	11	11	11	16:41:49	0	9	2	81.82
81	PALGHAR	0	722	722	722	13:30:58	0	685	37	94.88
82	PANDHARPUR	0	23	23	23	15:48:48	0	7	16	30.43
83	PANVEL	0	4278	4278	4278	8:42:07	0	4270	8	99.81
84	PARBHANI	0	152	152	152	14:07:00	0	117	35	76.97
85	PARLI	0	38	38	38	15:49:32	0	38	0	100.00
86	PAROLA	0	7	7	7	11:04:46	0	6	1	85.71
87	PATHRI	0	6	6	6	11:57:24	0	3	3	50.00
88	PEN	0	60	60	60	12:31:47	0	43	17	71.67
89	PHALTAN	0	42	42	42	15:50:57	0	24	18	57.14
90	PULGAON	0	10	10	10	17:11:07	0	3	7	30.00
91	PUNE CITY	0	50461	50461	50461	14:57:53	0	43448	7013	86.10
92	PURNA	0	7	7	7	11:06:21	0	6	1	85.71
93	PUSAD	0	39	39	39	14:36:55	0	39	0	100.00

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94	RATNAGIRI	0	148	148	148	15:47:12	0	111	37	75.00
95	SAILU	0	10	10	10	15:02:53	0	7	3	70.00
96	SANGAMNER	0	128	128	128	14:48:45	0	128	0	100.00
97	SANGLI	0	535	535	535	15:32:31	0	528	7	98.69
98	SATANA	0	19	19	19	14:59:53	0	15	4	78.95
99	SATARA	0	160	160	160	15:46:37	0	83	77	51.87
100	SHAHADA	0	20	20	20	14:50:20	0	19	1	95.00
101	SHEGAON	0	54	54	54	15:13:42	0	22	32	40.74
102	SHIRPUR	0	21	21	21	14:37:34	0	17	4	80.95
103	SILLOD	0	15	15	15	16:01:38	0	12	3	80.00
104	SINNAR	0	36	36	36	16:08:57	0	35	1	97.22
105	SOLAPUR	0	539	539	539	14:07:34	0	469	70	87.01
106	TALEGAON	0	109	109	109	11:39:54	0	100	9	91.74
107	TASGAON	0	19	19	19	12:04:06	0	19	0	100.00
108	TULJAPUR	0	36	36	36	16:44:53	0	32	4	88.89
109	TUMSAR	0	7	7	7	15:18:06	0	7	0	100.00
110	UDGIR	0	159	159	159	15:18:08	0	104	55	65.41
111	UMARGA	0	41	41	41	13:35:07	0	41	0	100.00
112	UMARKHED	0	35	35	35	7:08:38	0	35	0	100.00
113	UMRED	0	22	22	22	11:42:01	0	20	2	90.91
114	URAN-ISLAMPUR	0	54	54	54	14:29:33	0	53	1	98.15
115	VAIJAPUR	0	18	18	18	16:17:10	0	12	6	66.67
116	VASAI	0	424	424	424	12:38:04	0	386	38	91.04
117	VIRAR	0	1929	1929	1929	10:43:12	0	1875	54	97.20
118	VITA	0	34	34	34	16:13:40	0	30	4	88.24
119	WADGAON	0	51	51	51	11:28:59	0	51	0	100.00
120	WAI	0	17	17	17	13:36:44	0	9	8	52.94
121	WANI	0	48	48	48	16:01:57	0	39	9	81.25
122	WARDHA	0	48	48	48	16:12:55	0	37	11	77.08

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123	WARORA	0	36	36	36	14:47:43	0	35	1	97.22
124	WARUD	0	8	8	8	15:29:27	0	8	0	100.00
125	WASHIM	0	40	40	40	12:52:30	0	32	8	80.00
126	YAVATMAL	0	294	294	294	12:52:33	0	293	1	99.66
127	YAWAL	0	3	3	3	7:23:42	0	3	0	100.00
128	YEOLA	0	35	35	35	11:25:39	0	35	0	100.00

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