

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:DEC-2020

Period : 01-NOV-20 to 30-NOV-20

Date: 25/12/2020

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	26	26	26	15:58:43	0	25	1	96.15
2	AHMADPUR	0	8	8	8	17:11:07	0	8	0	100.00
3	AHMEDNAGAR	0	275	275	275	14:59:08	0	216	59	78.55
4	AKKALKOT	0	1	1	1	17:11:07	0	1	0	99.99
5	AKOLA	0	2966	2966	2966	13:31:42	0	2946	20	99.33
6	AKOT	0	80	80	80	14:45:08	0	80	0	100.00
7	AMALNER	0	17	17	17	13:12:02	0	8	9	47.06
8	AMBEJOGAI	0	176	176	176	14:42:25	0	174	2	98.86
9	AMRAVATI	0	623	623	623	13:57:57	0	597	26	95.83
10	ANJANGAON	0	11	11	11	16:14:33	0	11	0	100.00

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11	ARVI	0	2	2	2	14:35:33	0	2	0	100.00
12	ASHTA	0	2	2	2	17:11:07	0	2	0	100.00
13	AUSA	0	7	7	7	17:11:07	0	7	0	100.00
14	BALAPUR	0	7	7	7	17:00:57	0	7	0	100.00
15	BALLARPUR	0	19	19	19	15:10:46	0	19	0	100.00
16	BARAMATI	0	18	18	18	11:35:33	0	17	1	94.44
17	BARSHI	0	22	22	22	14:11:19	0	14	8	63.64
18	BASMATH	0	1	1	1	17:11:07	0	1	0	99.99
19	BEED	0	118	118	118	15:46:32	0	105	13	88.98
20	BHADRAWATI	0	13	13	13	16:31:37	0	12	1	92.31
21	BHANDARA	0	35	35	35	11:50:25	0	35	0	100.00
22	BHUSAWAL	0	72	72	72	13:31:12	0	59	13	81.94
23	BRAHMAPURI	0	23	23	23	11:37:35	0	18	5	78.26
24	BULDHANA	0	267	267	267	10:02:00	0	267	0	100.00
25	CHALISGAON	0	24	24	24	12:06:01	0	21	3	87.50
26	CHANDRAPUR	0	383	383	383	15:32:28	0	377	6	98.43
27	CHIKHLI	0	47	47	47	14:18:01	0	47	0	100.00
28	CH IPLUN	0	13	13	13	16:22:24	0	3	10	23.08
29	CHOPDA	0	3	3	3	7:23:42	0	3	0	100.00
30	DAHANU	0	350	350	350	10:03:15	0	350	0	100.00
31	DARYAPUR	0	12	12	12	14:38:20	0	11	1	91.67
32	DAUND	0	49	49	49	14:51:28	0	40	9	81.63
33	DEGLUR	0	7	7	7	12:40:38	0	6	1	85.71
34	DEOLALI	0	99	99	99	15:05:39	0	99	0	100.00
35	DHARANGAON	0	6	6	6	17:11:07	0	6	0	100.00
36	DHULE	0	60	60	60	14:26:47	0	57	3	95.00
37	DIGRAS	0	14	14	14	9:03:58	0	14	0	100.00
38	DONDAICHA	0	1	1	1	17:11:07	0	1	0	99.99

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39	ERANDOL	0	1	1	1	17:11:07	0	1	0	99.99
40	GADCHIROLI	0	6	6	6	14:07:24	0	6	0	100.00
41	GANGAKHED	0	15	15	15	10:38:40	0	11	4	73.33
42	GONDIA	0	71	71	71	14:41:25	0	71	0	100.00
43	GREATER MUMBAI	0	11345	11345	11345	6:20:41	0	11205	140	98.77
44	HINGANGHAT	0	39	39	39	16:33:37	0	37	2	94.87
45	HINGOLI	0	25	25	25	14:49:41	0	23	2	92.00
46	ICHALKARANJI	0	328	328	328	8:39:55	0	309	19	94.21
47	IGATPURI	0	7	7	7	16:35:14	0	7	0	100.00
48	JAISINGPUR	0	14	14	14	5:22:13	0	14	0	100.00
49	JALNA	0	101	101	101	14:06:08	0	92	9	91.09
50	JINTUR	0	7	7	7	17:11:07	0	4	3	57.14
51	KAMPTEE	0	58	58	58	13:59:12	0	55	3	94.83
52	KANNAD	0	2	2	2	17:11:07	0	1	1	50.00
53	KARAD	0	12	12	12	12:07:24	0	11	1	91.67
54	KARANJA	0	52	52	52	11:36:55	0	52	0	100.00
55	KATOL	0	4	4	4	17:11:07	0	4	0	100.00
56	KHAMGAON	0	42	42	42	15:53:17	0	32	10	76.19
57	KHOPOLI	0	23	23	23	9:25:42	0	19	4	82.61
58	KOLHAPUR	0	2839	2839	2839	8:32:21	0	2518	321	88.69
59	KOPARGAON	0	15	15	15	11:49:56	0	15	0	100.00
60	LATUR	0	474	474	474	14:14:43	0	456	18	96.20
61	LONAVALA	0	67	67	67	16:05:48	0	49	18	73.13
62	MAJALGAON	0	1	1	1	17:11:07	0	1	0	99.99
63	MALEGAON	0	79	79	79	15:54:48	0	53	26	67.09
64	MALKAPUR	0	17	17	17	17:11:07	0	16	1	94.12
65	MANMAD	0	52	52	52	13:12:31	0	52	0	100.00
66	MEHKAR	0	29	29	29	8:37:51	0	29	0	100.00

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67	MORSHI	0	9	9	9	15:15:19	0	9	0	100.00
68	MURTIJAPUR	0	8	8	8	13:23:20	0	8	0	100.00
69	NAGPUR	0	1336	1336	1336	14:57:15	0	1263	73	94.54
70	NALASOPARA	0	1056	1056	1056	12:46:38	0	1016	40	96.21
71	NANDED	0	581	581	581	13:22:52	0	546	35	93.98
72	NANDURA	0	5	5	5	16:20:53	0	3	2	60.00
73	NANDURBAR	0	52	52	52	14:59:45	0	50	2	96.15
74	NASHIK	0	1755	1755	1755	15:58:31	0	1745	10	99.43
75	NAVI MUMBAI	0	2677	2677	2677	8:17:32	0	2670	7	99.74
76	NILANGA	0	13	13	13	16:46:19	0	12	1	92.31
77	OSMANABAD	0	120	120	120	12:18:47	0	119	1	99.17
78	OZAR	0	3	3	3	16:47:24	0	3	0	100.00
79	PACHORA	0	3	3	3	17:11:07	0	1	2	33.33
80	PAITHAN	0	5	5	5	17:11:07	0	4	1	80.00
81	PALGHAR	0	393	393	393	11:32:45	0	392	1	99.75
82	PANDHARPUR	0	15	15	15	17:11:07	0	1	14	6.67
83	PANVEL	0	1731	1731	1731	8:23:26	0	1727	4	99.77
84	PARBHANI	0	91	91	91	15:16:00	0	80	11	87.91
85	PARLI	0	9	9	9	17:09:53	0	8	1	88.89
86	PAROLA	0	1	1	1	17:11:07	0	1	0	99.99
87	PATHRI	0	0	0	0	0:00:00	0	0	0	0.00
88	PEN	0	7	7	7	10:13:20	0	6	1	85.71
89	PHALTAN	0	19	19	19	16:57:54	0	17	2	89.47
90	PULGAON	0	3	3	3	17:11:07	0	3	0	100.00
91	PUNE CITY	0	22096	22096	22096	14:53:13	0	17843	4253	80.75
92	PURNA	0	0	0	0	0:00:00	0	0	0	0.00

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93	PUSAD	0	94	94	94	13:10:20	0	94	0	100.00
94	RATNAGIRI	0	45	45	45	15:29:38	0	32	13	71.11
95	SAILU	0	8	8	8	17:11:07	0	4	4	50.00
96	SANGAMNER	0	52	52	52	13:40:44	0	50	2	96.15
97	SANGLI	0	285	285	285	15:18:12	0	278	7	97.54
98	SATANA	0	7	7	7	12:16:30	0	5	2	71.43
99	SATARA	0	39	39	39	15:26:02	0	23	16	58.97
100	SHAHADA	0	20	20	20	15:28:47	0	18	2	90.00
101	SHEGAON	0	14	14	14	15:22:23	0	13	1	92.86
102	SHIRPUR	0	5	5	5	11:30:40	0	5	0	100.00
103	SILLOD	0	9	9	9	17:09:53	0	9	0	100.00
104	SINNAR	0	12	12	12	16:29:16	0	12	0	100.00
105	SOLAPUR	0	169	169	169	13:39:20	0	162	7	95.86
106	TALEGAON	0	62	62	62	14:48:28	0	49	13	79.03
107	TASGAON	0	2	2	2	14:35:33	0	1	1	50.00
108	TULJAPUR	0	18	18	18	10:04:56	0	17	1	94.44
109	TUMSAR	0	18	18	18	15:46:33	0	15	3	83.33
110	UDGIR	0	47	47	47	16:12:57	0	43	4	91.49
111	UMARGA	0	20	20	20	13:49:13	0	19	1	95.00
112	UMARKHED	0	19	19	19	8:55:47	0	19	0	100.00
113	UMRED	0	24	24	24	14:31:18	0	22	2	91.67
114	URAN-ISLAMPUR	0	23	23	23	16:46:40	0	21	2	91.30
115	VAIJAPUR	0	2	2	2	17:11:07	0	0	2	0.00
116	VASAI	0	204	204	204	11:06:16	0	193	11	94.61
117	VIRAR	0	837	837	837	9:16:30	0	826	11	98.69
118	VITA	0	15	15	15	14:24:09	0	11	4	73.33
119	WADGAON	0	33	33	33	12:16:10	0	33	0	100.00
120	WAI	0	23	23	23	13:08:53	0	23	0	100.00
121	WANI	0	9	9	9	14:20:44	0	8	1	88.89

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122	WARDHA	0	15	15	15	16:18:22	0	14	1	93.33
123	WARORA	0	20	20	20	14:52:47	0	20	0	100.00
124	WARUD	0	6	6	6	17:11:07	0	6	0	100.00
125	WASHIM	0	2	2	2	17:11:07	0	2	0	100.00
126	YAVATMAL	0	98	98	98	14:39:57	0	98	0	100.00
127	YAWAL	0	1	1	1	17:11:07	0	1	0	99.99
128	YEOLA	0	14	14	14	14:37:56	0	14	0	100.00
			55841	55841	55841		0	50496	5345	

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